



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 2, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-01 Commissioner's Visits to the Wards

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Austin asked what wards the Commissioner has visited since her appointment in January.

The following is a list of wards that the Commissioner has done a tour or meeting with:

- (1) Daniel LaSpata
- (3) Pat Dowell
- (4) Sophia King
- (7) Gregory Mitchell
- (8) Michelle Harris
- (10) Susan Garza
- (12) George Cardenas
- (24) Michael Scott Jr
- (33) Rossana Rodriguez
- (42) Brendan Reilly
- (43) Michelle Smith
- (47) Matthew Martin
- (48) Harry Osterman
- (49) Maria Hadden

As always, please let me know if you have any further questions.



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Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-02 Ward by Ward Investments by CDOT

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Austin asked that we provide a breakdown of non-menu investments by ward in 2020 and their funding sources.

The non-menu capital projects can be found in the City's Capital Improvement Plan (CIP). Below is the link to the most recent publication.

https://www.chicago.gov/content/dam/city/depts/obm/supp_info/CIP_Archive/2019-2023CIPBook.pdf

The projects are not tracked by ward, however, addresses are listed. The CIP will be updated in Quarter 1 of 2021.

As always, please let me know if you have any further questions.



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Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-03 0140 Contractors

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Hairston asked for a list of 0140 accounts broken down by contractor.

The chart on the following pages show a breakdown of 0140 accounts and the respective contractors assigned.

As always, please let me know if you have any further questions.

FUND	ORG	ORG DESC	ACCT	ACCT DESC	VENDOR/P.O.#	2021_REC
100	2105	COMMISSIONER'S OFFICE	140	PROFESSIONAL AND TECHNICAL SERVICES	KRASAN CONSULTING	50,000
100	2115	ADMINISTRATION	140	PROFESSIONAL AND TECHNICAL SERVICES	CLARITY PARTNERS, LLC#32560 L.A. COURT REPORTERS LLC #118295 US LEGAL SUPPORT INC #111669 BRIDGES COURT REPORTING#120925 DCM COURT REPORTING INC#109941 EXP U.S. SERVICES INC.#53901 GEORGE T. ROUMELL JR#135402 JAMES Q. BRENNWALD#131066 MCCORKLE LITIGATION SERVICES INC#126615 SACKS GORECZNY MASLANKA & COSTELLO P.C.#138752 SINCLAIR KOSSOFF#126616 URLAUB, BOWEN & ASSOC. INC#126617	70,000
100	2125	ENGINEERING	140	PROFESSIONAL AND TECHNICAL SERVICES	CENTRAL LAWN SPRINKLERS, INC. #305111 A SAFE HAVEN FOUNDATION#27470 CHRISTY WEBBER LANDSCAPES#32413 LIZZETTE MEDINA & COMPANY#32556 MOORE LANDSCAPING, INC#57292 CITYESCAPE GARDEN & DESIGN,LLC#100414 FOUNTAIN PROS LLC#127928 FOUNTAIN TECHNOLOGIES#36324 CNECT LLC#52685	7,844,953
100	2130	TRAFFIC SAFETY	140	PROFESSIONAL AND TECHNICAL SERVICES	CNECT LLC#52685 EJM ENGINEERING INC. DBA TRANSMART/EJM CORPORATION#32191	200,300

100	2145	PROJECT DEVELOPMENT	140	PROFESSIONAL AND TECHNICAL SERVICES	COOK COUNTY RECORDER OF DEEDS#105895 JOHN MCDONOUGH#112313 NEAL & LEROY, LLC#113113 WRD ENVIRONMENTAL INC#26684 CIVILTECH ENGINEERING INC#38944 JACOBS ENGINEERING GROUP INC#38950 SAM SCHWARTZ ENGINEERING D. P. C.#46217 CITYESCAPE GARDEN & DESIGN,LLC#100414 MOORE LANDSCAPING, INC#29866	1,256,905
100	2150	ELECTRICAL OPERATIONS	140	PROFESSIONAL AND TECHNICAL SERVICES	HBK ENGINEERING, LLC#28734 SET ENVIRONMENTAL INC#33717	1,599,770
100	2155	IN-HOUSE CONSTRUCTION	140	PROFESSIONAL AND TECHNICAL SERVICES	SET ENVIRONMENTAL INC#33717 CONSTRUCTION SAFETY COUNCIL#118300	12,000
100 Total						11,033,928
300	2135	INFRASTRUCTURE MANAGEMENT	140	PROFESSIONAL AND TECHNICAL SERVICES	COLLINS ENGINEERS INC#30193 COLLINS ENGINEERS INC#30561	5,785,117
300	2155	IN-HOUSE CONSTRUCTION	140	PROFESSIONAL AND TECHNICAL SERVICES	LO MASTRO & ASSOCIATES, INC#119774	13,000
300 Total						5,798,117
310	2140	SIGN MANAGEMENT	140	PROFESSIONAL AND TECHNICAL SERVICES	ALDRIDGE ELECTRIC INC#32520 MARKSPEC-ROADSAFE-A.C. J.V. LLC#30457	2,700,000
310	2145	PROJECT DEVELOPMENT	140	PROFESSIONAL AND TECHNICAL SERVICES	CIVILTECH ENGINEERING INC#38944 JACOBS ENGINEERING GROUP INC#38950	815,466
310	2155	IN-HOUSE CONSTRUCTION	140	PROFESSIONAL AND TECHNICAL SERVICES	D.B. STERLIN CONSULTANTS, INC.#100721	1,088,000
310						4,603,466

Total						
Grand Total						21,435,511



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ID#: 84-04 5th Ward Outstanding Projects

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Hairston asked when the 71st and Kenwood viaduct, the 71st Streetscape, and the 5th Ward Bus Pads will be completed.

The 71st and Kenwood Viaduct pavement will be assessed and patched before the end of this season.

The 71st Streetscape is scheduled to advertise for bids in the next two weeks. Onsite work will commence in the second quarter of 2021 and be completed in the third quarter of 2022.

We are not aware of any open or pending bus pad locations in the 5th Ward. The bus pads on Jeffrey Boulevard from 85th Street to Anthony Ave will be completed by November 15th.

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ID#: 84-05 Speed Cameras

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman O'Shea, from the 19th Ward, asked what are the options and abilities to add a second camera to existing speed camera locations?

The Chicago Department of Transportation (CDOT) has been looking into this automated enforcement issue. Currently, there are 161 automated speed enforcement cameras operating in 68 Child Safety Zones across Chicago. There are 65 cameras that enforce both directions of traffic with only one camera, where the oncoming (approaching) traffic can only receive a violation if the vehicle has a front license plate.

The City's vendor has identified a select number of locations where installing an additional camera, could increase the quantity of violations issued for the City of Chicago. CDOT's Traffic Safety Division is currently reviewing the vendor's suggestions. The other speed camera locations, after looking at the violation data, would not be cost effective, due to the cost of the automated enforcement camera per month versus the quantity of violations issued.

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ID#: 84-06 Smart Lighting

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Waguespack asked if there will be a final audit available for final expenditures for the Smart Lighting Program.

The Smart Lighting Project will be completed in the 3rd Quarter of 2021, at that time there will be a final audit of the expenditures for the program.

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ID#: 84-07 Cost of Vacancies

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Reilly asked for the total cost of the 128 vacancies being carried into 2021.

The total cost of the 128 vacancies being carried into 2021 is \$11,306,122.00.

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ID#: 84-08 Non-Union Salary Increases

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Reilly asked for the number of non-union employees receiving salary increases in 2021.

There are no unscheduled salary increases for non-union employees.

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ID#: 84-09 Savings and Efficiencies in Zero-Based Budgeting

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Reilly asked for a list of savings and cost efficiencies in the 2021 budget through zero-based budgeting.

Throughout the budget process, CDOT has been working hand-in-hand with the Office of Budget and Management to take a deep dive into all of our line items to ensure that our request was part of our core mission. We looked at past expenditures, contract cost and were able to reduce requests in several areas. We eliminated 30 positions and we were able to reduce our non-personnel request for:

- Bus Priority Zone Traffic studies (account 0140 – reduced by \$1.5M)
- Automated Speed Cameras due to anticipated continued closure of public schools and subsequent cameras out of operation (account 0162 – reduced line by \$1.33M)
- Landscaping Maintenance (account 0140 – reduced by \$125,000)
- Dues/Memberships (account 0166 – cut \$50,000)
- Travel (account 0245 -cut \$42,150)
- Technical Meeting Costs/Registration (accounts 0168/0169 – cut \$10,800)
- Data Hardware (account 0446 –cut \$20,659)
- Office Supplies (account 0350 – cut \$5,860)

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ID#: 84-10 Occupied and Vacated Vaults

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Reilly asked for Occupied vault repairs and vacated vaults in 2019 and 2020 YTD.

Please see the attached list of Vaulted Sidewalk Repairs for 2019 and 2020 YTD.

As always, please let me know if you have any further questions.

Service Request: Service Request Number	Work Order Address	Status Category	Year	Work Order: Type Name
SR18-00079785	1720 S DESPLAINES Street, CHICAGO, IL 60616	Closed	2019	Sidewalk Vaulted Program
SR18-00079774	2149 W CULLERTON Street, CHICAGO, IL 60608	Closed	2019	Sidewalk Vaulted Program
SR19-01270459	559 N DAMEN AVE, Chicago, Illinois 60622 United States	Closed	2019	Sidewalk Vaulted Program
SR19-01645116	1116 W MONROE ST, Chicago, Illinois 60607 United States	Closed	2019	Sidewalk Vaulted Program
SR18-00220595	560 W FULLERTON PKWY, Chicago, Illinois 60614 United States	Closed	2019	Sidewalk Vaulted Program
SR19-01241139	742 N WELLS ST, Chicago, Illinois 60654 United States	Closed	2019	Sidewalk Vaulted Program
SR18-00079783	2219 W 21ST Place, CHICAGO, IL 60608	Closed	2019	Sidewalk Vaulted Program
SR19-02037159	1603 W 66TH ST, Chicago, Illinois 60636 United States	Closed	2019	Sidewalk Vaulted Program
SR19-02409946	30 N LA SALLE ST, Chicago, Illinois 60602 United States	Closed	2019	Sidewalk Vaulted Program
SR19-02106679	7905 S HALSTED ST, Chicago, Illinois 60620 United States	Closed	2019	Sidewalk Vaulted Program
SR19-02106637	7903 S HALSTED ST, Chicago, Illinois 60620 United States	Closed	2019	Sidewalk Vaulted Program
SR19-02101629	2857 W BELMONT AVE, Chicago, Illinois 60618 United States	Closed	2019	Sidewalk Vaulted Program
SR19-01704819	3519 S DAMEN AVE, Chicago, Illinois 60609 United States	Closed	2019	Sidewalk Vaulted Program
SR19-01644766	1114 W MONROE ST, Chicago, Illinois 60607 United States	Closed	2019	Sidewalk Vaulted Program
SR19-02106602	7901 S HALSTED ST, Chicago, Illinois 60620 United States	Closed	2019	Sidewalk Vaulted Program
SR19-02382247	3115 S THROOP ST, Chicago, Illinois 60608 United States	Closed	2019	Sidewalk Vaulted Program
SR19-02569953	3958 W FIFTH AVE, Chicago, Illinois 60624 United States	Closed	2019	Sidewalk Vaulted Program
SR19-02523563	2321 W 23RD ST, Chicago, Illinois 60608 United States	Closed	2019	Sidewalk Vaulted Program
SR18-00079776	2346 W 21ST Place, CHICAGO, IL 60608	Closed	2019	Sidewalk Vaulted Program
SR19-01734230	4658 S EVANS AVE, Chicago, Illinois 60653 United States	Closed	2019	Sidewalk Vaulted Program
SR19-01110386	4654 S EVAN ST, Chicago, Illinois United States	Closed	2019	Sidewalk Vaulted Program
SR19-02522693	1901 S MAY ST, Chicago, Illinois 60608 United States	Closed	2019	Sidewalk Vaulted Program
SR19-02507152	1903 S MAY ST, Chicago, Illinois 60608 United States	Closed	2019	Sidewalk Vaulted Program
SR19-01965703	1518 W BARRY AVE, Chicago, Illinois 60657 United States	Closed	2019	Sidewalk Vaulted Program
SR18-00221498	7152 S VINCENNES AVE, Chicago, Illinois 60621 United States	Closed	2019	Sidewalk Vaulted Program
SR19-00099189	7156 S VINCENNES AVE, Chicago, Illinois United States	Closed	2019	Sidewalk Vaulted Program
SR19-01461134	804 N PAULINA ST, Chicago, IL 60622 United States	Closed	2019	Sidewalk Vaulted Program
SR19-01461150	806 N PAULINA ST, Chicago, Illinois 60622 United States	Closed	2019	Sidewalk Vaulted Program
SR19-01585554	601 N ORLEANS ST, Chicago, Illinois 60654 United States	Closed	2019	Sidewalk Vaulted Program
SR19-02795081	4394 N ELSTON AVE, Chicago, Illinois 60641 United States	Closed	2019	Sidewalk Vaulted Program
SR19-01644876	1116 W MONROE ST, Chicago, Illinois 60607 United States	Closed	2019	Sidewalk Vaulted Program
SR18-00191022	7154 S VINCENNES Avenue, CHICAGO, IL 60621	Closed	2019	Sidewalk Vaulted Program
SR19-02628483	2312 W 25TH ST, Chicago, Illinois 60608 United States	Closed	2020	Sidewalk Vaulted Program
SR19-02628516	2446 S OAKLEY AVE, Chicago, Illinois 60608 United States	Closed	2020	Sidewalk Vaulted Program
SR19-02628612	2450 S OAKLEY AVE, Chicago, Illinois 60608 United States	Closed	2020	Sidewalk Vaulted Program
SR19-02628681	2452 S OAKLEY AVE, Chicago, Illinois 60608 United States	Closed	2020	Sidewalk Vaulted Program
SR19-03018933	548 W POLK ST, Chicago, Illinois 60607 United States	Closed	2020	Sidewalk Vaulted Program
SR19-02628921	1156 W 19TH ST, Chicago, Illinois 60608 United States	Closed	2020	Sidewalk Vaulted Program
SR19-03101261	1135 W 65TH ST, Chicago, Illinois 60621 United States	Closed	2020	Sidewalk Vaulted Program
SR19-00099443	2902 S EMERALD AVE, Chicago, Illinois United States	Closed	2020	Sidewalk Vaulted Program
SR18-00148023	42 E BENTON Place, CHICAGO, IL 60601	Closed	2020	Sidewalk Vaulted Program
SR18-00148036	34 E ADAMS Street, CHICAGO, IL 60603	Closed	2020	Sidewalk Vaulted Program
SR18-00148003	40 E BENTON Place, CHICAGO, IL 60601	Closed	2020	Sidewalk Vaulted Program
SR19-01185846	2010 W 18TH PL, Chicago, Illinois 60608 United States	Closed	2020	Sidewalk Vaulted Program
SR18-00079781	2227 W 21ST Place, CHICAGO, IL 60608	Closed	2020	Sidewalk Vaulted Program
SR19-00099104	7152 S VINCENNES AVE, Chicago, Illinois United States	Closed	2020	Sidewalk Vaulted Program
SR19-01110422	4656 S EVANS AVE, Chicago, Illinois 60653 United States	Closed	2020	Sidewalk Vaulted Program
SR18-00073673	2337 W 21ST Street, CHICAGO, IL 60608	Closed	2020	Sidewalk Vaulted Program
SR19-00098343	812 W 19TH ST, Chicago, Illinois 60608 United States	Closed	2020	Sidewalk Vaulted Program
SR19-02775971	870 N STATE ST, Chicago, Illinois 60610 United States	Closed	2020	Sidewalk Vaulted Program
SR19-00098357	814 W 19TH ST, Chicago, Illinois 60608 United States	Closed	2020	Sidewalk Vaulted Program
SR19-02628586	2448 S OAKLEY AVE, Chicago, Illinois 60608 United States	Closed	2020	Sidewalk Vaulted Program
SR18-00079775	2151 W CULLERTON Street, CHICAGO, IL 60608	Closed	2020	Sidewalk Vaulted Program
SR18-00079777	2225 W 21ST Place, CHICAGO, IL 60608	Closed	2020	Sidewalk Vaulted Program
SR18-00101584	2229 W 21ST Place, CHICAGO, IL 60608	Closed	2020	Sidewalk Vaulted Program
SR18-00221401	7158 S VINCENNES AVE, Chicago, Illinois 60621 United States	Closed	2020	Sidewalk Vaulted Program
SR18-00147997	38 E BENTON Place, CHICAGO, IL 60601	Closed	2020	Sidewalk Vaulted Program
SR19-02628711	2454 S OAKLEY AVE, Chicago, Illinois 60608 United States	Closed	2020	Sidewalk Vaulted Program
SR19-02628742	2456 S OAKLEY AVE, Chicago, Illinois 60608 United States	Closed	2020	Sidewalk Vaulted Program
SR19-02628760	2458 S OAKLEY AVE, Chicago, Illinois 60608 United States	Closed	2020	Sidewalk Vaulted Program
SR19-03080034	733 W OHIO ST, Chicago, Illinois 60654 United States	Closed	2020	Sidewalk Vaulted Program
SR19-03080144	735 W OHIO ST, Chicago, Illinois 60654 United States	Closed	2020	Sidewalk Vaulted Program
SR20-03504673	521 N ST CLAIR ST, Chicago, Illinois 60611 United States	Closed	2020	Sidewalk Vaulted Program
SR19-03074807	2838 W BELDEN AVE, Chicago, Illinois 60647 United States	Closed	2020	Sidewalk Vaulted Program
SR18-00148031	32 E ADAMS Street, CHICAGO, IL 60603	Closed	2020	Sidewalk Vaulted Program
SR18-00091331	2122 W 24TH Street, CHICAGO, IL 60608	Closed	2020	Sidewalk Vaulted Program
SR18-00148025	30 E ADAMS Street, CHICAGO, IL 60603	Closed	2020	Sidewalk Vaulted Program
SR18-00147994	1836 W 22ND Place, CHICAGO, IL 60608	Closed	2020	Sidewalk Vaulted Program
SR18-00129211	1810 W CULLERTON Street, CHICAGO, IL 60608	Closed	2020	Sidewalk Vaulted Program
SR18-00079770	2014 W 18TH Place, CHICAGO, IL 60608	Closed	2020	Sidewalk Vaulted Program
SR18-00073678	2251 W 21ST Street, CHICAGO, IL 60608	Closed	2020	Sidewalk Vaulted Program
SR18-00072744	2328 W 19TH Street, CHICAGO, IL 60608	Closed	2020	Sidewalk Vaulted Program
SR18-00148103	218 N CLINTON Street, CHICAGO, IL 60661	Closed	2020	Sidewalk Vaulted Program

SR18-00148472	226 N CLINTON Street, CHICAGO, IL 60661	Closed	2020	Sidewalk Vaulted Program
SR18-00084265	2309 W 19TH Street, CHICAGO, IL 60608	Closed	2020	Sidewalk Vaulted Program
SR18-00143202	2347 W ROOSEVELT Road, CHICAGO, IL 60608	Closed	2020	Sidewalk Vaulted Program
SR19-02771603	1039 W GRAND AVE, Chicago, Illinois 60642 United States	Closed	2020	Sidewalk Vaulted Program
SR19-02771919	1041 W GRAND AVE, Chicago, Illinois 60642 United States	Closed	2020	Sidewalk Vaulted Program
SR19-02771975	1043 W GRAND AVE, Chicago, Illinois 60642 United States	Closed	2020	Sidewalk Vaulted Program
SR19-02877534	33 N PEORIA ST, Chicago, Illinois 60607 United States	Closed	2020	Sidewalk Vaulted Program
SR20-03422498	35 N PEORIA ST, Chicago, Illinois 60607 United States	Closed	2020	Sidewalk Vaulted Program
SR20-04059736	2401 W ARMITAGE AVE, Chicago, Illinois 60647 United States	Closed	2020	Sidewalk Vaulted Program



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ID#: 84-11 Loading Zone Outstanding Debt

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Reilly asked for the loading zone outstanding debt in 2019 and 2020.

The outstanding loading zone balance for 2019 is \$48,725 and for 2020 is \$26,270.

As always, please let me know if you have any further questions.



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ID#: 84-12 Dumpster Permits

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Reilly asked for the number of dumpster permits issued in 2019 and 2020 YTD.

The Chicago Department of Transportation (CDOT) issues two types of "dumpster" permits: roll on, roll off construction dumpsters (known as "DOT Dumpster" permits and described in response 84-13), and Commercial Refuse Container (CRC) permits for the type of dumpster typically observed behind restaurants.

In 2019, CDOT invoiced approximately 848,000 CRC placements. Through August 2020, CDOT invoiced approximately 312,000 CRC placements. CDOT invoices CRCs triennially, and, thus, the number of 2020 placements invoiced will increase on the November 15th invoicing date.

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ID#: 84-13 Roll off Construction Boxes

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Reilly asked for the number of Roll-Off Construction boxes issued in 2019 and 2020 YTD.

In 2019, the Chicago Department of Transportation (CDOT) issued 22,621 permits for roll on, roll off construction dumpsters. Year to date 2020, CDOT issued 18,272 permits for roll on, roll off construction dumpsters.

CDOT reminds all stakeholders, including elected officials, that they can view permit data on dotMaps, ChiStreetWorks, and the Chicago Data Portal.

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ID#: 84-14 CDOT Capital Projects

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Reilly asked for CDOT funded projects excluding bridge and superstructure projects.

The non-menu capital projects can be found in the City's Capital Improvement Plan (CIP). Below is the link to the most recent publication.

https://www.chicago.gov/content/dam/city/depts/obm/supp_info/CIP_Archive/2019-2023CIPBook.pdf

The projects are not tracked by ward, however, addresses are listed. The CIP will be updated in Quarter 1 of 2021.

As always, please let me know if you have any further questions.



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ID#: 84-15 In-House vs. Contractor Work

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Mitchell asked if an Alderman can have the choice of in-house staff vs. contractor costs for particular projects.

CDOT's Menu Group can work with the Alderman on this, however the unit pricing is comparable between in-house staff versus contractor costs.

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Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-16 Engineering Cost

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Mitchell asked to provide quantitative data that contractor performing engineering estimates compared to moving the process in-house.

Engineering estimates are performed by consultants contracted with the City of Chicago Department of Transportation and does not have any affiliation with the contractors that may construct the work. At the peak of the survey and estimate season (March to May), approximately 13 FTEs (Full Time Employee) are needed (supervisor, surveyor, reviewer, and administration). However, an average of nine (9) consultant service (C*NECT) FTEs for engineering estimates are needed the whole year, approximate cost of \$1.4M per year from 2018 to 2020. Compared to City employed staff of equivalent job titles and descriptions, employing 13 FTEs will cost approximately \$1.55M per year. In addition to the salary cost, the City will need to purchase vehicles, survey equipment, computers, and rent additional office space, which is inclusive in the \$1.4M consultant cost.

Peak FTE during March to May	C*NECT Positions	City Equivalent Positions	City Salary	Fringe (45.41%)	Total
2	Supervisor	Coordinating Engineer I	\$ 112,000.00	\$ 50,859.20	\$ 325,718.40
2	Reviewer	Civil Engineer IV	\$ 97,296.00	\$ 44,182.11	\$ 82,956.23
8	Surveyor	Engineering Technician IV	\$ 74,568.00	\$ 33,861.33	\$ 67,434.63
1	Data Entry	Senior Data Entry Operator	\$ 51,396.00	\$ 23,338.92	\$ 74,734.92
				Total	\$ 1,550,844.18

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor’s Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-17 DEO Hiring and Attrition

The following information is provided in response to questions posed at our department’s hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Quinn asked the following:

In 2020 Hearing, CDOT said DEO was on pace to hire 29 employees in 2020. How many were specifically hired vs attrition? What are the 2019 & 2020 YTD Hiring Statistics?

RESPONSE:

DEO Hiring Report (2019)

Job Title	Total
Lamp Maintenance Worker	2
Traffic Signal Repairman	5
Lineman	3
Load Dispatcher	2
General Foreman of Linemen	1
TOTAL	13

DEO Separation Report (2019)

Job Title	Total
Foreman of Linemen	1
General Foreman of Linemen	1
Laborers	3
Lamp Maintenance Worker	1



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

Job Title (con't)	Total
Lineman	8
Load Dispatcher	2
Supt of Electrical Operations	1
Motor Truck Driver	4
Pool Motor Truck Driver	1
Traffic Signal Repairman	1
Street Light Repair Worker	5
TOTAL	28

DEO Filled Positions Status (2020)

Job Title	Total
Deputy Commissioner	1
Lamp Maintenance Worker	17
Foreman of Laborers	1
General Foreman of Laborers	1
TOTAL	20

DEO Separation Status (2020)

Job Title	Total
Deputy Commissioner	1
Admin Service Officer	1
Foreman of Linemen	1
General Foreman of Linemen	1
Laborer	1
Load Dispatcher	1
Lineman	3
Lamp Maintenance Worker	1
Motor Truck Driver	6
Pool Motor Truck Driver	1
Traffic Signal Repairman	1
TOTAL	18

As always, please let me know if you have any further questions.



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-18 Bridge Construction Contractors

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Sadlowski-Garza asked for the amount of work has been contracted out to repair bridges in 2019 and 2020 YTD and who are the contractors.

Please see the attached file with a full break down of the requested information.

As always, please let me know if you have any further questions.

2020 CDOT Bridge Projects

Contractor	Bridge Improvements	Project Cost
F.H. Paschen	106th Bascule Bridge Emergency Repairs	\$3,356,838
Leopardo Companies	Torrence Ave. Lift Bridge - Elevator	\$463,657
F.H. Paschen	Torrence Ave. Lift Bridge - Submarine cables	\$1,093,341
Leopardo Companies	106th Bascule Bridge - Bridge House Repairs	\$1,273,724
Leopardo Companies	100th Bascule Bridge - Bridge House Repairs	\$1,207,885
Leopardo Companies	LaSalle Street Bascule Bridge Emergency Repairs	\$1,109,018
Leopardo Companies	Randolph Street Dolphin Repairs	\$474,532
F.H. Paschen	Michigan Ave. Bascule Bridge Floor Beam Repairs	\$399,848
F.H. Paschen	Halsted Street Bridge Painting	\$164,762
F.H. Paschen	LSD Expansion Joints Repair Project	\$740,863
F.H. Paschen	Michigan Ave. Vaulted Sidewalk Repairs	\$427,228
F.H. Paschen	Union Station Scuppers Repairs	\$141,452
Leopardo Companies	LSD Scuppers Repair	\$428,073
Leopardo Companies	ADA Ramps on Structure - Various location	\$290,386
F.H. Paschen	Park Drive and Randolph Street Emergency Repairs	\$126,258
Totals:		\$11,697,865



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

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From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-19 Bridge Fines

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Sadlowski-Garza asked for information regarding what happens if a bridge breaks in a down position.

Bridge lifts are nationally regulated by 33 CFR Part 117 - DRAWBRIDGE OPERATION REGULATIONS and 33 CFR Subpart B - Specific Requirements. The fines are determined on a case by case basis, and they can include civil penalties (i.e. loss of cargo). Currently the fines start at \$25,000 per bridge per day. The City has not paid any fines to date.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor’s Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-20 Scooter Equity Data

The following information is provided in response to questions posed at our department’s hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Rodriguez asked for current data points around the geographic balance and equity of the scooter project.

The first two months of the 2020 pilot have seen more total scooter trips than the first two months of the 2019 pilot. However, the 2020 pilot area is four times the size of the 2019 pilot, has four times the population and has so far seen nearly five times as many devices deployed. Trip length and duration is longer in the first two months of the 2020 pilot than in the 2019 pilot. A larger share of trips are originating in the 2020 pilot Equity Priority area compared to the 2019 pilot’s Equity Priority areas. In the first two months of the 2020 pilot (through October 12th), 121,000 e-scooter trips have been taken in the Equity Priority Area.

	2020 Pilot (2 Months)	2019 Pilot (2 Months)	2019 Pilot (Entire Pilot)
Total Trips	464,318	404,984	821,615
Avg. # Trips per Day	7,489	6,532	6,680
Avg. # Equity Priority Area Trip Starts	1,925	1,306	982
Percent Equity Priority Area Trip Starts	25.70%	20.00%	14.70%
Avg. # Trips per Device per Day	1.12	4.14	3.3
Avg. Trip Distance	1.87 miles	1.44 miles	1.4 miles
Avg. Trip Duration	17.77 minutes	15.52 minutes	13.5 minutes

As always, please let me know if you have any further questions.



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

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Chairman, Committee on the Budget and Government Operations

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Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-21 In-Road Pedestrian Stop Signs

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Ramirez-Rosa asked for information regarding In-Road Pedestrian Signs.

The In-House Construction division of CDOT currently has an inventory of 150 In-Road Pedestrian Signs. The contract that CDOT utilizes to purchase the signs is contract #29925 from Production Distribution under line 79 commodity code #8018377150. The contract currently is set to expire in Quarter 2 of 2021. As part of the procurement process for the next contract, CDOT will evaluate if there are better product options for the City to use. The existing inventory will be depleted, and another order will need to be placed for Q1 of 2021.

As always, please let me know if you have any further questions.



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-22 Truck Routes

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Thompson asked for a map by Ward of various truck routes throughout the City.

Within the city of Chicago, trucks over five tons are not allowed to travel on residential streets. Instead, trucks must travel on State of Illinois routes. In addition to State routes, Municipal Code of Chicago (MCC) § [9-72-070](#) requires special permitting for large trucks traveling on specifically designated routes. Chicago Department of Transportation (CDOT) does not maintain a map of those State or designated routes, but CDOT has included a list of those routes as attachments to this response. CDOT reminds all stakeholders, including elected officials, that they can view permit data on dotMaps, ChiStreetWorks, and the Chicago Data Portal.

As always, please let me know if you have any further questions.

9-72-070 Special permits.

(a) (1) The executive director may, upon application in writing and good cause being shown, issue a special permit authorizing a vehicle or combination of vehicles not in conformity with the size regulations of this chapter or the wheel and axle load and gross weight provisions of Section 15-111 of the Illinois Vehicle Code, to be operated upon any street or highway under the jurisdiction of the city. The fees for permits under this section shall be as provided in Table 9-72-070. All fee payments under this section shall be deposited in an account to be used only for maintenance, repair and upgrading of streets and highways within the city designated under Section 9-72-035.

(2) The executive director may, upon application in writing and good cause being shown, issue a special annual permit authorizing a vehicle or combination of vehicles not in conformity with the size regulations of this chapter or the wheel and axle load and gross weight provisions of Section 15-111 of the Illinois Vehicle Code to operate in the following designated industrial truck corridor:

Calumet Industrial Corridor Heavy Truck Route.

103rd Street, from Stony Island Avenue to Torrence Avenue;

Stony Island Avenue, from 103rd Street to 122nd Street;

122nd Street, from Stony Island Avenue to Torrence Avenue;

Torrence Avenue, from 103rd Street to 130th Street;

106th Street, from Torrence Avenue to Burley Avenue;

Doty Avenue, from 103rd Street to 130th Street;

Burley Avenue, from 106th Street to 126th Place;

116th Street, from Burley Avenue to Avenue O;

Avenue O, from 106th Street to 126th Place;

Brainard Avenue, from 130th Street to 138th Street;

130th Street, from Indiana Avenue to Brainard Avenue;

127th Street, from Halsted Street to Indiana Avenue;

Halsted Street, from 127th Street to 130th Street;

122nd Street, from Carondolet Avenue to Avenue O;

Carondolet Avenue, from 122nd Street to 126th Place.

The permit shall authorize the operation of a vehicle, whose total gross weight is equal to or less than 160,000 pounds, within the designated industrial truck corridor for the purpose of delivery or pick up of materials. The operation of any vehicle within the designated truck corridor whose: (i) total gross weight is greater than 160,000 pounds; or (ii) operation is for purposes other than for delivery or pick up of materials or merchandise within the designated industrial truck corridor shall be subject to the provisions of subsection (a)(1) of this section.

The annual fee shall be \$100.00. The annual permit period shall begin on January 1st and end on December 31st of each year. All fee payments under this subsection shall be deposited in an account to be used only for maintenance, repair and upgrading of streets and highways within the city designated under Section 9-72-035.

(b) The application for any permit shall specifically describe the vehicle or vehicles and load to be operated and the particular streets or highways for which the permit to operate is requested, and whether such permit is requested for a single trip or for continuous operation.

(c) The executive director is authorized to withhold such permit or, if such permit is issued, to limit the number of trips, to establish seasonal or other time limitations within which the vehicles described may be operated on the streets or highways indicated, to require appropriate escort vehicles for the vehicle subject to the permit, or otherwise to prescribe conditions of operation of such vehicle or vehicles, when such action, in the judgment of the executive director, is necessary to assure against undue damage to the road foundations, surfaces or structures.

(d) (1) The executive director shall not issue any permit unless the applicant has furnished proof of commercial automobile liability insurance with limits of not less than \$1,000,000.00 per occurrence, combined single limit, for bodily injury and property damage that may result from the granting of the permit or that may arise from or on account of any work done thereunder.

(2) Apart from and separate from any insurance requirement under this section, the applicant shall indemnify, defend and hold the City of Chicago and its assignees and employees harmless from all losses, damages, injuries, claims, demands and expenses arising from the granting of the permit or that may arise from or on account of any work done thereunder. As a condition of the permit the grantee shall: (i) assume all responsibility for any injury to persons or damage to public or private property; (ii) indemnify, defend and hold the city harmless from all suits, claims, damages, or proceeding of any kind for injury to persons or damage to public or private property caused, in whole or part, by the operation of the vehicle in violation of any term or condition of the permit; and (iii) restore at his own cost, to a condition satisfactory to the executive director, any pavement, subway, tunnel, sewer, pipe, conduits, public utility, or any other public property that may be injured by reason of the operation of the vehicle under such permit.

(e) Every permit issued under this section shall be carried in the vehicle to which it refers and shall be produced for inspection upon request by any police officer or any other authorized agent of the city. If a permit is not produced upon request, the person operating the vehicle shall be deemed as operating the vehicle and its load without a permit in violation of this section.

(f) It shall be unlawful for any person issued a permit under this section, or any employee or agent of such person, to violate any of the terms or conditions of the permit. The penalty for any such violation shall be a fine of \$500.00. Penalties for any violation of this section shall be in addition to any penalties imposed for the violation of any other section of this chapter.

Table 9-72-070 Special Permit Fees

Single Vehicle

<i>Vehicle Weight</i>	<i>Single Trip</i>	<i>Monthly Permit</i>
80,000 pounds or less, operated on streets and highways other than routes designated under Section 9-72-035	\$50.00	\$500.00
More than 80,000 pounds but less than 100,000 pounds:		
– citywide		
5 miles or less	\$50.00	\$750.00
over 5 miles	\$75.00	\$1,125.00
100,000 pounds or more:		
– citywide		
5 miles or less	\$100.00	\$1,500.00
over 5 miles	\$150.00	\$2,250.00

Fees listed above are per vehicle. An applicant who owns or leases a fleet of 20 or more vehicles may obtain a monthly fleet permit, authorizing the operation of all the vehicles in the fleet in accordance with Section 9-72-

070, subject to all the conditions of Section 9-72-070. The fee for a fleet permit shall be 80 percent of the combined monthly permit fees for individual vehicles in the fleet.

The fee for an annual permit issued under subsection (a)(2) shall be as set forth in that subsection. Beginning June 1, 2016 and every year thereafter, the fees set forth in this section shall be adjusted upwards, if applicable, by applying to the previous year's fees the rate of inflation, calculated based on the Consumer Price Index – Urban Wage Earners and Clerical Workers (Chicago All Items) published by the United States Bureau of Labor Statistics for the 365-day period ending on the most recent January 1.

(Added Coun. J. 7-12-90, p. 18634; Amend Coun. J. 12-11-91, p. 10832; Amend Coun. J. 5-4-94, p. 49884; Amend Coun. J. 10-7-98, p. 78566, § 6; Amend Coun. J. 12-7-05, p. 64870, § 1.4; Amend Coun. J. 11-15-06, p. 93351, § 1; Amend Coun. J. 7-6-11, p. 3026, § 2; Amend Coun. J. 10-28-15, p. 11951, Art. VI, § 21; Amend Coun. J. 10-28-15, p. 12062, Art. VI, § 1; Amend Coun. J. 11-16-16, p. 37901, Art. II, § 21)

STATE ROUTES WITHIN THE CITY OF CHICAGO
MAINTAINED BY THE STATE OF ILLINOIS

<u>STREETS</u>	<u>FROM</u>	<u>TO</u>
ADDISON	CUMBERLAND	HARLEM
ADDISON	6600 WEST	CICERO
AUSTIN	GUNNISON	IRVING PK. RD.
AVONDALE	OSHKOSH	BRYN MAWR
BELMONT	DES PLAINES RIVER	HARLEM
BRYN MAWR	ODELL	CENTRAL
CALDWELL	TOUHY	CICERO
CANFIELD RD.	DEVON	FOSTER
CENTRAL	NORTH CITY LIMITS	ELSTON
CENTRAL	51 ST.	63RD
CICERO	DEVON	ROOSEVELT
CICERO	39TH	87TH
CICERO	111TH	115TH
CUMBERLAND	HIGGINS	BERWYN
CUMBERLAND	LAWRENCE	BELMONT
DEVON	CANFIELD	MC CORMICK
FOREST PRESERVE DR.	MONTROSE	BELMONT
FOSTER	HARLEM	PULASKI
HARLEM	HOWARD	GUNNISON
HARLEM	FOREST PRESERVE DR.	NORTH AVE.
HARLEM	52ND	65TH
HIGGINS RD.	LEE	MANNHEIM RD.
HIGGINS RD.	DES PLAINES RIVER	AUSTIN
GUNNISON	HARLEM	SAYER

STATE ROUTES WITHIN THE CITY OF CHICAGO
MAINTAINED BY THE STATE OF ILLINOIS

<u>STREETS</u>	<u>FROM</u>	<u>TO</u>
GUNNISON	NAGLE	AUSTIN
IRVING PK. RD.	TAFT	MANNHEIM
IRVING PK, RD.	3,250.7' W/O CUMBERLAND	PULASKI
LAWRENCE	DES PLAINES RIVER	CUMBERLAND
LEHIGH AVE.	TOUHY	CENTRAL
MANNHEIM RD.	HIGGINS	IRVING PK. RD.
MONTROSE	FOREST PRESERVE DR.	NARRAGANSETT
NAGLE	GUNNISON	AVONDALE
NARRAGANSETT	SUNNYSIDE	NORTH AVE.
NORTHWEST HIGHWAY	OZANUM	FOSTER
OAK PK. AVE.	FOREST PRESERVE DR.	IRVING PK. RD.
PULASKI RD.	99TH ST.	115TH ST.
ROOSEVELT	AUSTIN	CICERO
TALCOTT	CANFIELD	HIGGINS
31ST	KENTON	KOSTNER
47TH	LARAMIE	CICERO
115TH ST.	SACRAMENTO (WEST OF CITY LIMIT)	ROCKWELL
115TH ST.	CICERO	KEDZIE

STATE JURISDICTION ROUTES MAINTAINED
 BY THE CITY OF CHICAGO
 MAINTENANCE AGREEMENT EXECUTED OCTOBER 25, 1993

<u>STREETS</u>	<u>FROM</u>	<u>TO</u>
ADAMS	OGDEN	MICHIGAN
ADDISON	PULASKI	LSD
ARCHER	HARLEM	KILBOURN
ARCHER	WESTERN	STATE
ASHLAND	PRATT	DEVON
ASHLAND	ELSTON	CORTLAND
ASHLAND	KINZIE	CARROLL
ASHLAND	CERMAK	ARCHER
ASHLAND	115TH	119TH
AVENUE L	95TH	106th
AVENUE O	105TH	106TH
AVENUE O	130TH	S. CORP. LIMITS (138TH)
AVONDALE	PULASKI	ADDISON

NOTES:

- 1) OPERATION AND MAINTENANCE GENERALLY COVERS ROUTINE SURFACE AND POTHOLE REPAIRS, TEMPORARY FULL-DEPTH PATCHES, EXPANSION BUMP REMOVAL ON BITUMINOUS SURFACES, CRACK AND JOINT SEALING, CLEANING AND LITTER PICKUP SNOW AND ICE CONTROL AND ALL OTHER ROUTINE OPERATIONAL SERVICES. MEDIAN MAINTENANCE WHEN APPLICABLE, CONSISTS OF SWEEPING, LITTER PICKUP, MOWING, AND ROUTINE SURFACE REPAIRS.
- 2) SPECIFIC QUESTIONS REGARDING JURISDICTION SHOULD BE DIRECTED TO THE CHICAGO DEPARTMENT OF TRANSPORTATION: (312) 744-3604.

STATE JURISDICTION ROUTES MAINTAINED
 BY THE CITY OF CHICAGO
 MAINTENANCE AGREEMENT EXECUTED OCTOBER 25, 1993

<u>STREETS</u>	<u>FROM</u>	<u>TO</u>
BRAINARD	N. CURB LINE OF '130TH	S. CORP. LIMITS (138TH)
BROADWAY	SHERIDAN	FOSTER
BRYN MAWR	BROADWAY	SHERIDAN
CALIFORNIA	ROOSEVELT	25TH
CALIFORNIA	910' N/O 35TH	39TH
CALIFORNIA	47TH	51ST
CALIFORNIA	55TH	67TH
CANAL	ROOSEVELT	N. END OF CHGO. RV. BRIDGE
CANAL	S. END CHGO. RV. BR.	28TH
CENTRAL	S, END OF BR. @ GRAND & CM St. P'&P RR	N END OF BR. @ GRAND CM St. P'&P RR
CENTRAL	WEST RAMP @ ABOVE BRIDGE	EAST RAMP @ ABOVE BRIDGE
CENTRAL	MADISON	ROOSEVELT
CERMAK	KENTON	KING
CHICAGO SKYWAY RAMP	@ DAN RYAN	-
CLARK	SCHREIBER	HIGHLAND
CLYBOURN	BELMONT	DIVISION
COLFAX	ANTHONY	97TH
COLUMBUS	87TH	WESTERN
CONGRESS PARKWAY	WELLS	MICHIGAN
CORNELL	HYDE PK. DR.	67TH
COTTAGE GROVE	75TH	79TH
COTTAGE GROVE	83RD	95TH

STATE JURISDICTION ROUTES MAINTAINED
 BY THE CITY OF CHICAGO
 MAINTENANCE AGREEMENT EXECUTED OCTOBER 25, 1993

<u>STREETS</u>	<u>FROM</u>	<u>TO</u>
DIVERSEY	PULASKI	CHICAGO RIVER BRIDGE
DIVISION	CLYBOURN	ORLEANS
DREXEL	OAKWOOD	HYDE PK. BLVD.
ELSTON	MILWAUKEE	ASHLAND
ERIE	NOBLE	UNION
FOSTER	PULASKI	MARINE
FULLERTON	SACRAMENTO	ORCHARD
HALSTED	VINCENNES	LITTLE CAL. RV. BRIDGE
HAMLETT	111TH	MONTEREY
HYDE PK. BLVD.	DREXEL	CORNELL
INDIANA	16TH	22ND
INDIANA	127TH	137TH
IRVING PK.	PULASKI	LSD
JACKSON	OGDEN	LSD
JEFFREY	93RD	57' S/O 98TH
KEDZIE	67TH	79TH
KEDZIE	C/L of 71st	C/L OF 87TH
KEDZIE	102ND	115TH
KIMBALL	WELLINGTON	MILWAUKEE
KING DRIVE	CERMAK	25th
KING DRIVE	23RD	25TH
LAKE SHORE DR	HOLLYWOOD	67TH
LASALLE	NORTH AVE.	EAST RAMP OF LSD
LAWRENCE	CENTRAL AVE.	CENTRAL PK.

STATE JURISDICTION ROUTES MAINTAINED
 BY THE CITY OF CHICAGO
 MAINTENANCE AGREEMENT EXECUTED OCTOBER 25, 1993

<u>STREETS</u>	<u>FROM</u>	<u>TO</u>
LAWRENCE	ASHLAND	CLARENDON
LINCOLN	DEVON	WESTERN
LINCOLN	PETERSON	CATALPA
LINCOLN	DIVERSEY	WELLS
LINCOLN PK. WEST	FULLERTON	CLARK
McCORMICK	DEVON	LINCOLN
MICHIGAN	OAK	60TH
MILWAUKEE	ALBION	BYACINTH
MONTEREY	HALE	HAMLETT
MONTROSE	CENTRAL	PULASKI
MORGAN	55TH	57TH
MORGAN	63RD	87TH
NOBLE	AUGUSTA	ERIE
NORTH AVE.	HARLEM	CLARK
OAKWOOD	KING	DREXEL
OGDEN	WEST CORP. LIMITS	LAKE ST.
OHIO	ORLEANS	MICHIGAN
ONTARIO	ORLEANS	MICHIGAN
ORLEANS	DIVISION	HUBBARD
PERSHING	C/L OF ASHLAND	NORTH CURB LINE OF MLK DR.
PETERSON	CICERO	RIDGE
PULASKI	40TH	87TH
PULASKI	DEVON	OGDEN
PULASKI	33RD	SANITARY' & SHIP CANAL

STATE JURISDICTION ROUTES MAINTAINED
 BY THE CITY OF CHICAGO
 MAINTENANCE AGREEMENT EXECUTED OCTOBER 25, 1993

<u>STREETS</u>	<u>FROM</u>	<u>TO</u>
RANDOLPH	WASHINGTON	CANAL
RIDGE BLVD.	HOWARD	DEVON
RIDGE AVE.	RAVENSWOOD	BRYN MAWR
RODGERS	ASHLAND	SHERIDAN
ROOSEVELT	CICERO	MICHIGAN
SACRAMENTO	AT C & NW RR	--
SACRAMENTO	CARROLL	ROOSEVELT
SHERIDAN	NORTH CORP. LIMITS	DEVON
SHERIDAN	BERWYN	FOSTER
SOUTH CHICAGO	COTTAGE GROVE	95TH
SOUTH SHORE DR	67TH	INDIANAPOLIS
SOUTH SHORE DR	EWING	106TH (AT STATE LINE)
STATE ST.	60TH	69TH
STATE ST.	119TH	127TH
STONY ISLAND	67TH	95TH EAST SIDE/94TH WEST SIDE
TORRENCE	97TH	SOUTH CORP. LIMITS (138TH)
TOUHY	OZANAM	HARLEM
TOUHY	CALDWELL	LEHIGH
TOUHY	WESTERN	RIDGE
VAN VLISSINGEN	JEFFREY	100TH
VERMONT	127TH	WEST CORP. LIMITS
VINCENNES	STATE	HALSTED
UPPER WACKER DR.	WASHINGTON	MICHIGAN
WARREN	WASHINGTON	OGDEN

STATE JURISDICTION ROUTES MAINTAINED
 BY THE CITY OF CHICAGO
 MAINTENANCE AGREEMENT EXECUTED OCTOBER 25, 1993

<u>STREETS</u>	<u>FROM</u>	<u>TO</u>
WASHINGTON	AUSTIN	WACKER
WESTERN	33RD	54TH
WESTERN	56TH	74TH
WESTERN	87TH	99TH
WESTERN	115TH	119TH
WESTERN BLVD.	ARCHER	54TH
16TH	MICHIGAN	INDIANA
23RD	KING	LSD
47TH	PULASKI	KEDZIE
54TH	WESTERN AVE.	WESTERN BLVD.
60TH	STATE	MICHIGAN
63RD	HARLEM	AUSTIN
67TH	CENTRAL PK,	CALIFORNIA
76TH	DAMEN	VINCENNES
76TH	ST. LAWRENCE	STONY ISLAND
76TH	COLFAX	LSD
79TH	CICERO	WESTERN
87TH	CICERO	DAMEN
87TH	INGLESIDE	KIMBARK
87TH	HALSTED	EGGLESTON
87TH	ANTHONY	-
87TH	CICERO	DAMEN
95TH	WESTERN	619' W/O JEFFERY
95TH	E/O BENNET	EWING

STATE JURISDICTION ROUTES MAINTAINED
BY THE CITY OF CHICAGO
MAINTENANCE AGREEMENT EXECUTED OCTOBER 25, 1993

<u>STREETS</u>	<u>FROM</u>	<u>TO</u>
100TH	VAN VLISSINGEN	AVENUE L
103RD	PULASKI	WESTERN AVE.
106TH	TORRENCE	AVE A'@INDIANAPOLIS
111TH	CRAWFORD	HALE
111TH	HAMLETT	HALSTED
111TH	COTTAGE GROVE	CALUMET EXP.
115TH	ASHLAND	HALSTED
119TH	WESTERN	ASHLAND
127TH	HALSTED	INDIANA

DEPARTMENT OF STREETS & SANITATION

BUREAU OF STREETS

STREET MAINTENANCE RESPONSIBILITY CODEBOOK

(FINANCIAL CLASSIFICATION)

REVISION DATES

FEBRUARY 22, 1988

JUNE 1, 1989

FEBRUARY 1, 1990

AUGUST 15, 1991

CODES FOR FINANCIAL CLASSIFICATION

<u>TYPE</u>	<u>FC</u>	<u>APPROX. MILEAGE (AS OF 6/01/89)</u>
STATE	01	117 miles (343 lane miles)
S. R. A.	02	255 miles (1003 lane miles)
IMPROVED	03	2835 miles
W. P. A.	04	128 miles
UNIMPROVED (* WITH PAVEMENT)	04*	74 miles
UNIMPROVED	05	62 miles
COUNTY	06	4.5 miles

STREET AREA ABBREVIATIONS

TRAFFIC LANE	TL
PARKING LANE	PL

OTHER ABBREVIATIONS

ALSO KNOWN AS	AKA
NOW KNOWN AS	NKA
CURB & GUTTER	C&G *

* NOTE: "REMARKS" COLUMN ALSO LISTS C&G MAINTENANCE RESPONSIBILITY;
IF BLANK, THE CITY OF CHICAGO MAINTAINS THE C&G

CURB RESPONSIBILITY
DETAILED LISTING * CRDL
*(SEE ATTACHED INSERTS)

STATE MAINTAINED ROADWAYS WITHIN THE CITY OF CHICAGO (F.C.-01)*

*FREEWAYS ARE ALL MAINTAINED BY THE STATE OF ILLINOIS

<u>STREETS</u>	<u>FROM</u>	<u>TO</u>
ADDISON ST.	PULASKI (4000 W)	NATOMA (6634 W)
ADDISON ST.	HARLEM (7200 W)	PUEBLO (8400 W)
ASHLAND AVE.	119TH ST. (11900 S)	123RD ST. (12300 S)
AUSTIN AVE.	IRVING PARK RD. (4000 N)	LAWRENCE (4800 N)
AVONDALE AVE.	AUSTIN (5336 N)	OLYMPIA (6565 N)
BELMONT AVE.	HARLEM (7200 W)	PONTIAC (8332 W)
BRYN MAWR AVE.	CENTRAL (5600 W)	ODELL (7334 W)
CALDWELL AVE.	PETERSON (6000 N)	TOUHY (7200 N)
CANFIELD AVE.	FOSTER (5200 N)	DEVON (6400 N)
CENTRAL	ALBION (6600 N)	DOWAGIAC (6630 N)
CENTRAL	51ST ST. (5100 S)	63RD ST. (6300 S)
CICERO AVE.	MADISON (00 N)	DEVON (6400 N)
CICERO AVE.	MADISON (00 N)	ROOSEVELT (1200 S)
CICERO AVE.	PERSHING (3900 S)	87TH ST. (8700 S)
CUMBERLAND AVE.	BELMONT (3200 N)	HIGGINS (5950 N)
DEVON AVE.	KIMBALL (3400 W)	CANFIELD (7800 W)
FOREST PRESERVE DR.	MONTROSE (4400 N)	BELMONT (3200 N)
FOSTER AVE.	PULASKI (4000 W)	HARLEM AVE. (7200 W)
GUNNISON ST.	AUSTIN (6000 W)	NAGLE (6400 W)
HALSTED ST.	127TH ST. (12700 S)	129TH ST. (12900 S)
HARLEM AVE.	NORTH AVE. (1600 N)	HOWARD (7600 N)
HARLEM AVE.	51ST ST. (5100 S)	65TH ST. (6500 S)

STATE MAINTAINED ROADWAYS WITHIN THE CITY OF CHICAGO (CONT.)

<u>STREETS</u>	<u>FROM</u>	<u>TO</u>
HIGGINS AVE.	AUSTIN (6000 W)	EAST RIVER RD. (8800 W)
IRVING PARK RD.	PULASKI (4000 W)	EAST RIVER RD. (8800 W)
LAWRENCE AVENUE	8400 W	8700 W
	** SOUTH HALF ONLY	
	8800 W	9100 W
	** TO DES PLAINES RIVER	
LEHIGH AVE.	CENTRAL AVE. (6336 N)	TOUHY (7200 N)
MILWAUKEE AVE.	JEROME (7530 N)	HOWARD (7579 N)
NAGLE AVE.	GUNNISON (4836 N)	NORTHWEST HWAY (5749 N)
NARRAGANSETT AVE.	NORTH (1600 N)	335' N. of SUNNYSIDE (4550 N)
NORTHWEST HIGHWAY	MILWAUKEE (5050 N)	OZANAM (7800 W)
PULASKI RD.	37TH ST. (3700 S)	40TH ST. (4000 S)
PULASKI RD.	87TH ST. (8700 S)	115TH ST. (11500 S)
ROOSEVELT RD.	CICERO (4800 W)	AUSTIN BLVD. (6000 W)
STONY ISLAND AVE.	95TH ST. (9500 S)	103RD ST. (10300 S)
TALCOTT AVE.	HIGGINS AVE. (6750 W)	CANFIELD (7900 W)
47TH ST.	CICERO (4800 W)	LARAMIE AVE. (5200 W)
115TH ST.	WESTERN (2400 W)	WASHTENAW (2700 W)
115TH ST.	KEDZIE (3200 W)	CICERO (4800 W)
127TH ST.	HALSTED (800 W)	MORGAN (1000 W)

* STATE MAINTAINED ROADWAYS - APPROXIMATELY 120 MILES, NOT INCLUDING FREEWAYS*

STATE ROADWAYS WITHIN THE CITY OF CHICAGO
MAINTAINED BY THE CITY OF CHICAGO UNDER

STATE ROUTE AGREEMENT (F.C.C. = 02)

<u>STREET</u>	<u>FROM</u>	<u>TO</u>	<u>TOT. WIDTH</u>	<u>BUILT BY</u>	<u>WIDTH</u>	<u>#LNS</u>	<u>LOCATIONS</u>
ADAMS	MICHIGAN	OGDEN	50'	M	18'	2	CENTER
ADDISON	PULASKI	LAWDALE	40'	S	40'	2	CENTER
ADDISON	@ LAWDALE		40'	M	28'	2	CENTER
ADDISON	LAWDALE	ELSTON	40'	S	40'	2	CENTER
ADDISON	ELSTON	CALIFORNIA	40'	S	40'	2	CENTER
ADDISON	CALIFORNIA	LINCOLN	40'	M	40'	2	CENTER
ADDISON	LINCOLN	CLARK	40'	M	40'	2	CENTER
ADDISON	CLARK	LAKE SHORE DRIVE	46'	S	46'	2	CENTER
ARCHER	@ CHICAGO RIVER BRIDGE		77'	M	2-38'	8	ADJ. TO MEDIAN
ARCHER	HALSTED	STATE	48-96'	S	2-20'	4	ADJ. TO MEDIAN
ARCHER	WESTERN	C/L of HOYNE AVE.	60'V	S&C	2@28'	3	FULL ROADWAY
ARCHER	C/L of HOYNE	SW end of CHGO RIV. BRIDGE	58'	S	2@28'	3	FULL ROADWAY
ARCHER	NE end of CHI. RIVER	C/L HALSTED	58'	S	2@28'	3	FULL ROADWAY
ARCHER	HARLEM	CICERO	40'	CITY & S	22'	2	MEDIAN&TRAV. LANES
ARCHER	CICERO	KILBOURN	60'V	CITY & S	2@28'	4	FULL WIDTH
ARCHER (MEDIAN)	HALSTED	STATE			VAR.		
ARCHER (MEDIAN)	HARLEM	CICERO			3'V		
ARCHER (MEDIAN)	CICERO	KILBOURN			56'	5	FULL ROADWAY
ASHLAND	DEVON	SCHREIBER	56'	S	56'	5	FULL ROADWAY
ASHLAND	SCHREIBER	ARTHUR	40'	S	40'	4	FULL ROADWAY
ASHLAND	ARTHUR	PRATT	40'	S	40'	4	FULL ROADWAY
ASHLAND	ELSTON	CORTLAND	72'	C	2-20'	4	ADJ. TO MEDIAN
ASHLAND	KINZIE	GARROLL	42'	S	2-11', 1"	2	ADJ. TO CURB
ASHLAND	GERMAK	ARCHER	74'	S	2@28'	4	ADJ. TO CTA AREA

<u>STREET</u>	<u>FROM</u>	<u>TO</u>	<u>TOT. WIDTH</u>	<u>BUILT BY</u>	<u>WIDTH</u>	<u>#LNS</u>	<u>LOCATIONS</u>
ASHLAND	115TH ST.	119TH ST.	40'	S	40'	2	FULL ROADWAY
ASHLAND (MEDIAN)	ELSTON	CORTLAND					
AVENUE "L"	95TH ST.	100TH BLVD.	48'	C	48'	4	FULL ROADWAY
AVENUE "L"	100TH ST.	106TH ST.	40'	C	40'	4	FULL ROADWAY
AVENUE "O"	105TH ST.	106TH ST.	20'	C	20'	2	FULL ROADWAY
AVENUE "O"	130TH ST.	138TH ST. (S. CORP. LIMITS)	40'	C	22'	2	CENTER
AVONDALE	ADDISON	PULASKI	40'	S	28'	2	BET. CURB & RR EMB
BRAINARD	S. CORP. LIMITS (138TH ST.)	N. CURB LINE OF 130TH ST.	42'-49'	C	42'	4	FULL ROADWAY
BROADWAY	SHERIDAN	FOSTER	60'	M	2-15.5'	2	ADJ. TO MEDIAN
BROADWAY (MEDIAN)	SHERIDAN	FOSTER					
BRYN MAWR	SHERIDAN	BROADWAY	48'	S	48'	4	FULL ROADWAY
CALIFORNIA	25TH ST.	ROOSEVELT RD.	42'	C	42'	4	FULL ROADWAY
CALIFORNIA	910' N. of 35TH ST.	39TH ST.	42'-48'	C	42'-48'	4	FULL ROADWAY
CALIFORNIA	47TH ST.	51ST ST.	48'	C	48'	4	FULL ROADWAY
CALIFORNIA	55TH ST.	63RD ST.	42'	C	42'	2	FULL ROADWAY
CALIFORNIA	63RD ST.	67TH ST.	42'	C	42'	2	FULL ROADWAY
CANAL	28TH ST.	ARCHER AVE.	52'	C	40	4	TRAVEL LANES
CANAL	ARCHER AVE.	22ND ST.	43'	C	43'	4	FULL ROADWAY
CANAL	22ND ST.	S. end of CHGO RIV. BRIDGE	50' V	C	50' V	4	FULL ROADWAY
CANAL	N. end of CHI. RVR. BRIDGE	C/L of CANALPORT AVE.	50' & 56'	C	50' & 56'	4	FULL ROADWAY
CANAL	C/L CANALPORT AVE.	489' N. of CANALPORT AVE.	52'	C	2@18'	4	ADJ. -CTA&CURBS
CANAL	489' N. of CANALPORT AVE.	13' N. of C/L of 16TH ST.	60'	C	2@5.5'	2	ADJ. -WALLS&PAVEMT
CANAL	13' N. of C/L of 16TH ST.	C/L of 15TH ST.	60'	C	2@5.5'	2	ADJ. -WALLS&PAVEMT
CANAL	C/L 15TH ST.	C/L of 14TH ST.	56'	C	2@19'	4	ADJ. -CTA&CURBS
CANAL	C/L of 14TH ST.	ROOSEVELT RD.	56'	C	2@19'	4	ADJ. -CTA&CURBS
CENTRAL	ROOSEVELT	HARRISON	60'		60'	4	FULL ROADWAY
CENTRAL (MEDIAN)	ROOSEVELT	HARRISON			12' V		
CENTRAL	S/BR@GRAND&CM ST. P&P RR	N. end of BRIDGE	48'		48'	4	FULL ROADWAY

<u>STREET</u>	<u>FROM</u>	<u>TO</u>	<u>TOT. WIDTH</u>	<u>BUILT BY</u>	<u>WIDTH</u>	<u>#LNS</u>	<u>LOCATIONS</u>
CENTRAL	HARRISON	MADISON	40'		40'	2	FULL ROADWAY
CENTRAL	W/RAMP @BRIDGE(N.of GRAND)		36'	C	36'	2	FULL ROADWAY
CENTRAL	E. RAMP @BRIDGE(N.of GRAND)		36'	C	36'	2	FULL ROADWAY
CERMAK	KENTON	PULASKI	87'		87'	4	FULL ROADWAY
CERMAK	PULASKI	OGDEN	110'	M	2-25'	5	9' 3" FROM C.LINE
CERMAK	OGDEN	CALIFORNIA	51'V	S	2-22'	4	ADJ. TO C.LINE
CERMAK	CALIFORNIA	ASHLAND	54'	S	2-21'	4	ADJ. TO C.LINE
CERMAK	ASHLAND	MORGAN	52'	M	2-10'	2	ADJ. TO MEDIAN
CERMAK	MORGAN	CHICAGO RIVER BRIDGE	56'	M	2-10'	2	ADJ. TO MEDIAN
CERMAK	@ CHICAGO RIVER BRIDGE		36'	M	2-10'	2	ADJ. TO CAR TRK
CERMAK	CHICAGO RIVER BRIDGE	ARCHER	53.5'	M	2-10'	2	ADJ. TO MEDIAN
CERMAK	ARCHER	LASALLE	90', 96'	S	2-21'	4	ADJ. TO MEDIAN
CERMAK	LASALLE	CLARK	90', 96'	S	2-33'	6	ADJ. TO MEDIAN
CERMAK	CLARK	FEDERAL	90', 96'	S	2-33'	6	ADJ. TO MEDIAN
CERMAK	FEDERAL	STATE	90', 96'	S	2-33'	6	ADJ. TO MEDIAN
CERMAK	STATE	MICHIGAN	90'	M	2-30.5'	6	ADJ. TO MEDIAN
CERMAK	MICHIGAN	INDIANA	90'	M	2-30.5'	6	ADJ. TO MEDIAN
CERMAK	INDIANA	KING DR.(SOUTH PKWY.)	86'	M	2-25'	5	ADJ. TO MEDIAN
CERMAK (MEDIAN)	ARCHER	KING DR.(SOUTH PKWY.)					
CERMAK (MEDIAN)	OGDEN	CHICAGO RIVER BRIDGE					
CERMAK (MEDIAN)	W. CORP. LIMITS	PULASKI					
CHICAGO SKYWAY RAMPS		@ DAN RYAN	24'	C	24'	2	FULL ROADWAY
CICERO (MEDIAN)	@ C.& N.W.R.R.						
CLARK	SCHREIBER	DEVON	46-56'V	S	1-19'	1	ADJ. TO ES CURB
CLARK	DEVON	HIGHLAND	46-56'V	S	1-14'V	1	ADJ. TO WS CURB
CLYBOURN	DIVISION	BELMONT	51'	C	40'V	4	CENTER

<u>STREET</u>	<u>FROM</u>	<u>TO</u>	<u>TOT. WIDTH</u>	<u>BUILT BY</u>	<u>WIDTH</u>	<u>#LNS</u>	<u>LOCATIONS</u>
COLFAX	97TH ST.	95TH ST.	42'	C	42'	4	FULL ROADWAY
COLFAX	95TH ST.	ANTHONY	42'	C	42'	4	FULL ROADWAY
COLUMBUS AVE.	TROY	WESTERN	40'	S	40'	4	FULL ROADWAY
COLUMBUS AVE.	79TH ST.	TROY	40'	S	40'	4	FULL ROADWAY
COLUMBUS AVE.	87TH ST (4025W)	79TH ST.	40'	C-S	40'	4	FULL ROADWAY
CONGRESS PARKWAY	MICHIGAN	STATE	112'	M	64'	6	CENTER
CONGRESS PARKWAY	STATE	LASALLE	132'	M	94'	9	ADJ. TO MEDIAN
CONGRESS PARKWAY	LASALLE	SHERMAN	128'	M	2-44'	8	ADJ. TO MEDIAN
CONGRESS PARKWAY	SHERMAN	WELLS	128'	M	2-43'	8	ADJ. TO MEDIAN
CONGRESS PKWY(MED)	STATE	WELLS					
CORNELL AVE.	HYDE PARK DRIVE	COLUMBIA	50'	PK.DIST.	50'	5	FULL ROADWAY
CORNELL AVE.	COLUMBIA	67th ST.	36'V	M-C	36'	3	ADJ. TO WS MEDIAN
CORNELL AVE.	COLUMBIA	MARQUETTE	36'V	M-C	36'	3	ADJ. TO ES MEDIAN
CORNELL (MEDIAN)	59TH ST.	65TH ST.					
COTTAGE GROVE	75TH ST.	79TH ST.	60'	S	2-21'	4	ADJ. TO CURB
COTTAGE GROVE	87TH ST.	95TH ST.	60-68'V	S	2-21'	4	ADJ. TO CURB
COTTAGE GROVE	83RD ST.	87TH ST.	60'	S	2-12 & 15'	4	ADJ. TO MEDIAN
DIVERSEY	PULASKI	CHICAGO RIVER BRIDGE	46'	C	30'	2	CENTER
DIVISION	GLYBOURN	ORLEANS	51'	C	40'V	4	CENTER
DREXEL	OAKWOOD	HYDE PARK BLVD.	80'	PK.DIST.	2-34'	6	ADJ. TO CTR. PKWY
DREXEL (MEDIAN)	OAKWOOD	HYDE PARK BLVD.					
ELSTON	ASHLAND	IRVING PARK	52'V	S	52'V	2	FULL ROADWAY
ELSTON	IRVING PARK	PULASKI	56'	S	56'	4	FULL ROADWAY
ELSTON	PULASKI	LAWRENCE	55'V	S	55'V	4	FULL ROADWAY
ELSTON	LAWRENCE	KIMBERLY	48'	C	48'	4	FULL ROADWAY
ELSTON	KIMBERLY	MILWAUKEE	48'	C	48'	4	FULL ROADWAY
ERIE	NOBLE	UNION	48'V	C	48'V	4	FULL ROADWAY

STREET	FROM	TO	TOT. WIDTH	BUILT BY	WIDTH	#LNS	LOCATIONS
FOSTER	PULASKI	SHERIDAN RD.	40', 48'	S	22', 30'	2	CENTER
FULLERTON	WESTERN	LEAVITT	51'	C	40' V	4	CENTER
FULLERTON	LEAVITT	ASHLAND	60'	C	42'	4	CENTER
FULLERTON	ASHLAND	HALSTED	51'	C	33'	3	CENTER
FULLERTON	HALSTED	ORCHARD	44'	C	44'	4	FULL ROADWAY
FULLERTON	SACRAMENTO	WESTERN	58'	C	2-10'	2	ADJ. TO MEDIAN
FULLERTON (MEDIAN)	SACRAMENTO	WESTERN					
HALSTED	VINCENNES	115TH ST.	58'	C	2-21'	4	ADJ. TO MEDIAN
HALSTED	115TH ST.	123RD ST.	54'	M	2-21'	4	ADJ. TO CTR. PKWY
HALSTED	123RD ST.	LITTLE CALUMET RIV. BRIDGE	54'	M	21'	2	ADJ. TO CTR. PKWY
HALSTED (MEDIAN)	VINCENNES	LITTLE CALUMET RIV. BRIDGE					
HAMLET	MONTEREY	111TH ST.	42'	C	42'	3	FULL ROADWAY
HYDE PARK BLVD.	DREXEL	EAST END BLVD.	40'	PK. DIST.	28'	2	CENTER
HYDE PARK BLVD.	EAST END	57TH ST.	40'	PK. DIST.	28'	2	CENTER
HYDE PARK DR.	57TH ST.	CORNELL	40'	PK. DIST.	40'	4	FULL ROADWAY
INDIANA AVE.	16TH ST.	22ND ST.	76'	M	50'	7	ADJ. TO MEDIAN
INDIANA (MEDIAN)	16TH ST.	22ND ST.					
INDIANA AVE.	127TH ST.	137TH ST.	42'	C	42'	4	FULL ROADWAY
IRVING PARK	PULASKI	LAKE SHORE DR.	42', 76'	C	42', 76'	4	FULL ROADWAY
IRVING PARK (MED.)	PULASKI	ASHLAND					
JACKSON	OGDEN	JEFFERSON	48'	PK. DIST.	48'	4	FULL ROADWAY
JACKSON	JEFFERSON	CHICAGO RIVER BRIDGE	38'	PK. DIST.	38'	4	FULL ROADWAY
JACKSON	@ CHICAGO RIVER BRIDGE		37'	M	37'	4	FULL ROADWAY
JACKSON	CHICAGO RIVER BRIDGE	WACKER	36'	M	18'	2	SOUTH 18'
JACKSON	WACKER	MICHIGAN	36'	M	18'	2	SOUTH 18'
JACKSON	MICHIGAN	COLUMBUS	48'	PK. DIST.	48'	4	FULL ROADWAY
JACKSON	COLUMBUS	LAKE SHORE DRIVE	70'	PK. DIST.	70'	7	FULL ROADWAY

<u>STREET</u>	<u>FROM</u>	<u>TO</u>	<u>TOT. WIDTH</u>	<u>BUILT BY</u>	<u>WIDTH</u>	<u>#LNS</u>	<u>LOCATIONS</u>
JEFFREY	57' S/O 98TH ST.	93RD ST.	40-42'V	C	40-42'V	4	FULL ROADWAY
KEDZIE	102ND PL.	115TH ST.	40-42'V	C	40-42'V	2	FULL ROADWAY
KEDZIE	C/L of 87TH ST.	115' NE of C/L of 87TH ST.	42'	C	42'	4	FULL ROADWAY
KEDZIE	79TH ST.	S. end of BELT R.R.	40'	C	2@10'	3	ADJ. TO CTR. PKWY
KEDZIE	S. end of BELT R.R.	N. end of BELT R.R.	40'	S	2@10'	2	FULL ROADWAY
KEDZIE	N. end of BELT R.R.	C/L of 71ST ST.	40'	C	2@10'	2	ADJ. TO CTR. PKWY
KEDZIE	71ST ST.	67TH ST.	62'	C	2@22'	4	ADJ. TO CTR. PKWY
KEDZIE (MEDIAN)	71ST ST.	67TH ST.					
KIMBALL	MILWAUKEE	WELLINGTON	40'	C	28'	2	CENTER
KING DRIVE	GERMAK	23RD ST.	88'	M	2-25'	5	ADJ. TO MEDIAN
KING DRIVE	23RD ST.	25TH ST.	88'	PK.DIST.	2-30'	6	ADJ. TO MEDIAN
KING DRIVE	67TH ST.	79TH ST.	42'	C	42'	4	FULL ROADWAY
KING DR. (MEDIAN)	GERMAK	23RD ST.					
KING DR. (MEDIAN)	23RD ST.	25TH ST.					
LAKE SHORE DRIVE	HOLLYWOOD	BRYN MAWR	48', 48'	PK.DIST.	48', 48'	4, 4	FULL ROADWAY
LAKE SHORE DRIVE	TWO WAY DRIVE		70', 60'	PK.DIST.	70', 60'	7, 6	FULL ROADWAY
LAKE SHORE DRIVE	BRYN MAWR RAMPS		44, 22, 48'	PK.DIST.	44, 22, 48'	4, 2, 4	
FULL ROADWAY							
LAKE SHORE DRIVE	BRYN MAWR	FOSTER	48', 48'	PK.DIST.	48', 48'	4, 4	FULL ROADWAY
LAKE SHORE DRIVE	SIMONDS DRIVE		48'	PK.DIST.	48'	4	FULL ROADWAY
LAKE SHORE DRIVE	CROSS OVER		24'	PK.DIST.	24'	2	FULL ROADWAY
LAKE SHORE DRIVE	FOSTER		44', 60'	PK.DIST&S	44', 60'	4, 6	FULL ROADWAY
LAKE SHORE DRIVE	FOSTER RAMPS		22'	PK.DIST.	22'	2	FULL ROADWAY
LAKE SHORE DRIVE	FOSTER	MONTROSE	80'	S	80'	8	FULL ROADWAY
LAKE SHORE DRIVE	LAWRENCE RAMPS		38'	S	38'	2	FULL ROADWAY
LAKE SHORE DRIVE	WILSON RAMPS		30'V	S	30'V	2	FULL ROADWAY
LAKE SHORE DRIVE	MONTROSE RAMPS		40'	S	40'	2	FULL ROADWAY

STREET	FROM	TO	TOT. WIDTH	BUILT BY	WIDTH	#LNS	LOCATIONS
MONROSE	MILWAUKEE	PULASKI	48'		48'	4	FULL ROADWAY
MORGAN	55TH ST.	57TH ST.	36'	C	36'	3	FULL ROADWAY
MORGAN	63RD ST.	69TH ST.	42'	C	42'	4	FULL ROADWAY
MORGAN	69TH ST.	87TH ST.	36'	C	36'	4	FULL ROADWAY
NOBLE	ERIE	AUGUSTA	46'	C	46'	4	FULL ROADWAY
NORTH AVE.	NAGLE	AUSTIN	76'	M	N 23.5'	2	ADJ. TO MEDIAN
NORTH AVE.	AUSTIN	PULASKI	76'V	S	2@30'	4	ADJ. TO MEDIAN
NORTH AVE.	HARLEM	NAGLE	76'	S-M	30'	2	ADJ.-MEDIAN, N. 30'
NORTH AVE.	@ CHICAGO RIVER BRIDGE		39'	M	2-10'6"	2	ADJ. TO TRUSS
NORTH AVE.	WESTERN	ASHLAND	48'	S	40'V	4	CENTER
NORTH AVE.	ASHLAND	W. end of CHGO RIV. BRIDGE	48'	S	40'V	4	CENTER
NORTH AVE.	E. end of CHI. RVR. BRIDGE	CLARK ST.	48'	S	40'V	4	CENTER
NORTH AVE.	WESTERN	CALIFORNIA	76'	M	2-30'	6	ADJ. TO MEDIAN
NORTH AVE.	CALIFORNIA	KEDZIE	72', 61'	M, S	N-27', S-20'	2	ADJ. TO MEDIAN
NORTH AVE.	KEDZIE	PULASKI	76'	M	2-30'	4	ADJ. TO MEDIAN
NORTH AVE. (MEDIAN)	WESTERN	PULASKI					
NORTH AVE. (MEDIAN)	PULASKI	AUSTIN		S			
NORTH AVE. (MEDIAN)	AUSTIN	HARLEM					
OAKWOOD	KING DR.	DREXEL	50'	PK. DIST.	38'	4	CENTER
OGDEN	ROOSEVELT	JACKSON	52'	S	40'V	4	CENTER
OGDEN	JACKSON	LAKE ST.	52'	S	40'V	4	CENTER
OGDEN	ROOSEVELT	CALIFORNIA	104'	PK. DIST&S	44', 1-26'	8	CTR/ADJ-N&S MEDNS
OGDEN	CALIFORNIA	SACRAMENTO	104'	PK. DIST&S	44', 1-26'	8	CTR/ADJ-N&S MEDNS
OGDEN	SACRAMENTO	ALBANY	110'	PK. DIST&S	52', 1-25'	8	CTR/ADJ-N&S MEDNS
OGDEN	ALBANY	GERMAK	110'	M	2-40'	8	ADJ. TO MEDIAN
OGDEN	W. CORP. LIMITS	PULASKI	64'V	S	64'V	4	FULL ROADWAY
OGDEN (MEDIAN)	GERMAK	ROOSEVELT					

<u>STREET</u>	<u>FROM</u>	<u>TO</u>	<u>TOT. WIDTH</u>	<u>BUILT BY</u>	<u>WIDTH</u>	<u>#LNS</u>	<u>LOCATIONS</u>
OHIO	MICHIGAN	ORLEANS	46'	C	46'	4	FULL ROADWAY
ONTARIO	MICHIGAN	ORLEANS	54'	C	54'	5	FULL ROADWAY
ORLEANS	HUBBARD	DIVISION	49', 54'	C	36-42'	4	CENTER
PERSHING RD.	C/L ASHLAND	N. CURB LINE of KING DR.	44', 62'	S-C	44'	4	FULL ROADWAY
PETERSON	RIDGE	LINCOLN	60'	M-S	2-20'	4	ADJ. TO MEDIAN
PETERSON	LINCOLN	KEDZIE	60'	S	60'	4	FULL ROADWAY
PETERSON	KEDZIE	KOSTNER	60'	M-S	2-20'	4	ADJ. TO MEDIAN
PETERSON	KOSTNER	FOREST GLEN	52'	S	52'	4	FULL ROADWAY
PETERSON	FOREST GLEN	KILPATRICK	70'	M	2-20'	4	ADJ. TO CTR. PKWY
PETERSON	KILPATRICK	CALDWELL	60'	M	40'	4	CENTER
PETERSON (MEDIAN)	RIDGE	CALDWELL					
PULASKI	DEVON	PETERSON	40'		40'	2	FULL ROADWAY
PULASKI	PETERSON	VICTORIA	40'		40'	4	FULL ROADWAY
PULASKI	VICTORIA	ARGYLE	40'		40'	4	FULL ROADWAY
PULASKI	ARGYLE	IRVING PK.	48'		48'	2	FULL ROADWAY
PULASKI	IRVING PK.	MELROSE	50'		50'	2	FULL ROADWAY
PULASKI	MELROSE	NORTH	50'		50'	2	FULL ROADWAY
PULASKI	NORTH	12TH ST.	55'		55'	2	FULL ROADWAY
PULASKI	12TH ST.	OGDEN	49'		49'	2	FULL ROADWAY
PULASKI	33RD ST.	SANITARY & SHIP CANAL	52'		52'	4	FULL ROADWAY
PULASKI (MEDIAN)	33RD ST.	SANITARY & SHIP CANAL			10'		
PULASKI	40TH ST.	67TH ST.	88'		88'	4	FULL ROADWAY
PULASKI (MEDIAN)	40TH ST.	87TH ST.			10'V		
PULASKI	67TH ST.	BELT RR	88'		88'	4	FULL ROADWAY
PULASKI	BELT RR	79TH ST.	88'		88'	6	FULL ROADWAY
PULASKI	79TH ST.	85TH ST.	88'		88'	4	FULL ROADWAY
PULASKI	85TH ST.	87TH ST.	88'		88'	4	FULL ROADWAY

STREET	FROM	TO	TOT. WIDTH	BUILT BY	WIDTH	# LNS	LOCATIONS
RANDOLPH	CANAL	CLINTON	48'	M	2-22'5"	4	ADJ. TO COLUMNS
RANDOLPH	CLINTON	DESPLAINES	48'	M	48'	4	FULL ROADWAY
RANDOLPH	DESPLAINES	OGDEN	118'	M	40'	4	CENTER
RANDOLPH	OGDEN	WASHINGTON	40'	M	40'	4	FULL ROADWAY
RIDGE AVE.	RAVENSWOOD	PETERSON	40'	C	40'	4	FULL ROADWAY
RIDGE AVE.	PETERSON	CLARK	60'	M	2-20'	4	ADJ. TO MEDIAN
RIDGE AVE.	CLARK	BRYN MAWR	42'	C	42'	4	FULL ROADWAY
RIDGE AVE. (MEDIAN)	PETERSON	CLARK					
RIDGE BLVD.	HOWARD	DEVON	40'	C	40'	4	FULL ROADWAY
ROGERS	SHERIDAN	ASHLAND	40'V	S	40'	4	FULL ROADWAY
ROOSEVELT	TALMAN	ROCKWELL	48-60'V	S	40'V	4	CENTER
ROOSEVELT	ROCKWELL	OGDEN	48-76'V	C	44'V	4	CENTER
ROOSEVELT	ASHLAND	CANAL	76'	S	60'	6	CENTER
ROOSEVELT	MICHIGAN	WABASH	84'	M	2-27'	4	ADJ. TO CTA
ROOSEVELT	WABASH	CHICAGO RIVER BRIDGE	77'	M	2-30'	6	ADJ. TO CTA
ROOSEVELT	@ CHICAGO RIVER BRIDGE		52'	M	2-17'	2	ADJ. TO MEDIAN
ROOSEVELT	CHICAGO RIVER BRIDGE	CANAL	77'	M	2-29.5'	6	ADJ. TO CURBS
ROOSEVELT	ASHLAND	OGDEN	40'	PK.DIST.	40'	4	FULL ROADWAY
ROOSEVELT	TALMAN	CALIFORNIA	60'	M	48'	4	CENTER
ROOSEVELT	CALIFORNIA	ALBANY	60'	S,M	21',18'	2	ADJ.-CTA S&N SIDE
ROOSEVELT	ALBANY	PULASKI	60'	M	48'	4	CENTER
ROOSEVELT	PULASKI	CICERO	49'		49'	2	FULL ROADWAY
ROOSEVELT (MEDIAN)	MICHIGAN	WABASH					
ROOSEVELT (MEDIAN)	WABASH	CANAL					
SACRAMENTO	@ C. & N.W.R.R.		48'	C	1-18.5'	2	ADJ. TO CURB
SACRAMENTO	CARROLL	ROOSEVELT	48'	C	48'	4	FULL ROADWAY
SHERIDAN RD.	N. CORP. LIMITS	DEVON	60'	PK.DIST.	2-24'	4	ADJ. TO MEDIAN

STREET	FROM	TO	TOT. WIDTH	BUILT BY	WIDTH	#LNS	LOCATIONS
SHERIDAN RD.	BERWYN	FOSTER	59'	S	59'	4	FULL ROADWAY
SOUTH CHICAGO AVE.	COTTAGE GR.	75TH ST.	68-76'V	C	2@18'	4	ADJ. TO CAR TRACKS
SOUTH CHICAGO AVE.	75TH ST.	76TH ST.	68-76'V	C	2@18'	4	ADJ. TO CAR TRACKS
SOUTH CHICAGO AVE.	76TH ST.	79TH ST.	68-76'V	C	2@18'	4	ADJ. TO CAR TRACKS
SOUTH CHICAGO AVE.	79TH ST.	BALTIMORE	68-76'V	C	2@18'	4	ADJ. TO CAR TRACKS
SOUTH CHICAGO AVE.	BALTIMORE	95TH ST.	68-76'V	C	2@18'	4	ADJ. TO CAR TRACKS
SO. SHORE DR.	67TH ST.	71ST ST.	38'	PK. DIST.	38'	4	FULL ROADWAY
SO. SHORE DR.	71ST.-YATES	COLES	32'V	M	2-16'	2	ADJ. TO MEDIAN
SO. SHORE DR.	COLES	71ST/SOUTH SHORE	32'	PK. DIST.	32'	2	FULL ROADWAY
SO. SHORE DR.	71ST ST.	83RD ST.	32'	PK. DIST.	32'	4	FULL ROADWAY
SO. SHORE DR.	83RD ST.	83RD PL.	40'	PK. DIST.	34'	3	ADJ. TO W. CURB
SO. SHORE DR.	83RD PL.	BURLEY	42'	M	34'	3	CENTER
"	"(BURLEY)	BURLEY-85TH ST.	51'	M	36'	3	CENTER
"	"(BURLEY)	86TH ST.	56'	M	44'	4	CENTER
"	"(BURLEY)	BURLEY-87TH ST.	56'	M	2-22'	4	ADJ. TO MEDIAN
"	"(MACKINAW)	MACKINAW-87TH ST.	56'	M	44'	4	CENTER
"	"(MACKINAW)	87TH ST.	56'	M	2-22'	4	ADJ. TO MEDIAN
"	"(S.EWING)	92ND ST.	56'	M	44'	4	CENTER
"	"(S.EWING)	@ CALUMET RIVER BRIDGE	35', 56'	M	30', 35', 44'	3, 4	CENTER, FULL RDWAY
"	"(S.EWING)	CALUMET RIVER BRIDGE	56'	M	44'	4	CENTER
"	"(S.EWING)	95TH ST.	56'	M	44'	4	CENTER
"	"(S.EWING)	100TH ST.	70'	M	58'	6	CENTER
"	"(S.EWING)	100TH ST.	70'	M	58'	6	CENTER
"	"(INDIANAPOLIS)	100TH ST.	70'	M	2-32'	6	ADJ. TO MEDIAN
"	"(INDIANAPOLIS)	EWING	64'	S	48'	4	CENTER
STATE ST.	60TH ST.	63RD ST.	60'V	S	48'	4	CENTER
STATE ST.	63RD ST.	64TH ST.	64-80'	S	44'	4	CENTER

STREET	FROM	TO	TOT. WIDTH	BUILT BY	WIDTH	#LNS	LOCATIONS
STATE ST.	119TH ST.	127TH ST.	40-42'	C	40-42'	2	FULL ROADWAY
STONY ISLAND AVE.	67TH ST.	69TH PL.	70'	M	50'	5	CENTER
STONY ISLAND AVE.	69TH PL.	77TH ST.	100'	M	2-25'	5	ADJ. TO PARKWAY
STONY ISLAND AVE.	77TH ST.	79TH ST.	204'	C-S	4-26'	8	ADJ. TO MEDIAN
STONY ISLAND AVE.	79TH ST.	ANTHONY	100'	M-S	2-36'	6	ADJ. TO MEDIAN
STONY ISLAND AVE.	ANTHONY	87TH ST.	158'V	M	2-47'	8	ADJ. TO CENTER
STONY ISLAND AVE.	87TH ST.	95TH E. SIDE, 94TH W. SIDE	158'V	M	2-47'	8	ADJ. TO CTR. PKWY
TORRENCE AVE.	106TH ST.	S. CORP. LIMITS (138TH ST.)	40-56'	C	40'	4	FULL ROADWAY
TORRENCE AVE.	106TH ST.	83' N. of CL of 104TH ST.	56'	C	2@18'	4	ADJ. TO CTA & CURBS
TORRENCE AVE.	83' N of CL of 104TH ST.	97TH ST.	40'	C	40'	4	FULL ROADWAY
TOUHY AVE.	CALDWELL	LEHIGH	40'	C	40'	4	FULL ROADWAY
TOUHY AVE.	OZANAM	HARLEM	40'	C	40'	4	FULL ROADWAY
TOUHY AVE.	RIDGE	WESTERN	42'	S	42'	4	FULL ROADWAY
VAN VLISSINGEN	100TH ST.	JEFFREY	40'	C	40'	4	FULL ROADWAY
VERMONT	127TH ST.	W. CORP. LIMITS	42'	S	42'	2	FULL ROADWAY
VINCENNES	HALSTED	81ST ST.	50'	S	48'	4	FULL ROADWAY
VINCENNES	81ST ST.	75TH ST.	70'	S	2-20'	4	ADJ. TO CURBS
VINCENNES	75TH ST.	STATE ST.	70'	S	2-25'	4	ADJ. TO CURBS
WACKER DRIVE	MICHIGAN	STATE ST.	88'	M	2-30'	6	ADJ. TO MEDIAN
WACKER DRIVE	STATE ST.	FRANKLIN	72'	M	2-30'	6	ADJ. TO MEDIAN
WACKER DRIVE	FRANKLIN	LAKE ST.	60'	M	2-24'	4	ADJ. TO MEDIAN
WACKER DRIVE	LAKE	WASHINGTON	116'	M	2-36'	6	ADJ. TO LWR RAMP
WACKER DR. (MEDIAN)	MICHIGAN	STATE ST.					
WACKER DR. (MEDIAN)	STATE ST.	LAKE					
WARREN AVE.	OGDEN	WASHINGTON	48'	S	36'	3	CENTER
WASHINGTON	WACKER	CHICAGO RIVER BRIDGE	48'	M	48'	4	FULL ROADWAY
WASHINGTON	@ CHICAGO RIVER BRIDGE		36'	M	36'	4	FULL ROADWAY

STREET	FROM	TO	TOT. WIDTH	BUILT BY	WIDTH	#LNS	LOCATIONS
WASHINGTON	@ R. R. VIADUCT		38'	M	2-18'	4	ADJ. TO C. TRUSS
WASHINGTON (MEDIAN)	ASHLAND	OGDEN					
WASHINGTON	VIADUCT	CANAL	50'V	M	40'	4	CENTER
WASHINGTON	CANAL	DESPLAINES	60'	M	2-15'5"	2	ADJ. TO TUNNEL
WASHINGTON	DESPLAINES	HALSTED	60'	M	48'	4	CENTER
WASHINGTON	HALSTED	OGDEN	48'	M	36'	3	CENTER
WASHINGTON	OGDEN	ASHLAND	56'	M	2-22'	4	ADJ. TO CTR. PKWY
WASHINGTON	ASHLAND	TALMAN	38'	M	26'	2	CENTER
WASHINGTON	TALMAN	HOMAN	50'	M	38'	4	CENTER
WASHINGTON	HOMAN	HAMLIN	50'	M	50'	5	FULL ROADWAY
WASHINGTON	HAMLIN	PULASKI	48'	M	36'	3	CENTER
WASHINGTON	PULASKI	CICERO	50'	M	38'	4	CENTER
WASHINGTON	CICERO	LARAMIE	50'	M	38'	4	CENTER
WASHINGTON	@ LARAMIE	AUSTIN	60'	M	48'	4	CENTER
WASHINGTON	LARAMIE	33RD ST.	38'	M	26'	2	CENTER
WESTERN AVE.	54TH ST.	33RD ST.	70'V	C	30'	2	CENTER
WESTERN AVE.	56TH ST.	63RD ST.	70'	M	2-20'	4	ADJ. TO MEDIAN
WESTERN AVE.	63RD ST.	71ST ST.	70'	M	2-20'	4	ADJ. TO MEDIAN
WESTERN AVE.	71ST ST.	74TH ST.	70'	M	2-20'	4	ADJ. TO MEDIAN
WESTERN AVE.	87TH ST.	91ST ST.	70'	C	70'	4	FULL ROADWAY
WESTERN AVE.	91ST ST.	99TH ST.	70'	C	70'	5	FULL ROADWAY
WESTERN AVE.	115TH ST.	119TH ST.	68'	C	70'	4	FULL ROADWAY
WESTERN (MEDIAN)	56TH ST.	74TH ST.		C	10'V		
WESTERN (MEDIAN)	87TH ST.	99TH ST.		C	6'V		
WESTERN (MEDIAN)	115TH ST.	119TH ST.	40'	PK.DIST.	40'	4	FULL ROADWAY
WESTERN BLVD.	ARCHER AVE.	39TH ST.	62'	PK.DIST.	40'	4	CENTER
WESTERN BLVD.	@ 39TH ST.						

<u>STREET</u>	<u>FROM</u>	<u>TO</u>	<u>TOT. WIDTH</u>	<u>BUILT BY</u>	<u>WIDTH</u>	<u>#LNS</u>	<u>LOCATIONS</u>
WESTERN BLVD.	39TH ST.	54TH ST.	40'	PK.DIST.	40'	4	FULL ROADWAY
16TH ST.	MICHIGAN	INDIANA	54'	M	42'	4	CENTER
23RD ST.	KING DRIVE	LAKE SHORE DRIVE	86'	PK.DIST.	2-25'	5	ADJ. TO MEDIAN
23RD ST. RAMPS			19'V	M	19'V	2	FULL ROADWAY
23RD ST. (MEDIAN)	KING DRIVE	LAKE SHORE DRIVE					
47TH ST.	PULASKI	KEDZIE	44'	C	44'	4	FULL ROADWAY
54TH ST.	WESTERN AVE.	WESTERN BLVD.	50'	PK.DIST.	50'	5	FULL ROADWAY
60TH ST.	STATE ST.	MICHIGAN	30'	S	30'	2	FULL ROADWAY
63RD ST.	HARLEM	AUSTIN	42'	S	42'	2	FULL ROADWAY
67TH ST.(MARQUETTE)	CENTRAL PARK	CALIFORNIA	42'	C	42'	2	FULL ROADWAY
76TH ST.	COLFAX	LAKE SHORE DRIVE	42-66'V	C	42-66'V	4	FULL ROADWAY
76TH ST.	STONY ISLAND AVE.	SOUTH CHICAGO AVE.	40'	S	40'	4	FULL ROADWAY
76TH ST.	SOUTH CHICAGO AVE.	DOBSON	40'	S	2-20'	4	ADJ.-CTR.COL&CRBS
76TH ST.	DOBSON	ST. LAWRENCE	40'	S	40'	4	FULL ROADWAY
76TH ST.	VINCENNES	DAMEN	40'	S	40'	4	FULL ROADWAY
79TH ST.	CICERO	WESTERN	62-68'	C	62-68'	4	FULL ROADWAY
79TH ST. (MEDIAN)	CICERO	WESTERN			4'-16'V		
87TH ST.	CICERO	GRAND TRUNK R.R.	76'V	C	76'V	5	FULL ROADWAY
87TH ST.	GRAND TRUNK R.R.	KEDZIE	76'V	C	76'V	6	FULL ROADWAY
87TH ST.	KEDZIE	WESTERN	76'V	C	76'V	6	FULL ROADWAY
87TH ST.	WESTERN AVE.	DAMEN	76'V	C	76'V	6	FULL ROADWAY
87TH ST.	HALSTED	EGGLESTON	44'V	C	44'V	4	FULL ROADWAY
87TH ST.	INGLESIDE	KIMBARK	44'	C	44'	4	FULL ROADWAY
87TH ST.	@ ANTHONY		40'	C	40'	4	FULL ROADWAY
87TH ST. (MEDIAN)	CICERO	DAMEN		C	10'V		
95TH ST.	CHICAGO SKYWAY	AVENUE "L"	54'	C	2-18'	4	ADJ. TO N&S CURBS
95TH ST.	STATE ST.	C/L COTTAGE GR.-AVE. "N"	76'	S	2-29'	4	FULL ROADWAY

<u>STREET</u>	<u>FROM</u>	<u>TO</u>	<u>TOT. WIDTH</u>	<u>BUILT BY</u>	<u>WIDTH</u>	<u>#LNS</u>	<u>LOCATIONS</u>
95TH ST.	COTTAGE GROVE	YATES	42-48'V	S&C	42-48'V	4	FULL ROADWAY
95TH ST.	BALTIMORE	COLFAX	48'	M	40'	4	CENTER
95TH ST.	COLFAX	YATES	52'	M	40'	4	CENTER
95TH ST.	WESTERN AVE.	STATE ST.	76'	M	2-24'	4	ADJ. TO CTR. PKWY
95TH ST. (MEDIAN)	WESTERN AVE.	STATE ST.					
100TH ST.	VAN VLISSINGEN	COMMERCIAL	40-48'	C	40'	4	FULL CENTER
100TH ST.	COMMERCIAL	AVENUE "L"	46'	C	46'	4	FULL ROADWAY
103RD ST.	COTTAGE GROVE	DOTY	42-51'V	C	42-51'V	4	FULL ROADWAY
103RD ST.	PULASKI	CAMPBELL	66'V	C	66'V	4	FULL WIDTH
103RD ST.	CAMPBELL	WESTERN AVE.	48'V	C	48'V	4	FULL WIDTH
103RD ST. (MEDIAN)	PULASKI	WESTERN AVE.					
106TH ST.	TORRENCE AVE.	AVE. "A" @ INDIANAPOLIS BLVD	53.5-56'	C	53.5-56'	4	FULL ROADWAY
111TH ST.	COTTAGE GROVE	CALUMET EXPRESSWAY	2@20'V	C	2@20'V	4	FULL ROADWAY
111TH ST.	HALSTED	HAMLET	40'	C	40'	2	FULL ROADWAY
111TH ST.	HALE	WESTERN AVE.	54'	C	54'	4	FULL ROADWAY
111TH ST.	WESTERN AVE.	PULASKI	46-56'V	C	46-56'	2	FULL ROADWAY
115TH ST.	ASHLAND	HALSTED	42'	M	30'	3	CENTER
119TH ST.	WESTERN	ASHLAND	42'		42'	4	FULL ROADWAY
127TH ST.	HALSTED	STATE ST.	42'	C	42'	4	FULL ROADWAY
127TH ST.	STATE ST.	INDIANA AVE.	40'	C	40'	4	FULL ROADWAY
130TH ST.	@ CALUMET RIVER BRIDGE		44'	M	44'	4	FULL ROADWAY

COUNTY JURISDICTION ROUTES
WITHIN THE CITY OF CHICAGO

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<u>STREET</u>	<u>FROM</u>	<u>TO</u>
ADDISON	HARLEM	NATOMA
ASHLAND	ROSEHILL	ELSTON
ASHLAND	CORTLAND	MADISON
ASHLAND	ROOSEVELT	CERMAK
ASHLAND	31ST PLACE	BEVERLY
CALIFORNIA	31ST	34TH
CALIFORNIA	PERSHING	47TH
CALIFORNIA	50TH	55TH
CANAL	MADISON	ROOSEVELT
CENTRAL	63RD	65TH
CENTRAL	ELSTON	GETTYSBURG
CENTRAL	AVONDALE	HIGGINS
CLARK	HIGHLAND	ROSEHILL
COTTAGE GROVE	71ST	75TH
COTTAGE GROVE	79TH	83RD
COTTAGE GROVE	95TH	115TH
DAMEN	76TH	79TH
EAST RIVER ROAD*	LAWRENCE	MONTROSE
FULLERTON	GRAND	SACRAMENTO
GOODMAN	CENTRAL	CENTRAL
GRAND	HARLEM	FULLERTON
KEDZIE	HOWARD	DEVON
KEDZIE	79TH	87TH
KING M.L. JR.	79TH	115TH
LAWRENCE	AUSTIN	CENTRAL
LAWRENCE	CENTRAL PARK	ASHLAND
MONTROSE	EAST RIVER ROAD	HARLEM
MORGAN	57TH	63RD
NAGLE	MILWAUKEE	ARDMORE
OZANUM	OZARK	DEVON
PRATT	KEDZIE	RIDGE
PULASKI	CERMAK ROAD	31ST
STATE	115TH	119TH
TOUHY	KEDZIE	WESTERN
VINCENNES	103RD	119TH
WESTERN	HOWARD	34TH

COUNTY JURISDICTION ROUTES
WITHIN THE CITY OF CHICAGO

PAGE 2 of 2

<u>STREET</u>	<u>FROM</u>	<u>TO</u>
WESTERN	74TH	87TH
WESTERN	99TH	115TH
47TH	KEDZIE	WESTERN
79TH	WESTERN	DAMEN
87TH	DAMEN	PAULINA
87TH	ASHLAND	VINCENNES
87TH	HOLLAND	DAUPHIN
87TH	AVALON	SO. CHICAGO
103RD	WESTERN	MICHIGAN
103RD	DOTY	TORRENCE
111TH	HALSTED	COTTAGE GR.
115TH	STATE	KING DRIVE
119TH*	WESTERN	
130TH*	INDIANA	EVANS
138TH*	INDIANA	ELLIS

*Maintained By Cook County

2/13/94

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CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing













ID#: 84-23 Menu Cost









The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Thompson asked for a break-out of cost increases for all menu items over the last five years.

Please see the three attachments which compare 2017 vs. 2018, 2018 vs. 2019 and 2019 vs. 2020. Cost for 2021 will be released soon which will address all five years.











As always, please let me know if you have any further questions.

DEPARTMENT/PROGRAM	ESTIMATED PRICING	
Streets, Alleys and Bikes	2017	2018
Residential Street Resurfacing	\$43,500 for First 5 Blocks \$72,000 for Subsequent Blocks	\$43,500 for First 5 Blocks \$72,000 for Subsequent Blocks
Residential Alley Resurfacing	\$31,500 for First Alley \$49,500 for Subsequent Alleys	\$31,500 for First Alley \$49,500 for Subsequent Alleys
Green Alley Program	\$150,000 per Block	\$150,000 per Block
Alley Speed Hump Program	\$1,400 per Block	\$1,400 per Block
Concrete Alley Aprons	\$10,000 per Location	\$10,000 per Location
Street Speed Hump Program	\$3,700 per Block	\$3,700 per Block
Sidewalk Replacement Program	\$75,000 per Block	\$75,000 per Block
Curb & Gutter Replacement Program	\$80,000 per Block	\$80,000 per Block
Diagonal Parking	\$65,000 per Project	\$65,000 per Project
Residential Street Cul-de-Sac	\$25,000 per Project	\$25,000 per Project
Neighborhood Greenways (Bike Boulevard)	\$60,000 per Half-Mile 	\$60,000 per Half-Mile 
Residential Street Traffic Circle	\$15,000 per Project 	\$15,000 per Project 
Residential Street Bump Outs	\$15,000 per Pair 	\$15,000 per Pair 
Arterial Street Bump Outs	\$30,000 per Corner 	\$30,000 per Corner 
Pedestrian Refuge Island	\$60,000 per Location 	\$60,000 per Location 
In-road "State Law Stop for Pedestrians" signs	\$350 per Location for 1 sign  \$600 per Location for 2 signs	\$350 per Location for 1 sign  \$600 per Location for 2 signs

Streets, Alleys and Bikes (Continued)	2017	2018
Protected Bike Lanes	\$125,000 per Half-Mile 	\$125,000 per Half-Mile 
Buffered Bike Lanes	\$50,000 per Half-Mile 	\$50,000 per Half-Mile 
Bike Lane/Marked Shared Lane	\$30,000 per Half-Mile 	\$30,000 per Half-Mile 
LIGHTING AND TRAFFIC SIGNALS	2017	2018
Street Light Pole Painting Program	\$300 per Pole	\$300 per Pole
Traffic Signal Intersection Pole Painting Program	\$3,500 per Intersection	\$3,500 per Intersection
Residential Street Lighting Program Without Piggy Backs	\$78,200 per Block	\$78,200 per Block
Residential Street Lighting Program with Piggy Backs	\$83,000 per Block	\$83,000 per Block
Arterial Street Lighting Installation	\$147,500 per Block	\$147,500 per Block
LED Traffic Signal Upgrades	\$28,000 per Intersection	(See below)
Left-Turn Arrow Installation	\$70,000 per Intersection	\$70,000 per Intersection
Viaduct Improvement Program	Various Costs	Various Costs
Floodlight Installation	\$900 per Fixture	\$900 per Fixture
Pedestrian Countdown Signal	\$20,000 per Intersection 	(See below)
LED Traffic Signal Upgrades & Pedestrian Countdown Signal		\$48,000 per Intersection 

OEMC		
High Definition Camera	High Definition Camera: \$27,011 (wireless connectivity, real time streaming video, edge of network storage, high definition, non-obtrusive, weather resistant)	High Definition Camera: \$27,011 (wireless connectivity, real time streaming video, edge of network storage, high definition, non-obtrusive, weather resistant)











Please note that on the following side by side pricing sheet, items that are marked with a blue signal denote Vision Zero projects that make a particular contribution to traffic safety.











DEPARTMENT/PROGRAM	ESTIMATED PRICING	
Streets, Alleys and Bikes	2018	2019
Residential Street Resurfacing	\$43,500 per Block for First 5 Blocks \$72,000 for Subsequent Blocks	\$43,500 per Block for First 5 Blocks \$72,000 for Subsequent Blocks
Residential Alley Resurfacing	\$31,500 for First Alley \$49,500 for Subsequent Alleys	\$31,500 for First Alley \$49,500 for Subsequent Alleys
Green Alley Program	\$150,000 per Block	\$150,000 per Block
Alley Speed Hump Program	\$1,400 per Block	\$1,400 per Block
Concrete Alley Aprons	\$10,000 per Location	\$10,000 per Location
Street Speed Hump Program	\$3,700 per Block	\$4,700 per Block
Sidewalk Replacement Program	\$75,000 per Block	\$75,000 per Block
Curb & Gutter Replacement Program	\$80,000 per Block	\$80,000 per Block
Diagonal Parking	\$65,000 per Project	\$65,000 per Project
Residential Street Cul-de-Sac	\$25,000 per Project	\$25,000 per Project
Neighborhood Greenways (Bike Boulevard)	\$60,000 per Half-Mile 	\$60,000 per Half-Mile 
Residential Street Traffic Circle	\$15,000 per Project 	\$15,000 per Project 
Residential Street Bump Outs	\$15,000 per Pair 	\$15,000 per Pair 
Arterial Street Bump Outs	\$30,000 per Corner 	50,000 per Corner 
Pedestrian Refuge Island	\$60,000 per Location 	\$60,000 per Location 

In-road “State Law Stop for Pedestrians” signs	\$350 per Location for 1 sign \$600 per Location for 2 signs		\$350 per Location for 1 sign \$600 per Location for 2 signs	
Streets, Alleys and Bikes (Continued)	2018		2019	
Protected Bike Lanes	\$125,000 per Half-Mile		\$125,000 per Half-Mile	
Buffered Bike Lanes	\$50,000 per Half-Mile		\$50,000 per Half-Mile	
Bike Lane/Marked Shared Lane	\$30,000 per Half-Mile		\$30,000 per Half-Mile	
LIGHTING AND TRAFFIC SIGNALS	2018		2019	
Street Light Pole Painting Program	\$300 per Pole		\$300 per Pole	
Traffic Signal Intersection Pole Painting Program	\$3,500 per Intersection		\$3,500 per Intersection	
Residential Street Lighting Program with Piggy Backs	\$83,000 per Block		\$91,000 per Block	
Arterial Street Lighting Installation	\$147,500 per Block		\$147,500 per Block	
Left-Turn Arrow Installation	\$70,000 per Intersection		\$70,000 per Intersection	
Viaduct Improvement Program	Various Costs		Various Costs	
Floodlight Installation	\$900 per Fixture		\$900 per Fixture	
LED Traffic Signal Upgrades & Pedestrian Countdown Signal	\$48,000 per Intersection		\$48,000 per Intersection	

OEMC		
High Definition Camera	High Definition Camera: \$27,011 (wireless connectivity, real time streaming video, edge of network storage, high definition, non-obtrusive, weather resistant)	High Definition Camera: \$27,011 (wireless connectivity, real time streaming video, edge of network storage, high definition, non-obtrusive, weather resistant)

Please note that on the following side by side pricing sheet, items that are marked with a blue signal denote Vision Zero projects that make a particular contribution to traffic safety.

DEPARTMENT/PROGRAM	ESTIMATED PRICING	
Streets, Alleys and Bikes	2019	2020
Residential Street Resurfacing	\$43,500 per Block for First 5 Blocks \$72,000 for Subsequent Blocks	\$50,460 per Block for First 5 Blocks \$83,520 for Subsequent Blocks
Residential Alley Resurfacing	\$31,500 for First Alley \$49,500 for Subsequent Alleys	\$36,540 for First Alley \$56,840 for Subsequent Alleys
Green Alley Program	\$150,000 per Block	\$175,000 to \$210,000 per Block
Alley Speed Hump Program	\$1,400 per Block	\$1,400 per Block
Concrete Alley Aprons	\$10,000 per Location	\$15,000 per Location
Street Speed Hump Program	\$4,700 per Block	\$4,700 per Block
Sidewalk Replacement Program	\$75,000 per Block	\$85,000 per Block
Curb & Gutter Replacement Program	\$80,000 per Block	\$90,000 per Block
Diagonal Parking	\$65,000 per Project	\$65,000 per Project
Residential Street Cul-de-Sac	\$25,000 per Project	\$30,000 per Project
Neighborhood Greenways (Bike Boulevard)	\$60,000 per Half-Mile 	\$60,000 per Half-Mile 
Residential Street Traffic Circle	\$15,000 per Project 	\$20,000 per Project 
Residential Street Bump Outs	\$15,000 per Pair 	\$15,000 per Pair 
Arterial Street Bump Outs	\$50,000 per Corner 	\$50,000 per Corner 
Pedestrian Refuge Island	\$60,000 per Location 	\$60,000 per Location 

In-road "State Law Stop for Pedestrians" signs	\$350 per Location for 1 sign \$600 per Location for 2 signs		\$350 per Location for 1 sign \$600 per Location for 2 signs	
Streets, Alleys and Bikes (Continued)	2019		2020	
Protected Bike Lanes	\$125,000 per Half-Mile		\$125,000 per Half-Mile	
Buffered Bike Lanes	\$50,000 per Half-Mile		\$50,000 per Half-Mile	
Bike Lane/Marked Shared Lane	\$30,000 per Half-Mile		\$30,000 per Half-Mile	
LIGHTING AND TRAFFIC SIGNALS	2019		2020	
Street Light Pole Painting Program	\$300 per Pole		\$300 per Pole	
Traffic Signal Intersection Pole Painting Program	\$3,500 per Intersection		\$3,500 per Intersection	
Residential Street Lighting Program with Piggy Backs	\$91,000 per Block		\$91,000 per Block	
Arterial Street Lighting Installation	\$147,500 per Block		\$150,000 per Block	
Left-Turn Arrow Installation	\$70,000 per Intersection		\$70,000 per Intersection	
Viaduct Improvement Program	Various Costs		Various Costs	
Floodlight Installation	\$900 per Fixture		\$950 per Fixture	
LED Traffic Signal Upgrades & Pedestrian Countdown Signal	\$48,000 per Intersection		\$48,000 per Intersection	

OEMC		
High Definition Camera	High Definition Camera: \$24,776 (wireless connectivity, real time streaming video, edge of network storage, high definition, non-obtrusive, weather resistant)	High Definition Camera: \$24,776 (wireless connectivity, real time streaming video, edge of network storage, high definition, non-obtrusive, weather resistant)

Please note that on the following side by side pricing sheet, items that are marked with a blue signal denote Vision Zero projects that make a particular contribution to traffic safety.



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-24 Street's Useful Life

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Thompson asked for information regarding the anticipated useful life of a street for both residential and arterial.

The anticipated useful life of a street after resurfacing for an arterial street is fifteen years and for a residential street it is twenty years.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-25 Rumble Strips

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Patrick Thompson asked for rumble strips in the street - Can an official letter from law be issued saying the City cannot do them but State of Illinois can and does?

According to the Federal Highway Administration (FHWA) guidelines, the primary purpose of a rumble strip is to reduce the number and severity of Run-Off- the Road (ROR) crashes by drowsy and inattentive drivers. Annually, these crashes account for one-third of deaths and serious injuries in U.S highway systems.

Initially, rumble strips were used on shoulders and centerlines of two-lane undivided rural highways to alert drivers from drifting onto opposing lane or leaving the roadway. Currently, some state transportation agencies, including Illinois, use rumble strips in advance of toll booths and on expressway shoulders/ramps/auxiliary lanes to alert drivers of impending roadway conditions ahead. Some examples include approaching a horizontal curve (O'Hare Airport), merge ramps (Midway Airport) and tollway booths (Skyway). Therefore, per FHWA guidelines, rumble strips are used on highways, expressways and tollways and placed ahead of or alongside a specific feature in the road, but not as a tool to control driver speeds in general. Accordingly, CDOT does not recommend installing rumble strips as a speed control measure in city streets.

CDOT will work with the Law Department to send a separate letter to Alderman, explaining why State of Illinois considers rumble strips and City does not.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-26 Sidewalk Contract

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Thompson asked for the status of the sidewalk contract within the 11th Ward's region.

The new CIC Area 3 Bid, which encompasses the 11th Ward, opened on October 16, 2020. CDOT is awaiting bid tabulations as bids are currently under DPS review.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor’s Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-27 Bike Lane Spend

The following information is provided in response to questions posed at our department’s hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Villegas asked for funding spent on bike lanes annually, the amount that is reimbursable, and a list of funding sources.

CDOT installs and maintains bicycle lanes through a variety of programs and funding sources. Those funding sources include Federal and State grants and revenue from the Divvy bikeshare sponsorship agreement. In 2020, CDOT anticipates the installation of approximately 30 miles of new bike lanes at a cost of \$2,499,762 and the restriping of 45 miles of bike lanes at a cost of \$3,373,889. Please see the breakdown of funding sources below. Previous annual spending on bicycle lane installations and maintenance has included local, State and Federal sources and have ranged between \$3,300,000 and \$9,500,000. Since 2013, CDOT has averaged approximately \$5,000,000 in costs for installation of new bicycle lanes and maintenance of existing bicycle lanes.

2020 Bike Lane Costs

	TOTAL	Federal	State	Divvy	Menu	TIF	Local Maintenance
New/Upgrade	\$2,499,762	\$192,000	\$196,125	\$1,672,737	\$67,446	\$371,454	\$0
Restriping	\$3,373,889	\$775,221	\$952,168	\$1,308,234	\$0	\$0	\$338,266
TOTAL	\$5,873,651	\$967,221	\$1,148,293	\$2,980,971	\$67,446	\$371,454	\$338,266

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-28 Contractual Expectations

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman King asked what percentage of new contractual initiatives will add to CDOT's total contractual spend for M/WBE.

CDOT's total contractual spend for M/WBE for 2020 (January 1 – August 30) is \$63,676,436 (41%). CDOT has new MBE/WBE contractual initiatives slated for approximately \$27M. This includes task orders from our Target Market Construction Management Pool of contracts as well as contracts for Construction Management for Arterial Resurfacing.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-29 DUR Program

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Dowell asked for CDOT to provide a list of the 44 companies in the DUR program with addresses.

Below please find the Companies for the DUR contracts and their respective addresses:

Design Engineering

- SPAAN Tech Inc.
311 S. Wacker Dr. Suite 2400
Chicago, IL 60606
- Gandhi & Associates Inc.
6035 N Northwest Highway. Suite 306
Chicago, IL 60631
- Singh & Associates Inc.
230 W Monroe St. Suite 1400
Chicago, IL 60606
- EJM Engineering dba Transmart/EJM

411 S Wells St. Suite 1000
Chicago, IL 60607

- Globetrotters Engineering Corp
300 S Wacker Drive. Suite 400
Chicago, IL 60606
- Accurate Group Inc.
101 Schelter Rd. Suite B200
Lincolnshire, IL 60069
- Delta Engineering Group LLC
111 W Jackson Blvd. Suite 910
Chicago, IL 60604
- APS Consulting Inc.
5519 N Cumberland Ave. Suite 1011
Chicago, IL 60656
- Structure Designs Inc.
309 W Washington St. Suite 325
Chicago, IL 60606
- Peralte-Clark LLC
171 W Wing St. Unit 204B
Arlington Heights, IL 60005
- D.B Sterlin Consultants Inc.
123 N Wacker Dr. Suite 2000
Chicago, IL 60606
- Milhouse Engineering & Construction Inc.
333 S Wabash Ave. Suite 2901
Chicago, IL 60604
- Infrastructure Engineering Inc.
1 S Wacker Drive. Suite 2650
Chicago, IL 60606

- Atlas Engineering Group Ltd
3100 Dundee Road. Suite 502
Northbrook, IL 60062
- AAA Engineering
4323 W Irving Park Road. Suite 100
Chicago, IL 60641
- Terra Engineering
225 W Ohio Street. 4th Floor
Chicago, IL 60654
- Johnson Lasky Kindelin Architects Inc.
230 W Huron Street. Suite 510
Chicago, IL 60654
- GSG Consultants
623 Cooper Court
Schaumburg, IL 60173
- Rubinos & Mesia Engineers Inc.
200 S Michigan Ave. Suite 1500
Chicago, IL 60604
- Primera Engineers Ltd
100 S Wacker Drive. Suite 700
Chicago, IL 60606
- 2IM Group LLC
118 S Clinton Street. Suite 350
Chicago, IL 60661

Construction Engineering

- Engineering Services Group Inc.
4260 Westbrook Drive. Suite 115
Aurora, IL 60504

- R.M. Chin & Associates Inc.
500 W 18th Street. Suite 200
Chicago, IL 60616
- Singh & Associates Inc.
230 W Monroe St. Suite 1400
Chicago, IL 60606
- APS Consulting Inc.
5519 N Cumberland Ave. Suite 1011
Chicago, IL 60656
- SQN Associates LLC
134 N LaSalle Street. Suite 700
Chicago, IL 60602
- Globetrotters Engineering Corp
300 S Wacker Drive. Suite 400
Chicago, IL 60606
- SPAAN Tech Inc.
311 S. Wacker Dr. Suite 2400
Chicago, IL 60606
- Accurate Group Inc.
101 Schelster Rd. Suite B200
Lincolnshire, IL 60069
- Apex Consulting Engineers LLC
111 E Wacker Drive. Suite 430
Chicago, IL 60601
- Milhouse Engineering & Construction LLC
333 S Wabash Ave. Suite 2901
Chicago, IL 60604
- Environmental Design International

33 W Monroe Street. Suite 1825
Chicago, IL 60603

- Infrastructure Engineering Inc.
1 S Wacker Drive. Suite 2650
Chicago, IL 60606
- Roderick Group Inc.
1500 W Carroll Ave. Suite 300
Chicago, IL 60607
- DB Sterlin Consultants Inc.
123 N Wacker Dr. Suite 2000
Chicago, IL 60606
- Cotter Consulting Inc.
100 S Wacker Drive. Suite 920
Chicago, IL 60606
- Atlas Engineering Group Ltd
3100 Dundee Road. Suite 502
Northbrook, IL 60062
- EJM Engineering Inc.
411 S Wells Street. Suite 1000
Chicago, IL 60607
- GSG Consultants Inc.
623 Cooper Court
Schaumburg, IL 60173
- Rubinos & Mesia Engineers Inc.
200 S Michigan Ave. Suite 1500
Chicago, IL 60604
- Primera Engineers Ltd

100 S Wacker Drive. Suite 700
Chicago, IL 60606

As always, please let me know if you have any further questions.



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 2, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-30 CDOT Commissioner Salary

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Tunney requested more information regarding changes to the Commissioner's salary.

The 2019 Appropriation for the Commissioner of Transportation was \$174,588. The 2020 Appropriation for 2020 was \$174,588. Gia Biagi was appointed effective December 16, 2019 to Commissioner of Transportation at the annual salary of \$195,000. The Mayor's 2021 Recommendation for the Commissioner of Transportation is \$195,000.

As always, please let me know if you have any further questions.



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 2, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-31 Org Chart

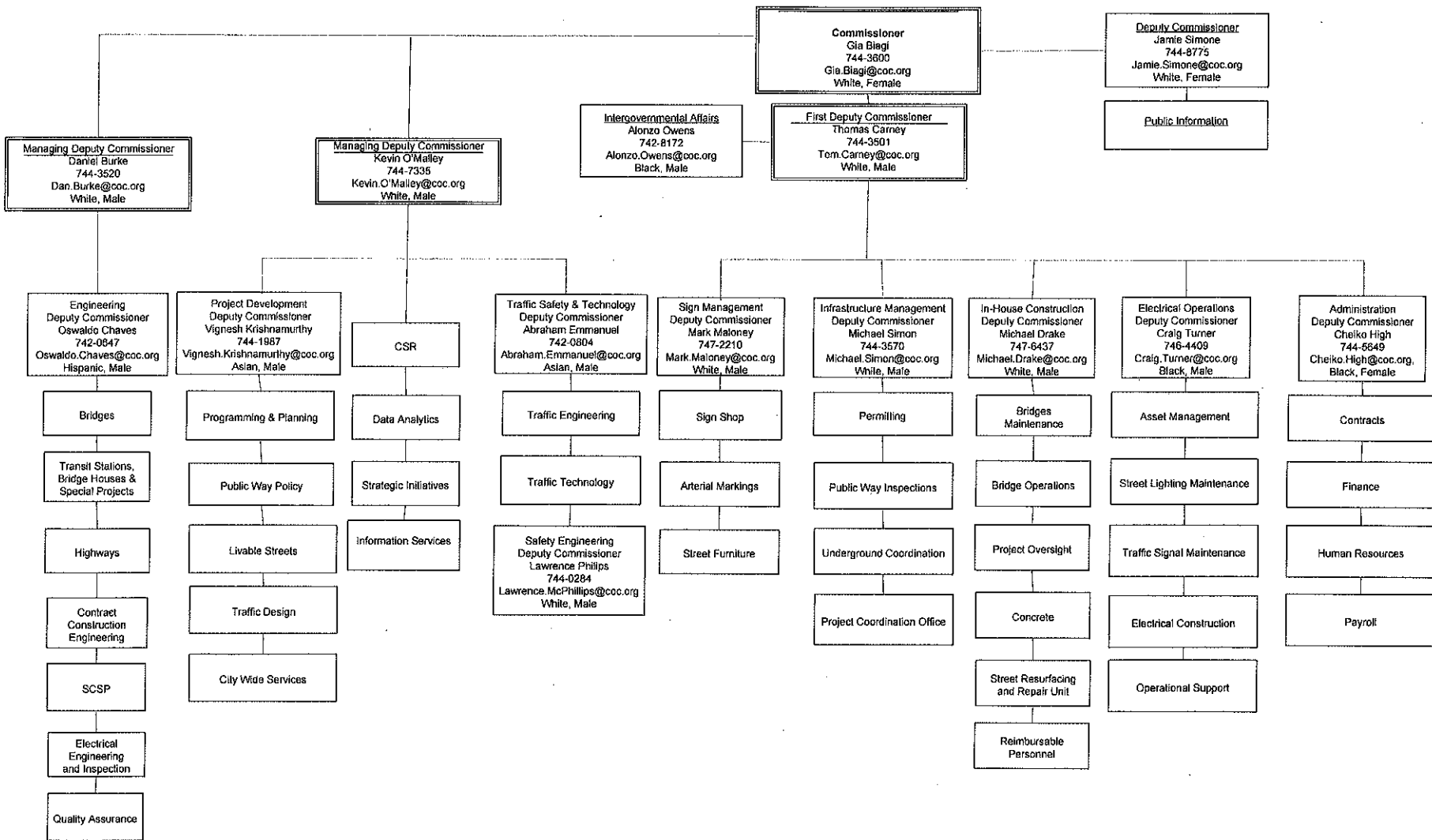
The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Dowell requested that our organizational chart be filled out with names and demographics of who leads each program.

The Organization Chart is attached with names and demographics of who leads each program.

As always, please let me know if you have any further questions.

CHICAGO DEPARTMENT OF TRANSPORTATION
FY 2021 DEPARTMENT SUMMARY CHART





CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-32 Viaduct Pillars

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Beale expressed a concern about deteriorating pillars supporting railroad viaduct structures and asked what the average cost to fix the pillars was.

The City of Chicago does not own the viaduct structures that support railroads crossing over city streets, and is not responsible for their repair and maintenance. As such, we do not have cost information about repairing and maintaining these structures. Please note that the City is responsible for operations, upkeep, and maintenance of the public way under viaducts, including city streets, sidewalks, curbs, drainage, and lighting. The railroad that owns the structure is responsible for operations, upkeep, and maintenance of the structural columns, beams, walls, embankments and other components of the railroad facilities. Railroads are regulated at the state and federal level, and the City has little or no regulatory authority over railroad operations and facilities. However, CDOT does maintain communications with the railroads and encourages them to be good neighbors and maintain their property in a safe and orderly manner. When CDOT learns that railroad property may be in need of attention, we coordinate with the Department of Streets and Sanitation, as needed, to identify the responsible railroad and bring these issues to their attention.

As always, please let me know if you have any further questions.



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-33 Speed Camera Missed Tickets

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Beale asked for the number of tickets the City was not able to issue due to not having front and back license plate for the speed cameras.

The Chicago Department of Transportation has been looking into this automated enforcement issue. Currently, there are 161 automated speed enforcement cameras operating in 68 Child Safety Zones across Chicago. There are 65 cameras that enforce both directions of traffic with only one camera, where the oncoming (approaching) traffic can only receive a violation if the vehicle has a front license plate.

In 2019, there were approximately 109,000 rejected automated enforcement events, identified by our vendor, due to the automated enforcement camera not being able to capture the vehicle license plate. Some of these possible speeding events could have been captured by adding an additional automated speed enforcement camera on the roadway. It should also be noted that not all automated speed enforcement events become violations that are issued to a motorist. Each automated speed enforcement event needs to match to a specific plate owner, and all motorists are allowed one \$0 dollar warning notice, before any monetary violation is issued.

The other speed camera locations, after looking at the violation data, would not be cost effective, due to the cost of the automated enforcement camera per month versus the quantity of violations issued. Please contact the Deputy Commissioner, Lawrence McPhillips with the CDOT, Division of Traffic Safety at 312-744-0284, Lawrence.Mcphillips@cityofchicago.org, if you would like to discuss this complex issue in detail.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-34 Speed Camera Tickets

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Hadden asked for a report on speed cameras and tickets issued per camera by location; and number of tickets not issued due to lack of license plate.

Please see the attached table that shows the quantity of violations issued by camera location. Currently the City of Chicago has 161 automated speed enforcement cameras operating in 68 Child Safety Zones across Chicago, 82 Park cameras operating 38 Park Zones and 79 school cameras operating 30 School Zones.

In 2019, there were approximately 109,000 rejected automated enforcement events, identified by our vendor, due to the automated enforcement camera not being able to capture the vehicle license plate. Some of these possible speeding events could have been captured by adding an additional automated speed enforcement camera on the roadway. It should also be noted that not all automated speed enforcement events become violations that are issued to a motorist. Each automated speed enforcement event needs to match to a specific plate owner, and all motorists are allowed one \$0 dollar warning notice, before any monetary violation is issued.

As always, please let me know if you have any further questions.

Speed Camera Tickets Issued in 2019 by Location

School Zone Locations

Address	Zone	Tickets Issued
		2019
4319 W 47th St	Acero - Major Hector Garcia HS	2348
4246 W 47th St	Acero - Major Hector Garcia HS	913
1440 W Cermak Rd	Benito Juarez High School	5612
7833 S Pulaski	Bogan HS	2428
7826 S Pulaski	Bogan HS	1368
3851 W 79th	Bogan HS	783
3832 W 79th	Bogan HS	1728
3111 N Ashland Ave	Burley Elementary School	831
3130 N Ashland Ave	Burley Elementary School	2491
1635 N Ashland Ave	Burr School	3609
1638 N Ashland Ave	Burr School	872
5509 W Fullerton	Charles Prosser HS	1822
5446 W Fullerton	Charles Prosser HS	1542
5440 W Grand	Charles Prosser HS	2285
3843 W 111th	Chicago Ag HS	1231
2109 E 87th St	Chicago Vocational HS	4926
2445 W 51st St	Christopher School	95
2440 W 51st St	Christopher School	110
5025 S Western Ave	Christopher School	2608
5006 S Western Blvd	Christopher School	6794
4929 S Pulaski	Curie HS	3694
5030 S Pulaski	Curie HS	5006
4925 S Archer	Curie HS	2609
215 E 63rd St	Dulles Elementary School	3474
6330 S Martin Luther King Dr	Dulles Elementary School	2699
11 E Chicago Ave	Frances Xavier School	531
14 W Chicago Ave	Frances Xavier School	233
4042 W Roosevelt Rd	Frazier Magnet School	2233
1117 S Pulaski Rd	Frazier Magnet School	2434

Address	Zone	Tickets Issued
		2019
1110 S Pulaski Rd	Frazier Magnet School	2039
7157 S South Chicago Ave	Gary Comer High School	4657
819 E 71st St	Gary Comer High School	3731
7122 S South Chicago Ave	Gary Comer High School	15077
7518 S Vincennes	Harvard Elem School	1815
346 W 76th St	Harvard Elementary	616
341 W 76th St	Harvard Elementary	189
3115 N Narragansett Ave	ICCI School	183
6443 W Belmont Ave	ICCI School	236
6514 W Belmont Ave	ICCI School	262
3116 N Narragansett Ave	ICCI School	159
5433 S Pulaski	John Hancock HS	1379
5428 S Pulaski	John Hancock HS	447
4045 W 55th	John Hancock HS	70
4040 W 55th	John Hancock HS	741
629 S State	Jones College Prep HS	4138
630 S State	Jones College Prep HS	3910
3521 N Western	Lane Tech HS	5693
3534 N Western	Lane Tech HS	6572
2549 W Addison	Lane Tech HS	8610
3230 N Milwaukee Ave	Lorca School	2196
3809 W Belmont Ave	Lorca School	970
3810 W Belmont Ave	Lorca School	198
11153 S Vincennes	Morgan Park HS	1360
11144 S Vincennes	Morgan Park HS	3453
1455 W Division St	Near North Montessori School	5963
1444 W Division St	Near North Montessori School	2554
4041 W Chicago Ave	Orr High School	2974
4040 W Chicago Ave	Orr High School	3349

Note: Speed camera data in this table is from 1/17/2020. Data may include tickets issued in error.

School Zone Locations continued:

Address	Zone	Tickets Issued
		2019
732 N Pulaski Rd	Orr High School	1326
2335 W Cermak Rd	Pickard School	157
2326 W Cermak Rd	Pickard School	145
2115 S Western Ave	Pickard School	1796
2108 S Western Ave	Pickard School	1006
1229 N Western Ave	Roberto Clemente HS	4632
1226 N Western Ave	Roberto Clemente HS	3628
2329 W Division St	Roberto Clemente HS	1029
6125 N Cicero Ave	Sauganash School	624
4707 W Peterson Ave	Sauganash School	4706
4674 W Peterson Ave	Sauganash School	1979
4843 W Fullerton	St Genevieve School	3106
5532 S Kedzie Ave	St. Gall Elementary	382
3217 W 55th St	St. Gall Elementary	114
3212 W 55th St	St. Gall Elementary	144
7739 S Western	St. Rita HS	2865
7738 S Western	St. Rita HS	2499
2603 W 79th	St. Rita HS	577
2550 W 79th	St. Rita HS	772
5739 N Northwest Hwy	Taft High School	1810
6510 W Bryn Mawr Ave	Taft High School	3908

Park Zone Locations

Address	Zone	Tickets Issued
		2019
57 E 95th	Abbott Park	1223
62 E 95th	Abbott Park	2492
4831 W Lawrence Ave	Ashmore Park	14642
4909 N Cicero Ave	Ashmore Park	27775
2416 W 103rd St	Beverly Park	1795
2417 W 103rd St	Beverly Park	866
3535 E 95th St	Calumet Park	987
3542 E 95th St	Calumet Park	1493
9618 S Ewing Ave	Calumet Park	4927
1142 W Irving Park	Challenger Park	17946
4429 N Broadway	Challenger Park	365
4446 N Broadway	Challenger Park	211
515 S Central Ave	Columbus Park	1556
5816 W Jackson	Columbus Park	21638
506 S Central Ave	Columbus Park	2143
2917 W Roosevelt	Douglas Park	13370
2912 W Roosevelt	Douglas Park	8275
2900 W Ogden	Douglas Park	23475
8345 S Ashland Ave	Foster Park	5651
8318 S Ashland Ave	Foster Park	8409
1507 W 83rd St	Foster Park	1147
5529 S Western	Gage Park	4479
5520 S Western	Gage Park	7498
2513 W 55th	Gage Park	2763
3655 W Jackson	Garfield Park	4705
3646 W Madison	Garfield Park	8487
4124 W Foster	Gompers Park	23365
5120 N Pulaski	Gompers Park	10373
8020 W Forest Preserve Ave	Hiawatha Park	29341
8043 W Addison St	Hiawatha Park	1240
8006 W Addison St	Hiawatha Park	1826

Note: Speed camera data in this table is from 1/17/2020. Data may include tickets issued in error.

Park Zone Locations continued:

Address	Zone	Tickets Issued
		2019
3047 W Jackson Blvd	Horan Park	3492
324 S Kedzie Ave	Horan Park	1813
2721 W Montrose	Horner Park	3
2705 W Irving Park	Horner Park	16928
2712 W Irving Park	Horner Park	3324
1111 N Humboldt	Humboldt Park	17467
3100 W Augusta	Humboldt Park	6477
5471 W Higgins	Jefferson Park	5854
5432 W Lawrence	Jefferson Park	1286
10318 S Indianapolis	John Beans Beniac Park - Park 499	28450
1754 N. Pulaski Rd	Keystone Park	2788
4053 W North Ave	Keystone Park	2538
4042 W North Ave	Keystone Park	3126
3911 W Diversey Ave	Kosciuszko Park	712
3137 W Peterson	Legion Park	12258
3034 W Foster	Legion Park	4357
445 W 127th	Major Taylor Bike (Park)	36948
6909 S Kedzie	Marquette Park	13082
3450 W 71st	Marquette Park	2364
6818 S Kedzie	Marquette Park	10875
2928 S Halsted	McGuane Park	1247
2080 W Pershing	McKinley Park	2003
3843 S Western	McKinley Park	18820
6626 W Irving Park Rd	Merrimac Park	7977
3200 S Archer Ave	Mulberry Park	16738
449 N Columbus Dr	Ogden Plaza Park	960
450 N Columbus Dr	Ogden Plaza Park	5357
324 E Illinois St	Ogden Plaza Park	1171
4620 W Belmont Ave	Parsons Park	1756
4123 N Central Ave	Portage Park	1725
5454 W Irving Park	Portage Park	6977

Address	Zone	Tickets Issued
		2019
6247 W Fullerton	Riis Park	1853
6250 W Fullerton	Riis Park	3113
7422 S Jeffery	Rosenblum Park	3319
1901 E 75th St	Rosenblum Park	4953
2448 N Clybourn Ave	Schaefer Park	3041
2443 N Ashland	Schaefer Park	7911
2432 N Ashland	Schaefer Park	1735
5885 N Ridge Ave	Senn Park	4774
5420 S Racine Ave	Sherman Park	1730
1334 W Garfield Blvd	Sherman Park	4266
1315 W Garfield Blvd	Sherman Park	10906
141 N Ashland	Union Park	1594
140 N Ashland	Union Park	3793
115 N Ogden	Union Park	7787
6523 N Western	Warren Park	8583
5330 S Cottage Grove	Washington Park	9516
536 E Morgan	Washington Park	33376
4433 N Western	Welles Park	3506
4432 N Lincoln	Welles Park	572
4436 N Western	Welles Park	1368

Note: Speed camera data in this table is from 1/17/2020. Data may include tickets issued in error.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-35 Shoreline Stabilization

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Hadden asked for how much has been budgeted in 2021 for shoreline stabilization and the funding sources.

Currently CDOT has not been successful in getting approval for emergency projects funding (Grants or Rebuilt Illinois), but has received initial approval of its pre-application for FEMA BRIC grant funding for 71st to 75th Street, feasibility study (total project cost of \$1.5M). CDOT will submit a full application to FEMA in January, 2021. As part of the proposed capital budget, CDOT also has budgeted \$4.0M in GOB for the Morgan Shoal Phase II Design Project, and \$1.5M for the Shoreline Phase II Feasibility Study (total cost of study is \$3M, equally cost shared between City and Army Corps).

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor’s Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-36 Concrete Material Cost

The following information is provided in response to questions posed at our department’s hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Martin asked CDOT to provide year-over-year costs involved with concrete on the materials side (curbs & gutter in particular).

The cost to remove and replace concrete items by the City of Chicago Department of Transportation from 2016 to 2020 is as follow:

CDOT In-House Construction	Unit	2016	2017	2018	2019	2020
Base Course PCC	SY	\$ 62.46	\$ 62.46	62.46	62.46	\$ 62.46
Curb and Gutter, <19 LF	LF	\$ 170.23	\$ 178.76	178.76	178.76	\$ 198.86
Curb and Gutter >=19 LF <40 LF	LF	\$ 120.67	\$ 126.73	126.73	126.73	\$ 142.57
Curb and Gutter >=40 LF <80 LF	LF	\$ 80.56	\$ 84.61	84.61	84.61	\$ 95.19
Curb and Gutter >=80 LF <300 LF	LF	\$ 58.67	\$ 61.62	61.62	61.62	\$ 69.32
Curb and Gutter >=300 LF	LF	\$ 39.69	\$ 41.66	41.66	41.66	\$ 46.87
Driveway/Alley Concrete	SY	\$ 62.46	\$ 62.46	62.46	62.46	\$ 62.46
Sidewalk <40 SF	SF	\$	\$ 53.60	\$	\$	\$ 60.75

		53.60		53.60	53.60	
Sidewalk >=40 SF <81 SF	SF	\$ 40.47	\$ 40.47	\$ 40.47	\$ 40.47	\$ 46.17
Sidewalk >=81 <141 SF	SF	\$ 28.13	\$ 28.13	\$ 28.13	\$ 28.13	\$ 31.88
Sidewalk >=141 SF <1800 SF	SF	\$ 17.34	\$ 17.34	\$ 17.34	\$ 17.34	\$ 19.65
Sidewalk >=1800 SF	SF	\$ 6.94	\$ 6.94	\$ 6.94	\$ 6.94	\$ 7.87

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-37 Speed Camera Locations

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Nugent asked for locations of speed cameras installed in the last two years.

The most recent automated speed enforcement camera was installed at Near North Montessori School, 1455 W. Division Street, and began issuing violations on 10/19/2018.

CDOT does not have any plans to install additional automated speed enforcement cameras currently. However, we have received written requests from aldermen asking that automated speed enforcement cameras be installed in their respective wards. If you are interested in having an automated speed enforcement camera installed near a park or school in your ward, please contact Deputy Commissioner, Lawrence McPhillips at 312-744-0284, Lawrence.Mcphillips@cityofchicago.org

As always, please let me know if you have any further questions.



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-38 311 by Ward

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Ervin asked for a list of 311 types by ward with average response times.

Under the new salesforce system, each request receives a Service Request Number. This enables the public and alderman's office to track the status of their request. The new system also generates a Work Order number for City Departments, such as CDOT, to assign and schedule work.

There are several variables with the service request numbers, such as multiple and duplicate requests for the same pothole or street light out issue. However, a more accurate gauge of CDOT's completed work and our response time can be determined by analyzing our response time to Work Orders.

Please see the attached document of CDOT Work Orders in response to your question.

As always, please let me know if you have any further questions.

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:1

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved	1	9	9	180 days	64
Alley Light Out Complaint	11	209	194	30 days	61
Alley Pothole Complaint	20	253	232	10 days	17
Bicycle Request/Complaint	9	13	13	30 days	82
Bike Lane Post Repair		22	18	5 days	125
Bridges and Viaducts (All Types)		4	2	7 days	1
Cable Cut		3	3	5 days	1
CDOT Construction Complaints	51	59	57	14 days	97
CDOT Electrical Operations Construction Complaints	7	13	9	25 days	5
City Electrical Vault	4	3	3	40 days	13
Gym Shoe/Object On Electrical Wire	3			7 days	3
In-Ground Pedestrian Crossing Sign Repair	6			5 days	112
Inspect Public Way Request	2	179	163		4
Inspect Public Way Survey				10 days	
Pavement Buckle Repair	10			45 days	58
Pothole in Street Complaint	8	646	559	7 days	11
Protected Bike Lane - Debris Removal	2	1	1	14 days	82
Red Light Camera		4	2	14 days	3
Sidewalk Inspection Request	106	71	71	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	8	46	44	180 days	50
Sign Repair - Base / Bolt Removal	1	10	9	10 days	25
Sign Repair Request - All Other Signs	91	596	437	50 days	10
Sign Repair Request - Do Not Enter Sign		17	17	3 days	0
Sign Repair Request - One Way Sign		36	26	3 days	0
Sign Repair Request - Residential Permit Parking	10				64
Sign Repair Request - Stop Sign		90	84	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		2	2	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		278	234		7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:1

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	21	12	12	45 days	34
Street Light On During Day Complaint	7	11	11	7 days	32
Street Light Out Complaint	36	484	435	10 days	19
Street Light Pole Damage Complaint	1	48	45	10 days	3
Street Light Pole Door Missing Complaint	11	19	19	7 days	91
Street Paint Marking Maintenance	8	212	40	180 days	2
Traffic Calming				60 days	
Traffic Signal Out Complaint	2	306	124	1 day	0
Traffic Signal Timing		7	5	90 days	9
Viaduct Light Out Complaint	7			30 days	53
Wire Down		50	45	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:2

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		1	1	180 days	64
Alley Light Out Complaint	10	153	142	30 days	61
Alley Pothole Complaint	8	133	122	10 days	17
Bicycle Request/Complaint	8	14	14	30 days	82
Bike Lane Post Repair	1	15	15	5 days	125
Bridges and Viaducts (All Types)		6	6	7 days	1
Cable Cut		3	3	5 days	1
CDOT Construction Complaints	37	25	25	14 days	97
CDOT Electrical Operations Construction Complaints	5	19	10	25 days	5
City Electrical Vault	1			40 days	13
Gym Shoe/Object On Electrical Wire	2			7 days	3
In-Ground Pedestrian Crossing Sign Repair	3			5 days	112
Inspect Public Way Request		185	156	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	6	3	3	45 days	58
Pothole in Street Complaint	12	361	334	7 days	11
Protected Bike Lane - Debris Removal	1	2	2	14 days	82
Red Light Camera				14 days	3
Sidewalk Inspection Request	60	68	66	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	4	14	14	180 days	50
Sign Repair - Base / Bolt Removal	1	4	4	10 days	25
Sign Repair Request - All Other Signs	29	408	280	50 days	10
Sign Repair Request - Do Not Enter Sign		15	15	3 days	0
Sign Repair Request - One Way Sign		27	21	3 days	0
Sign Repair Request - Residential Permit Parking	12				64
Sign Repair Request - Stop Sign		69	59	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		2	2	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		148	117	7 days	7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:2

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Camera		1	1	14 days	2
Speed Hump Repair	16			45 days	34
Street Light On During Day Complaint	23	4	4	7 days	32
Street Light Out Complaint	19	351	302	10 days	19
Street Light Pole Damage Complaint	3	32	31		3
Street Light Pole Door Missing Complaint	4	22	22	7 days	91
Street Paint Marking Maintenance	16	101	43	180 days	2
Traffic Calming				60 days	
Traffic Signal Out Complaint		183	100	1 day	0
Traffic Signal Timing		5	5	90 days	9
Viaduct Light Out Complaint	1			30 days	53
Wire Down		25	25	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:3

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		7	7	180 days	64
Alley Light Out Complaint	20	120	113	30 days	61
Alley Pothole Complaint	6	74	66	10 days	17
Bicycle Request/Complaint	2	1	1	30 days	82
Bike Lane Post Repair				5 days	125
Bridges and Viaducts (All Types)		16	15	7 days	1
Cable Cut		4	4	5 days	1
CDOT Construction Complaints	26	10	10	14 days	97
CDOT Electrical Operations Construction Complaints	13	9	6	25 days	5
City Electrical Vault	2			40 days	13
Gym Shoe/Object On Electrical Wire	2			7 days	3
In-Ground Pedestrian Crossing Sign Repair		3	3	5 days	112
Inspect Public Way Request		98	93	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		5	5	30 days	8
Pavement Buckle Repair	8	34	33	45 days	58
Pothole in Street Complaint	29	420	375	7 days	11
Protected Bike Lane - Debris Removal	1			14 days	82
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	49	37	37	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	2	4	4	180 days	50
Sign Repair - Base / Bolt Removal		5	5	10 days	25
Sign Repair Request - All Other Signs	13	437	295	50 days	10
Sign Repair Request - Do Not Enter Sign		9	9	3 days	0
Sign Repair Request - One Way Sign		28	17	3 days	0
Sign Repair Request - Residential Permit Parking	2				64
Sign Repair Request - Stop Sign		70	64	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		3	3	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		57	42		7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:3

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	1	4	4	45 days	34
Street Light On During Day Complaint	12	15	15	7 days	32
Street Light Out Complaint	45	558	477	10 days	19
Street Light Pole Damage Complaint	3	55	51	10 days	3
Street Light Pole Door Missing Complaint	6	14	14	7 days	91
Street Paint Marking Maintenance	5	111	26	180 days	2
Traffic Signal Out Complaint		472	205	1 day	0
Traffic Signal Timing		9	9	90 days	9
Viaduct Light Out Complaint	10	8	6	30 days	53
Wire Down		50	49	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:4

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		8	8	180 days	64
Alley Light Out Complaint	22	111	106	30 days	61
Alley Pothole Complaint	5	39	36	10 days	17
Bicycle Request/Complaint	11	1	1	30 days	82
Bike Lane Post Repair	1	6	6	5 days	125
Bridges and Viaducts (All Types)		10	6	7 days	1
Cable Cut		6	6	5 days	1
CDOT Construction Complaints	32	39	35	14 days	97
CDOT Electrical Operations Construction Complaints	9	9	6	25 days	5
City Electrical Vault	6	1	1	40 days	13
Gym Shoe/Object On Electrical Wire	3			7 days	3
In-Ground Pedestrian Crossing Sign Repair	1	3	3	5 days	112
Inspect Public Way Request	1	150	117		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		3	3	30 days	8
Pavement Buckle Repair	27	68	57	45 days	58
Pothole in Street Complaint	29	371	323	7 days	11
Protected Bike Lane - Debris Removal	4	1	1	14 days	82
Red Light Camera		2	2	14 days	3
Sidewalk Inspection Request	66	64	64	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	3	3	180 days	50
Sign Repair - Base / Bolt Removal		4	4	10 days	25
Sign Repair Request - All Other Signs	19	973	604	50 days	10
Sign Repair Request - Do Not Enter Sign		17	17	3 days	0
Sign Repair Request - One Way Sign		40	28	3 days	0
Sign Repair Request - Stop Sign		105	92	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		47	42		7
Speed Camera				14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:4

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair		5	5	45 days	34
Street Light On During Day Complaint	28	8	8	7 days	32
Street Light Out Complaint	42	447	393	10 days	19
Street Light Pole Damage Complaint	4	73	66		3
Street Light Pole Door Missing Complaint	7	22	22	7 days	91
Street Paint Marking Maintenance	5	242	47	180 days	2
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint	1	329	164	1 day	0
Traffic Signal Timing		8	8	90 days	9
Viaduct Light Out Complaint	7			30 days	53
Wire Down		28	28	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:5

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		1	1	180 days	64
Alley Light Out Complaint	30	114	111	30 days	61
Alley Pothole Complaint		36	36	10 days	17
Bicycle Request/Complaint	8	1	1	30 days	82
Bike Lane Post Repair	2	10	10	5 days	125
Bridges and Viaducts (All Types)		13	10	7 days	1
Cable Cut		1	1	5 days	1
CDOT Construction Complaints	6	64	59	14 days	97
CDOT Electrical Operations Construction Complaints	4	26	17	25 days	5
City Electrical Vault	4			40 days	13
Gym Shoe/Object On Electrical Wire				7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request		115	94	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	4	60	58	45 days	58
Pothole in Street Complaint	7	624	509	7 days	11
Protected Bike Lane - Debris Removal	2	1	1	14 days	82
Red Light Camera		5	4	14 days	3
Sidewalk Inspection Request	34	42	42	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	3	1	1	180 days	50
Sign Repair - Base / Bolt Removal		7	7	10 days	25
Sign Repair Request - All Other Signs	31	514	345	50 days	10
Sign Repair Request - Do Not Enter Sign		15	15	3 days	0
Sign Repair Request - One Way Sign		30	24	3 days	0
Sign Repair Request - Stop Sign		78	66	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		27	26	7 days	7
Speed Camera				14 days	2
Speed Hump Repair		16	16	45 days	34
Street Light On During Day Complaint	5	1	1	7 days	32

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:5

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Out Complaint	56	532	426	10 days	19
Street Light Pole Damage Complaint	3	71	66		3
Street Light Pole Door Missing Complaint	2	40	40	7 days	91
Street Paint Marking Maintenance	11	425	113	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint		203	78	1 day	0
Traffic Signal Timing		18	13	90 days	9
Viaduct Light Out Complaint	13	2	2	30 days	53
Wire Down		40	38	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:6

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		2	2	180 days	64
Alley Light Out Complaint	60	419	383	30 days	61
Alley Pothole Complaint	8	77	67	10 days	17
Bicycle Request/Complaint	2	1	1	30 days	82
Bike Lane Post Repair		1	1	5 days	125
Bridges and Viaducts (All Types)		2	1	7 days	1
Cable Cut	1	3	3	5 days	1
CDOT Construction Complaints	45	48	42	14 days	97
CDOT Electrical Operations Construction Complaints	2	20	11	25 days	5
City Electrical Vault				40 days	13
Gym Shoe/Object On Electrical Wire	4	3	3	7 days	3
In-Ground Pedestrian Crossing Sign Repair	2			5 days	112
Inspect Public Way Request		175	141	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance	1	3	2	30 days	8
Pavement Buckle Repair	18	48	48	45 days	58
Pothole in Street Complaint	22	599	533	7 days	11
Protected Bike Lane - Debris Removal	1	1	1	14 days	82
Red Light Camera		4	2	14 days	3
Sidewalk Inspection Request	109	69	68	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)				180 days	50
Sign Repair - Base / Bolt Removal	2	2	2	10 days	25
Sign Repair Request - All Other Signs	26	542	384	50 days	10
Sign Repair Request - Do Not Enter Sign		25	21	3 days	0
Sign Repair Request - One Way Sign		94	63	3 days	0
Sign Repair Request - Residential Permit Parking	8				64
Sign Repair Request - Stop Sign		123	104	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		26	19	7 days	7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:6

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Camera		1	1	14 days	2
Speed Hump Repair	9	1	1	45 days	34
Street Light On During Day Complaint	4	3	3	7 days	32
Street Light Out Complaint	39	724	615	10 days	19
Street Light Pole Damage Complaint	2	74	71		3
Street Light Pole Door Missing Complaint	3	9	9	7 days	91
Street Paint Marking Maintenance	2	181	49	180 days	2
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint	2	244	99	1 day	0
Traffic Signal Timing		8	6	90 days	9
Viaduct Light Out Complaint	2	4	4	30 days	53
Wire Down		68	65	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:7

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		1	1	180 days	64
Alley Light Out Complaint	34	237	221	30 days	61
Alley Pothole Complaint	2	68	65	10 days	17
Bicycle Request/Complaint	1	1	1	30 days	82
Bike Lane Post Repair				5 days	125
Bridges and Viaducts (All Types)		2	2	7 days	1
Cable Cut		1	1	5 days	1
CDOT Construction Complaints	26	82	75	14 days	97
CDOT Electrical Operations Construction Complaints	7	2	1	25 days	5
City Electrical Vault	2			40 days	13
Gym Shoe/Object On Electrical Wire				7 days	3
In-Ground Pedestrian Crossing Sign Repair	2	1	1	5 days	112
Inspect Public Way Request	1	119	96	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	3	65	65	45 days	58
Pothole in Street Complaint	4	531	448	7 days	11
Red Light Camera				14 days	3
Sidewalk Inspection Request	40	34	34	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)		2	2	180 days	50
Sign Repair - Base / Bolt Removal	1	1	1	10 days	25
Sign Repair Request - All Other Signs	38	462	336	50 days	10
Sign Repair Request - Do Not Enter Sign		10	10	3 days	0
Sign Repair Request - One Way Sign		74	49	3 days	0
Sign Repair Request - Residential Permit Parking	3	2	2		64
Sign Repair Request - Stop Sign		79	76	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		25	24		7
Speed Hump Repair		19	19	45 days	34
Street Light On During Day Complaint	3	4	4	7 days	32

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:7

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Out Complaint	39	624	513	10 days	19
Street Light Pole Damage Complaint	2	85	82	10 days	3
Street Light Pole Door Missing Complaint	3	34	34	7 days	91
Street Paint Marking Maintenance	2	42	11	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		82	39	1 day	0
Traffic Signal Timing		6	4	90 days	9
Viaduct Light Out Complaint	3			30 days	53
Wire Down		43	40	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:8

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		18	18	180 days	64
Alley Light Out Complaint	40	445	402	30 days	61
Alley Pothole Complaint		102	92	10 days	17
Bicycle Request/Complaint	2			30 days	82
Bike Lane Post Repair				5 days	125
Bridges and Viaducts (All Types)		13	10	7 days	1
Cable Cut		8	8	5 days	1
CDOT Construction Complaints	9	120	107	14 days	97
CDOT Electrical Operations Construction Complaints	11	15	9	25 days	5
City Electrical Vault	6			40 days	13
Gym Shoe/Object On Electrical Wire	2			7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request		167	146	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		4	4	30 days	8
Pavement Buckle Repair	5	78	77	45 days	58
Pothole in Street Complaint	2	970	751	7 days	11
Red Light Camera		7	4	14 days	3
Sidewalk Inspection Request	118	78	77	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)				180 days	50
Sign Repair - Base / Bolt Removal				10 days	25
Sign Repair Request - All Other Signs	21	632	450	50 days	10
Sign Repair Request - Do Not Enter Sign		13	12	3 days	0
Sign Repair Request - One Way Sign		72	51	3 days	0
Sign Repair Request - Residential Permit Parking	4	2	2		64
Sign Repair Request - Stop Sign		114	111	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		49	34	7 days	7
Speed Camera				14 days	2
Speed Hump Repair	6	35	35	45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:8

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	8	7	7	7 days	32
Street Light Out Complaint	48	861	721	10 days	19
Street Light Pole Damage Complaint	4	86	78		3
Street Light Pole Door Missing Complaint	4	15	15	7 days	91
Street Paint Marking Maintenance	11	714	170	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint		189	83	1 day	0
Traffic Signal Timing		13	10	90 days	9
Viaduct Light Out Complaint	4	2	2	30 days	53
Wire Down		83	81	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:9

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		5	5	180 days	64
Alley Light Out Complaint	57	270	259	30 days	61
Alley Pothole Complaint	3	89	80	10 days	17
Bicycle Request/Complaint				30 days	82
Bike Lane Post Repair		1	1	5 days	125
Bridges and Viaducts (All Types)		6	6	7 days	1
Cable Cut		4	4	5 days	1
CDOT Construction Complaints	42	56	52	14 days	97
CDOT Electrical Operations Construction Complaints	4	18	10	25 days	5
City Electrical Vault	2	1	1	40 days	13
Gym Shoe/Object On Electrical Wire	4			7 days	3
Inspect Public Way Request	2	155	134		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		2	2	30 days	8
Pavement Buckle Repair	14	77	76	45 days	58
Pothole in Street Complaint	4	797	709	7 days	11
Protected Bike Lane - Debris Removal	1	1	1	14 days	82
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	149	44	42	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1			180 days	50
Sign Repair Request - All Other Signs	28	662	469	50 days	10
Sign Repair Request - Do Not Enter Sign		18	18	3 days	0
Sign Repair Request - One Way Sign		63	39	3 days	0
Sign Repair Request - Residential Permit Parking	1				64
Sign Repair Request - Stop Sign		137	113	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow – Uncleared Sidewalk Complaint		18	13		7
Speed Camera				14 days	2
Speed Hump Repair	5	15	15	45 days	34
Street Light On During Day Complaint	7	13	13	7 days	32
Street Light Out Complaint	93	996	821	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:9

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Pole Damage Complaint	1	94	90		3
Street Light Pole Door Missing Complaint	2	59	59	7 days	91
Street Paint Marking Maintenance	4	231	81	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		234	89	1 day	0
Traffic Signal Timing		3	3	90 days	9
Viaduct Light Out Complaint	5	2	2	30 days	53
Wire Down	1	92	91	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:10

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		15	15	180 days	64
Alley Light Out Complaint	74	620	568	30 days	61
Alley Pothole Complaint	9	256	245	10 days	17
Bicycle Request/Complaint	2			30 days	82
Bike Lane Post Repair		3	3	5 days	125
Bridges and Viaducts (All Types)		13	10	7 days	1
Cable Cut		2	2	5 days	1
CDOT Construction Complaints	30	39	37	14 days	97
CDOT Electrical Operations Construction Complaints	7	21	15	25 days	5
City Electrical Vault	1			40 days	13
Gym Shoe/Object On Electrical Wire	1			7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request		108	99	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		2	1	30 days	8
Pavement Buckle Repair	13	38	37	45 days	58
Pothole in Street Complaint	15	929	813	7 days	11
Protected Bike Lane - Debris Removal	1	1	1	14 days	82
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	110	125	118	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	3	1	1	180 days	50
Sign Repair - Base / Bolt Removal		2	2	10 days	25
Sign Repair Request - All Other Signs	41	472	351	50 days	10
Sign Repair Request - Do Not Enter Sign		14	14	3 days	0
Sign Repair Request - One Way Sign		45	34	3 days	0
Sign Repair Request - Residential Permit Parking	2				64
Sign Repair Request - Stop Sign		155	138	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		12	11		7
Speed Camera		1	1	14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:10

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	10	28	28	45 days	34
Street Light On During Day Complaint	24	6	6	7 days	32
Street Light Out Complaint	75	1,033	859	10 days	19
Street Light Pole Damage Complaint	2	106	98	10 days	3
Street Light Pole Door Missing Complaint	7	29	27	7 days	91
Street Paint Marking Maintenance	5	259	42	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint		369	131	1 day	0
Traffic Signal Timing		3	3	90 days	9
Viaduct Light Out Complaint	4	4	4	30 days	53
Wire Down	1	64	61	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:11

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		8	8	180 days	64
Alley Light Out Complaint	29	277	255	30 days	61
Alley Pothole Complaint	6	92	89	10 days	17
Bicycle Request/Complaint	1			30 days	82
Bike Lane Post Repair		6	6	5 days	125
Bridges and Viaducts (All Types)		15	15	7 days	1
Cable Cut		4	4	5 days	1
CDOT Construction Complaints	25	34	33	14 days	97
CDOT Electrical Operations Construction Complaints	9	27	21	25 days	5
City Electrical Vault	4			40 days	13
Gym Shoe/Object On Electrical Wire	3			7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request	1	103	97		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	5	2	2	45 days	58
Pothole in Street Complaint	1	672	590	7 days	11
Protected Bike Lane - Debris Removal		3	3	14 days	82
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	107	94	89	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	4	2	1	180 days	50
Sign Repair - Base / Bolt Removal		7	7	10 days	25
Sign Repair Request - All Other Signs	23	704	512	50 days	10
Sign Repair Request - Do Not Enter Sign		12	9	3 days	0
Sign Repair Request - One Way Sign		38	28	3 days	0
Sign Repair Request - Residential Permit Parking	7				64
Sign Repair Request - Stop Sign		122	112	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		3	3	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		64	56		7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:11

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Camera				14 days	2
Speed Hump Repair	14			45 days	34
Street Light On During Day Complaint	17	13	13	7 days	32
Street Light Out Complaint	44	531	463	10 days	19
Street Light Pole Damage Complaint	4	78	76	10 days	3
Street Light Pole Door Missing Complaint	4	13	13	7 days	91
Street Paint Marking Maintenance	5	55	24	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		384	157	1 day	0
Traffic Signal Timing		12	12	90 days	9
Viaduct Light Out Complaint	14	13	12	30 days	53
Wire Down		52	49	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:12

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		1	1	180 days	64
Alley Light Out Complaint	47	148	138	30 days	61
Alley Pothole Complaint	21	195	188	10 days	17
Bicycle Request/Complaint	1			30 days	82
Bike Lane Post Repair		2	2	5 days	125
Bridges and Viaducts (All Types)		18	12	7 days	1
Cable Cut		1	1	5 days	1
CDOT Construction Complaints	12	37	35	14 days	97
CDOT Electrical Operations Construction Complaints	5	6	5	25 days	5
City Electrical Vault	4			40 days	13
Gym Shoe/Object On Electrical Wire	18	6	6	7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request		55	50	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	2	1	1	45 days	58
Pothole in Street Complaint	9	682	599	7 days	11
Protected Bike Lane - Debris Removal	2	1	1	14 days	82
Red Light Camera		3	3	14 days	3
Sidewalk Inspection Request	42	58	56	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	3	3	3	180 days	50
Sign Repair - Base / Bolt Removal		3	3	10 days	25
Sign Repair Request - All Other Signs	72	488	384	50 days	10
Sign Repair Request - Do Not Enter Sign		23	20	3 days	0
Sign Repair Request - One Way Sign		43	24	3 days	0
Sign Repair Request - Residential Permit Parking	7				64
Sign Repair Request - Stop Sign		133	117	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		42	38		7
Speed Camera		1	1	14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:12

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	16			45 days	34
Street Light On During Day Complaint	9	10	10	7 days	32
Street Light Out Complaint	42	560	482	10 days	19
Street Light Pole Damage Complaint	2	32	32	10 days	3
Street Light Pole Door Missing Complaint	12	18	18	7 days	91
Street Paint Marking Maintenance	7	249	90	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	2			60 days	
Traffic Signal Out Complaint		176	90	1 day	0
Traffic Signal Timing		12	6	90 days	9
Viaduct Light Out Complaint	7	12	12	30 days	53
Wire Down		25	22	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:13

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		1	1	180 days	64
Alley Light Out Complaint	69	487	461	30 days	61
Alley Pothole Complaint	4	116	111	10 days	17
Bicycle Request/Complaint				30 days	82
Bridges and Viaducts (All Types)		1	1	7 days	1
Cable Cut		11	11	5 days	1
CDOT Construction Complaints	28	25	23	14 days	97
CDOT Electrical Operations Construction Complaints	1	5	4	25 days	5
Gym Shoe/Object On Electrical Wire	1			7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request	1	130	114		4
Inspect Public Way Survey				10 days	
Pavement Buckle Repair	8			45 days	58
Pothole in Street Complaint	17	1,085	947	7 days	11
Protected Bike Lane - Debris Removal	1			14 days	82
Red Light Camera				14 days	3
Sidewalk Inspection Request	76	54	54	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	2	2	180 days	50
Sign Repair - Base / Bolt Removal	1	3	2	10 days	25
Sign Repair Request - All Other Signs	7	508	330	50 days	10
Sign Repair Request - Do Not Enter Sign		4	4	3 days	0
Sign Repair Request - One Way Sign		60	36	3 days	0
Sign Repair Request - Residential Permit Parking	3				64
Sign Repair Request - Stop Sign		73	68	1 day	0
Snow – Uncleared Sidewalk Complaint		36	30		7
Speed Hump Repair	8			45 days	34
Street Light On During Day Complaint	29	19	19	7 days	32
Street Light Out Complaint	32	973	835	10 days	19
Street Light Pole Damage Complaint	1	60	58	10 days	3
Street Light Pole Door Missing Complaint	1	36	34	7 days	91

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:13

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Paint Marking Maintenance	3	198	40	180 days	2
Traffic Calming				60 days	
Traffic Signal Out Complaint		197	70	1 day	0
Traffic Signal Timing		2	2	90 days	9
Viaduct Light Out Complaint	3	1	1	30 days	53
Wire Down		48	45	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:14

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		6	6	180 days	64
Alley Light Out Complaint	48	258	250	30 days	61
Alley Pothole Complaint	8	131	123	10 days	17
Bicycle Request/Complaint				30 days	82
Bridges and Viaducts (All Types)		8	7	7 days	1
Cable Cut		1	1	5 days	1
CDOT Construction Complaints	46	12	11	14 days	97
CDOT Electrical Operations Construction Complaints	3	2	2	25 days	5
City Electrical Vault	2			40 days	13
Gym Shoe/Object On Electrical Wire	11	2	2	7 days	3
Inspect Public Way Request		96	85	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	11	12	12	45 days	58
Pothole in Street Complaint	25	652	590	7 days	11
Protected Bike Lane - Debris Removal		1	1	14 days	82
Red Light Camera		4	2	14 days	3
Sidewalk Inspection Request	92	50	49	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1			180 days	50
Sign Repair - Base / Bolt Removal	1	4	4	10 days	25
Sign Repair Request - All Other Signs	26	571	429	50 days	10
Sign Repair Request - Do Not Enter Sign		49	42	3 days	0
Sign Repair Request - One Way Sign		85	55	3 days	0
Sign Repair Request - Residential Permit Parking	5				64
Sign Repair Request - Stop Sign		152	137	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		39	36		7
Speed Camera		2	2	14 days	2
Speed Hump Repair	12	5	5	45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:14

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	15	15	15	7 days	32
Street Light Out Complaint	42	522	441	10 days	19
Street Light Pole Damage Complaint	2	47	41	10 days	3
Street Light Pole Door Missing Complaint	16	41	34	7 days	91
Street Paint Marking Maintenance	3	495	69	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	7	3	3	60 days	
Traffic Signal Out Complaint		245	85	1 day	0
Traffic Signal Timing		5	4	90 days	9
Viaduct Light Out Complaint	1			30 days	53
Wire Down		59	55	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:15

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		4	4	180 days	64
Alley Light Out Complaint	17	70	67	30 days	61
Alley Pothole Complaint	10	300	286	10 days	17
Bicycle Request/Complaint				30 days	82
Bike Lane Post Repair		1	1	5 days	125
Bridges and Viaducts (All Types)		9	7	7 days	1
Cable Cut		1	1	5 days	1
CDOT Construction Complaints	19	31	28	14 days	97
CDOT Electrical Operations Construction Complaints	5	10	6	25 days	5
City Electrical Vault				40 days	13
Gym Shoe/Object On Electrical Wire	3	6	6	7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request	1	208	193		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	7	16	16	45 days	58
Pothole in Street Complaint	22	727	648	7 days	11
Red Light Camera				14 days	3
Sidewalk Inspection Request	71	30	27	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	1	1	180 days	50
Sign Repair - Base / Bolt Removal				10 days	25
Sign Repair Request - All Other Signs	70	465	332	50 days	10
Sign Repair Request - Do Not Enter Sign		17	14	3 days	0
Sign Repair Request - One Way Sign		33	26	3 days	0
Sign Repair Request - Residential Permit Parking	9				64
Sign Repair Request - Stop Sign		89	82	1 day	0
Snow – Uncleared Sidewalk Complaint		35	33		7
Speed Camera		1	1	14 days	2
Speed Hump Repair	7	1	1	45 days	34
Street Light On During Day Complaint	15	7	7	7 days	32
Street Light Out Complaint	22	521	425	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:15

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Pole Damage Complaint		40	37	10 days	3
Street Light Pole Door Missing Complaint	5	28	28	7 days	91
Street Paint Marking Maintenance	6	29	10	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		174	78	1 day	0
Traffic Signal Timing		6	6	90 days	9
Viaduct Light Out Complaint	1	3	3	30 days	53
Wire Down		77	67	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:16

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		5	5	180 days	64
Alley Light Out Complaint	45	246	229	30 days	61
Alley Pothole Complaint	11	108	99	10 days	17
Bicycle Request/Complaint				30 days	82
Bike Lane Post Repair				5 days	125
Bridges and Viaducts (All Types)		7	7	7 days	1
Cable Cut	1	3	3	5 days	1
CDOT Construction Complaints	31	23	21	14 days	97
CDOT Electrical Operations Construction Complaints	1			25 days	5
City Electrical Vault	1			40 days	13
Gym Shoe/Object On Electrical Wire	10			7 days	3
In-Ground Pedestrian Crossing Sign Repair	2			5 days	112
Inspect Public Way Request	1	77	65		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		4	4	30 days	8
Pavement Buckle Repair	14			45 days	58
Pothole in Street Complaint	21	675	575	7 days	11
Red Light Camera		3	2	14 days	3
Sidewalk Inspection Request	68	33	31	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	1	1	180 days	50
Sign Repair - Base / Bolt Removal		3	3	10 days	25
Sign Repair Request - All Other Signs	55	447	279	50 days	10
Sign Repair Request - Do Not Enter Sign		4	4	3 days	0
Sign Repair Request - One Way Sign		38	29	3 days	0
Sign Repair Request - Residential Permit Parking	2				64
Sign Repair Request - Stop Sign		67	64	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		13	9		7
Speed Camera				14 days	2
Speed Hump Repair	13			45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:16

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	3	19	19	7 days	32
Street Light Out Complaint	55	546	469	10 days	19
Street Light Pole Damage Complaint		48	47	10 days	3
Street Light Pole Door Missing Complaint	3	8	8	7 days	91
Street Paint Marking Maintenance	2	44	21	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		129	66	1 day	0
Traffic Signal Timing		3	3	90 days	9
Viaduct Light Out Complaint	2	6	5	30 days	53
Wire Down	1	53	52	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:17

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		2	2	180 days	64
Alley Light Out Complaint	37	276	266	30 days	61
Alley Pothole Complaint	15	131	120	10 days	17
Bicycle Request/Complaint				30 days	82
Bike Lane Post Repair	2			5 days	125
Bridges and Viaducts (All Types)		7	6	7 days	1
Cable Cut		3	3	5 days	1
CDOT Construction Complaints	42	42	39	14 days	97
CDOT Electrical Operations Construction Complaints	2	8	5	25 days	5
City Electrical Vault		1	1	40 days	13
Gym Shoe/Object On Electrical Wire	4			7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request		123	116	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	13	15	14	45 days	58
Pothole in Street Complaint	26	608	527	7 days	11
Red Light Camera		2	2	14 days	3
Sidewalk Inspection Request	61	35	33	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	3	2	180 days	50
Sign Repair - Base / Bolt Removal		1	1	10 days	25
Sign Repair Request - All Other Signs	23	853	555	50 days	10
Sign Repair Request - Do Not Enter Sign		9	9	3 days	0
Sign Repair Request - One Way Sign		63	41	3 days	0
Sign Repair Request - Residential Permit Parking	3				64
Sign Repair Request - Stop Sign		69	64	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		26	20		7
Speed Camera				14 days	2
Speed Hump Repair	9			45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:17

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	5	13	13	7 days	32
Street Light Out Complaint	42	658	543	10 days	19
Street Light Pole Damage Complaint	1	29	28	10 days	3
Street Light Pole Door Missing Complaint		14	14	7 days	91
Street Paint Marking Maintenance	2	233	50	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		171	81	1 day	0
Traffic Signal Timing		3	3	90 days	9
Viaduct Light Out Complaint	3	1	1	30 days	53
Wire Down		48	46	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:18

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		9	9	180 days	64
Alley Light Out Complaint	42	273	258	30 days	61
Alley Pothole Complaint	3	122	110	10 days	17
Bicycle Request/Complaint				30 days	82
Bike Lane Post Repair	1	2	2	5 days	125
Bridges and Viaducts (All Types)		6	5	7 days	1
Cable Cut		2	2	5 days	1
CDOT Construction Complaints	40	54	49	14 days	97
CDOT Electrical Operations Construction Complaints	5	12	9	25 days	5
City Electrical Vault				40 days	13
Gym Shoe/Object On Electrical Wire	2			7 days	3
In-Ground Pedestrian Crossing Sign Repair	1			5 days	112
Inspect Public Way Request		101	92	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	16	2	2	45 days	58
Pothole in Street Complaint	49	1,472	1,305	7 days	11
Red Light Camera		5	4	14 days	3
Sidewalk Inspection Request	147	92	90	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	2	2	180 days	50
Sign Repair - Base / Bolt Removal				10 days	25
Sign Repair Request - All Other Signs	68	489	340	50 days	10
Sign Repair Request - Do Not Enter Sign		12	10	3 days	0
Sign Repair Request - One Way Sign		36	25	3 days	0
Sign Repair Request - Stop Sign		100	88	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		32	23		7
Speed Camera		4	3	14 days	2
Speed Hump Repair	18			45 days	34
Street Light On During Day Complaint	6	14	14	7 days	32
Street Light Out Complaint	63	649	558	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:18

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Pole Damage Complaint	3	87	83	10 days	3
Street Light Pole Door Missing Complaint	3	21	21	7 days	91
Street Paint Marking Maintenance	18	136	40	180 days	2
Traffic Signal Out Complaint		228	91	1 day	0
Traffic Signal Timing		7	5	90 days	9
Viaduct Light Out Complaint	6	2	2	30 days	53
Wire Down	1	55	52	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:19

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved	1	64	60	180 days	64
Alley Light Out Complaint	15	218	206	30 days	61
Alley Pothole Complaint		215	199	10 days	17
Bicycle Request/Complaint	1			30 days	82
Bike Lane Post Repair	1	1	1	5 days	125
Bridges and Viaducts (All Types)		1	1	7 days	1
Cable Cut		7	7	5 days	1
CDOT Construction Complaints	41	54	52	14 days	97
CDOT Electrical Operations Construction Complaints	7	24	22	25 days	5
City Electrical Vault	3			40 days	13
Gym Shoe/Object On Electrical Wire	1	1	1	7 days	3
Inspect Public Way Request	1	112	103	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		5	4	30 days	8
Pavement Buckle Repair	3	62	61	45 days	58
Pothole in Street Complaint	3	1,101	974	7 days	11
Sidewalk Inspection Request	168	108	108	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)				180 days	50
Sign Repair - Base / Bolt Removal		2	2	10 days	25
Sign Repair Request - All Other Signs	26	560	433	50 days	10
Sign Repair Request - Do Not Enter Sign		20	19	3 days	0
Sign Repair Request - One Way Sign		23	15	3 days	0
Sign Repair Request - Residential Permit Parking	2				64
Sign Repair Request - Stop Sign	1	115	104	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		40	33		7
Speed Camera		1	1	14 days	2
Speed Hump Repair		11	11	45 days	34
Street Light On During Day Complaint	18	7	7	7 days	32

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:19

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Out Complaint	44	773	674	10 days	19
Street Light Pole Damage Complaint	1	148	142	10 days	3
Street Light Pole Door Missing Complaint	9	38	38	7 days	91
Street Paint Marking Maintenance	6	23	10	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint		489	101	1 day	0
Traffic Signal Timing	1	7	7	90 days	9
Wire Down		162	157	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:20

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		6	6	180 days	64
Alley Light Out Complaint	18	224	207	30 days	61
Alley Pothole Complaint	4	121	108	10 days	17
Bicycle Request/Complaint		1	1	30 days	82
Bike Lane Post Repair	1	1	1	5 days	125
Bridges and Viaducts (All Types)		4	4	7 days	1
Cable Cut		3	3	5 days	1
CDOT Construction Complaints	21	62	58	14 days	97
CDOT Electrical Operations Construction Complaints	5	12	7	25 days	5
City Electrical Vault	4	1	1	40 days	13
Gym Shoe/Object On Electrical Wire	6	1	1	7 days	3
In-Ground Pedestrian Crossing Sign Repair	1			5 days	112
Inspect Public Way Request	1	138	111		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		2	2	30 days	8
Pavement Buckle Repair	17			45 days	58
Pothole in Street Complaint	22	579	498	7 days	11
Red Light Camera		5	4	14 days	3
Sidewalk Inspection Request	54	55	48	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1			180 days	50
Sign Repair - Base / Bolt Removal		2	1	10 days	25
Sign Repair Request - All Other Signs	30	756	523	50 days	10
Sign Repair Request - Do Not Enter Sign		14	13	3 days	0
Sign Repair Request - One Way Sign		68	43	3 days	0
Sign Repair Request - Residential Permit Parking	1				64
Sign Repair Request - Stop Sign		97	87	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		37	28		7
Speed Camera		2	2	14 days	2
Speed Hump Repair	10	1	1	45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:20

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	10	2	2	7 days	32
Street Light Out Complaint	59	766	619	10 days	19
Street Light Pole Damage Complaint	5	71	66	10 days	3
Street Light Pole Door Missing Complaint	2	12	12	7 days	91
Street Paint Marking Maintenance	4	89	24	180 days	2
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		331	139	1 day	0
Traffic Signal Timing		4	4	90 days	9
Viaduct Light Out Complaint	7	2	2	30 days	53
Wire Down		62	61	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:21

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		5	5	180 days	64
Alley Light Out Complaint	63	351	324	30 days	61
Alley Pothole Complaint	3	86	83	10 days	17
Bicycle Request/Complaint	2			30 days	82
Bike Lane Post Repair		4	4	5 days	125
Bridges and Viaducts (All Types)		11	10	7 days	1
Cable Cut		9	9	5 days	1
CDOT Construction Complaints	22	120	109	14 days	97
CDOT Electrical Operations Construction Complaints	11	8	7	25 days	5
City Electrical Vault	7			40 days	13
Gym Shoe/Object On Electrical Wire	7			7 days	3
Inspect Public Way Request	22	133	123		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		3	3	30 days	8
Pavement Buckle Repair	9	89	81	45 days	58
Pothole in Street Complaint	4	730	600	7 days	11
Protected Bike Lane - Debris Removal	1			14 days	82
Red Light Camera		7	5	14 days	3
Sidewalk Inspection Request	122	165	162	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1			180 days	50
Sign Repair - Base / Bolt Removal		1	1	10 days	25
Sign Repair Request - All Other Signs	42	684	440	50 days	10
Sign Repair Request - Do Not Enter Sign		20	20	3 days	0
Sign Repair Request - One Way Sign		100	80	3 days	0
Sign Repair Request - Residential Permit Parking	5	1	1		64
Sign Repair Request - Stop Sign		110	101	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		22	21	7 days	7
Speed Camera		1	1	14 days	2
Speed Hump Repair		16	15	45 days	34
Street Light On During Day Complaint	6	17	17	7 days	32

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:21

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Out Complaint	61	707	599	10 days	19
Street Light Pole Damage Complaint	5	66	61	10 days	3
Street Light Pole Door Missing Complaint	6	20	20	7 days	91
Street Paint Marking Maintenance	8	177	60	180 days	2
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		313	115	1 day	0
Traffic Signal Timing	1	9	8	90 days	9
Viaduct Light Out Complaint	4	10	9	30 days	53
Wire Down	1	92	88	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:22

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		4	4	180 days	64
Alley Light Out Complaint	50	174	169	30 days	61
Alley Pothole Complaint	26	131	125	10 days	17
Bicycle Request/Complaint	2			30 days	82
Bridges and Viaducts (All Types)		2	2	7 days	1
Cable Cut		1	1	5 days	1
CDOT Construction Complaints	31	20	19	14 days	97
CDOT Electrical Operations Construction Complaints	2	13	10	25 days	5
City Electrical Vault				40 days	13
Gym Shoe/Object On Electrical Wire	11	1	1	7 days	3
Inspect Public Way Request		80	72	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	9	1	1	45 days	58
Pothole in Street Complaint	47	488	454	7 days	11
Protected Bike Lane - Debris Removal		2	1	14 days	82
Red Light Camera		3	3	14 days	3
Sidewalk Inspection Request	135	67	65	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)				180 days	50
Sign Repair - Base / Bolt Removal				10 days	25
Sign Repair Request - All Other Signs	43	406	260	50 days	10
Sign Repair Request - Do Not Enter Sign		9	9	3 days	0
Sign Repair Request - One Way Sign		43	28	3 days	0
Sign Repair Request - Residential Permit Parking	3				64
Sign Repair Request - Stop Sign		89	87	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		48	38		7
Speed Camera				14 days	2
Speed Hump Repair	55	2	2	45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:22

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	17	4	4	7 days	32
Street Light Out Complaint	29	604	527	10 days	19
Street Light Pole Damage Complaint	2	35	34	10 days	3
Street Light Pole Door Missing Complaint	4	10	10	7 days	91
Street Paint Marking Maintenance	66	85	39	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	11	3	3	60 days	
Traffic Signal Out Complaint		147	63	1 day	0
Traffic Signal Timing		7	7	90 days	9
Viaduct Light Out Complaint	3	2	2	30 days	53
Wire Down		62	52	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:23

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		2	2	180 days	64
Alley Light Out Complaint	47	378	356	30 days	61
Alley Pothole Complaint	14	106	100	10 days	17
Bicycle Request/Complaint	1			30 days	82
Bridges and Viaducts (All Types)		2	2	7 days	1
Cable Cut		5	5	5 days	1
CDOT Construction Complaints	32	2	2	14 days	97
CDOT Electrical Operations Construction Complaints	4	7	7	25 days	5
City Electrical Vault	1			40 days	13
Gym Shoe/Object On Electrical Wire	3			7 days	3
Inspect Public Way Request	12	92	86		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	8			45 days	58
Pothole in Street Complaint		939	835	7 days	11
Protected Bike Lane - Debris Removal		1	1	14 days	82
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	116	91	91	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1			180 days	50
Sign Repair - Base / Bolt Removal		2	2	10 days	25
Sign Repair Request - All Other Signs	26	561	367	50 days	10
Sign Repair Request - Do Not Enter Sign		39	35	3 days	0
Sign Repair Request - One Way Sign		83	54	3 days	0
Sign Repair Request - Residential Permit Parking	1				64
Sign Repair Request - Stop Sign		120	109	1 day	0
Snow – Uncleared Sidewalk Complaint		46	45		7
Speed Hump Repair	10			45 days	34
Street Light On During Day Complaint	27	12	12	7 days	32
Street Light Out Complaint	26	647	550	10 days	19
Street Light Pole Damage Complaint	4	56	54		3
Street Light Pole Door Missing Complaint	1	24	24	7 days	91

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:23

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Paint Marking Maintenance	7	123	37	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		152	58	1 day	0
Traffic Signal Timing		1	1	90 days	9
Viaduct Light Out Complaint	5	1	1	30 days	53
Wire Down		48	45	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:24

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		2	2	180 days	64
Alley Light Out Complaint	24	168	155	30 days	61
Alley Pothole Complaint	22	133	130	10 days	17
Bicycle Request/Complaint	1			30 days	82
Bike Lane Post Repair				5 days	125
Bridges and Viaducts (All Types)		14	12	7 days	1
Cable Cut		3	3	5 days	1
CDOT Construction Complaints	28	32	32	14 days	97
CDOT Electrical Operations Construction Complaints	5	1	1	25 days	5
City Electrical Vault	4	1	1	40 days	13
Gym Shoe/Object On Electrical Wire	1			7 days	3
In-Ground Pedestrian Crossing Sign Repair	1			5 days	112
Inspect Public Way Request		76	70	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	2	9	9	45 days	58
Pothole in Street Complaint	67	468	407	7 days	11
Red Light Camera		11	3	14 days	3
Sidewalk Inspection Request	64	37	36	180 days	175
Sign Repair - Base / Bolt Removal				10 days	25
Sign Repair Request - All Other Signs	27	485	368	50 days	10
Sign Repair Request - Do Not Enter Sign		10	10	3 days	0
Sign Repair Request - One Way Sign		38	32	3 days	0
Sign Repair Request - Residential Permit Parking	5				64
Sign Repair Request - Stop Sign		76	72	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		20	17	7 days	7
Speed Camera				14 days	2
Speed Hump Repair	21	1	1	45 days	34
Street Light On During Day Complaint	5	11	10	7 days	32
Street Light Out Complaint	45	644	504	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:24

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Pole Damage Complaint	4	61	58	10 days	3
Street Light Pole Door Missing Complaint	9	18	18	7 days	91
Street Paint Marking Maintenance	6	161	61	180 days	2
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint		217	98	1 day	0
Traffic Signal Timing		19	10	90 days	9
Viaduct Light Out Complaint	4	2	2	30 days	53
Wire Down		38	37	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:25

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved	1	13	13	180 days	64
Alley Light Out Complaint	16	160	150	30 days	61
Alley Pothole Complaint	3	99	95	10 days	17
Bicycle Request/Complaint	7	9	9	30 days	82
Bike Lane Post Repair		4	4	5 days	125
Bridges and Viaducts (All Types)		31	28	7 days	1
Cable Cut		6	6	5 days	1
CDOT Construction Complaints	22	51	48	14 days	97
CDOT Electrical Operations Construction Complaints	10	3	3	25 days	5
City Electrical Vault	2			40 days	13
Gym Shoe/Object On Electrical Wire	1	1	1	7 days	3
Inspect Public Way Request		119	110	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	15	1	1	45 days	58
Pothole in Street Complaint	10	747	612	7 days	11
Protected Bike Lane - Debris Removal	1	6	6	14 days	82
Red Light Camera				14 days	3
Sidewalk Inspection Request	100	122	121	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	3	7	7	180 days	50
Sign Repair - Base / Bolt Removal		2	2	10 days	25
Sign Repair Request - All Other Signs	93	675	475	50 days	10
Sign Repair Request - Do Not Enter Sign		12	11	3 days	0
Sign Repair Request - One Way Sign		27	18	3 days	0
Sign Repair Request - Residential Permit Parking	10	1	1		64
Sign Repair Request - Stop Sign		142	129	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		5	4	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		99	89		7
Speed Camera		1	1	14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:25

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	15			45 days	34
Street Light On During Day Complaint	14	5	5	7 days	32
Street Light Out Complaint	51	843	666	10 days	19
Street Light Pole Damage Complaint	3	44	42	10 days	3
Street Light Pole Door Missing Complaint	11	8	8	7 days	91
Street Paint Marking Maintenance	6	208	46	180 days	2
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint	1	375	173	1 day	0
Traffic Signal Timing	1	7	6	90 days	9
Viaduct Light Out Complaint	15	10	10	30 days	53
Wire Down		37	37	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:26

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		6	6	180 days	64
Alley Light Out Complaint	2	132	126	30 days	61
Alley Pothole Complaint	36	150	144	10 days	17
Bicycle Request/Complaint	3	2	2	30 days	82
Bike Lane Post Repair		6	6	5 days	125
Bridges and Viaducts (All Types)		6	6	7 days	1
Cable Cut		3	3	5 days	1
CDOT Construction Complaints	18	39	37	14 days	97
CDOT Electrical Operations Construction Complaints	4	20	12	25 days	5
City Electrical Vault				40 days	13
Gym Shoe/Object On Electrical Wire	9			7 days	3
In-Ground Pedestrian Crossing Sign Repair	1			5 days	112
Inspect Public Way Request		111	90	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	3	2	2	45 days	58
Pothole in Street Complaint	30	355	332	7 days	11
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	66	61	61	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)		4	3	180 days	50
Sign Repair - Base / Bolt Removal		4	4	10 days	25
Sign Repair Request - All Other Signs	51	496	352	50 days	10
Sign Repair Request - Do Not Enter Sign		16	14	3 days	0
Sign Repair Request - One Way Sign		40	33	3 days	0
Sign Repair Request - Residential Permit Parking					64
Sign Repair Request - Stop Sign		69	64	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		148	131		7
Speed Camera				14 days	2
Speed Hump Repair	19			45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:26

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	9	7	7	7 days	32
Street Light Out Complaint	12	325	296	10 days	19
Street Light Pole Damage Complaint	1	45	40	10 days	3
Street Light Pole Door Missing Complaint	2	17	17	7 days	91
Street Paint Marking Maintenance	3	243	65	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint	1	169	83	1 day	0
Traffic Signal Timing		5	3	90 days	9
Viaduct Light Out Complaint	2	2	2	30 days	53
Wire Down		35	35	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:27

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		9	9	180 days	64
Alley Light Out Complaint	25	174	157	30 days	61
Alley Pothole Complaint	17	108	97	10 days	17
Bicycle Request/Complaint	6	15	15	30 days	82
Bike Lane Post Repair		9	9	5 days	125
Bridges and Viaducts (All Types)		18	17	7 days	1
Cable Cut		6	6	5 days	1
CDOT Construction Complaints	48	21	16	14 days	97
CDOT Electrical Operations Construction Complaints	15	21	14	25 days	5
City Electrical Vault	1	1	1	40 days	13
Gym Shoe/Object On Electrical Wire	1			7 days	3
In-Ground Pedestrian Crossing Sign Repair	3			5 days	112
Inspect Public Way Request	1	174	159	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		4	4	30 days	8
Pavement Buckle Repair	6	35	34	45 days	58
Pothole in Street Complaint	42	853	741	7 days	11
Protected Bike Lane - Debris Removal	6	18	18	14 days	82
Red Light Camera		3	3	14 days	3
Sidewalk Inspection Request	129	115	115	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	2	11	6	180 days	50
Sign Repair - Base / Bolt Removal		6	6	10 days	25
Sign Repair Request - All Other Signs	63	851	601	50 days	10
Sign Repair Request - Do Not Enter Sign		10	10	3 days	0
Sign Repair Request - One Way Sign		36	25	3 days	0
Sign Repair Request - Residential Permit Parking	5				64
Sign Repair Request - Stop Sign		162	143	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		11	9	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		95	93		7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:27

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Camera				14 days	2
Speed Hump Repair	16	6	6	45 days	34
Street Light On During Day Complaint	19	10	10	7 days	32
Street Light Out Complaint	49	701	604	10 days	19
Street Light Pole Damage Complaint	5	89	86	10 days	3
Street Light Pole Door Missing Complaint	6	14	14	7 days	91
Street Paint Marking Maintenance	12	221	89	180 days	2
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint	1	568	260	1 day	0
Traffic Signal Timing		6	5	90 days	9
Viaduct Light Out Complaint	21	4	3	30 days	53
Wire Down	1	54	52	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:28

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		9	9	180 days	64
Alley Light Out Complaint	20	158	149	30 days	61
Alley Pothole Complaint	22	268	256	10 days	17
Bicycle Request/Complaint	5	2	2	30 days	82
Bike Lane Post Repair		2	2	5 days	125
Bridges and Viaducts (All Types)		27	18	7 days	1
Cable Cut		7	7	5 days	1
CDOT Construction Complaints	44	50	44	14 days	97
CDOT Electrical Operations Construction Complaints	4	15	13	25 days	5
City Electrical Vault	6			40 days	13
Gym Shoe/Object On Electrical Wire	4			7 days	3
In-Ground Pedestrian Crossing Sign Repair	1	1	1	5 days	112
Inspect Public Way Request		161	139	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		6	6	30 days	8
Pavement Buckle Repair	25	2	2	45 days	58
Pothole in Street Complaint	71	828	700	7 days	11
Protected Bike Lane - Debris Removal	1	2	2	14 days	82
Red Light Camera		11	10	14 days	3
Sidewalk Inspection Request	43	49	48	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	6	5	180 days	50
Sign Repair - Base / Bolt Removal		4	3	10 days	25
Sign Repair Request - All Other Signs	77	464	362	50 days	10
Sign Repair Request - Do Not Enter Sign		6	6	3 days	0
Sign Repair Request - One Way Sign		27	21	3 days	0
Sign Repair Request - Residential Permit Parking	4				64
Sign Repair Request - Stop Sign		139	125	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		2	2	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		48	43		7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:28

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Camera		4	3	14 days	2
Speed Hump Repair	15	5	5	45 days	34
Street Light On During Day Complaint	9	3	3	7 days	32
Street Light Out Complaint	48	787	629	10 days	19
Street Light Pole Damage Complaint		97	91	10 days	3
Street Light Pole Door Missing Complaint	12	21	21	7 days	91
Street Paint Marking Maintenance	6	58	35	180 days	2
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint	2	469	186	1 day	0
Traffic Signal Timing		29	21	90 days	9
Viaduct Light Out Complaint	17	8	7	30 days	53
Wire Down		54	47	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:29

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		11	11	180 days	64
Alley Light Out Complaint	32	213	192	30 days	61
Alley Pothole Complaint	24	177	167	10 days	17
Bicycle Request/Complaint		1	1	30 days	82
Bike Lane Post Repair		2	2	5 days	125
Bridges and Viaducts (All Types)				7 days	1
Cable Cut		4	4	5 days	1
CDOT Construction Complaints	38	23	22	14 days	97
CDOT Electrical Operations Construction Complaints	8	28	15	25 days	5
City Electrical Vault	3	1	1	40 days	13
Gym Shoe/Object On Electrical Wire	1			7 days	3
Inspect Public Way Request		117	107	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		4	3	30 days	8
Pavement Buckle Repair	9	3	3	45 days	58
Pothole in Street Complaint	48	557	487	7 days	11
Protected Bike Lane - Debris Removal	1			14 days	82
Red Light Camera		2	1	14 days	3
Sidewalk Inspection Request	104	36	36	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)		1	1	180 days	50
Sign Repair - Base / Bolt Removal		1	1	10 days	25
Sign Repair Request - All Other Signs	46	284	214	50 days	10
Sign Repair Request - Do Not Enter Sign		9	9	3 days	0
Sign Repair Request - One Way Sign		29	25	3 days	0
Sign Repair Request - Residential Permit Parking	13				64
Sign Repair Request - Stop Sign		53	52	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		35	32		7
Speed Hump Repair	27	3	3	45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:29

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	47	5	5	7 days	32
Street Light Out Complaint	33	693	579	10 days	19
Street Light Pole Damage Complaint	2	82	74	10 days	3
Street Light Pole Door Missing Complaint	6	22	22	7 days	91
Street Paint Marking Maintenance	7	147	20	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1	1	1	60 days	
Traffic Signal Out Complaint		148	59	1 day	0
Traffic Signal Timing		1	1	90 days	9
Viaduct Light Out Complaint		1	1	30 days	53
Wire Down		67	64	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:30

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		4	4	180 days	64
Alley Light Out Complaint	5	229	215	30 days	61
Alley Pothole Complaint	8	174	169	10 days	17
Bicycle Request/Complaint	6	1	1	30 days	82
Bike Lane Post Repair		2	2	5 days	125
Cable Cut		4	3	5 days	1
CDOT Construction Complaints	26			14 days	97
CDOT Electrical Operations Construction Complaints	6	26	15	25 days	5
City Electrical Vault	2			40 days	13
Gym Shoe/Object On Electrical Wire	3			7 days	3
In-Ground Pedestrian Crossing Sign Repair	2			5 days	112
Inspect Public Way Request		67	65	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		2	2	30 days	8
Pavement Buckle Repair	5	20	20	45 days	58
Pothole in Street Complaint	43	411	392	7 days	11
Red Light Camera		4	3	14 days	3
Sidewalk Inspection Request	99	88	87	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	3	3	180 days	50
Sign Repair - Base / Bolt Removal				10 days	25
Sign Repair Request - All Other Signs	25	520	371	50 days	10
Sign Repair Request - Do Not Enter Sign		6	6	3 days	0
Sign Repair Request - One Way Sign		42	33	3 days	0
Sign Repair Request - Residential Permit Parking	7				64
Sign Repair Request - Stop Sign		55	52	1 day	0
Snow – Uncleared Sidewalk Complaint		123	106		7
Speed Camera				14 days	2
Speed Hump Repair	15	16	16	45 days	34
Street Light On During Day Complaint	31	5	5	7 days	32
Street Light Out Complaint	30	587	497	10 days	19
Street Light Pole Damage Complaint	2	59	53	10 days	3

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:30

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Pole Door Missing Complaint	4	14	14	7 days	91
Street Paint Marking Maintenance	3	662	38	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	6	1	1	60 days	
Traffic Signal Out Complaint		142	59	1 day	0
Traffic Signal Timing		8	5	90 days	9
Viaduct Light Out Complaint	2	2	2	30 days	53
Wire Down	1	71	69	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:31

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		6	6	180 days	64
Alley Light Out Complaint	11	197	192	30 days	61
Alley Pothole Complaint	30	283	268	10 days	17
Bicycle Request/Complaint	1	1	1	30 days	82
Bike Lane Post Repair		9	9	5 days	125
Bridges and Viaducts (All Types)		2	1	7 days	1
Cable Cut		2	2	5 days	1
CDOT Construction Complaints	18	52	50	14 days	97
CDOT Electrical Operations Construction Complaints	5	14	8	25 days	5
City Electrical Vault				40 days	13
Gym Shoe/Object On Electrical Wire	3			7 days	3
In-Ground Pedestrian Crossing Sign Repair	1	1	1	5 days	112
Inspect Public Way Request	1	57	49		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	5	6	6	45 days	58
Pothole in Street Complaint	26	598	545	7 days	11
Red Light Camera		2	2	14 days	3
Sidewalk Inspection Request	154	62	59	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1			180 days	50
Sign Repair - Base / Bolt Removal				10 days	25
Sign Repair Request - All Other Signs	99	492	376	50 days	10
Sign Repair Request - Do Not Enter Sign		18	16	3 days	0
Sign Repair Request - One Way Sign		56	43	3 days	0
Sign Repair Request - Residential Permit Parking	37	1	1		64
Sign Repair Request - Stop Sign		82	77	1 day	0
Snow – Uncleared Sidewalk Complaint		46	39	7 days	7
Speed Camera		2	2	14 days	2
Speed Hump Repair	28	23	23	45 days	34
Street Light On During Day Complaint	18	7	7	7 days	32
Street Light Out Complaint	25	560	464	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:31

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Pole Damage Complaint		30	29	10 days	3
Street Light Pole Door Missing Complaint	5	17	17	7 days	91
Street Paint Marking Maintenance	7	657	41	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint	1	100	55	1 day	0
Traffic Signal Timing		2	2	90 days	9
Viaduct Light Out Complaint		3	3	30 days	53
Wire Down		43	41	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:32

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		8	8	180 days	64
Alley Light Out Complaint	4	150	147	30 days	61
Alley Pothole Complaint	49	237	223	10 days	17
Bicycle Request/Complaint	8	6	6	30 days	82
Bike Lane Post Repair	1	12	12	5 days	125
Bridges and Viaducts (All Types)		22	20	7 days	1
Cable Cut		3	3	5 days	1
CDOT Construction Complaints	20	84	79	14 days	97
CDOT Electrical Operations Construction Complaints	13	14	10	25 days	5
City Electrical Vault	5	1	1	40 days	13
Gym Shoe/Object On Electrical Wire	1			7 days	3
In-Ground Pedestrian Crossing Sign Repair	3			5 days	112
Inspect Public Way Request		322	267	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	13	4	4	45 days	58
Pothole in Street Complaint	80	616	531	7 days	11
Protected Bike Lane - Debris Removal	1	3	3	14 days	82
Red Light Camera		2	2	14 days	3
Sidewalk Inspection Request	154	132	130	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	4	10	10	180 days	50
Sign Repair - Base / Bolt Removal		4	4	10 days	25
Sign Repair Request - All Other Signs	86	426	324	50 days	10
Sign Repair Request - Do Not Enter Sign		17	17	3 days	0
Sign Repair Request - One Way Sign		28	22	3 days	0
Sign Repair Request - Residential Permit Parking	8				64
Sign Repair Request - Stop Sign		84	78	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		2	2	14 days	25
Snow – Uncleared Sidewalk Complaint		335	297		7
Speed Hump Repair	15	1	1	45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:32

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	5	11	11	7 days	32
Street Light Out Complaint	42	448	393	10 days	19
Street Light Pole Damage Complaint	1	67	63	10 days	3
Street Light Pole Door Missing Complaint	11	32	32	7 days	91
Street Paint Marking Maintenance	13	177	50	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint	4	448	177	1 day	0
Traffic Signal Timing		18	15	90 days	9
Viaduct Light Out Complaint	16	13	11	30 days	53
Wire Down		87	84	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:33

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		7	7	180 days	64
Alley Light Out Complaint	6	265	243	30 days	61
Alley Pothole Complaint	47	203	200	10 days	17
Bicycle Request/Complaint	1	1	1	30 days	82
Bike Lane Post Repair	1	8	8	5 days	125
Bridges and Viaducts (All Types)		6	5	7 days	1
Cable Cut	1	13	12	5 days	1
CDOT Construction Complaints	13	47	44	14 days	97
CDOT Electrical Operations Construction Complaints	3	10	8	25 days	5
City Electrical Vault	1	1	1	40 days	13
Gym Shoe/Object On Electrical Wire	3			7 days	3
In-Ground Pedestrian Crossing Sign Repair	8			5 days	112
Inspect Public Way Request		90	85	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	10	1	1	45 days	58
Pothole in Street Complaint	82	557	508	7 days	11
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	53	43	43	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	3	1	1	180 days	50
Sign Repair - Base / Bolt Removal		8	7	10 days	25
Sign Repair Request - All Other Signs	79	548	406	50 days	10
Sign Repair Request - Do Not Enter Sign		9	9	3 days	0
Sign Repair Request - One Way Sign		48	40	3 days	0
Sign Repair Request - Residential Permit Parking	9	1	1		64
Sign Repair Request - Stop Sign		62	58	1 day	0
Snow – Uncleared Sidewalk Complaint		108	100	7 days	7
Speed Hump Repair	13	1	1	45 days	34
Street Light On During Day Complaint	11	10	10	7 days	32
Street Light Out Complaint	24	398	357	10 days	19
Street Light Pole Damage Complaint	1	60	59	10 days	3

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:33

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Pole Door Missing Complaint	7	28	27	7 days	91
Street Paint Marking Maintenance	6	417	50	180 days	2
Traffic Signal Out Complaint		127	65	1 day	0
Traffic Signal Timing		3	3	90 days	9
Viaduct Light Out Complaint	4	3	3	30 days	53
Wire Down		37	36	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:34

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		13	13	180 days	64
Alley Light Out Complaint	70	362	331	30 days	61
Alley Pothole Complaint	3	115	107	10 days	17
Bicycle Request/Complaint	1	1	1	30 days	82
Bike Lane Post Repair		1	1	5 days	125
Bridges and Viaducts (All Types)				7 days	1
Cable Cut		7	6	5 days	1
CDOT Construction Complaints	31	84	72	14 days	97
CDOT Electrical Operations Construction Complaints	11	7	6	25 days	5
City Electrical Vault	1	2	1	40 days	13
Gym Shoe/Object On Electrical Wire	2			7 days	3
In-Ground Pedestrian Crossing Sign Repair	1			5 days	112
Inspect Public Way Request		178	155	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		4	4	30 days	8
Pavement Buckle Repair	4	56	55	45 days	58
Pothole in Street Complaint	8	981	853	7 days	11
Protected Bike Lane - Debris Removal	1			14 days	82
Red Light Camera				14 days	3
Sidewalk Inspection Request	237	127	126	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	2			180 days	50
Sign Repair - Base / Bolt Removal		2	2	10 days	25
Sign Repair Request - All Other Signs	28	458	344	50 days	10
Sign Repair Request - Do Not Enter Sign		26	24	3 days	0
Sign Repair Request - One Way Sign		85	59	3 days	0
Sign Repair Request - Residential Permit Parking	2				64
Sign Repair Request - Stop Sign		145	123	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		10	9		7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:34

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Camera				14 days	2
Speed Hump Repair	1	34	33	45 days	34
Street Light On During Day Complaint	5	23	23	7 days	32
Street Light Out Complaint	62	841	696	10 days	19
Street Light Pole Damage Complaint	4	86	79	10 days	3
Street Light Pole Door Missing Complaint	5	23	23	7 days	91
Street Paint Marking Maintenance	15	202	40	180 days	2
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint	2	286	86	1 day	0
Traffic Signal Timing	1	8	7	90 days	9
Viaduct Light Out Complaint				30 days	53
Wire Down	1	120	115	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:35

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		10	10	180 days	64
Alley Light Out Complaint	7	199	188	30 days	61
Alley Pothole Complaint	32	313	290	10 days	17
Bicycle Request/Complaint	3	4	4	30 days	82
Bike Lane Post Repair		10	7	5 days	125
Bridges and Viaducts (All Types)		4	4	7 days	1
Cable Cut		3	3	5 days	1
CDOT Construction Complaints	40	62	62	14 days	97
CDOT Electrical Operations Construction Complaints	7	7	5	25 days	5
City Electrical Vault				40 days	13
Gym Shoe/Object On Electrical Wire	1	2	2	7 days	3
In-Ground Pedestrian Crossing Sign Repair	2			5 days	112
Inspect Public Way Request	1	151	141		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	4	19	19	45 days	58
Pothole in Street Complaint	44	555	496	7 days	11
Red Light Camera				14 days	3
Sidewalk Inspection Request	67	71	71	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	3	6	6	180 days	50
Sign Repair - Base / Bolt Removal	1	3	3	10 days	25
Sign Repair Request - All Other Signs	44	504	375	50 days	10
Sign Repair Request - Do Not Enter Sign		8	8	3 days	0
Sign Repair Request - One Way Sign		43	31	3 days	0
Sign Repair Request - Residential Permit Parking	47	1	1		64
Sign Repair Request - Stop Sign		41	38	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		94	85		7
Speed Hump Repair	10	32	31	45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:35

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	16	7	6	7 days	32
Street Light Out Complaint	31	391	333	10 days	19
Street Light Pole Damage Complaint	1	41	41		3
Street Light Pole Door Missing Complaint	5	13	13	7 days	91
Street Paint Marking Maintenance	23	276	39	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing		1	1	60 days	
Traffic Signal Out Complaint	1	151	67	1 day	0
Traffic Signal Timing		9	8	90 days	9
Viaduct Light Out Complaint	5	4	4	30 days	53
Wire Down		41	40	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:36

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		9	9	180 days	64
Alley Light Out Complaint	14	255	232	30 days	61
Alley Pothole Complaint	40	226	216	10 days	17
Bicycle Request/Complaint	1			30 days	82
Bike Lane Post Repair		8	6	5 days	125
Bridges and Viaducts (All Types)				7 days	1
Cable Cut		1	1	5 days	1
CDOT Construction Complaints	39	1	1	14 days	97
CDOT Electrical Operations Construction Complaints	7	44	26	25 days	5
City Electrical Vault	2			40 days	13
Gym Shoe/Object On Electrical Wire	2	1	1	7 days	3
In-Ground Pedestrian Crossing Sign Repair	1	1	1	5 days	112
Inspect Public Way Request		131	121	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		3	2	30 days	8
Pavement Buckle Repair	17	29	28	45 days	58
Pothole in Street Complaint	70	560	500	7 days	11
Protected Bike Lane - Debris Removal				14 days	82
Red Light Camera		12	4	14 days	3
Sidewalk Inspection Request	137	139	131	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	3	2	2	180 days	50
Sign Repair - Base / Bolt Removal		5	5	10 days	25
Sign Repair Request - All Other Signs	40	273	216	50 days	10
Sign Repair Request - Do Not Enter Sign		9	8	3 days	0
Sign Repair Request - One Way Sign		25	17	3 days	0
Sign Repair Request - Residential Permit Parking	7				64
Sign Repair Request - Stop Sign		48	46	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		61	57	7 days	7
Speed Camera				14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:36

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	20	4	4	45 days	34
Street Light On During Day Complaint	74	6	6	7 days	32
Street Light Out Complaint	64	742	608	10 days	19
Street Light Pole Damage Complaint	2	48	43	10 days	3
Street Light Pole Door Missing Complaint	5	16	16	7 days	91
Street Paint Marking Maintenance	8	311	30	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	3			60 days	
Traffic Signal Out Complaint	2	210	88	1 day	0
Traffic Signal Timing		10	6	90 days	9
Viaduct Light Out Complaint	2	2	2	30 days	53
Wire Down		79	74	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:37

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		6	6	180 days	64
Alley Light Out Complaint	30	199	187	30 days	61
Alley Pothole Complaint	22	185	173	10 days	17
Bicycle Request/Complaint				30 days	82
Bike Lane Post Repair		6	4	5 days	125
Bridges and Viaducts (All Types)		10	9	7 days	1
Cable Cut		2	2	5 days	1
CDOT Construction Complaints	43	57	55	14 days	97
CDOT Electrical Operations Construction Complaints	2	3	3	25 days	5
City Electrical Vault	1			40 days	13
Gym Shoe/Object On Electrical Wire	9			7 days	3
In-Ground Pedestrian Crossing Sign Repair	3			5 days	112
Inspect Public Way Request		83	69	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	11	3	3	45 days	58
Pothole in Street Complaint	37	409	368	7 days	11
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	75	32	30	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)				180 days	50
Sign Repair - Base / Bolt Removal		2	2	10 days	25
Sign Repair Request - All Other Signs	52	301	221	50 days	10
Sign Repair Request - Do Not Enter Sign		4	4	3 days	0
Sign Repair Request - One Way Sign		34	21	3 days	0
Sign Repair Request - Residential Permit Parking	4				64
Sign Repair Request - Stop Sign		55	53	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		18	18		7
Speed Camera				14 days	2
Speed Hump Repair	23	2	2	45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:37

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	5	2	2	7 days	32
Street Light Out Complaint	29	519	439	10 days	19
Street Light Pole Damage Complaint	4	61	59	10 days	3
Street Light Pole Door Missing Complaint	1	14	14	7 days	91
Street Paint Marking Maintenance	5	139	35	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	2	1	1	60 days	
Traffic Signal Out Complaint		151	73	1 day	0
Traffic Signal Timing		10	2	90 days	9
Viaduct Light Out Complaint	3	1	1	30 days	53
Wire Down		60	59	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:38

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		7	7	180 days	64
Alley Light Out Complaint	20	360	342	30 days	61
Alley Pothole Complaint	23	257	240	10 days	17
Bicycle Request/Complaint	1			30 days	82
Bike Lane Post Repair		3	3	5 days	125
Bridges and Viaducts (All Types)		1	1	7 days	1
Cable Cut		6	6	5 days	1
CDOT Construction Complaints	40	17	15	14 days	97
CDOT Electrical Operations Construction Complaints	12	47	30	25 days	5
City Electrical Vault	2			40 days	13
Gym Shoe/Object On Electrical Wire	1	2	2	7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request	1	101	96		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		3	2	30 days	8
Pavement Buckle Repair	9	34	33	45 days	58
Pothole in Street Complaint	62	699	608	7 days	11
Protected Bike Lane - Debris Removal	2			14 days	82
Red Light Camera		5	4	14 days	3
Sidewalk Inspection Request	175	119	114	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)				180 days	50
Sign Repair - Base / Bolt Removal		6	6	10 days	25
Sign Repair Request - All Other Signs	38	276	210	50 days	10
Sign Repair Request - Do Not Enter Sign		13	10	3 days	0
Sign Repair Request - One Way Sign		36	26	3 days	0
Sign Repair Request - Residential Permit Parking	4				64
Sign Repair Request - Stop Sign		52	49	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		88	73		7
Speed Camera				14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:38

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	9	12	12	45 days	34
Street Light On During Day Complaint	165	27	27	7 days	32
Street Light Out Complaint	66	821	700	10 days	19
Street Light Pole Damage Complaint	3	97	91	10 days	3
Street Light Pole Door Missing Complaint	31	42	41	7 days	91
Street Paint Marking Maintenance	10	543	27	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint	1	166	74	1 day	0
Traffic Signal Timing	1	1	1	90 days	9
Wire Down		117	112	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:39

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved	9	44	44	180 days	64
Alley Light Out Complaint	8	242	235	30 days	61
Alley Pothole Complaint	28	183	172	10 days	17
Bicycle Request/Complaint	6	2	2	30 days	82
Bike Lane Post Repair		9	8	5 days	125
Bridges and Viaducts (All Types)		10	10	7 days	1
Cable Cut	1	12	11	5 days	1
CDOT Construction Complaints	21	42	38	14 days	97
CDOT Electrical Operations Construction Complaints	6	30	20	25 days	5
City Electrical Vault	1	1	1	40 days	13
Gym Shoe/Object On Electrical Wire	1	1	1	7 days	3
In-Ground Pedestrian Crossing Sign Repair		1	1	5 days	112
Inspect Public Way Request	1	135	125		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		5	5	30 days	8
Pavement Buckle Repair	11	44	44	45 days	58
Pothole in Street Complaint	96	828	750	7 days	11
Protected Bike Lane - Debris Removal	3	1	1	14 days	82
Red Light Camera		8	4	14 days	3
Sidewalk Inspection Request	124	55	55	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)		1	1	180 days	50
Sign Repair - Base / Bolt Removal		4	3	10 days	25
Sign Repair Request - All Other Signs	46	539	377	50 days	10
Sign Repair Request - Do Not Enter Sign		14	13	3 days	0
Sign Repair Request - One Way Sign		38	27	3 days	0
Sign Repair Request - Residential Permit Parking	10	6	5		64
Sign Repair Request - Stop Sign		61	57	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		2	2	14 days	25
Snow – Uncleared Sidewalk Complaint		159	136		7
Speed Camera		2	2	14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:39

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	14	4	4	45 days	34
Street Light On During Day Complaint	65	16	16	7 days	32
Street Light Out Complaint	39	666	593	10 days	19
Street Light Pole Damage Complaint	4	83	73	10 days	3
Street Light Pole Door Missing Complaint	17	22	22	7 days	91
Street Paint Marking Maintenance	23	174	57	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		353	123	1 day	0
Traffic Signal Timing	1	16	14	90 days	9
Viaduct Light Out Complaint	2	7	6	30 days	53
Wire Down		82	76	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:40

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	16	206	200	30 days	61
Alley Pothole Complaint	40	171	165	10 days	17
Bicycle Request/Complaint	13	1	1	30 days	82
Bike Lane Post Repair		12	11	5 days	125
Bridges and Viaducts (All Types)		2	2	7 days	1
Cable Cut		3	3		1
CDOT Construction Complaints	43	46	45	14 days	97
CDOT Electrical Operations Construction Complaints	7	37	24	25 days	5
City Electrical Vault	1			40 days	13
Gym Shoe/Object On Electrical Wire	2			7 days	3
In-Ground Pedestrian Crossing Sign Repair	3			5 days	112
Inspect Public Way Request	1	144	120	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	8	1	1	45 days	58
Pothole in Street Complaint	85	692	608	7 days	11
Protected Bike Lane - Debris Removal		1	1	14 days	82
Red Light Camera		6	6	14 days	3
Sidewalk Inspection Request	131	82	82	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	3			180 days	50
Sign Repair - Base / Bolt Removal	1	10	10	10 days	25
Sign Repair Request - All Other Signs	61	380	277	50 days	10
Sign Repair Request - Do Not Enter Sign		12	11	3 days	0
Sign Repair Request - One Way Sign		27	22	3 days	0
Sign Repair Request - Stop Sign		77	67	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		2	2	14 days	25
Snow – Uncleared Sidewalk Complaint		146	133		7
Speed Camera		2	2	14 days	2
Speed Hump Repair	16			45 days	34
Street Light On During Day Complaint	14	11	11	7 days	32
Street Light Out Complaint	58	380	337	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:40

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Pole Damage Complaint	2	43	42	10 days	3
Street Light Pole Door Missing Complaint	2	19	19	7 days	91
Street Paint Marking Maintenance	15	543	67	180 days	2
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint	1	232	104	1 day	0
Traffic Signal Timing		7	6	90 days	9
Viaduct Light Out Complaint	6	10	10	30 days	53
Wire Down		57	55	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:41

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved	1	25	25	180 days	64
Alley Light Out Complaint	9	274	258	30 days	61
Alley Pothole Complaint	24	147	140	10 days	17
Bicycle Request/Complaint	3			30 days	82
Bike Lane Post Repair		6	6	5 days	125
Bridges and Viaducts (All Types)		2	2	7 days	1
Cable Cut		1	1	5 days	1
CDOT Construction Complaints	20	45	40	14 days	97
CDOT Electrical Operations Construction Complaints	4	50	30	25 days	5
City Electrical Vault				40 days	13
Gym Shoe/Object On Electrical Wire	1			7 days	3
In-Ground Pedestrian Crossing Sign Repair	1			5 days	112
Inspect Public Way Request	2	108	102		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	10	43	43	45 days	58
Pothole in Street Complaint	126	1,119	1,038	7 days	11
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	134	80	79	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)		2	2	180 days	50
Sign Repair - Base / Bolt Removal		5	5	10 days	25
Sign Repair Request - All Other Signs	21	448	295	50 days	10
Sign Repair Request - Do Not Enter Sign		2	2	3 days	0
Sign Repair Request - One Way Sign		9	6	3 days	0
Sign Repair Request - Residential Permit Parking	18	1	1		64
Sign Repair Request - Stop Sign		52	51	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		80	76		7
Speed Camera		2	1	14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:41

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	7	1	1	45 days	34
Street Light On During Day Complaint	233	23	23	7 days	32
Street Light Out Complaint	54	690	596	10 days	19
Street Light Pole Damage Complaint	1	80	79	10 days	3
Street Light Pole Door Missing Complaint	9	35	34	7 days	91
Street Paint Marking Maintenance	8	885	102	180 days	2
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint	1	196	87	1 day	0
Traffic Signal Timing		21	14	90 days	9
Viaduct Light Out Complaint	2	1	1	30 days	53
Wire Down		49	48	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:42

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		7	7	180 days	64
Alley Light Out Complaint	1	31	30	30 days	61
Alley Pothole Complaint	1	34	30	10 days	17
Bicycle Request/Complaint	12	10	10	30 days	82
Bike Lane Post Repair	1	30	28	5 days	125
Bridges and Viaducts (All Types)		60	50	7 days	1
Cable Cut	1	14	12	5 days	1
CDOT Construction Complaints	37	7	7	14 days	97
CDOT Electrical Operations Construction Complaints	19	29	26	25 days	5
City Electrical Vault	10	3	3	40 days	13
Gym Shoe/Object On Electrical Wire				7 days	3
In-Ground Pedestrian Crossing Sign Repair	2			5 days	112
Inspect Public Way Request	1	217	178		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		3	3	30 days	8
Pavement Buckle Repair	7	5	5	45 days	58
Pothole in Street Complaint	8	396	315	7 days	11
Protected Bike Lane - Debris Removal	3	2	2	14 days	82
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	68	106	103	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	10	25	23	180 days	50
Sign Repair - Base / Bolt Removal	1	23	23	10 days	25
Sign Repair Request - All Other Signs	71	675	448	50 days	10
Sign Repair Request - Do Not Enter Sign		24	21	3 days	0
Sign Repair Request - One Way Sign		79	62	3 days	0
Sign Repair Request - Residential Permit Parking	2	1	1		64
Sign Repair Request - Stop Sign		47	42	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		11	11	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		61	54	7 days	7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:42

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Camera					2
Speed Hump Repair	3			45 days	34
Street Light On During Day Complaint	32	14	14	7 days	32
Street Light Out Complaint	49	439	383	10 days	19
Street Light Pole Damage Complaint	7	84	79	10 days	3
Street Light Pole Door Missing Complaint	26	43	43	7 days	91
Street Paint Marking Maintenance	10	147	40	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint		707	343	1 day	0
Traffic Signal Timing	2	23	21	90 days	9
Viaduct Light Out Complaint	17	5	5	30 days	53
Wire Down		26	24	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:43

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		7	7	180 days	64
Alley Light Out Complaint	1	112	109	30 days	61
Alley Pothole Complaint	18	97	94	10 days	17
Bicycle Request/Complaint	4	4	4	30 days	82
Bike Lane Post Repair		26	25	5 days	125
Bridges and Viaducts (All Types)		1	1	7 days	1
Cable Cut	1	4	4	5 days	1
CDOT Construction Complaints	21	41	38	14 days	97
CDOT Electrical Operations Construction Complaints	3	15	10	25 days	5
City Electrical Vault	5	2	2	40 days	13
Gym Shoe/Object On Electrical Wire	2			7 days	3
In-Ground Pedestrian Crossing Sign Repair	6			5 days	112
Inspect Public Way Request	2	155	134		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	14	4	4	45 days	58
Pothole in Street Complaint	37	347	325	7 days	11
Protected Bike Lane - Debris Removal	1	2	2	14 days	82
Red Light Camera				14 days	3
Sidewalk Inspection Request	68	103	102	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	4	4	4	180 days	50
Sign Repair - Base / Bolt Removal		10	10	10 days	25
Sign Repair Request - All Other Signs	37	473	337	50 days	10
Sign Repair Request - Do Not Enter Sign		5	5	3 days	0
Sign Repair Request - One Way Sign		12	10	3 days	0
Sign Repair Request - Residential Permit Parking	15				64
Sign Repair Request - Stop Sign		38	30	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		181	163		7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:43

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	3			45 days	34
Street Light On During Day Complaint	5	1	1	7 days	32
Street Light Out Complaint	14	327	292	10 days	19
Street Light Pole Damage Complaint	3	38	37	10 days	3
Street Light Pole Door Missing Complaint	4	16	16	7 days	91
Street Paint Marking Maintenance	6	303	26	180 days	2
Traffic Signal Out Complaint		224	88	1 day	0
Traffic Signal Timing	1	5	3	90 days	9
Viaduct Light Out Complaint	2	5	5	30 days	53
Wire Down		40	38	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:44

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		6	6	180 days	64
Alley Light Out Complaint	1	66	64	30 days	61
Alley Pothole Complaint	25	43	40	10 days	17
Bicycle Request/Complaint	8	8	8	30 days	82
Bike Lane Post Repair		12	11	5 days	125
Bridges and Viaducts (All Types)		1	1	7 days	1
Cable Cut		2	2	5 days	1
CDOT Construction Complaints	20	4	4	14 days	97
CDOT Electrical Operations Construction Complaints	5	4	4	25 days	5
City Electrical Vault	1			40 days	13
Gym Shoe/Object On Electrical Wire		1	1	7 days	3
In-Ground Pedestrian Crossing Sign Repair	1			5 days	112
Inspect Public Way Request	1	75	60		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	6	4	4	45 days	58
Pothole in Street Complaint	46	189	170	7 days	11
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	40	34	34	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	2	3	3	180 days	50
Sign Repair - Base / Bolt Removal		2	2	10 days	25
Sign Repair Request - All Other Signs	28	352	258	50 days	10
Sign Repair Request - Do Not Enter Sign		10	9	3 days	0
Sign Repair Request - One Way Sign		30	19	3 days	0
Sign Repair Request - Residential Permit Parking	2				64
Sign Repair Request - Stop Sign		38	34	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		2	2	14 days	25
Snow – Uncleared Sidewalk Complaint		195	178		7
Speed Hump Repair	1			45 days	34
Street Light On During Day Complaint	5	5	5	7 days	32

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:44

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Out Complaint	5	160	141	10 days	19
Street Light Pole Damage Complaint	1	28	28	10 days	3
Street Light Pole Door Missing Complaint	4	5	5	7 days	91
Street Paint Marking Maintenance	3	179	32	180 days	2
Traffic Signal Out Complaint		180	93	1 day	0
Traffic Signal Timing		3	3	90 days	9
Viaduct Light Out Complaint		5	3	30 days	53
Wire Down		15	15	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:45

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		17	17	180 days	64
Alley Light Out Complaint	16	355	338	30 days	61
Alley Pothole Complaint	37	246	233	10 days	17
Bicycle Request/Complaint	5	1	1	30 days	82
Bike Lane Post Repair	2	14	10	5 days	125
Bridges and Viaducts (All Types)		15	13	7 days	1
Cable Cut		6	6	5 days	1
CDOT Construction Complaints	46	56	53	14 days	97
CDOT Electrical Operations Construction Complaints	8	55	30	25 days	5
City Electrical Vault	1	1	1	40 days	13
Gym Shoe/Object On Electrical Wire		2	2	7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request	2	174	161		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		3	3	30 days	8
Pavement Buckle Repair	14	20	20	45 days	58
Pothole in Street Complaint	88	1,115	985	7 days	11
Protected Bike Lane - Debris Removal	2	1	1	14 days	82
Red Light Camera		2	2	14 days	3
Sidewalk Inspection Request	203	108	108	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	2	2	2	180 days	50
Sign Repair - Base / Bolt Removal		5	5	10 days	25
Sign Repair Request - All Other Signs	33	972	696	50 days	10
Sign Repair Request - Do Not Enter Sign		18	17	3 days	0
Sign Repair Request - One Way Sign		38	27	3 days	0
Sign Repair Request - Residential Permit Parking	13				64
Sign Repair Request - Stop Sign		84	75	1 day	0
Snow – Uncleared Sidewalk Complaint		108	92		7
Speed Camera				14 days	2
Speed Hump Repair	14	6	6	45 days	34
Street Light On During Day Complaint	86	14	13	7 days	32

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:45

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Out Complaint	30	772	679	10 days	19
Street Light Pole Damage Complaint	6	90	85	10 days	3
Street Light Pole Door Missing Complaint	9	25	25	7 days	91
Street Paint Marking Maintenance	11	147	57	180 days	2
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint	1	344	147	1 day	0
Traffic Signal Timing	1	20	16	90 days	9
Viaduct Light Out Complaint	11	11	10	30 days	53
Wire Down		91	89	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:46

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		5	5	180 days	64
Alley Light Out Complaint		58	56	30 days	61
Alley Pothole Complaint	10	44	41	10 days	17
Bicycle Request/Complaint	26	3	3	30 days	82
Bike Lane Post Repair		6	5	5 days	125
Bridges and Viaducts (All Types)		4	4	7 days	1
Cable Cut		2	2	5 days	1
CDOT Construction Complaints	25	1	1	14 days	97
CDOT Electrical Operations Construction Complaints	1	2	2	25 days	5
City Electrical Vault	1			40 days	13
Gym Shoe/Object On Electrical Wire		1	1	7 days	3
In-Ground Pedestrian Crossing Sign Repair	2			5 days	112
Inspect Public Way Request		109	92	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	4			45 days	58
Pothole in Street Complaint	38	220	188	7 days	11
Protected Bike Lane - Debris Removal	4	5	5	14 days	82
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	39	21	21	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	6	4	4	180 days	50
Sign Repair - Base / Bolt Removal		3	3	10 days	25
Sign Repair Request - All Other Signs	61	218	180	50 days	10
Sign Repair Request - Do Not Enter Sign		1	1	3 days	0
Sign Repair Request - One Way Sign		9	7	3 days	0
Sign Repair Request - Residential Permit Parking	5				64
Sign Repair Request - Stop Sign		27	26	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		3	3	14 days	25
Snow – Uncleared Sidewalk Complaint		105	87		7
Speed Camera				14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:46

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	9			45 days	34
Street Light On During Day Complaint	5	4	4	7 days	32
Street Light Out Complaint	8	144	137	10 days	19
Street Light Pole Damage Complaint	1	29	28		3
Street Light Pole Door Missing Complaint	10	10	10	7 days	91
Street Paint Marking Maintenance	6	244	29	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1	1	1	60 days	
Traffic Signal Out Complaint		165	73	1 day	0
Traffic Signal Timing		6	4	90 days	9
Viaduct Light Out Complaint	2	21	17	30 days	53
Wire Down		16	14	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:47

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		6	4	180 days	64
Alley Light Out Complaint	6	119	114	30 days	61
Alley Pothole Complaint	40	184	175	10 days	17
Bicycle Request/Complaint	9	9	8	30 days	82
Bike Lane Post Repair	1	38	33	5 days	125
Bridges and Viaducts (All Types)		9	8	7 days	1
Cable Cut		4	4	5 days	1
CDOT Construction Complaints	40	67	59	14 days	97
CDOT Electrical Operations Construction Complaints	6	20	15	25 days	5
City Electrical Vault	2	1	1	40 days	13
Gym Shoe/Object On Electrical Wire				7 days	3
In-Ground Pedestrian Crossing Sign Repair	11	2	1	5 days	112
Inspect Public Way Request	3	249	210		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	8	3	3	45 days	58
Pothole in Street Complaint	85	609	539	7 days	11
Protected Bike Lane - Debris Removal	1			14 days	82
Red Light Camera		2	2	14 days	3
Sidewalk Inspection Request	100	76	76	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	5	6	6	180 days	50
Sign Repair - Base / Bolt Removal	2	7	7	10 days	25
Sign Repair Request - All Other Signs	37	544	402	50 days	10
Sign Repair Request - Do Not Enter Sign		16	16	3 days	0
Sign Repair Request - One Way Sign		36	27	3 days	0
Sign Repair Request - Residential Permit Parking	3				64
Sign Repair Request - Stop Sign		61	57	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		5	5	14 days	25
Snow – Uncleared Sidewalk Complaint		210	192		7
Speed Camera		1	1	14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:47

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	16	1	1	45 days	34
Street Light On During Day Complaint	18	10	10	7 days	32
Street Light Out Complaint	36	353	329	10 days	19
Street Light Pole Damage Complaint	5	55	55	10 days	3
Street Light Pole Door Missing Complaint	1	42	42	7 days	91
Street Paint Marking Maintenance	21	17	13	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint	1	250	112	1 day	0
Traffic Signal Timing	1	7	7	90 days	9
Viaduct Light Out Complaint	1	6	5	30 days	53
Wire Down	1	120	113	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:48

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved				180 days	64
Alley Light Out Complaint	3	108	106	30 days	61
Alley Pothole Complaint	42	150	142	10 days	17
Bicycle Request/Complaint	9	2	2	30 days	82
Bike Lane Post Repair	1	5	5	5 days	125
Bridges and Viaducts (All Types)		4	4	7 days	1
Cable Cut		3	3	5 days	1
CDOT Construction Complaints	17	1	1	14 days	97
CDOT Electrical Operations Construction Complaints	13	4	3	25 days	5
City Electrical Vault				40 days	13
Gym Shoe/Object On Electrical Wire	1			7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request	1	103	90		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		4	1	30 days	8
Pavement Buckle Repair	8	2	2	45 days	58
Pothole in Street Complaint	56	419	347	7 days	11
Protected Bike Lane - Debris Removal		4	4	14 days	82
Red Light Camera		2	1	14 days	3
Sidewalk Inspection Request	49	36	36	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	2	2	180 days	50
Sign Repair - Base / Bolt Removal	1	1	1	10 days	25
Sign Repair Request - All Other Signs	36	292	196	50 days	10
Sign Repair Request - Do Not Enter Sign		1	1	3 days	0
Sign Repair Request - One Way Sign		12	8	3 days	0
Sign Repair Request - Stop Sign		23	21	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		4	4	14 days	25
Snow – Uncleared Sidewalk Complaint		85	78		7
Speed Camera		1	1	14 days	2
Speed Hump Repair	13			45 days	34
Street Light On During Day Complaint	3	6	6	7 days	32

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:48

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Out Complaint	18	214	198	10 days	19
Street Light Pole Damage Complaint	1	35	34	10 days	3
Street Light Pole Door Missing Complaint	25	33	33	7 days	91
Street Paint Marking Maintenance		18	13	180 days	2
Traffic Calming Devices – Existing	2			60 days	
Traffic Signal Out Complaint		167	67	1 day	0
Traffic Signal Timing		9	7	90 days	9
Viaduct Light Out Complaint	11	14	14	30 days	53
Wire Down		28	26	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:49

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		6	6	180 days	64
Alley Light Out Complaint	8	85	82	30 days	61
Alley Pothole Complaint	30	81	80	10 days	17
Bicycle Request/Complaint	9			30 days	82
Bike Lane Post Repair		2	2	5 days	125
Bridges and Viaducts (All Types)		2	2	7 days	1
Cable Cut		2	2	5 days	1
CDOT Construction Complaints	24	2	2	14 days	97
CDOT Electrical Operations Construction Complaints	1	6	3	25 days	5
City Electrical Vault	2			40 days	13
Gym Shoe/Object On Electrical Wire	4			7 days	3
In-Ground Pedestrian Crossing Sign Repair	1			5 days	112
Inspect Public Way Request	1	212	168		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	5	2	2	45 days	58
Pothole in Street Complaint	70	321	294	7 days	11
Red Light Camera				14 days	3
Sidewalk Inspection Request	73	37	37	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	3	6	5	180 days	50
Sign Repair - Base / Bolt Removal		1	1	10 days	25
Sign Repair Request - All Other Signs	24	323	219	50 days	10
Sign Repair Request - Do Not Enter Sign		5	5	3 days	0
Sign Repair Request - One Way Sign		22	15	3 days	0
Sign Repair Request - Residential Permit Parking	3				64
Sign Repair Request - Stop Sign		25	23	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow – Uncleared Sidewalk Complaint		96	88		7
Speed Hump Repair	6			45 days	34
Street Light On During Day Complaint	7	4	4	7 days	32

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:49

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Out Complaint	9	226	192	10 days	19
Street Light Pole Damage Complaint		44	41	10 days	3
Street Light Pole Door Missing Complaint	2	21	21	7 days	91
Street Paint Marking Maintenance	5	59	39	180 days	2
Traffic Signal Out Complaint		217	99	1 day	0
Traffic Signal Timing		13	10	90 days	9
Viaduct Light Out Complaint	7	26	26	30 days	53
Wire Down		36	32	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:50

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		5	5	180 days	64
Alley Light Out Complaint	8	177	169	30 days	61
Alley Pothole Complaint	37	133	131	10 days	17
Bicycle Request/Complaint	4			30 days	82
Bike Lane Post Repair		3	3	5 days	125
Bridges and Viaducts (All Types)		1	1	7 days	1
Cable Cut		4	4	5 days	1
CDOT Construction Complaints	11	97	88	14 days	97
CDOT Electrical Operations Construction Complaints	10	19	13	25 days	5
City Electrical Vault	1			40 days	13
Gym Shoe/Object On Electrical Wire	1			7 days	3
In-Ground Pedestrian Crossing Sign Repair	2			5 days	112
Inspect Public Way Request	1	119	95		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		3	3	30 days	8
Pavement Buckle Repair	8	1	1	45 days	58
Pothole in Street Complaint	72	527	463	7 days	11
Red Light Camera		3	3	14 days	3
Sidewalk Inspection Request	99	54	54	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	4	3	180 days	50
Sign Repair - Base / Bolt Removal		3	3	10 days	25
Sign Repair Request - All Other Signs	33	306	222	50 days	10
Sign Repair Request - Do Not Enter Sign		6	6	3 days	0
Sign Repair Request - One Way Sign		26	20	3 days	0
Sign Repair Request - Stop Sign		38	32	1 day	0
Snow – Uncleared Sidewalk Complaint		211	155		7
Speed Camera		2	2	14 days	2
Speed Hump Repair	15	1	1	45 days	34
Street Light On During Day Complaint	8	25	24	7 days	32
Street Light Out Complaint	26	299	265	10 days	19
Street Light Pole Damage Complaint	2	46	43	10 days	3

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:50

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Pole Door Missing Complaint		39	39	7 days	91
Street Paint Marking Maintenance	6	37	17	180 days	2
Traffic Signal Out Complaint		139	62	1 day	0
Traffic Signal Timing		7	5	90 days	9
Viaduct Light Out Complaint	1	2	2	30 days	53
Wire Down	1	59	56	1 day	1



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-39 Reduce 311 Times

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman La Spata asked for information regarding the type of labor levels are needed to reduce 311 times.

CDOT believes that 311 response times can be reduced significantly by filling the Department's 128 vacancies in the 2021 budget.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 2, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-40 Traffic Engineers

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman La Spata asked for the current number of active Traffic Engineers.

There are four current active Traffic Engineers.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-41 State and County Funds

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Dowell asked for a list of money received from Cook County and State of Illinois - broken out where allocated by Ward.

Attached are tables with the requested information for Cook County funded projects and State of Illinois funded projects.

As always, please let me know if you have any further questions.

**Chicago Department of Transportation
2021 State Funded Projects**

Project	Phase	Amount of State Funds	Ward
130th St Bridge Rehab	Const	\$13,500,000	10
95th St Bridge over Calumet River	PE I/II	\$3,500,000	10
ADA Compliant Ramps in the 18th Ward	Dsgn/Cnst	\$500,000	18
Arterial Resurfacing	Const	\$12,800,000	1, 2, 4, 5, 6, 7, 8, 10, 11, 12, 14, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 39, 40, 41, 42, 43, 44, 45, 47, 50
Boulevard Restoration	Dsgn/Cnst	\$3,900,000	TBD
Bridge & Viaduct Painting	Const	\$960,000	10, 42
Bridge Inspections	Insp.	\$1,280,000	Citywide
Burley: 106th to 126th	PE II	\$3,600,000	10
California Bridge over SS Canal	PE I	\$1,000,000	12
Calumet CDF Design	PE I/II	\$400,000	10
Canal: Adams to Madison	Const	\$7,000,000	42
Capital improvements for repaving streets within the 35th House District	Dsgn/Cnst	\$400,000	19
Cermak at Kenton Vertical Clearance	Const	\$1,248,000	22, 24
Chicago ISW Streetscape: Austin to Latrobe	PE I/II	\$1,600,000	29, 37
Chicago Pedway Main Stem Reconstruction	PE I	\$2,250,000	42
Clark: North to	PE I/II	\$3,000,000	2, 43

Dickens			
Columbia Bridge in Jackson Park	Const	\$1,495,000	5
Commercial: 93rd to 83rd	PE I/II	\$1,650,000	10
Cottage Grove: 108th to 111th	PE I/II	\$350,000	9
CREATE GS21a: 95th at Eggleston (PE II & ROW)	PE II	\$5,000,000	21
CREATE GS9: Archer at Kenton (PE II & ROW)	PE II	\$4,500,000	14, 23
Drexel Blvd Restoration Phase 4	Const	\$1,600,000	4
Grand Ave Bridge and Viaduct over River (PE II)	PE II	\$2,500,000	27, 42
Grand Ave: Ogden to River	PE I/II	\$1,750,000	27, 42
GS11: Columbus at Maplewood	ROW	\$1,200,000	18
Indiana Bridge over Calumet River Rehab	Const	\$5,050,000	9
Infrastructure Improvements in the 6th Ward	Dsgn/Cnst	\$500,000	6
Infrastructure Improvements in the 8th Ward	Dsgn/Cnst	\$500,000	8
Invest South/West Streetscapes	Dsgn/Cnst	\$5,000,000	TBD
Lincoln Ashland Belmont	Const	\$3,700,000	32, 44, 47
Michigan Ave: River to Oak St	PE II	\$2,000,000	2, 42
Michigan Ave: 110th to 116th	PE I/II	\$1,500,000	9
Montrose Harbor Ped Underpasses	Const	\$8,320,679	46
Ogden: Pulaski to Western	PE I	\$2,000,000	24, 28
On-Street Bikeways	Dsgn/Cnst	\$1,200,000	TBD

OPC Mobility Improvements to Support the Update to the South Lakefront Framework Plan - Construction Package #1	Const	\$80,000,000	5
OPC Mobility Improvements to Support the Update to the South Lakefront Framework Plan - Design Packages 1 and 2	PE I & II	\$4,000,000	5
Pin & Link 3 (Roosevelt Bridge over River)	Const	\$2,052,000	25
Pin & Link 4 CE	Const	\$1,200,000	42
QA/QC for Fed Funded Construction Projects	Const	\$1,000,000	Citywide
Roadway Improvements in the 17th Ward	Dsgn/Cnst	\$500,000	17
S. Water: Beaubien to Stetson	Const	\$1,200,000	42
Southside Shoreline Protection	Dsgn/Cnst	\$10,500,000	4, 5
Stony Island Cycletrack: 67th to 79th	PE I/II	\$300,000	5, 7, 8
Traffic Signal Modernization (B-0-386)	Dsgn/Cnst	\$1,040,000	2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 19, 20, 21, 23, 24, 25, 26, 27, 28, 29, 30, 31, 33, 35, 36, 37, 39, 41, 43, 46, 48, 49, 50
Various State Funding Improvements in the 22nd District - Project #2	Const	\$10,000,000	13

Vision Zero High Crash Corridors	PE I/II	\$1,500,000	TBD
Vision Zero Implementation	Dsgn/Cnst	\$2,000,000	TBD
Wacker Dr at Columbus ADA Improvement	Const	\$1,500,000	42
Woodlawn/Grand Crossing/South Shore Neighborhood Infrastructure	Design	\$1,000,000	5, 6, 7, 8, 20

**Chicago Department of Transportation
2021 County Funded Projects**

Project	Phase	Amount of Cook County Funds	Ward
103rd: Torrence to Stony Island	Const	\$1,741,043	7, 10
41st Ward Roadways within the Big Oaks Neighborhood	Dsgn/Const	\$425,000	41
Ashland: 95th St to 89th St	Const	\$1,307,840	21
Ashland: Archer to 37th	Const	\$1,018,629	11, 12, 25
Capital Work in the Jeffery Manor Neighborhood in the 7th Ward	Dsgn/Const	\$2,800,000	7
Chicago Avenue: Austin to Cicero	Const	\$4,000,000	29, 37
Reconstruction of School Street from Kilbourn to Komar in the 30th Ward	Dsgn/Const	\$500,000	30
Touhy: Kedzie to California	Const	\$510,065	50
W. Doty Ave: Beaubien Woods to Bishop Ford	Const	\$590,000	9

Western: Howard to Touhy	Const	\$735,164	49, 50
Western: Monroe to Washburn	Const	\$1,638,431	27, 28



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-42 Light Pole Banner Process

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Reilly asked what the process for light pole banner programs in commercial corridors was.

Per the Amended Banner Regulation (dated January 16, 2020), the City's policy is to display on its light poles only those decorative banners or other decorations that promote or celebrate the City, its civic institutions, or public activities, or events in the City of Chicago (and that otherwise promote the corporate interests and welfare of the City). City light poles shall not be used for commercial advertising or for promoting any political or social advocacy organization or political or religious message. CDOT works closely with the Law Department to review/approve each request.

The process for an organization to request Streetlight Pole Banner is the following:

1. The organization must submit a written request to CDOT DEO
2. Complete the Banner Permit Application
3. Submit a copy of the proposed banner's graphics that must conform to the Amended Banner Regulations (dated January 16, 2020)

Permit applications will be accepted by CDOT DEO up to six months in advance of the permit request period. The City of Chicago will grant conditional approvals, reserving the right to preempt applications for banners paid for and/or designed by the City and all banners promoting City-sponsored events with 60-day notice. If the City does not provide notice within 60 days prior to the date of display, the City waives its preemption right and approval shall be final.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor’s Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-43 Divvy and Scooter Use

The following information is provided in response to questions posed at our department’s hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Taylor asked for the use by Ward of Divvy bikeshare and scooters.

As requested, here are the Divvy trips originating in each Ward from January 1, 2020 to October 30, 2020:

Ward	Divvy Trips Starting in Ward
1	153,942
2	247,307
3	68,929
4	181,188
5	

	<u>61,055</u>
<u>6</u>	<u>1,957</u>
<u>7</u>	<u>2,452</u>
<u>8</u>	<u>2,112</u>
<u>9</u>	<u>440</u>
<u>10</u>	<u>323</u>
<u>11</u>	<u>46,549</u>
<u>12</u>	<u>4,994</u>
<u>15</u>	<u>884</u>
<u>16</u>	<u>1,008</u>
<u>17</u>	<u>186</u>
<u>19</u>	<u>195</u>
<u>20</u>	<u>10,219</u>
<u>21</u>	<u>435</u>
<u>22</u>	<u>540</u>
<u>24</u>	<u>1,341</u>
<u>25</u>	<u>93,720</u>
<u>26</u>	<u>12,910</u>
<u>27</u>	<u>237,541</u>
<u>28</u>	<u>30,436</u>

29	<u>2,137</u>
30	<u>2,146</u>
31	<u>2,931</u>
32	<u>110,781</u>
33	<u>15,891</u>
34	<u>125</u>
35	<u>16,504</u>
37	<u>591</u>
39	<u>4,389</u>
40	<u>20,965</u>
42	<u>745,735</u>
43	<u>371,227</u>
44	<u>197,467</u>
45	<u>4,525</u>
46	<u>148,631</u>
47	<u>96,371</u>
48	<u>61,915</u>
49	<u>27,260</u>
50	<u>5,681</u>

As requested, here are the scooter trips originating in each Ward from August 12, 2020 (the start of the pilot) to October 30, 2020:

Ward	Scooter Trips Starting in Ward
1	33,825
2	26,695
3	8,877
4	11,721
5	12,480
6	5,560
7	4,762
8	6,685
9	6,344
10	2,767
11	4,349
12	7,544
13	2,972
14	7,070
15	5,369
16	5,658
17	4,955
18	1,793
19	3,198
20	6,774
21	5,781
22	2,760
23	6,607
24	4,605
25	12,250
26	11,983
27	40,504
28	8,418
29	4,919
30	7,112
31	6,513
32	24,705
33	4,168

34	4,249
35	6,430
36	6,208
37	3,238
38	3,788
39	2,081
40	7,740
41	98
42	143
43	58,259
44	56,334
45	3,827
46	26,720
47	20,117
48	10,888
49	7,021
50	1,385

As always, please let me know if you have any further questions.



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-44 Civil Unrest Assets

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Lopez asked for a list of assets activated during anticipated and/or unrealized civil unrests.

Attached is a list of CDOT post locations and the number of Assets requested by OEMC and CPD for the retail corridor, perimeter and downtown protection plan, in response to anticipated civil unrests.

As always, please let me know if you have any further questions.

CDOT RETAIL CORRIDOR PROTECTION MISSION POSTS AND ASSETS

Police District	WARD	Business Name	Street Address	Business Type	# of city Assets
005	34	Aldi	821 W 115Th St	Grocery Store	1
006	6	Walgreens	11 E 75Th St	Pharmacy	1
006	21	Pete'S Produce	1411 W 87Th St	Grocery Store	1
006	21	Home Depot	232 W 87Th	Big Box Store	1
006	17	Save-A-Lot	7908 S Halsted St	Grocery Store	1
006	21	Wal-Mart Supercenter	8331 S Stewart Ave	Grocery Store	1
006	21	Jewel-Osco	87 W 87Th St	Grocery Store	1
006	17	Valmart Neighborhood Market #311	7535 S Ashland Ave 1St	Big Box Store	1
006	6	Walgreens	8628 S Cottage Grove Ave	Pharmacy	1
006	21	Food 4 Less #570	112 W 87Th St	Grocery Store	1
007	17	Food 4 Less Midwest #552	7030 S Ashland Ave	Grocery Store	1
007	16	Aldi	620 W 63Rd St	Grocery Store	1
007	16	Whole Foods	832 W 63Rd St	Grocery Store	1
008	13	Walgreens #163	4000 W 59Th St	Pharmacy	1
008	23	Jewel Food Store #3721	6107 S Archer Ave	Grocery Store	1
006	17	Walgreens	79th/Racine	Pharmacy	1
007	17	Dollar General	74th/Racine	Grocery Store	1
008	17	Toyota on Western	69th/Western		1
008	17	Walgreens	63rd/Kedzie	Pharmacy	1

POST NUMBER	BOUNDARY	STREET	INTERSECTION	Details	# CITY ASSETS	AGENCY RESPONSIBLE
1	River	River	N.Orleans	1N, 1S	2	CDOT
2	River	River	Wells	1N, 1S	2	CDOT
3	River	River	LaSalle	1NE, 1NW, 1SE, 1SW	4	CDOT
4	River	River	Clark	1N, 1S	2	CDOT
5	River	River	Dearborn	1N, 1S	2	CDOT
6	River	River	State	1N, 1S	2	CDOT
7	River	River	Wabash	1N, 1S	2	CDOT
8	River	River	Michigan	1NW U, 1NW L, 1SE U, 1SE L	4	CDOT
9	River	River	Columbus	1NE, 1NW, 1SE, 1SW	4	CDOT
29	West	Halsted	Division	INTERSECTION	2	CDOT
30	West	Halsted	Chicago	INTERSECTION	3	CDOT
33	West	River	Grand	INTERSECTION	2	CDOT
34	West	River/Canal	Kinzie	INTERSECTION	1	CDOT
35	West	Hubbard	Desplaines	INTERSECTION	2	CDOT
36	West	River	Lake	1NE, 1NW, 1SE, 1SW	4	CDOT
37	West	River	Randolph	1E, 1W	2	CDOT
38	West	River	Washington	1E, 1W	2	CDOT
39	West	River	Madison	1E, 1W	2	CDOT
40	West	River	Monroe	1E, 1W	2	CDOT
41	West	River	Adams	1E, 1W	2	CDOT
42	West	River	Jackson	1E, 1W	2	CDOT
43	West	River	Van Buren	1E, 1W	2	CDOT
45	West	River	Harrison	1NE, 1NW, 1SE, 1SW	4	CDOT



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-45 Asset Locations During Civil Unrest

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Lopez asked for a list of asset locations by event by ward during anticipated and/or unrealized civil unrests

Attached is a list of CDOT post locations and the number of assets requested by OEMC and CPD for the retail corridor, perimeter and downtown protection plan, in response to anticipated civil unrests.

As always, please let me know if you have any further questions.

CDOT RETAIL CORRIDOR PROTECTION MISSION POSTS AND ASSETS

Police District	WARD	Business Name	Street Address	Business Type	# of city Assets
005	34	Aldi	821 W 115Th St	Grocery Store	1
006	6	Walgreens	11 E 75Th St	Pharmacy	1
006	21	Pete'S Produce	1411 W 87Th St	Grocery Store	1
006	21	Home Depot	232 W 87Th	Big Box Store	1
006	17	Save-A-Lot	7908 S Halsted St	Grocery Store	1
006	21	Wal-Mart Supercenter	8331 S Stewart Ave	Grocery Store	1
006	21	Jewel-Osco	87 W 87Th St	Grocery Store	1
006	17	Valmart Neighborhood Market #311	7535 S Ashland Ave 1St	Big Box Store	1
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006	21	Food 4 Less #570	112 W 87Th St	Grocery Store	1
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007	16	Aldi	620 W 63Rd St	Grocery Store	1
007	16	Whole Foods	832 W 63Rd St	Grocery Store	1
008	13	Walgreens #163	4000 W 59Th St	Pharmacy	1
008	23	Jewel Food Store #3721	6107 S Archer Ave	Grocery Store	1
006	17	Walgreens	79th/Racine	Pharmacy	1
007	17	Dollar General	74th/Racine	Grocery Store	1
008	17	Toyota on Western	69th/Western		1
008	17	Walgreens	63rd/Kedzie	Pharmacy	1

POST NUMBER	BOUNDARY	STREET	INTERSECTION	Details	# CITY ASSETS	AGENCY RESPONSIBLE
1	River	River	N.Orleans	1N, 1S	2	CDOT
2	River	River	Wells	1N, 1S	2	CDOT
3	River	River	LaSalle	1NE, 1NW, 1SE, 1SW	4	CDOT
4	River	River	Clark	1N, 1S	2	CDOT
5	River	River	Dearborn	1N, 1S	2	CDOT
6	River	River	State	1N, 1S	2	CDOT
7	River	River	Wabash	1N, 1S	2	CDOT
8	River	River	Michigan	1NW U, 1NW L, 1SE U, 1SE L	4	CDOT
9	River	River	Columbus	1NE, 1NW, 1SE, 1SW	4	CDOT
29	West	Halsted	Division	INTERSECTION	2	CDOT
30	West	Halsted	Chicago	INTERSECTION	3	CDOT
33	West	River	Grand	INTERSECTION	2	CDOT
34	West	River/Canal	Kinzie	INTERSECTION	1	CDOT
35	West	Hubbard	Desplaines	INTERSECTION	2	CDOT
36	West	River	Lake	1NE, 1NW, 1SE, 1SW	4	CDOT
37	West	River	Randolph	1E, 1W	2	CDOT
38	West	River	Washington	1E, 1W	2	CDOT
39	West	River	Madison	1E, 1W	2	CDOT
40	West	River	Monroe	1E, 1W	2	CDOT
41	West	River	Adams	1E, 1W	2	CDOT
42	West	River	Jackson	1E, 1W	2	CDOT
43	West	River	Van Buren	1E, 1W	2	CDOT
45	West	River	Harrison	1NE, 1NW, 1SE, 1SW	4	CDOT



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor’s Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-46 List of Contractors and their Services

The following information is provided in response to questions posed at our department’s hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Lopez asked for a list of contractors and associated services provided.

Below please find a list of currently active CDOT term contracts.

As always, please let me know if you have any further questions.

PO Description	Vendor Name	Purchase Order Contract Type
1112859: RUBBER SPEED BUMPS	ROOT BROS MFG & SUPPLY CO	COMMODITIES
318214: NON-FABRICATED STRUCTURAL STEEL MATERIALS (E-PROCUREMENT)	T & N CHICAGO, INC.	COMMODITIES

446870: PURCHASE OF READY MIX CONCRETE, MOBILE MIX CONCRETE & FLOWABLE BACKFILL	HENRY FRERK SONS INC	COMMODITIES
446870: PURCHASE OF READY MIX CONCRETE, MOBILE MIX CONCRETE & FLOWABLE BACKFILL	OZINGA READY MIX CONCRETE INC	COMMODITIES
446870: PURCHASE OF READY MIX CONCRETE, MOBILE MIX CONCRETE & FLOWABLE BACKFILL	VCNA PRAIRIE IL INC. D/B/A/ PRAIRIE MATERIAL	COMMODITIES
738719: MCA FOR CITY-WIDE CDOT PROJECTS - TM	2IM GROUP, L.L.C.	ARCH/ENGINEERING
738719: MCA FOR CITY-WIDE CDOT PROJECTS - TM	AAA ENGINEERING	ARCH/ENGINEERING
738719: MCA FOR CITY-WIDE CDOT PROJECTS - TM	ACCURATE GROUP, INC.	ARCH/ENGINEERING
738719: MCA FOR CITY-WIDE CDOT PROJECTS - TM	GSG CONSULTANTS, INC.	ARCH/ENGINEERING

738719: MCA FOR CITY-WIDE CDOT PROJECTS - TM	GLOBETROTTERS ENGINEERING CORP	ARCH/ENGINEERING
738719: MCA FOR CITY-WIDE CDOT PROJECTS - TM	MILHOUSE ENGINEERING & CONSTRUCTION INC.	ARCH/ENGINEERING
738719: MCA FOR CITY-WIDE CDOT PROJECTS - TM	JOHNSON LASKY KINDELIN ARCHITECTS, INC	ARCH/ENGINEERING
738719: MCA FOR CITY-WIDE CDOT PROJECTS - TM	EJM ENGINEERING INC. DBA TRANSMART/EJM CORPORATION	ARCH/ENGINEERING
738719: MCA FOR CITY-WIDE CDOT PROJECTS - TM	RUBINOS & MESIA ENGINEERS INC.	ARCH/ENGINEERING
738719: MCA FOR CITY-WIDE CDOT PROJECTS - TM	APS CONSULTING, INC.	ARCH/ENGINEERING
738719: MCA FOR CITY-WIDE CDOT PROJECTS - TM	TERRA ENGINEERING	ARCH/ENGINEERING

738719: MCA FOR CITY-WIDE CDOT PROJECTS - TM	SPAAN TECH, INC.	ARCH/ENGINEERING
738719: MCA FOR CITY-WIDE CDOT PROJECTS - TM	GANDHI & ASSOCIATES, INC.	ARCH/ENGINEERING
738719: MCA FOR CITY-WIDE CDOT PROJECTS - TM	Peralte-Clark, LLC	ARCH/ENGINEERING
738719: MCA FOR CITY-WIDE CDOT PROJECTS - TM	STRUCTURE DESIGNS, INC.	ARCH/ENGINEERING
794054A: REINFORCING ROD FORMED STEEL CAGES, STEEL GROUNDING RODS & STEEL ANCHOR RODS	CHICAGO UNITED INDUSTRIES, LTD	COMMODITIES
ALUMINUM SIGN BLANKS, COROPLAST SHEETS, PRE-MADE SIGNS, STREET SIGN POST WEDGES AND EXTENSIONS (GROUPS A, D AND F)	PRODUCTION DISTRIBUTION COMPANIES	COMMODITIES
ALUMINUM SIGN BLANKS, COROPLAST SHEETS, PRE-MADE SIGNS, STREET SIGN POSTS, WEDGES AND EXTENSIONS (GROUP B) (SPEC #111375)	CHICAGO UNITED INDUSTRIES, LTD	COMMODITIES

ALUMINUM TRAFFIC SIGNAL PEDESTAL BASES	CHICAGO UNITED INDUSTRIES, LTD	COMMODITIES
Arterial Roadway Lighting Improvement Citywide	ALDRIDGE ELECTRIC INC	CONSTRUCTION-LARGE \$3MILLIONorABOVE
Arterial Street Resurfacing - Central Area	BIGANE PAVING COMPANY	CONSTRUCTION-LARGE \$3MILLIONorABOVE
Arterial Street Resurfacing - Far South Area	BIGANE PAVING COMPANY	CONSTRUCTION-LARGE \$3MILLIONorABOVE
Arterial Street Resurfacing - North Area	BIGANE PAVING COMPANY	CONSTRUCTION-LARGE \$3MILLIONorABOVE
Arterial Street Resurfacing - South Area	BIGANE PAVING COMPANY	CONSTRUCTION-LARGE \$3MILLIONorABOVE
ASPHALT PRIMERS, HOT MIX ASPHALT, WARM MIX ASPHALT, HIGH PERFORMANCE COLD PATCH, STANDARD COLD PATCH, AND HOT POUR JOINT SEALER MATERIALS	OGDEN AVENUE MATERIALS AND RELIABLE ASPHALT JOINT VENTURE	COMMODITIES

ASSIGNMENT OF CONTRACT FROM USR CORPORATION PO #28634 TO AECOM TECHNICAL SERVICES PO#44375 PHASE II PROFESSIONAL DESIGN ENGINEERING SERVICES PROJECT 4 - RECONSTRUCTION OF THE CHICAGO AVENUE RIVER BRIDGE & CHICAGO AVE., HALSTED ST VIADUCT	AECOM TECHNICAL SERVICES	ARCH/ENGINEERING
ASSIGNMENT OF CONTRACT FROM USR CORPORATION PO #32177 TO AECOM PO #44374 FOR MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES & DESIGN (FOR TASK ORDERS) CAT 1-7: CAT 5, 6, & 7 AWARDED	AECOM TECHNICAL SERVICES	ARCH/ENGINEERING
AUTOMATED RED LIGHT ENFORCEMENT PROGRAM	CONDUENT STATE & LOCAL SOLUTIONS INC	PRO SERV CONSULTING \$250,000orABOVE
AUTOMATED SPEED ENFORCEMENT PROGRAM-CITY OF CHICAGO	AMERICAN TRAFFIC SOLUTIONS, INC.	PRO SERV CONSULTING \$250,000orABOVE
BALLAST HOUSING BASES	CHICAGO UNITED INDUSTRIES, LTD	COMMODITIES
BAND IT TOOLS, PARTS AND ACCESSORIES	CHICAGO UNITED INDUSTRIES, LTD	COMMODITIES
Bridge Design Engineering Services for Group 1 (Task Order)	EJM ENGINEERING INC. DBA TRANSMART/EJM CORPORATION	ARCH/ENGINEERING

Bridge Design Engineering Services for Group 1 (Task Order)	PATRICK ENGINEERING INC	ARCH/ENGINEERING
Bridge Design Engineering Services for Group 1 (Task Order)	INFRASTRUCTURE ENGINEERING INC	ARCH/ENGINEERING
Bridge Design Engineering Services for Group 1 (Task Order)	ALFRED BENESCH & CO	ARCH/ENGINEERING
Bridge Design Engineering Services for Group 1 (Task Order)	KNIGHT E/A, INC.	ARCH/ENGINEERING
Bridge Design Engineering Services for Group 2 (Task Order)	PARSONS TRANSPORTATION GROU 01	ARCH/ENGINEERING
Bridge Design Engineering Services for Group 2 (Task Order)	STV INCORPORATED	ARCH/ENGINEERING
Bridge Design Engineering Services for Group 2 (Task Order)	COLLINS ENGINEERS INC	ARCH/ENGINEERING

BRIDGE DESIGN ENGINEERING SERVICES FOR GROUP 2 (TASK ORDER) TRANSFER AGREEMENT FROM URS CORPORATION (PO# 30527) TO AECOM (SPEC #116875)	AECOM TECHNICAL SERVICES	ARCH/ENGINEERING
BRIDGE STRUCTURAL GRATING - GROUP C	L.B. FOSTER CO.	COMMODITIES
BRIDGE STRUCTURAL GRATING - GROUPS A, B	BAILEY BRIDGES INC	COMMODITIES
CATEGORY 4: ROADWAY AND ROADSIDE ENHANCEMENTS LANDSCAPE DESIGN SERVICES AND INSTALLATION SUPERVISION FOR LANDSCAPE MEDIANS, URNS AND SIDEWALK PLANTER SEASONAL DISPLAY (MICHIGAN AVE. BETWEEN ROOSEVELT RD. AND OAK ST.)	PAMELA SELF LANDSCAPE ARCHITECTURE LTD	ARCH/ENGINEERING
CATEGORY 8 : CONSTRUCTION ENGINEERING FOR ROADWAY AND BRIDGE PROJECTS, CITY-WIDE ROADWAY & BRIDGE IMPROVEMENTS (TASK ORDER SERVICES) AGREEMENTS	CIVILTECH ENGINEERING INC	ARCH/ENGINEERING
CATEGORY 8: CONSTRUCTION ENGINEERING FOR ROADWAY AND BRIDGE PROJECTS, CITY-WIDE ROADWAY BRIDGE IMPROVEMENTS (TASK ORDER SERVICES) AGREEMENTS	MICHAEL BAKER INTERNATIONAL, INC.	ARCH/ENGINEERING
CATEGORY 8: CONSTRUCTION ENGINEERING FOR ROADWAY AND BRIDGE PROJECTS, CITY-WIDE ROADWAY & BRIDGE IMPROVEMENTS	WSP USA INC.	ARCH/ENGINEERING

CATEGORY 8: CONSTRUCTION ENGINEERING FOR ROADWAY AND BRIDGE PROJECTS, CITY-WIDE ROADWAY & BRIDGE IMPROVEMENTS (TASK ORDER SERVICES) AGREEMENTS	DLZ ILLINOIS, INC.	ARCH/ENGINEERING
CATEGORY 8: CONSTRUCTION ENGINEERING FOR ROADWAY AND BRIDGE PROJECTS, CITY-WIDE ROADWAY & BRIDGE IMPROVEMENTS (TASK ORDER SERVICES) AGREEMENTS	ABNA ENGINEERING INC.	ARCH/ENGINEERING
CATEGORY 8: CONSTRUCTION ENGINEERING FOR ROADWAY AND BRIDGE PROJECTS, CITY-WIDE ROADWAY & BRIDGE IMPROVEMENTS (TASK ORDER SERVICES) AGREEMENTS	COLLINS ENGINEERS INC	ARCH/ENGINEERING
CATEGORY 8: CONSTRUCTION ENGINEERING FOR ROADWAY AND BRIDGE PROJECTS, CITY-WIDE ROADWAY & BRIDGE IMPROVEMENTS (TASK ORDER SERVICES) AGREEMENTS	ALFRED BENESCH & CO	ARCH/ENGINEERING
CATEGORY 8: CONSTRUCTION ENGINEERING FOR ROADWAY AND BRIDGE PROJECTS, CITY-WIDE ROADWAY & BRIDGE IMPROVEMENTS (TASK ORDER SERVICES) AGREEMENTS	STANLEY CONSULTANTS INC	ARCH/ENGINEERING
CATEGORY 8: CONSTRUCTION ENGINEERING FOR ROADWAY AND BRIDGE PROJECTS, CITY-WIDE ROADWAY & BRIDGE IMPROVEMENTS (TASK ORDER SERVICES) AGREEMENTS	CHASTAIN & ASSOCIATES LLC	ARCH/ENGINEERING
CATEGORY 8: CONSTRUCTION ENGINEERING FOR ROADWAY AND BRIDGE PROJECTS, CITY-WIDE ROADWAY & BRIDGE IMPROVEMENTS (TASK ORDER SERVICES) AGREEMENTS	D.B. STERLIN CONSULTANTS, INC.	ARCH/ENGINEERING

CATEGORY 8: CONSTRUCTION ENGINEERING FOR ROADWAY AND BRIDGE PROJECTS, CITY-WIDE ROADWAY & BRIDGE IMPROVEMENTS (TASK ORDER SERVICES) AGREEMENTS	STV INCORPORATED	ARCH/ENGINEERING
CATEGORY 8: CONSTRUCTION ENGINEERING FOR ROADWAY AND BRIDGE PROJECTS, CITY-WIDE ROADWAY & BRIDGE IMPROVEMENTS (TASK ORDER SERVICES) AGREEMENTS	SPAAN TECH, INC.	ARCH/ENGINEERING
CATEGORY 8: CONSTRUCTION ENGINEERING FOR ROADWAY AND BRIDGE PROJECTS, CITY-WIDE ROADWAY & BRIDGE IMPROVEMENTS (TASK ORDER SERVICES) AGREEMENTS	SINGH & ASSOCIATES, INC.	ARCH/ENGINEERING
CATEGORY 8: CONSTRUCTION ENGINEERING FOR ROADWAY AND BRIDGE PROJECTS, CITY-WIDE ROADWAY & BRIDGE IMPROVEMENTS (TASK ORDER SERVICES) AGREEMENTS	APEX CONSULTING ENGINEERS LLC	ARCH/ENGINEERING
CATEGORY 8: CONSTRUCTION ENGINEERING FOR ROADWAY AND BRIDGE PROJECTS, CITY-WIDE ROADWAY & BRIDGE IMPROVEMENTS (TASK ORDER SERVICES) AGREEMENTS	ENGINEERING SERVICES GROUP, INC.	ARCH/ENGINEERING
CATEGORY 8: CONSTRUCTION ENGINEERING FOR ROADWAY AND BRIDGE PROJECTS, CITY-WIDE ROADWAY & BRIDGE IMPROVEMENTS (TASK ORDER SERVICES) AGREEMENTS	THOMAS ENGINEERING GROUP, LLC.	ARCH/ENGINEERING
CATEGORY 8: CONSTRUCTION ENGINEERING FOR ROADWAY AND BRIDGE PROJECTS, CITY-WIDE ROADWAY & BRIDGE IMPROVEMENTS (TASK ORDER SERVICES) AGREEMENTS	HNTB CORPORATION	ARCH/ENGINEERING

CDOT 2013 STRUCTURES JOB ORDER CONTRACT (JOC)	LEOPARDO COMPANIES, INC	JOC
CITYWIDE COMPREHENSIVE LANDSCAPE SERVICES, REGIONS III & V	LIZZETTE MEDINA & COMPANY	WORK SERVICES / FACILITIES MAINT.
COMMUNITY INFRASTRUCTURE CONTRACT - AREA 1	G & V CONSTRUCTION CO INC	CONSTRUCTION-LARGE \$3MILLIONorABOVE
COMMUNITY INFRASTRUCTURE CONTRACT - AREA 4	G & V CONSTRUCTION CO INC	CONSTRUCTION-LARGE \$3MILLIONorABOVE
COMMUNITY INFRASTRUCTURE CONTRACT - AREA 5	SEVEN-D CONSTRUCTION CO.	CONSTRUCTION-LARGE \$3MILLIONorABOVE
COMMUNITY INFRASTRUCTURE CONTRACT (CIC) - AREA 6	CAPITOL CEMENT CO INC	CONSTRUCTION-GENERAL
COMMUNITY INFRASTRUCTURE CONTRACT (CIC) - AREA 7	MQ SEWER & WATER CONTRACTORS	CONSTRUCTION-GENERAL

COMMUNITY INFRASTRUCTURE CONTRACT (CIC) - AREA 8	SUMIT CONSTRUCTION CO., INC.	CONSTRUCTION-GENERAL
COMPREHENSIVE LANDSCAPE SERVICES, REGION I	A SAFE HAVEN FOUNDATION	WORK SERVICES / FACILITIES MAINT.
COMPREHENSIVE LANDSCAPE SERVICES, REGIONS II & VI	CHRISTY WEBBER LANDSCAPES	WORK SERVICES / FACILITIES MAINT.
CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	GSG CONSULTANTS, INC.	ARCH/ENGINEERING
CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	APEX CONSULTING ENGINEERS LLC	ARCH/ENGINEERING
CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	MILHOUSE ENGINEERING & CONSTRUCTION INC.	ARCH/ENGINEERING
CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	ENGINEERING SERVICES GROUP, INC.	ARCH/ENGINEERING

CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	ENVIRONMENTAL DESIGN INT'L	ARCH/ENGINEERING
CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	INFRASTRUCTURE ENGINEERING INC	ARCH/ENGINEERING
CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	R.M. CHIN & ASSOCIATES	ARCH/ENGINEERING
CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	THE RODERICK GROUP INC DBA ARDMORE RODERICK	ARCH/ENGINEERING
CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	COTTER CONSULTING INC	ARCH/ENGINEERING
CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	SINGH & ASSOCIATES, INC.	ARCH/ENGINEERING
CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	D.B. STERLIN CONSULTANTS, INC.	ARCH/ENGINEERING

CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	ATLAS ENGINEERING GROUP LTD	ARCH/ENGINEERING
CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	APS CONSULTING, INC.	ARCH/ENGINEERING
CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	SQN Associates, LLC	ARCH/ENGINEERING
CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	GLOBETROTTERS ENGINEERING CORP	ARCH/ENGINEERING
CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	SPAAN TECH, INC.	ARCH/ENGINEERING
CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	EJM ENGINEERING INC. DBA TRANSMART/EJM CORPORATION	ARCH/ENGINEERING
CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	RUBINOS & MESIA ENGINEERS INC.	ARCH/ENGINEERING

CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	ACCURATE GROUP, INC.	ARCH/ENGINEERING
CONSTRUCTION ENGINEERING SERVICES FOR CITY-WIDE CDOT PROJECT (TARGET MARKET)	PRIMERA ENGINEERS, LTD.	ARCH/ENGINEERING
CONSTRUCTION ENGINEERING SERVICES IRVING PARK ROAD BRIDGE OVER THE CHICAGO RIVER CDOT PROJECT NO. E-5-038	OMEGA & ASSOCIATES INC.	ARCH/ENGINEERING-AVIATION
CONSTRUCTION MATERIALS AND SUPPLIES	ROOT BROS MFG & SUPPLY CO	COMMODITIES
CONSTRUCTION MATERIALS AND SUPPLIES	VIRMAC SERVICES, INC.	COMMODITIES
CONSTRUCTION MATERIALS AND SUPPLIES (GROUP C)	VIRMAC SERVICES, INC.	COMMODITIES
DESIGN ENGINEERING SERVICES FOR 31ST ST. VIADUCT OVER METRA/ICRR - TRANSFER AGREEMENT FROM PO 7034	AECOM TECHNICAL SERVICES	ARCH/ENGINEERING

DIVISION STREET BRIDGES OVER NORTH BRANCH OF CHICAGO RIVER AND NORTH BRANCH CENTRAL	AECOM TECHNICAL SERVICES	ARCH/ENGINEERING
ELECTRICAL CONDUIT AND RELATED PRODUCTS	EVERGREEN / MZI JV	COMMODITIES
HELIX FOUNDATION POLE BASES AND HELIX FOUNDATION POLE BASES CABLE ANTI-THEFT DEVICES	CHICAGO UNITED INDUSTRIES, LTD	COMMODITIES
HIGH INTENSITY DISCHARGE (HID) INCANDESCENT, FLOURESCENT AND MISCELLANEOUS LAMPS - GROUPS A,C, D	EVERGREEN / MZI JV	COMMODITIES
HILTI TOOLS REPLACEMENT PARTS AND SERVICE	PRODUCTION DISTRIBUTION COMPANIES	WORK SERVICES / FACILITIES MAINT.
INSTALLATION, REPAIR, AND MAINTENANCE OF VARIOUS GUARDRAILS, CRASH ATTENUATORS, BOLLARDS, SAND BARRELS AND OTHER RELATED SAFETY CONTROL DEVICES	ALDRIDGE ELECTRIC INC	WORK SERVICES / FACILITIES MAINT.
IRRIGATION SYSTEM, MAINTENANCE AND REPAIR	CENTRAL LAWN SPRINKLERS, INC.	WORK SERVICES / FACILITIES MAINT.

LUMINAIRE: LED, VIADUCT/ELEVATED STRUCTURE RETROFITS	PRODUCTION DISTRIBUTION COMPANIES	COMMODITIES
MAINTENANCE, PARTS AND REPAIR SERVICES FOR DECORATIVE FOUNTAINS (TRANSFER AGREEMENT FROM PO # 36324)	FOUNTAIN PROS LLC	WORK SERVICES / FACILITIES MAINT.
MASTER TASK ORDER CONTRACT CATEGORY 8: CONSTRUCTION ENGINEERING FOR ROADWAY AND BRIDGE PROJECTS, CITY-WIDE ROADWAY & BRIDGE IMPROVEMENTS	AECOM TECHNICAL SERVICES	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5 - AWARDED CATEGORY 2	TERRA ENGINEERING	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5 - CATEGORIES AWARDED: 1, 2, AND 3	KIMLEY-HORN AND ASSOCIATES INC	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5 - CATEGORIES AWARDED: 1,2,3, AND 4	JACOBS ENGINEERING GROUP INC	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5 - CATEGORY 3 AWARDED	MULLER & MULLER, LTD.	ARCH/ENGINEERING

MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5 - CATEGORY 4 AWARDED	MOTT MACDONALD LLC	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5 - CATEGORY 5 AWARDED	METRO STRATEGIES	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5- AWARDED CATEGORIES: 1,2,3,4, AND 5	AECOM TECHNICAL SERVICES	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5- CATEGORIES AWARDED: 1,2,3,4,AND 5	CAMBRIDGE SYSTEMATICS, INC.	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5: AWARDED CATEGORIES ONE AND TWO	EJM ENGINEERING INC. DBA TRANSMART/EJM CORPORATION	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5: AWARDED CATEGORIES: 1, 2, 4, AND 5	HNTB CORPORATION	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5: AWARDED CATEGORIES 1 AND 4	CDM SMITH INC	ARCH/ENGINEERING

MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5: AWARDED CATEGORIES 1, 2, AND 4	PARSONS TRANSPORTATION GROUP	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5: AWARDED CATEGORIES ONE, FOUR, AND FIVE	WSP USA INC.	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5: AWARDED CATEGORIES ONE, TWO, AND FOUR	TRANSYSTEMS CORPORATION	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5: AWARDED CATEGORIES ONE, TWO, THREE, AND FOUR	T Y LIN INT'L GREAT LAKES, INC	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5: AWARDED CATEGORIES, ONE, TWO, AND FOUR	H D R ENGINEERING, INC.	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5: AWARDED CATEGORY - CATEGORY ONE	WIGHT & COMPANY	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5: AWARDED CATEGORY 2	GLOBETROTTERS ENGINEERING CORP	ARCH/ENGINEERING

MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5: AWARDED CATEGORY -CATEGORY TWO	PRIMERA ENGINEERS, LTD.	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5: AWARDED CATEGORY TWO	CIVILTECH ENGINEERING INC	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5: AWARDED CATEGORY TWO	ESI CONSULTANTS LTD	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5: CATEGORIES 1, 2, AND 3 AWARDED	SAM SCHWARTZ ENGINEERING D. P. C.	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5: CATEGORY 1 AND 5 AWARDED	CH2M HILL, INC.	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5: CATEGORY 2 AWARDED	V3 COMPANIES, LTD.	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5: CATEGORY 3 AWARDED	ALTA PLANNING & DESIGN, INC.	ARCH/ENGINEERING

MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5: CATEGORY 3 AWARDED	KNIGHT E/A, INC.	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5; AWARDED CATEGORY CATEGORY 1	QUANDEL CONSULTANTS LLC	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 5 AWARDED	SPAAN TECH, INC.	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 1 AND CATEGORY 2	STV INCORPORATED	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7, CATEGORY 3 AWARDED	DELTA ENGINEERING GROUP LLC	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: AWARDED CATEGORIES 1, 2, 4, 5, AND 7	AECOM SERVICES OF ILLINOIS INC	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: AWARDED CATEGORIES 1, 2, 4, 5, 6, AND 7	JACOBS ENGINEERING GROUP INC	ARCH/ENGINEERING

<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: AWARDED CATEGORIES 1, 2, 4, AND 7</p>	<p>WSP USA INC.</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORIES 1, 2, 3, AND 6 AWARDED</p>	<p>PARSONS CONSTRUCTION GROUP INC</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORIES 1, 2, AND 3 AWARDED</p>	<p>H W LOCHNER INC</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORIES 1, 2, AND 4 AWARDED</p>	<p>TRANSYSTEMS CORPORATION</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORIES 1, 2, AND 5 AWARDED</p>	<p>CIORBA GROUP, INC</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORIES 1, 2, AND 6 AWARDED</p>	<p>T Y LIN INT'L GREAT LAKES, INC</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORIES 3 AND 4 AWARDED</p>	<p>TERRA ENGINEERING</p>	<p>ARCH/ENGINEERING</p>

<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORIES AWARDED 3, 4, 6, AND 7</p>	<p>H D R ENGINEERING INC</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 1 - MAJOR HIGHWAYS AND ARTERIAL STUDIES</p>	<p>BOWMAN CONSULTING GROUP, LTD.</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 1 AND 2</p>	<p>BURNS & MCDONNELL ENGINEERING CO. INC.</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 3 AND CATEGORY 6 AWARDED</p>	<p>STANLEY CONSULTANTS INC</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 3 AWARDED</p>	<p>INFRASTRUCTURE ENGINEERING INC</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 3 AWARDED</p>	<p>STANTEC CONSULTING SERVICE</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 3 AWARDED</p>	<p>CRAWFORD, MURPHY & TILLY, INC</p>	<p>ARCH/ENGINEERING</p>

<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 3 AWARDED</p>	<p>GRAEF-USA INC</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 3: RESIDENTIAL AND INDUSTRIAL STREETS</p>	<p>WIGHT & COMPANY</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 4 AND CATEGORY 5</p>	<p>CHRISTOPHER B. BURKE ENGINEERING, LTD</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 4 AWARDED</p>	<p>CH2M HILL, INC.</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 4 AWARDED</p>	<p>EXP U.S. SERVICES INC.</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 4: ROADWAY AND ROADSIDE ENHANCEMENTS</p>	<p>KNIGHT E/A, INC.</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 5 AND 6 AWARDED</p>	<p>SINGH & ASSOCIATES, INC.</p>	<p>ARCH/ENGINEERING</p>

<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 5 AND CATEGORY 6</p>	<p>EJM ENGINEERING INC. DBA TRANSMART/EJM CORPORATION</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 5 AWARDED</p>	<p>GANDHI & ASSOCIATES, INC.</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 5:TRAFFIC SIGNALS AND ROADWAY LIGHTING</p>	<p>GLOBETROTTERS ENGINEERING CORP</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 6 TRAFFIC ENGINEERING STUDIES, DATA COLLECTION AND ANALYSIS</p>	<p>V3 COMPANIES, LTD.</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 7 AWARDED</p>	<p>KIMLEY-HORN AND ASSOCIATES INC</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT CATEGORIES 1 AND 2</p>	<p>CIVILTECH ENGINEERING INC</p>	<p>ARCH/ENGINEERING</p>
<p>MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: AWARDED PROJECT GROUP 2: RIVERWALK, PEDESTRIAN, AND BICYCLE FACILITES DESIGN</p>	<p>ALFRED BENESCH & CO</p>	<p>ARCH/ENGINEERING</p>

MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: GROUP 2 AND 3 AWARDED	ALTA PLANNING & DESIGN, INC.	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: GROUP 2 AWARDED AND GROUP 3 AWARDED	T Y LIN INT'L GREAT LAKES, INC	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: GROUP 3 AND GROUP 4 AWARDED	CAMIROS LTD	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: GROUP 4 AND 5 AWARDED	PERKINS & WILL, INC.	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT 2 AWARDED (TRANSFER AGREEMENT FROM PO 32273 SPEC 114941)	AECOM TECHNICAL SERVICES	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT CATEGORY 4	TERRA ENGINEERING	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT GROUP 1	ESI CONSULTANTS LTD	ARCH/ENGINEERING

MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT GROUP 1	GLOBETROTTERS ENGINEERING CORP	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT GROUP 1 AND 3 AWARDED	KNIGHT E/A, INC.	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT GROUP 1 AND PROJECT GROUP 2	CHRISTOPHER B. BURKE ENGINEERING, LTD	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT GROUP 1 AND PROJECT GROUP 3 AWARDED	BURNS & MCDONNELL ENGINEERING CO. INC.	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT GROUP 1 AWARDED	TRANSYSTEMS CORPORATION	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT GROUP 2	MULLER & MULLER, LTD.	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT GROUP 2 AWARDED	A EPSTEIN & SONS INT'L INC.	ARCH/ENGINEERING

MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT GROUP 3 AWARDED	CONSERVATION DESIGN FORUM, INC	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT GROUP 3 AWARDED	WSP USA INC.	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT GROUP 4	BOWMAN CONSULTING GROUP, LTD.	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT GROUP 4 AND PROJECT GROUP 5 AWARDED	SITE DESIGN GROUP	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT GROUP 4 AWARDED	UPLAND DESIGN, LTD.	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT GROUP 5 AWARDED	WAECHTER ARCHITECTS PC	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT GROUPS 1 AND 3 AWARDED	JACOBS ENGINEERING GROUP INC	ARCH/ENGINEERING

MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT GROUPS 1, 3, AND 5 AWARDED	CH2M HILL, INC.	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT GROUPS 4 AND 5 AWARDED	ALTAMANU, INC. *^	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT: PROJECT GROUP 5	THE LAKOTA GROUP, INC	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECTS: PROJECT GROUP 2 AND PROJECT GROUP 3	SAM SCHWARTZ ENGINEERING D. P. C.	ARCH/ENGINEERING
MASTER TASK ORDER CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJCT: PROJECT GROUP 1 AND PROJECT GROUP 2	WIGHT & COMPANY	ARCH/ENGINEERING
MASTER TASK ORDR CONTRACT TASK ORDER SERVICES DESIGN ENGINEERING FOR COMPLETE STREETS PROJECT GROUPS 1-5: PROJECT GROUP 5 AWARDED	LIVING HABITATS	ARCH/ENGINEERING
MCA FOR CITY-WIDE CDOT PROJECTS TARGET MARKET	INFRASTRUCTURE ENGINEERING INC	ARCH/ENGINEERING

MEDIAN AND BOULEVARD LANDSCAPE MAINTENANCE AND SERVICES - SOUTHEAST REGION	A SAFE HAVEN FOUNDATION	WORK SERVICES / FACILITIES MAINT.
MEDIAN AND BOULEVARD LANDSCAPE MAINTENANCE AND SERVICES- CENTRAL REGION	A SAFE HAVEN FOUNDATION	WORK SERVICES / FACILITIES MAINT.
MEDIAN AND BOULEVARD LANDSCAPE MAINTENANCE AND SERVICES NORTH REGION	CHRISTY WEBBER LANDSCAPES	WORK SERVICES / FACILITIES MAINT.
MEDIAN AND BOULEVARD LANDSCAPE MAINTENANCE AND SERVICES- SOUTHWEST	CHRISTY WEBBER LANDSCAPES	WORK SERVICES / FACILITIES MAINT.
NEW HIGH INTENSITY DISCHARGE (HID), INCANDESCENT, FLUORESCENT AND MISCELLANEOUS LAMPS (GROUP G & H)	PRODUCTION DISTRIBUTION COMPANIES	COMMODITIES
NEW LUMINAIRES - GROUPS A, B, F, G, K, M, N, P, Q, S	ELECTRICAL RESOURCE MANAGEMENT	COMMODITIES
NEW LUMINAIRES - GROUPS C, E, H, I, J, L, R, T	EVERGREEN / MZI JV	COMMODITIES

NEW LUMINAIRES - GROUPS D, O	PRODUCTION DISTRIBUTION COMPANIES	COMMODITIES
NORTH LAKE SHORE DRIVE LANDSCAPE MEDIAN MAINTENANCE	MOORE LANDSCAPING, INC	WORK SERVICES / FACILITIES MAINT.
PARTS AND REPAIR SERVICES FOR TRAFFIC SIGNAL AND CONTROL EQUIPMENT	TRAFFIC SIGNAL COMPANY	WORK SERVICES / FACILITIES MAINT.
PAVEMENT MARKING PAINTS, TAPES AND SUPPLIES	ENNIS PAINT, INC	COMMODITIES
Phase 1 & Phase 2 Design Engineering & Architectural Services for Replacement of the State/Lake Loop Elevated CTA Station	TRANSYSTEMS CORPORATION	ARCH/ENGINEERING
PHASE I & II PROFESSIONAL TRANSIT DESIGN ENGINEERING SERVICES CATEGORY 2 - DAMEN GREEN LINE ELEVATED CTA STATION	PERKINS & WILL, INC.	ARCH/ENGINEERING
PHASE I BRIDGE AND ROADWAY DESIGN ENGINEERING SERVICES PROJECT I: GRADE SEPARATION AT 95TH STREET (NEAR EGGLESTON AVE.) AND THE UP RAILWAY TRACKS	PARSONS TRANSPORTATION GROUP	ARCH/ENGINEERING

PHASE II PROFESSIONAL DESIGN ENGINEERING SERVICES FOR DIVISION ST. BRIDGES OVER THE CHICAGO RIVER AND NORTH BRANCH CANAL AND DIVISION ST. ROADWAY IMPROVEMENT FROM KENNEDY EXPRESSWAY TO CLEVELAND AVE.	H W LOCHNER INC	ARCH/ENGINEERING
PHASE II PROFESSIONAL DESIGN ENGINEERING SERVICES PROJECT II - ADA RAMP IMPROVEMENT PROJECT 56 & 60/CENTRAL AREA	HNTB CORPORATION	ARCH/ENGINEERING
POLE MOUNTED CAST ALUMINUM JUNCTION BOXES	MIDCO ELECTRIC SUPPLY, INC	COMMODITIES
POLE PAINTING SERVICES	PRESSURE WASHING UNLIMITED INC	WORK SERVICES / FACILITIES MAINT.
PRECAST CONCRETE STREET LIGHT POLES FOUNDATIONS, MANHOLES, HANDHOLES	CHICAGO UNITED INDUSTRIES, LTD	COMMODITIES
PROFESSIONAL BRIDGE INSPECTION ENGINEERING SERVICES	CHICAGO BRIDGE INSPECTION TEAM LLC	ARCH/ENGINEERING
PROFESSIONAL CONSTRUCTION & ENGINEERING SERVICES WASHINGTON/WABASH LOOP ELEVATED STATION	BURNS & MCDONNELL ENGINEERING CO. INC.	ARCH/ENGINEERING

PROFESSIONAL CONSTRUCTION ENGINEERING SERVICES FOR BRIDGE REPAIR PROJECTS (CITYWIDE)	D.B. STERLIN CONSULTANTS, INC.	ARCH/ENGINEERING
PROFESSIONAL CONSTRUCTION ENGINEERING SERVICES FOR CHICAGO SMART LIGHTING PROJECT	MILHOUSE ENGINEERING & CONSTRUCTION INC.	ARCH/ENGINEERING
PROFESSIONAL CONSTRUCTION ENGINEERING SERVICES LAKEFRONT TRAIL IMPROVEMENTS-NAVY PIER FLYOVER	T Y LIN INT'L GREAT LAKES, INC	ARCH/ENGINEERING
Professional Consulting Services for Traffic Management Center Advance Traffic Management Systems	DELCAN CORPORATION	ARCH/ENGINEERING
PROFESSIONAL DESIGN ENGINEERING CATEGORY 6: MOVABLE BRIDGES PROJECT 5 - LASALLE STREET BRIDGE OVER THE MAIN BRANCH CHICAGO RIVER	COLLINS ENGINEERS INC	ARCH/ENGINEERING
PROFESSIONAL DESIGN ENGINEERING PHASE I - CATEGORY: 2, PROJECT 2: COLUMBIA DRIVE OVER JACKSON PARK LAGOON	STANLEY CONSULTANTS INC	ARCH/ENGINEERING
Professional Design Engineering Services - (PHASE II) Irving Park Road Bridges over the Chicago River	BOWMAN, BARRETT & ASSOCIATES	ARCH/ENGINEERING

Professional Design Engineering Services - Project 1: Broadway/Sheridan Hollywood to Devon Traffic Signal Interconnect	EJM ENGINEERING INC. DBA TRANSMART/EJM CORPORATION	ARCH/ENGINEERING
Professional Design Engineering Services - Project 2: Montrose Harbor Bridges and Underpasses Improvements (Phase II)	STV INCORPORATED	ARCH/ENGINEERING
PROFESSIONAL DESIGN ENGINEERING SERVICES CATEGORY 1 PROJECT 2: GRADE SEPARATION OF COLUMBUS AVENUE AT BELT RAILWAY COMPANY	ALFRED BENESCH & CO	ARCH/ENGINEERING
Professional Design Engineering Services Category 1: Major Highway and Arterial Streets - North Lake Shore Drive: East Grand Avenue to West Hollywood Avenue	CIVILTECH ENGINEERING INC	ARCH/ENGINEERING
PROFESSIONAL DESIGN ENGINEERING SERVICES CATEGORY 3: ADVANCED TYPICAL HIGHWAY BRIDGES - PROJECT 3 HARRISON STREET VIADUCT WEST OF THE CHICAGO RIVER	ALFRED BENESCH & CO	ARCH/ENGINEERING
PROFESSIONAL DESIGN ENGINEERING SERVICES CATEGORY 6 PROJECT 3: LAKEFRONT TRAIL IMPROVEMENTS OVER CHICAGO RIVER	WSP USA INC.	ARCH/ENGINEERING
PROFESSIONAL DESIGN ENGINEERING SERVICES -PHASE 1- CHICAGO AVENUE BRIDGE OVER THE CHICAGO RIVER	T Y LIN INT'L GREAT LAKES, INC	ARCH/ENGINEERING

PROFESSIONAL DESIGN ENGINEERING SERVICES PHASE 1 -PROJECT 4: CANAL STREET VIADUCTS / TAYLOR STREET TO MADISON STREET	JACOBS ENGINEERING GROUP INC	ARCH/ENGINEERING
PROFESSIONAL DESIGN ENGINEERING SERVICES PHASE I & II PROJECT 6-VAN BUREN STREET BRIDGE OVER THE SOUTH BRANCH CHICAGO RIVER	STV INCORPORATED	ARCH/ENGINEERING
PROFESSIONAL DESIGN ENGINEERING SERVICES PHASE II WEST LAKE STREET RECONSTRUCTION ASHLAND AVENUE TO I-90/94 (PROJECT 4)	CIORBA GROUP, INC	ARCH/ENGINEERING
PROFESSIONAL DESIGN ENGINEERING SERVICES PROJECT 6: WELLS/WENTWORTH CONNECTOR PHASE II	KNIGHT E/A, INC.	ARCH/ENGINEERING
PROFESSIONAL DESIGN ENGINEERING SERVICES PROJECT 8 - CORTLAND STREET BRIDGE OVER THE CHICAGO RIVER	T Y LIN INT'L GREAT LAKES, INC	ARCH/ENGINEERING
PROFESSIONAL DESIGN ENGINEERING SERVICES PROJECT 9: WEBSTER STREET BRIDGE OVER THE CHICAGO RIVER	WSP USA INC.	ARCH/ENGINEERING
Professional Design Engineering Services, Category 1: Major Highways and Arterial Streets, Phase I & II 39th Street (Pershing Road), S. Ashland to S. Wentworth	H D R ENGINEERING INC	ARCH/ENGINEERING

PROFESSIONAL DESIGN ENGINEERING SERVICES/SYSTEMS MANAGER FOR PROJECT 3: SOUTH AREA INTERCONNECT PROJECTS	JACOBS ENGINEERING GROUP INC	ARCH/ENGINEERING
Professional Engineering Services for Proposed Deep Excavation / Foundation Review	COLLINS ENGINEERS INC	ARCH/ENGINEERING
PROFESSIONAL ENGINEERING SERVICES FOR THE CHICAGO TUNNEL SYSTEMS	TRANSYSTEMS CORPORATION	ARCH/ENGINEERING
PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORY 6 AWARDED	SAM SCHWARTZ ENGINEERING D. P. C.	ARCH/ENGINEERING
Professional Engineering Services Highway/Roadway Design, Traffic Studies and Design Services Category 1: Major Highways and Arterial Streets Project 1: North Milwaukee Avenue, Logan Boulevard to Belmont Avenue	JACOBS ENGINEERING GROUP INC	ARCH/ENGINEERING
PROFESSIONAL FLORAL DISPLAYS PROGRAM CITYWIDE	MOORE LANDSCAPING, INC	PRO SERV CONSULTING \$250,000orABOVE
PROFESSIONAL MANAGEMENT SERVICES MARKETING TRANSPORTATION OPTIONS IN CHICAGO	ALTA PLANNING & DESIGN, INC.	ARCH/ENGINEERING

PROFESSIONAL QUALITY CONTROL AND QUALITY ASSURANCE CONSTRUCTION INSPECTION ENGINEERING SERVICES (QA/QC)	TRANSSYSTEMS CORPORATION	ARCH/ENGINEERING
PROFESSIONAL UNDERGROUND LOCATING AND MARKING SERVICES	HBK ENGINEERING, LLC	ARCH/ENGINEERING
Program Management and Construction Engineering Services for Program 2: Arterial Street Resurfacing & ADA Ramp Program - North Area	WIGHT & COMPANY	ARCH/ENGINEERING
Program Management and Construction Engineering Services for Program 3: Arterial Street Resurfacing & ADA Ramp Program - Central Area	MILHOUSE ENGINEERING & CONSTRUCTION INC.	ARCH/ENGINEERING
Program Management and Construction Engineering Services for Program 5: Arterial Street Resurfacing & ADA Ramp Program - Far South Area	ENVIRONMENTAL DESIGN INT'L	ARCH/ENGINEERING
Program Management and Construction Engineering Services for Program 6: City-wide CHA Redevelopment Improvements	INFRASTRUCTURE ENGINEERING INC	ARCH/ENGINEERING
Program Management and Construction Engineering Services for Program 7: City-wide Miscellaneous Street Lighting Improvements	GLOBETROTTERS ENGINEERING CORP	ARCH/ENGINEERING

Program Management and Construction Engineering Services for Program 8: City-wide Roadway & Sidewalk Improvements	DESIGN CONSULTING ENGINEERS	ARCH/ENGINEERING
PROGRAM MANAGEMENT CONSTRUCTION ENGINEERING SERVICES FOR PROGRAM 1: CITY-WIDE STREETScape IMPROVEMENTS (TRANSFER AGREEMENT FROM PO 29797, SPEC 94238)	AECOM TECHNICAL SERVICES	ARCH/ENGINEERING
PROGRAM MANAGEMENT CONSULTANT FOR CAPITAL IMPROVEMENT PROJECTS	CNECT LLC	ARCH/ENGINEERING
PROJECT 1: OAKWOOD BOULEVARD VIADUCT OVER METRA / CNRR AND LAKE SHORE DRIVE	WIGHT & COMPANY	ARCH/ENGINEERING
PROJECT 2: 41ST STREET PEDESTRIAN BRIDGE OVER METRA/CNRR	TRANSYSTEMS CORPORATION	ARCH/ENGINEERING
Project Coordination Office	COLLINS ENGINEERS INC	ARCH/ENGINEERING
ROADWAY CATEGORY 8: PROFESSIONAL CONSTRUCTION ENGINEERING SERVICES PROJECT 6 - LAKE STREET, DAMEN AVENUE TO ASHLAND AVENUE	KNIGHT E/A, INC.	ARCH/ENGINEERING

SOUTH LAKE SHORE DRIVE LANDSCAPE MEDIAN MAINTENANCE	MOORE LANDSCAPING, INC	WORK SERVICES / FACILITIES MAINT.
STREET LIGHT POLES, TRAFFIC SIGNAL POLES, STREET LIGHT ARMS, TRAFFIC SIGNAL ARMS, ANCHOR BASE, ALUMINUM POLES AND ALUMINUM MAST ARMS, GROUPS C, H, I	EVERGREEN / MZI JV	COMMODITIES
STREET LIGHT POLES, TRAFFIC SIGNAL POLES, STREET LIGHT ARMS, TRAFFIC SIGNAL ARMS, ANCHOS BASE, ALUMINUM POLES AND ALUMINUM MAST ARMS, GROUPS A,B,D,E,F,G,J,K,L,M	ELECTRICAL RESOURCE MANAGEMENT	COMMODITIES
Supply and Deliver Topsoil - Reference Contract	K. L. F. ENTERPRISES INC	COMMODITIES
SURFACE MOUNT FLEXIBLE TUBULAR MARKERS	CHICAGO UNITED INDUSTRIES, LTD	COMMODITIES
SYSTEM MANAGER FOR TRAFFIC SIGNAL INTERCONNECT PROJECT - ROOSEVELT ROAD FROM WESTERN AVENUE TO LAKE SHORE DRIVE	HNTB CORPORATION	ARCH/ENGINEERING
T2920490201 DEVELOPMENT & IMPLEMENTATION OF JOB ORDER CONTRACTING (JOC) SYSTEM	THE GORDIAN GROUP, INC	PRO SERV CONSULTING \$250,000orABOVE

T9155760101 COORDINATED STREET FURNITURE PROGRAM AGREEMENT	JCDECAUX CHICAGO, LLC	REVENUE
TRAFFIC CONTROL SIGNALS	CHICAGO UNITED INDUSTRIES, LTD	COMMODITIES
TRANSFER AGREEMENT FROM PO 38939 SPECIFICATION 129543, ACTIVE TRANSPORTATION ALLIANCE - MASTER TASK ORDER CONTRACT FOR CONSULTING SERVICES AGREEMENT FOR SURFACE TRANSPORTATION PLANNING STUDIES CATEGORIES 1-5; CATEGORY 3 AWARDED	WALK BIKE GO	ARCH/ENGINEERING
TRANSFER FROM PO #26860 TO PO #109843 PROFESSIONAL DESIGN ENGINEERING SERVICES - (PHASE II) IRVING PARK ROAD BRIDGES OVER THE CHICAGO RIVER	GANNETT FLEMING, INC.	ARCH/ENGINEERING
TRANSFER FROM PO 32181 TO PO 109840, MASTER TASK ORDER CONTRACT PROFESSIONAL ENGINEERING SERVICES HIGHWAY/ROADWAY DESIGN, TRAFFIC STUDIES AND DESIGN (FOR TASK ORDERS) CATEGORIES 1-7: CATEGORIES 1 AND 2 AWARDED	GANNETT FLEMING, INC.	ARCH/ENGINEERING
TRANSFER PO CHANGE FROM PO T27729 TO PO 86957 TT8906460401 I-190 PROFESSIONAL ENGINEERING SERVICES	HNTB CORPORATION	ARCH/ENGINEERING
Transferred from PO 29800 Program Management and Construction Engineering Services for Program 4: Arterial Street Resurfacing & ADA Ramp Program - South Area	THE RODERICK GROUP INC DBA ARDMORE RODERICK	ARCH/ENGINEERING

TRANSFERRED FROM TENG & ASSOC., PO #27110 - PROFESSIONAL DESIGN ENGINEERING CATEGORY 6: MOVABLE BRIDGES PROJECT 7 - GRAND AVENUE BRIDGE OVER THE NORTH BRANCH CHICAGO RIVER	EXP U.S. SERVICES INC.	ARCH/ENGINEERING
TREE PIT LANDSCAPE MAINTENANCE SERVICES CITYWIDE	CITYESCAPE GARDEN & DESIGN,LLC	WORK SERVICES / FACILITIES MAINT.
U-7-125 South Area Utility Structure Adjustment	TRICE CONSTRUCTION COMPANY	CONSTRUCTION-GENERAL
UTILITY STRUCTURE ADJUSTMENT PROGRAM - Central West Area	UNITED ENTERPRISE	CONSTRUCTION-GENERAL
UTILITY STRUCTURE ADJUSTMENT PROGRAM - Northwest Area	SEVEN-D CONSTRUCTION CO.	CONSTRUCTION-GENERAL
UTILITY STRUCTURE ADJUSTMENT PROGRAM ¿ Central East Area	TRICE CONSTRUCTION COMPANY	CONSTRUCTION-GENERAL
UTILITY STRUCTURE ADJUSTMENT PROGRAM ¿ Northeast Area	SEVEN-D CONSTRUCTION CO.	CONSTRUCTION-GENERAL

VARIOUS STREET SIGN MAKING SUPPLIES	RI-DEL MFG, INC	COMMODITIES
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CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-47 Former CDOT Employees that are now Contractors

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Lopez requested a list of former CDOT employees currently working with consultant contractors or as consultants.

CDOT does not track the employment status of former employees. In addition, all CDOT employees complete the Board of Ethics' Notice to City Personnel of Ethics Rules Concerning Post-City Employment.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-48 Work by Ward

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Lopez asked for a list of projects by ward and the funding source of each project for 2020.

The non-menu capital projects can be found in the City's Capital Improvement Plan (CIP). Below is the link to the most recent publication.

https://www.chicago.gov/content/dam/city/depts/obm/supp_info/CIP_Archive/2019-2023CIPBook.pdf

The projects are not tracked by ward, however, addresses are listed. The CIP will be updated in Quarter 1 of 2021.

As always, please let me know if you have any further questions.



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-49 DEO CSR's by Ward

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Lopez asked for service response times to the following list of 311 types: Street Light Out (Single & All), Street Light Vandalism, Alley Light Out (Single & All), Alley Light Vandalism, Potholes, Street Marking, Sign Repair (Stop & Other), Alley Key Cut by ward.

Under the new salesforce system, each request receives a Service Request Number. This enables the public and alderman's office to track the status of their request. The new system also generates a Work Order number for City Departments, such as CDOT, to assign and schedule work.

There are a lot of variables with the service request numbers, such as multiple and duplicate requests for the same pothole or street light out issue. However, a more accurate gauge of CDOT's completed work and our response time can be determined by analyzing our response time to Work Orders.

Please see the attached document of CDOT Work Orders in response to your question.

As always, please let me know if you have any further questions.

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:1

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut	1	2	2	180 days	40
Alley Light Out Complaint	11	209	194	30 days	61
Alley Pothole Complaint	20	253	232	10 days	18
Pothole in Street Complaint	8	646	559	7 days	11
Sign Repair Request - All Other Signs	91	596	437	50 days	10
Sign Repair Request - Stop Sign		90	84	1 day	0
Street Light Out Complaint	36	484	435	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:2

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	10	153	142	30 days	61
Alley Pothole Complaint	8	133	122	10 days	18
Pothole in Street Complaint	12	361	334	7 days	11
Sign Repair Request - All Other Signs	29	408	280	50 days	10
Sign Repair Request - Stop Sign		69	59	1 day	0
Street Light Out Complaint	19	351	302	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:3

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	20	120	113	30 days	61
Alley Pothole Complaint	6	74	66	10 days	18
Pothole in Street Complaint	29	420	375	7 days	11
Sign Repair Request - All Other Signs	13	437	295	50 days	10
Sign Repair Request - Stop Sign		70	64	1 day	0
Street Light Out Complaint	45	558	477	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:4

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut	1			180 days	40
Alley Light Out Complaint	22	111	106	30 days	61
Alley Pothole Complaint	5	39	36	10 days	18
Pothole in Street Complaint	29	371	323	7 days	11
Sign Repair Request - All Other Signs	19	973	604	50 days	10
Sign Repair Request - Stop Sign		105	92	1 day	0
Street Light Out Complaint	42	447	393	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:5

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	30	114	111	30 days	61
Alley Pothole Complaint		36	36	10 days	18
Pothole in Street Complaint	7	624	509	7 days	11
Sign Repair Request - All Other Signs	31	514	345	50 days	10
Sign Repair Request - Stop Sign		78	66	1 day	0
Street Light Out Complaint	56	532	426	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:6

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	60	419	383	30 days	61
Alley Pothole Complaint	8	77	67	10 days	18
Pothole in Street Complaint	22	599	533	7 days	11
Sign Repair Request - All Other Signs	25	544	384	50 days	10
Sign Repair Request - Stop Sign		123	104	1 day	0
Street Light Out Complaint	39	724	615	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:7

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	34	237	221	30 days	61
Alley Pothole Complaint	2	68	65	10 days	18
Pothole in Street Complaint	4	531	448	7 days	11
Sign Repair Request - All Other Signs	38	462	336	50 days	10
Sign Repair Request - Stop Sign		79	76	1 day	0
Street Light Out Complaint	39	624	513	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:8

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	40	445	402	30 days	61
Alley Pothole Complaint		102	92	10 days	18
Pothole in Street Complaint	2	970	751	7 days	11
Sign Repair Request - All Other Signs	21	632	450	50 days	10
Sign Repair Request - Stop Sign		114	111	1 day	0
Street Light Out Complaint	48	861	721	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:9

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	57	270	259	30 days	61
Alley Pothole Complaint	3	89	80	10 days	18
Pothole in Street Complaint	2	802	714	7 days	11
Sign Repair Request - All Other Signs	28	662	469	50 days	10
Sign Repair Request - Stop Sign		137	113	1 day	0
Street Light Out Complaint	93	996	821	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:10

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	75	620	568	30 days	61
Alley Pothole Complaint	9	256	245	10 days	18
Pothole in Street Complaint	15	929	813	7 days	11
Sign Repair Request - All Other Signs	41	472	351	50 days	10
Sign Repair Request - Stop Sign		155	138	1 day	0
Street Light Out Complaint	75	1,033	859	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:11

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	29	277	255	30 days	61
Alley Pothole Complaint	6	92	89	10 days	18
Pothole in Street Complaint	1	672	590	7 days	11
Sign Repair Request - All Other Signs	23	704	512	50 days	10
Sign Repair Request - Stop Sign		122	112	1 day	0
Street Light Out Complaint	44	531	463	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:12

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	47	148	138	30 days	61
Alley Pothole Complaint	21	195	188	10 days	18
Pothole in Street Complaint	9	682	599	7 days	11
Sign Repair Request - All Other Signs	72	490	386	50 days	10
Sign Repair Request - Stop Sign		135	119	1 day	0
Street Light Out Complaint	42	560	482	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:13

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	69	487	461	30 days	61
Alley Pothole Complaint	4	116	111	10 days	18
Pothole in Street Complaint	17	1,085	947	7 days	11
Sign Repair Request - All Other Signs	7	508	330	50 days	10
Sign Repair Request - Stop Sign		73	68	1 day	0
Street Light Out Complaint	32	973	835	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:14

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut	1	1	1	180 days	40
Alley Light Out Complaint	48	258	250	30 days	61
Alley Pothole Complaint	8	131	123	10 days	18
Pothole in Street Complaint	25	652	590	7 days	11
Sign Repair Request - All Other Signs	26	572	430	50 days	10
Sign Repair Request - Stop Sign		152	137	1 day	0
Street Light Out Complaint	43	522	441	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:15

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	17	70	67	30 days	61
Alley Pothole Complaint	9	301	287	10 days	18
Pothole in Street Complaint	15	734	654	7 days	11
Sign Repair Request - All Other Signs	70	465	332	50 days	10
Sign Repair Request - Stop Sign		89	82	1 day	0
Street Light Out Complaint	22	521	425	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:16

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut	1			180 days	40
Alley Light Out Complaint	45	246	229	30 days	61
Alley Pothole Complaint	11	108	99	10 days	18
Pothole in Street Complaint	21	675	575	7 days	11
Sign Repair Request - All Other Signs	55	447	279	50 days	10
Sign Repair Request - Stop Sign		67	64	1 day	0
Street Light Out Complaint	55	546	469	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:17

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	37	276	266	30 days	61
Alley Pothole Complaint	15	131	120	10 days	18
Pothole in Street Complaint	26	608	527	7 days	11
Sign Repair Request - All Other Signs	23	853	555	50 days	10
Sign Repair Request - Stop Sign		69	64	1 day	0
Street Light Out Complaint	42	658	543	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:18

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut	2			180 days	40
Alley Light Out Complaint	42	273	258	30 days	61
Alley Pothole Complaint	2	123	111	10 days	18
Pothole in Street Complaint	40	1,481	1,311	7 days	11
Sign Repair Request - All Other Signs	68	489	340	50 days	10
Sign Repair Request - Stop Sign		100	88	1 day	0
Street Light Out Complaint	64	649	558	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:19

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	15	218	206	30 days	61
Alley Pothole Complaint		215	199	10 days	18
Pothole in Street Complaint	3	1,101	974	7 days	11
Sign Repair Request - All Other Signs	26	561	434	50 days	10
Sign Repair Request - Stop Sign	1	115	104	1 day	0
Street Light Out Complaint	44	773	674	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:20

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	18	224	207	30 days	61
Alley Pothole Complaint	5	121	108	10 days	18
Pothole in Street Complaint	22	579	498	7 days	11
Sign Repair Request - All Other Signs	29	757	523	50 days	10
Sign Repair Request - Stop Sign		97	87	1 day	0
Street Light Out Complaint	59	766	619	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:21

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	63	351	324	30 days	61
Alley Pothole Complaint	3	86	83	10 days	18
Pothole in Street Complaint	4	731	601	7 days	11
Sign Repair Request - All Other Signs	42	699	448	50 days	10
Sign Repair Request - Stop Sign	1	110	101	1 day	0
Street Light Out Complaint	61	707	599	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:22

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	50	174	169	30 days	61
Alley Pothole Complaint	26	131	125	10 days	18
Pothole in Street Complaint	47	488	454	7 days	11
Sign Repair Request - All Other Signs	43	406	260	50 days	10
Sign Repair Request - Stop Sign		90	88	1 day	0
Street Light Out Complaint	29	604	527	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:23

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	48	378	356	30 days	61
Alley Pothole Complaint	14	106	100	10 days	18
Pothole in Street Complaint		939	835	7 days	11
Sign Repair Request - All Other Signs	26	561	367	50 days	10
Sign Repair Request - Stop Sign		120	109	1 day	0
Street Light Out Complaint	26	647	550	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:24

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	25	168	155	30 days	61
Alley Pothole Complaint	22	133	130	10 days	18
Pothole in Street Complaint	67	468	407	7 days	11
Sign Repair Request - All Other Signs	27	485	368	50 days	10
Sign Repair Request - Stop Sign		76	72	1 day	0
Street Light Out Complaint	45	644	504	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:25

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	16	160	150	30 days	61
Alley Pothole Complaint	3	99	95	10 days	18
Pothole in Street Complaint	11	747	612	7 days	11
Sign Repair Request - All Other Signs	93	675	475	50 days	10
Sign Repair Request - Stop Sign		142	129	1 day	0
Street Light Out Complaint	51	843	666	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:26

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	2	132	126	30 days	61
Alley Pothole Complaint	36	150	144	10 days	18
Pothole in Street Complaint	30	355	332	7 days	11
Sign Repair Request - All Other Signs	51	496	352	50 days	10
Sign Repair Request - Stop Sign		69	64	1 day	0
Street Light Out Complaint	13	325	296	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:27

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	25	174	157	30 days	61
Alley Pothole Complaint	17	108	97	10 days	18
Pothole in Street Complaint	42	853	741	7 days	11
Sign Repair Request - All Other Signs	63	851	601	50 days	10
Sign Repair Request - Stop Sign		162	143	1 day	0
Street Light Out Complaint	45	705	607	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:28

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut	1	1	1	180 days	40
Alley Light Out Complaint	20	158	149	30 days	61
Alley Pothole Complaint	22	268	256	10 days	18
Pothole in Street Complaint	71	828	700	7 days	11
Sign Repair Request - All Other Signs	76	473	371	50 days	10
Sign Repair Request - Stop Sign		139	125	1 day	0
Street Light Out Complaint	48	787	629	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:29

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut	3			180 days	40
Alley Light Out Complaint	33	213	192	30 days	61
Alley Pothole Complaint	24	177	167	10 days	18
Pothole in Street Complaint	48	557	487	7 days	11
Sign Repair Request - All Other Signs	46	284	214	50 days	10
Sign Repair Request - Stop Sign		53	52	1 day	0
Street Light Out Complaint	33	693	579	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:30

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut	2			180 days	40
Alley Light Out Complaint	5	229	215	30 days	61
Alley Pothole Complaint	8	174	169	10 days	18
Pothole in Street Complaint	43	411	392	7 days	11
Sign Repair Request - All Other Signs	25	520	371	50 days	10
Sign Repair Request - Stop Sign		55	52	1 day	0
Street Light Out Complaint	30	587	497	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:31

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut		2	2	180 days	40
Alley Light Out Complaint	11	197	192	30 days	61
Alley Pothole Complaint	30	283	268	10 days	18
Pothole in Street Complaint	26	598	545	7 days	11
Sign Repair Request - All Other Signs	99	492	376	50 days	10
Sign Repair Request - Stop Sign		82	77	1 day	0
Street Light Out Complaint	25	560	464	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:32

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut	1	5	5	180 days	40
Alley Light Out Complaint	4	150	147	30 days	61
Alley Pothole Complaint	49	237	223	10 days	18
Pothole in Street Complaint	80	616	531	7 days	11
Sign Repair Request - All Other Signs	86	426	324	50 days	10
Sign Repair Request - Stop Sign		84	78	1 day	0
Street Light Out Complaint	42	448	393	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:33

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut	1			180 days	40
Alley Light Out Complaint	6	265	243	30 days	61
Alley Pothole Complaint	47	203	200	10 days	18
Pothole in Street Complaint	82	557	508	7 days	11
Sign Repair Request - All Other Signs	79	548	406	50 days	10
Sign Repair Request - Stop Sign		62	58	1 day	0
Street Light Out Complaint	24	398	357	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:34

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	70	362	331	30 days	61
Alley Pothole Complaint	3	115	107	10 days	18
Pothole in Street Complaint	8	981	853	7 days	11
Sign Repair Request - All Other Signs	28	458	344	50 days	10
Sign Repair Request - Stop Sign		145	123	1 day	0
Street Light Out Complaint	62	841	696	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:35

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	6	200	189	30 days	61
Alley Pothole Complaint	33	313	290	10 days	18
Pothole in Street Complaint	46	555	496	7 days	11
Sign Repair Request - All Other Signs	44	504	375	50 days	10
Sign Repair Request - Stop Sign		41	38	1 day	0
Street Light Out Complaint	31	391	333	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:36

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut	2	4	4	180 days	40
Alley Light Out Complaint	14	255	232	30 days	61
Alley Pothole Complaint	40	226	216	10 days	18
Pothole in Street Complaint	70	560	500	7 days	11
Sign Repair Request - All Other Signs	40	273	216	50 days	10
Sign Repair Request - Stop Sign		48	46	1 day	0
Street Light Out Complaint	59	748	614	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:37

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut		2	2	180 days	40
Alley Light Out Complaint	30	199	187	30 days	61
Alley Pothole Complaint	22	185	173	10 days	18
Pothole in Street Complaint	37	409	368	7 days	11
Sign Repair Request - All Other Signs	52	301	221	50 days	10
Sign Repair Request - Stop Sign		55	53	1 day	0
Street Light Out Complaint	29	519	439	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:38

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut	1			180 days	40
Alley Light Out Complaint	19	361	342	30 days	61
Alley Pothole Complaint	23	257	240	10 days	18
Pothole in Street Complaint	62	699	608	7 days	11
Sign Repair Request - All Other Signs	39	276	210	50 days	10
Sign Repair Request - Stop Sign		52	49	1 day	0
Street Light Out Complaint	61	826	705	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:39

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut		2	2	180 days	40
Alley Light Out Complaint	4	246	239	30 days	61
Alley Pothole Complaint	28	183	172	10 days	18
Pothole in Street Complaint	87	837	755	7 days	11
Sign Repair Request - All Other Signs	46	539	377	50 days	10
Sign Repair Request - Stop Sign		61	57	1 day	0
Street Light Out Complaint	31	674	600	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:40

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut		2	2	180 days	40
Alley Light Out Complaint	16	206	200	30 days	61
Alley Pothole Complaint	40	171	165	10 days	18
Pothole in Street Complaint	85	692	608	7 days	11
Sign Repair Request - All Other Signs	61	380	277	50 days	10
Sign Repair Request - Stop Sign		77	67	1 day	0
Street Light Out Complaint	52	386	343	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:41

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut	2			180 days	40
Alley Light Out Complaint	4	279	260	30 days	61
Alley Pothole Complaint	24	147	140	10 days	18
Pothole in Street Complaint	122	1,123	1,042	7 days	11
Sign Repair Request - All Other Signs	21	448	295	50 days	10
Sign Repair Request - Stop Sign		52	51	1 day	0
Street Light Out Complaint	50	694	599	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:42

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	1	31	30	30 days	61
Alley Pothole Complaint	1	34	30	10 days	18
Pothole in Street Complaint	8	396	315	7 days	11
Sign Repair Request - All Other Signs	71	675	448	50 days	10
Sign Repair Request - Stop Sign		47	42	1 day	0
Street Light Out Complaint	49	439	383	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:43

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut	1			180 days	40
Alley Light Out Complaint	1	112	109	30 days	61
Alley Pothole Complaint	18	97	94	10 days	18
Pothole in Street Complaint	37	347	325	7 days	11
Sign Repair Request - All Other Signs	37	473	337	50 days	10
Sign Repair Request - Stop Sign		38	30	1 day	0
Street Light Out Complaint	14	327	292	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:44

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut	1			180 days	40
Alley Light Out Complaint	1	66	64	30 days	61
Alley Pothole Complaint	25	43	40	10 days	18
Pothole in Street Complaint	46	189	170	7 days	11
Sign Repair Request - All Other Signs	27	354	260	50 days	10
Sign Repair Request - Stop Sign		38	34	1 day	0
Street Light Out Complaint	5	160	141	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:45

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut	1			180 days	40
Alley Light Out Complaint	13	358	341	30 days	61
Alley Pothole Complaint	37	246	233	10 days	18
Pothole in Street Complaint	88	1,115	985	7 days	11
Sign Repair Request - All Other Signs	33	972	696	50 days	10
Sign Repair Request - Stop Sign		84	75	1 day	0
Street Light Out Complaint	26	776	682	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:46

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut		1	1	180 days	40
Alley Light Out Complaint		58	56	30 days	61
Alley Pothole Complaint	10	44	41	10 days	18
Pothole in Street Complaint	38	220	188	7 days	11
Sign Repair Request - All Other Signs	61	218	180	50 days	10
Sign Repair Request - Stop Sign		27	26	1 day	0
Street Light Out Complaint	8	144	137	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:47

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut		2	1	180 days	40
Alley Light Out Complaint	6	119	114	30 days	61
Alley Pothole Complaint	35	191	181	10 days	18
Pothole in Street Complaint	76	619	547	7 days	11
Sign Repair Request - All Other Signs	37	544	402	50 days	10
Sign Repair Request - Stop Sign		61	57	1 day	0
Street Light Out Complaint	36	353	329	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:48

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut	1			180 days	40
Alley Light Out Complaint	3	108	106	30 days	61
Alley Pothole Complaint	42	150	142	10 days	18
Pothole in Street Complaint	58	419	347	7 days	11
Sign Repair Request - All Other Signs	36	292	196	50 days	10
Sign Repair Request - Stop Sign		23	21	1 day	0
Street Light Out Complaint	17	215	199	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:49

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut	2	1	1	180 days	40
Alley Light Out Complaint	8	85	82	30 days	61
Alley Pothole Complaint	30	81	80	10 days	18
Pothole in Street Complaint	70	321	294	7 days	11
Sign Repair Request - All Other Signs	24	323	219	50 days	10
Sign Repair Request - Stop Sign		25	23	1 day	0
Street Light Out Complaint	9	226	192	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:50

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Key Cut	1			180 days	40
Alley Light Out Complaint	8	177	169	30 days	61
Alley Pothole Complaint	37	133	131	10 days	18
Pothole in Street Complaint	72	527	463	7 days	11
Sign Repair Request - All Other Signs	33	306	222	50 days	10
Sign Repair Request - Stop Sign		38	32	1 day	0
Street Light Out Complaint	24	301	267	10 days	19



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-50 Street Restorations

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Lopez asked for the restoration issue: rules and regulations for street and alley resurfacing contracts, current restoration language in all contracts, commissioner's authority restoration upgrades.

The Chicago Department of Transportation's (CDOT) expectations for restoration, resurfacing, and perimeter restoration agreements (PRA) are described in the publicly available [Rules and Regulations for Construction in the Public Way](#). Specifically, restoration requirements can be found in sections 3.4.5 and 4.2, and Appendix E; resurfacing requirements—which invokes the *Rules and Regulations* as they relate to moratorium streets—can be found in section 3.4.3; PRA requirements can be found in section 3.4.5(c). All contractors working in the public way are expected to abide by the *Rules and Regulations*. CDOT's Public Way Inspection unit visits job sites to ensure contractors comply with the *Rules and Regulations*.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-51 Traffic Signal Policy

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Lopez asked about the Traffic Signal Management policy.

The Chicago Department of Transportation relies on resident and ward office 311 requests to evaluate and make traffic signal timing or signal hardware changes. Signal timing and hardware changes are also implemented as part of capital or developer funded projects. When any changes are made to signals, we ensure that the signal operation is adjusted to the current conditions and it meets the relevant federal and state mandates and guidelines.

We are currently developing an active signal management plan that is consistent with policies at other large cities in the country. We recently started conversation with New York and Los Angeles city signal management team to identify best practices that can be incorporated into the CDOT signal management plan. We have engaged a consultant team to help us develop a new set of standard operating procedure and signal management plan. We expect to complete the work on the new signal management plan by mid-year 2021.

In 2019, to modernize the signal infrastructure and to standardize the hardware, we released a signal technology requirements memo which identified various technology and hardware components that should be included in all new and modernized signals going forward. The most significant of these requirements is the need for signal communication for remote management and video technology to continuously gather data from the intersections. These two features will allow us to automatically detect changes in traffic patterns, identify deficiencies in signal operation, and instantly make changes to signal timings. Communication will also help to keep the signals operate synchronously with other signals on a corridor.



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

As always, please let me know if you have any further questions.



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 2, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-52 Alley Sweeping by Ward

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Lopez asked to provide a list of alleys sweeping by ward.

CDOT has reached out to Department of Streets and Sanitation (DSS) to let them know you are interested in this information and we defer to DSS on the response to this inquiry. DSS is responsible for this service.

As always, please let me know if you have any further questions.



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-53 Vacation Time

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Lopez asked for the total cost associated with unused and unscheduled vacation time for all employees year-to-date.

There is no cost associated with unused or unscheduled vacation time that is not paid out. Normal vacation carryover rules still apply to both union and non-union employees.

As always, please let me know if you have any further questions.



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-54 Lost Employee Vacation Cost

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Lopez asked for the total cost associated with the anticipated lost employee vacation not carried over into 2020.

There is no cost associated with lost employee vacation time. Normal carryover rules apply for non-union and union employees, and any remaining vacation amount not eligible for carryover is not paid out by the City.

As always, please let me know if you have any further questions.



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 2, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-55 Remote Work Affidavit

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Lopez asked if employees who are working remotely filed the associated affidavit.

All CDOT employees who are working remotely have completed a City of Chicago Telework Agreement.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-56 5th Ward Investment

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Hairston asked what work was performed in what locations in the 5th Ward under the Infrastructure Improvement Projects.

The non-menu capital projects can be found in the City's Capital Improvement Plan (CIP). Below is the link to the most recent publication.

https://www.chicago.gov/content/dam/city/depts/obm/supp_info/CIP_Archive/2019-2023CIPBook.pdf

The projects are not tracked by ward, however, addresses are listed. The CIP will be updated in Quarter 1 of 2021.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations
From: Gia Biagi
Commissioner
Department of Transportation
CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs
Date: November 4, 2020
Re: Request for Information from Annual Appropriation Committee Hearing
ID#: 84-57 Non-Profits Supported through CDOT

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Reilly asked for Non-Profits supported through CDOT for 2019, 2020 YTD, and 2021 Budget and total funding for 2019 and 2020.

Chicago Department of Transportation (CDOT) directly supports Green Corps—a non-profit, environmental advocacy program—at a rate of \$250,000 annually. Indirectly, CDOT's Division of Infrastructure Management (DIM) supports a litany of non-profits by helping them obtain no-fee public way permits for block parties, parades, and community events. Non-profits supported by DIM include, but are not limited to,

Table with 3 columns listing various non-profit organizations such as SABRINA HANS EVENTS, HYDE PARK CHAMBER OF COMMERCE, and UNITED GERMAN AMERICAN SOCIETIES OF CHICAGO.

CDOT waives the special event permit fee for the preceding non-profit organizations.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 5, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-58 Sidewalk Claims

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Reilly asked for the sidewalk claims and judgements cost CDOT in 2019 and 2020 YTD.

CDOT has reached out to Department of Law (DOL) to let them know you are interested in this information and we defer to DOL on the response to this inquiry. DOL is responsible for regulating settlements and judgements.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor’s Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-59 CDOT Budget Breakout

The following information is provided in response to questions posed at our department’s hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Vasquez asked for a breakdown of funds that go towards the Capital Planning budget versus the Maintenance/Daily Operations budget.

Listed below is a table providing a breakdown of the CDOT budget.

DESCRIPTION	2021 MAYOR’S RECOMMENDATION
Total Operating Budget	\$772,262,691
Grants/Capital*	\$591,818,000
Maintenance/Daily Operations Budget	\$180,444,691
<i>-(Reimbursements from Capital Projects)</i>	<i>\$34,067,438</i>
<i>Total Maintenance/Daily Operations</i>	<i>\$146,377,253</i>

*CDBG is included in Grants/Capital totals, but TIF and Bond projects are not included in the totals.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor’s Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-60 CDOT Funding Balance

The following information is provided in response to questions posed at our department’s hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Smith asked for the citywide sources of funding for projects.

The table below summarizes CDOT’s recommended budgets for Funds 100, 300, 310 and Grants for 2020 and 2021.

TOTAL BY FUND	2020	2021	CHANGE
FUND 100	\$57,547,496	\$45,172,718	(\$12,374,778)
FUND 300	\$47,275,848	\$48,050,672	\$774,824
FUND 310	\$77,955,362	\$87,221,301	\$9,265,939
TOTAL	\$182,778,706	\$180,444,691	(\$2,334,015)

TOTAL GRANTS	2020	2021	CHANGE
	\$229,530,000	\$586,818,000	\$357,288,000



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

Uses for grant funded projects can be found in the City's Capital Improvement Plan (CIP). Below is the link to the most recent publication.

https://www.chicago.gov/content/dam/city/depts/obm/supp_info/CIP_Archive/2019-2023CIPBook.pdf

The projects are not tracked by ward; however, addresses are listed. The CIP will be updated in Quarter 1 of 2021.

As always, please let me know if you have any further questions.



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 2, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-61 CDOT Operating Fund Investments

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Hairston asked for a list of where budgeted funds have been expended including the addresses and locations.

CDOT has attached the work order by ward report, which provides the completed work orders completed by ward in 2020.

As always, please let me know if you have any further questions.

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:1

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved	1	9	9	180 days	64
Alley Light Out Complaint	11	209	194	30 days	61
Alley Pothole Complaint	20	253	232	10 days	17
Bicycle Request/Complaint	9	13	13	30 days	82
Bike Lane Post Repair		22	18	5 days	125
Bridges and Viaducts (All Types)		4	2	7 days	1
Cable Cut		3	3	5 days	1
CDOT Construction Complaints	51	59	57	14 days	97
CDOT Electrical Operations Construction Complaints	7	13	9	25 days	5
City Electrical Vault	4	3	3	40 days	13
Gym Shoe/Object On Electrical Wire	3			7 days	3
In-Ground Pedestrian Crossing Sign Repair	6			5 days	112
Inspect Public Way Request	2	179	163		4
Inspect Public Way Survey				10 days	
Pavement Buckle Repair	10			45 days	58
Pothole in Street Complaint	8	646	559	7 days	11
Protected Bike Lane - Debris Removal	2	1	1	14 days	82
Red Light Camera		4	2	14 days	3
Sidewalk Inspection Request	106	71	71	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	8	46	44	180 days	50
Sign Repair - Base / Bolt Removal	1	10	9	10 days	25
Sign Repair Request - All Other Signs	91	596	437	50 days	10
Sign Repair Request - Do Not Enter Sign		17	17	3 days	0
Sign Repair Request - One Way Sign		36	26	3 days	0
Sign Repair Request - Residential Permit Parking	10				64
Sign Repair Request - Stop Sign		90	84	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		2	2	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		278	234		7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:1

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	21	12	12	45 days	34
Street Light On During Day Complaint	7	11	11	7 days	32
Street Light Out Complaint	36	484	435	10 days	19
Street Light Pole Damage Complaint	1	48	45	10 days	3
Street Light Pole Door Missing Complaint	11	19	19	7 days	91
Street Paint Marking Maintenance	8	212	40	180 days	2
Traffic Calming				60 days	
Traffic Signal Out Complaint	2	306	124	1 day	0
Traffic Signal Timing		7	5	90 days	9
Viaduct Light Out Complaint	7			30 days	53
Wire Down		50	45	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:2

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		1	1	180 days	64
Alley Light Out Complaint	10	153	142	30 days	61
Alley Pothole Complaint	8	133	122	10 days	17
Bicycle Request/Complaint	8	14	14	30 days	82
Bike Lane Post Repair	1	15	15	5 days	125
Bridges and Viaducts (All Types)		6	6	7 days	1
Cable Cut		3	3	5 days	1
CDOT Construction Complaints	37	25	25	14 days	97
CDOT Electrical Operations Construction Complaints	5	19	10	25 days	5
City Electrical Vault	1			40 days	13
Gym Shoe/Object On Electrical Wire	2			7 days	3
In-Ground Pedestrian Crossing Sign Repair	3			5 days	112
Inspect Public Way Request		185	156	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	6	3	3	45 days	58
Pothole in Street Complaint	12	361	334	7 days	11
Protected Bike Lane - Debris Removal	1	2	2	14 days	82
Red Light Camera				14 days	3
Sidewalk Inspection Request	60	68	66	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	4	14	14	180 days	50
Sign Repair - Base / Bolt Removal	1	4	4	10 days	25
Sign Repair Request - All Other Signs	29	408	280	50 days	10
Sign Repair Request - Do Not Enter Sign		15	15	3 days	0
Sign Repair Request - One Way Sign		27	21	3 days	0
Sign Repair Request - Residential Permit Parking	12				64
Sign Repair Request - Stop Sign		69	59	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		2	2	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		148	117	7 days	7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:2

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Camera		1	1	14 days	2
Speed Hump Repair	16			45 days	34
Street Light On During Day Complaint	23	4	4	7 days	32
Street Light Out Complaint	19	351	302	10 days	19
Street Light Pole Damage Complaint	3	32	31		3
Street Light Pole Door Missing Complaint	4	22	22	7 days	91
Street Paint Marking Maintenance	16	101	43	180 days	2
Traffic Calming				60 days	
Traffic Signal Out Complaint		183	100	1 day	0
Traffic Signal Timing		5	5	90 days	9
Viaduct Light Out Complaint	1			30 days	53
Wire Down		25	25	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:3

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		7	7	180 days	64
Alley Light Out Complaint	20	120	113	30 days	61
Alley Pothole Complaint	6	74	66	10 days	17
Bicycle Request/Complaint	2	1	1	30 days	82
Bike Lane Post Repair				5 days	125
Bridges and Viaducts (All Types)		16	15	7 days	1
Cable Cut		4	4	5 days	1
CDOT Construction Complaints	26	10	10	14 days	97
CDOT Electrical Operations Construction Complaints	13	9	6	25 days	5
City Electrical Vault	2			40 days	13
Gym Shoe/Object On Electrical Wire	2			7 days	3
In-Ground Pedestrian Crossing Sign Repair		3	3	5 days	112
Inspect Public Way Request		98	93	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		5	5	30 days	8
Pavement Buckle Repair	8	34	33	45 days	58
Pothole in Street Complaint	29	420	375	7 days	11
Protected Bike Lane - Debris Removal	1			14 days	82
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	49	37	37	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	2	4	4	180 days	50
Sign Repair - Base / Bolt Removal		5	5	10 days	25
Sign Repair Request - All Other Signs	13	437	295	50 days	10
Sign Repair Request - Do Not Enter Sign		9	9	3 days	0
Sign Repair Request - One Way Sign		28	17	3 days	0
Sign Repair Request - Residential Permit Parking	2				64
Sign Repair Request - Stop Sign		70	64	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		3	3	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		57	42		7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:3

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	1	4	4	45 days	34
Street Light On During Day Complaint	12	15	15	7 days	32
Street Light Out Complaint	45	558	477	10 days	19
Street Light Pole Damage Complaint	3	55	51	10 days	3
Street Light Pole Door Missing Complaint	6	14	14	7 days	91
Street Paint Marking Maintenance	5	111	26	180 days	2
Traffic Signal Out Complaint		472	205	1 day	0
Traffic Signal Timing		9	9	90 days	9
Viaduct Light Out Complaint	10	8	6	30 days	53
Wire Down		50	49	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:4

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		8	8	180 days	64
Alley Light Out Complaint	22	111	106	30 days	61
Alley Pothole Complaint	5	39	36	10 days	17
Bicycle Request/Complaint	11	1	1	30 days	82
Bike Lane Post Repair	1	6	6	5 days	125
Bridges and Viaducts (All Types)		10	6	7 days	1
Cable Cut		6	6	5 days	1
CDOT Construction Complaints	32	39	35	14 days	97
CDOT Electrical Operations Construction Complaints	9	9	6	25 days	5
City Electrical Vault	6	1	1	40 days	13
Gym Shoe/Object On Electrical Wire	3			7 days	3
In-Ground Pedestrian Crossing Sign Repair	1	3	3	5 days	112
Inspect Public Way Request	1	150	117		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		3	3	30 days	8
Pavement Buckle Repair	27	68	57	45 days	58
Pothole in Street Complaint	29	371	323	7 days	11
Protected Bike Lane - Debris Removal	4	1	1	14 days	82
Red Light Camera		2	2	14 days	3
Sidewalk Inspection Request	66	64	64	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	3	3	180 days	50
Sign Repair - Base / Bolt Removal		4	4	10 days	25
Sign Repair Request - All Other Signs	19	973	604	50 days	10
Sign Repair Request - Do Not Enter Sign		17	17	3 days	0
Sign Repair Request - One Way Sign		40	28	3 days	0
Sign Repair Request - Stop Sign		105	92	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		47	42		7
Speed Camera				14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:4

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair		5	5	45 days	34
Street Light On During Day Complaint	28	8	8	7 days	32
Street Light Out Complaint	42	447	393	10 days	19
Street Light Pole Damage Complaint	4	73	66		3
Street Light Pole Door Missing Complaint	7	22	22	7 days	91
Street Paint Marking Maintenance	5	242	47	180 days	2
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint	1	329	164	1 day	0
Traffic Signal Timing		8	8	90 days	9
Viaduct Light Out Complaint	7			30 days	53
Wire Down		28	28	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:5

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		1	1	180 days	64
Alley Light Out Complaint	30	114	111	30 days	61
Alley Pothole Complaint		36	36	10 days	17
Bicycle Request/Complaint	8	1	1	30 days	82
Bike Lane Post Repair	2	10	10	5 days	125
Bridges and Viaducts (All Types)		13	10	7 days	1
Cable Cut		1	1	5 days	1
CDOT Construction Complaints	6	64	59	14 days	97
CDOT Electrical Operations Construction Complaints	4	26	17	25 days	5
City Electrical Vault	4			40 days	13
Gym Shoe/Object On Electrical Wire				7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request		115	94	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	4	60	58	45 days	58
Pothole in Street Complaint	7	624	509	7 days	11
Protected Bike Lane - Debris Removal	2	1	1	14 days	82
Red Light Camera		5	4	14 days	3
Sidewalk Inspection Request	34	42	42	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	3	1	1	180 days	50
Sign Repair - Base / Bolt Removal		7	7	10 days	25
Sign Repair Request - All Other Signs	31	514	345	50 days	10
Sign Repair Request - Do Not Enter Sign		15	15	3 days	0
Sign Repair Request - One Way Sign		30	24	3 days	0
Sign Repair Request - Stop Sign		78	66	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		27	26	7 days	7
Speed Camera				14 days	2
Speed Hump Repair		16	16	45 days	34
Street Light On During Day Complaint	5	1	1	7 days	32

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:5

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Out Complaint	56	532	426	10 days	19
Street Light Pole Damage Complaint	3	71	66		3
Street Light Pole Door Missing Complaint	2	40	40	7 days	91
Street Paint Marking Maintenance	11	425	113	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint		203	78	1 day	0
Traffic Signal Timing		18	13	90 days	9
Viaduct Light Out Complaint	13	2	2	30 days	53
Wire Down		40	38	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:6

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		2	2	180 days	64
Alley Light Out Complaint	60	419	383	30 days	61
Alley Pothole Complaint	8	77	67	10 days	17
Bicycle Request/Complaint	2	1	1	30 days	82
Bike Lane Post Repair		1	1	5 days	125
Bridges and Viaducts (All Types)		2	1	7 days	1
Cable Cut	1	3	3	5 days	1
CDOT Construction Complaints	45	48	42	14 days	97
CDOT Electrical Operations Construction Complaints	2	20	11	25 days	5
City Electrical Vault				40 days	13
Gym Shoe/Object On Electrical Wire	4	3	3	7 days	3
In-Ground Pedestrian Crossing Sign Repair	2			5 days	112
Inspect Public Way Request		175	141	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance	1	3	2	30 days	8
Pavement Buckle Repair	18	48	48	45 days	58
Pothole in Street Complaint	22	599	533	7 days	11
Protected Bike Lane - Debris Removal	1	1	1	14 days	82
Red Light Camera		4	2	14 days	3
Sidewalk Inspection Request	109	69	68	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)				180 days	50
Sign Repair - Base / Bolt Removal	2	2	2	10 days	25
Sign Repair Request - All Other Signs	26	542	384	50 days	10
Sign Repair Request - Do Not Enter Sign		25	21	3 days	0
Sign Repair Request - One Way Sign		94	63	3 days	0
Sign Repair Request - Residential Permit Parking	8				64
Sign Repair Request - Stop Sign		123	104	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		26	19	7 days	7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:6

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Camera		1	1	14 days	2
Speed Hump Repair	9	1	1	45 days	34
Street Light On During Day Complaint	4	3	3	7 days	32
Street Light Out Complaint	39	724	615	10 days	19
Street Light Pole Damage Complaint	2	74	71		3
Street Light Pole Door Missing Complaint	3	9	9	7 days	91
Street Paint Marking Maintenance	2	181	49	180 days	2
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint	2	244	99	1 day	0
Traffic Signal Timing		8	6	90 days	9
Viaduct Light Out Complaint	2	4	4	30 days	53
Wire Down		68	65	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:7

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		1	1	180 days	64
Alley Light Out Complaint	34	237	221	30 days	61
Alley Pothole Complaint	2	68	65	10 days	17
Bicycle Request/Complaint	1	1	1	30 days	82
Bike Lane Post Repair				5 days	125
Bridges and Viaducts (All Types)		2	2	7 days	1
Cable Cut		1	1	5 days	1
CDOT Construction Complaints	26	82	75	14 days	97
CDOT Electrical Operations Construction Complaints	7	2	1	25 days	5
City Electrical Vault	2			40 days	13
Gym Shoe/Object On Electrical Wire				7 days	3
In-Ground Pedestrian Crossing Sign Repair	2	1	1	5 days	112
Inspect Public Way Request	1	119	96	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	3	65	65	45 days	58
Pothole in Street Complaint	4	531	448	7 days	11
Red Light Camera				14 days	3
Sidewalk Inspection Request	40	34	34	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)		2	2	180 days	50
Sign Repair - Base / Bolt Removal	1	1	1	10 days	25
Sign Repair Request - All Other Signs	38	462	336	50 days	10
Sign Repair Request - Do Not Enter Sign		10	10	3 days	0
Sign Repair Request - One Way Sign		74	49	3 days	0
Sign Repair Request - Residential Permit Parking	3	2	2		64
Sign Repair Request - Stop Sign		79	76	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		25	24		7
Speed Hump Repair		19	19	45 days	34
Street Light On During Day Complaint	3	4	4	7 days	32

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:7

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Out Complaint	39	624	513	10 days	19
Street Light Pole Damage Complaint	2	85	82	10 days	3
Street Light Pole Door Missing Complaint	3	34	34	7 days	91
Street Paint Marking Maintenance	2	42	11	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		82	39	1 day	0
Traffic Signal Timing		6	4	90 days	9
Viaduct Light Out Complaint	3			30 days	53
Wire Down		43	40	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:8

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		18	18	180 days	64
Alley Light Out Complaint	40	445	402	30 days	61
Alley Pothole Complaint		102	92	10 days	17
Bicycle Request/Complaint	2			30 days	82
Bike Lane Post Repair				5 days	125
Bridges and Viaducts (All Types)		13	10	7 days	1
Cable Cut		8	8	5 days	1
CDOT Construction Complaints	9	120	107	14 days	97
CDOT Electrical Operations Construction Complaints	11	15	9	25 days	5
City Electrical Vault	6			40 days	13
Gym Shoe/Object On Electrical Wire	2			7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request		167	146	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		4	4	30 days	8
Pavement Buckle Repair	5	78	77	45 days	58
Pothole in Street Complaint	2	970	751	7 days	11
Red Light Camera		7	4	14 days	3
Sidewalk Inspection Request	118	78	77	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)				180 days	50
Sign Repair - Base / Bolt Removal				10 days	25
Sign Repair Request - All Other Signs	21	632	450	50 days	10
Sign Repair Request - Do Not Enter Sign		13	12	3 days	0
Sign Repair Request - One Way Sign		72	51	3 days	0
Sign Repair Request - Residential Permit Parking	4	2	2		64
Sign Repair Request - Stop Sign		114	111	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		49	34	7 days	7
Speed Camera				14 days	2
Speed Hump Repair	6	35	35	45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:8

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	8	7	7	7 days	32
Street Light Out Complaint	48	861	721	10 days	19
Street Light Pole Damage Complaint	4	86	78		3
Street Light Pole Door Missing Complaint	4	15	15	7 days	91
Street Paint Marking Maintenance	11	714	170	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint		189	83	1 day	0
Traffic Signal Timing		13	10	90 days	9
Viaduct Light Out Complaint	4	2	2	30 days	53
Wire Down		83	81	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:9

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		5	5	180 days	64
Alley Light Out Complaint	57	270	259	30 days	61
Alley Pothole Complaint	3	89	80	10 days	17
Bicycle Request/Complaint				30 days	82
Bike Lane Post Repair		1	1	5 days	125
Bridges and Viaducts (All Types)		6	6	7 days	1
Cable Cut		4	4	5 days	1
CDOT Construction Complaints	42	56	52	14 days	97
CDOT Electrical Operations Construction Complaints	4	18	10	25 days	5
City Electrical Vault	2	1	1	40 days	13
Gym Shoe/Object On Electrical Wire	4			7 days	3
Inspect Public Way Request	2	155	134		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		2	2	30 days	8
Pavement Buckle Repair	14	77	76	45 days	58
Pothole in Street Complaint	4	797	709	7 days	11
Protected Bike Lane - Debris Removal	1	1	1	14 days	82
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	149	44	42	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1			180 days	50
Sign Repair Request - All Other Signs	28	662	469	50 days	10
Sign Repair Request - Do Not Enter Sign		18	18	3 days	0
Sign Repair Request - One Way Sign		63	39	3 days	0
Sign Repair Request - Residential Permit Parking	1				64
Sign Repair Request - Stop Sign		137	113	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow – Uncleared Sidewalk Complaint		18	13		7
Speed Camera				14 days	2
Speed Hump Repair	5	15	15	45 days	34
Street Light On During Day Complaint	7	13	13	7 days	32
Street Light Out Complaint	93	996	821	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:9

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Pole Damage Complaint	1	94	90		3
Street Light Pole Door Missing Complaint	2	59	59	7 days	91
Street Paint Marking Maintenance	4	231	81	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		234	89	1 day	0
Traffic Signal Timing		3	3	90 days	9
Viaduct Light Out Complaint	5	2	2	30 days	53
Wire Down	1	92	91	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:10

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		15	15	180 days	64
Alley Light Out Complaint	74	620	568	30 days	61
Alley Pothole Complaint	9	256	245	10 days	17
Bicycle Request/Complaint	2			30 days	82
Bike Lane Post Repair		3	3	5 days	125
Bridges and Viaducts (All Types)		13	10	7 days	1
Cable Cut		2	2	5 days	1
CDOT Construction Complaints	30	39	37	14 days	97
CDOT Electrical Operations Construction Complaints	7	21	15	25 days	5
City Electrical Vault	1			40 days	13
Gym Shoe/Object On Electrical Wire	1			7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request		108	99	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		2	1	30 days	8
Pavement Buckle Repair	13	38	37	45 days	58
Pothole in Street Complaint	15	929	813	7 days	11
Protected Bike Lane - Debris Removal	1	1	1	14 days	82
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	110	125	118	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	3	1	1	180 days	50
Sign Repair - Base / Bolt Removal		2	2	10 days	25
Sign Repair Request - All Other Signs	41	472	351	50 days	10
Sign Repair Request - Do Not Enter Sign		14	14	3 days	0
Sign Repair Request - One Way Sign		45	34	3 days	0
Sign Repair Request - Residential Permit Parking	2				64
Sign Repair Request - Stop Sign		155	138	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		12	11		7
Speed Camera		1	1	14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:10

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	10	28	28	45 days	34
Street Light On During Day Complaint	24	6	6	7 days	32
Street Light Out Complaint	75	1,033	859	10 days	19
Street Light Pole Damage Complaint	2	106	98	10 days	3
Street Light Pole Door Missing Complaint	7	29	27	7 days	91
Street Paint Marking Maintenance	5	259	42	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint		369	131	1 day	0
Traffic Signal Timing		3	3	90 days	9
Viaduct Light Out Complaint	4	4	4	30 days	53
Wire Down	1	64	61	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:11

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		8	8	180 days	64
Alley Light Out Complaint	29	277	255	30 days	61
Alley Pothole Complaint	6	92	89	10 days	17
Bicycle Request/Complaint	1			30 days	82
Bike Lane Post Repair		6	6	5 days	125
Bridges and Viaducts (All Types)		15	15	7 days	1
Cable Cut		4	4	5 days	1
CDOT Construction Complaints	25	34	33	14 days	97
CDOT Electrical Operations Construction Complaints	9	27	21	25 days	5
City Electrical Vault	4			40 days	13
Gym Shoe/Object On Electrical Wire	3			7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request	1	103	97		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	5	2	2	45 days	58
Pothole in Street Complaint	1	672	590	7 days	11
Protected Bike Lane - Debris Removal		3	3	14 days	82
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	107	94	89	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	4	2	1	180 days	50
Sign Repair - Base / Bolt Removal		7	7	10 days	25
Sign Repair Request - All Other Signs	23	704	512	50 days	10
Sign Repair Request - Do Not Enter Sign		12	9	3 days	0
Sign Repair Request - One Way Sign		38	28	3 days	0
Sign Repair Request - Residential Permit Parking	7				64
Sign Repair Request - Stop Sign		122	112	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		3	3	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		64	56		7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:11

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Camera				14 days	2
Speed Hump Repair	14			45 days	34
Street Light On During Day Complaint	17	13	13	7 days	32
Street Light Out Complaint	44	531	463	10 days	19
Street Light Pole Damage Complaint	4	78	76	10 days	3
Street Light Pole Door Missing Complaint	4	13	13	7 days	91
Street Paint Marking Maintenance	5	55	24	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		384	157	1 day	0
Traffic Signal Timing		12	12	90 days	9
Viaduct Light Out Complaint	14	13	12	30 days	53
Wire Down		52	49	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:12

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		1	1	180 days	64
Alley Light Out Complaint	47	148	138	30 days	61
Alley Pothole Complaint	21	195	188	10 days	17
Bicycle Request/Complaint	1			30 days	82
Bike Lane Post Repair		2	2	5 days	125
Bridges and Viaducts (All Types)		18	12	7 days	1
Cable Cut		1	1	5 days	1
CDOT Construction Complaints	12	37	35	14 days	97
CDOT Electrical Operations Construction Complaints	5	6	5	25 days	5
City Electrical Vault	4			40 days	13
Gym Shoe/Object On Electrical Wire	18	6	6	7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request		55	50	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	2	1	1	45 days	58
Pothole in Street Complaint	9	682	599	7 days	11
Protected Bike Lane - Debris Removal	2	1	1	14 days	82
Red Light Camera		3	3	14 days	3
Sidewalk Inspection Request	42	58	56	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	3	3	3	180 days	50
Sign Repair - Base / Bolt Removal		3	3	10 days	25
Sign Repair Request - All Other Signs	72	488	384	50 days	10
Sign Repair Request - Do Not Enter Sign		23	20	3 days	0
Sign Repair Request - One Way Sign		43	24	3 days	0
Sign Repair Request - Residential Permit Parking	7				64
Sign Repair Request - Stop Sign		133	117	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		42	38		7
Speed Camera		1	1	14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:12

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	16			45 days	34
Street Light On During Day Complaint	9	10	10	7 days	32
Street Light Out Complaint	42	560	482	10 days	19
Street Light Pole Damage Complaint	2	32	32	10 days	3
Street Light Pole Door Missing Complaint	12	18	18	7 days	91
Street Paint Marking Maintenance	7	249	90	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	2			60 days	
Traffic Signal Out Complaint		176	90	1 day	0
Traffic Signal Timing		12	6	90 days	9
Viaduct Light Out Complaint	7	12	12	30 days	53
Wire Down		25	22	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:13

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		1	1	180 days	64
Alley Light Out Complaint	69	487	461	30 days	61
Alley Pothole Complaint	4	116	111	10 days	17
Bicycle Request/Complaint				30 days	82
Bridges and Viaducts (All Types)		1	1	7 days	1
Cable Cut		11	11	5 days	1
CDOT Construction Complaints	28	25	23	14 days	97
CDOT Electrical Operations Construction Complaints	1	5	4	25 days	5
Gym Shoe/Object On Electrical Wire	1			7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request	1	130	114		4
Inspect Public Way Survey				10 days	
Pavement Buckle Repair	8			45 days	58
Pothole in Street Complaint	17	1,085	947	7 days	11
Protected Bike Lane - Debris Removal	1			14 days	82
Red Light Camera				14 days	3
Sidewalk Inspection Request	76	54	54	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	2	2	180 days	50
Sign Repair - Base / Bolt Removal	1	3	2	10 days	25
Sign Repair Request - All Other Signs	7	508	330	50 days	10
Sign Repair Request - Do Not Enter Sign		4	4	3 days	0
Sign Repair Request - One Way Sign		60	36	3 days	0
Sign Repair Request - Residential Permit Parking	3				64
Sign Repair Request - Stop Sign		73	68	1 day	0
Snow – Uncleared Sidewalk Complaint		36	30		7
Speed Hump Repair	8			45 days	34
Street Light On During Day Complaint	29	19	19	7 days	32
Street Light Out Complaint	32	973	835	10 days	19
Street Light Pole Damage Complaint	1	60	58	10 days	3
Street Light Pole Door Missing Complaint	1	36	34	7 days	91

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:13

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Paint Marking Maintenance	3	198	40	180 days	2
Traffic Calming				60 days	
Traffic Signal Out Complaint		197	70	1 day	0
Traffic Signal Timing		2	2	90 days	9
Viaduct Light Out Complaint	3	1	1	30 days	53
Wire Down		48	45	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:14

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		6	6	180 days	64
Alley Light Out Complaint	48	258	250	30 days	61
Alley Pothole Complaint	8	131	123	10 days	17
Bicycle Request/Complaint				30 days	82
Bridges and Viaducts (All Types)		8	7	7 days	1
Cable Cut		1	1	5 days	1
CDOT Construction Complaints	46	12	11	14 days	97
CDOT Electrical Operations Construction Complaints	3	2	2	25 days	5
City Electrical Vault	2			40 days	13
Gym Shoe/Object On Electrical Wire	11	2	2	7 days	3
Inspect Public Way Request		96	85	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	11	12	12	45 days	58
Pothole in Street Complaint	25	652	590	7 days	11
Protected Bike Lane - Debris Removal		1	1	14 days	82
Red Light Camera		4	2	14 days	3
Sidewalk Inspection Request	92	50	49	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1			180 days	50
Sign Repair - Base / Bolt Removal	1	4	4	10 days	25
Sign Repair Request - All Other Signs	26	571	429	50 days	10
Sign Repair Request - Do Not Enter Sign		49	42	3 days	0
Sign Repair Request - One Way Sign		85	55	3 days	0
Sign Repair Request - Residential Permit Parking	5				64
Sign Repair Request - Stop Sign		152	137	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		39	36		7
Speed Camera		2	2	14 days	2
Speed Hump Repair	12	5	5	45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:14

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	15	15	15	7 days	32
Street Light Out Complaint	42	522	441	10 days	19
Street Light Pole Damage Complaint	2	47	41	10 days	3
Street Light Pole Door Missing Complaint	16	41	34	7 days	91
Street Paint Marking Maintenance	3	495	69	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	7	3	3	60 days	
Traffic Signal Out Complaint		245	85	1 day	0
Traffic Signal Timing		5	4	90 days	9
Viaduct Light Out Complaint	1			30 days	53
Wire Down		59	55	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:15

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		4	4	180 days	64
Alley Light Out Complaint	17	70	67	30 days	61
Alley Pothole Complaint	10	300	286	10 days	17
Bicycle Request/Complaint				30 days	82
Bike Lane Post Repair		1	1	5 days	125
Bridges and Viaducts (All Types)		9	7	7 days	1
Cable Cut		1	1	5 days	1
CDOT Construction Complaints	19	31	28	14 days	97
CDOT Electrical Operations Construction Complaints	5	10	6	25 days	5
City Electrical Vault				40 days	13
Gym Shoe/Object On Electrical Wire	3	6	6	7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request	1	208	193		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	7	16	16	45 days	58
Pothole in Street Complaint	22	727	648	7 days	11
Red Light Camera				14 days	3
Sidewalk Inspection Request	71	30	27	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	1	1	180 days	50
Sign Repair - Base / Bolt Removal				10 days	25
Sign Repair Request - All Other Signs	70	465	332	50 days	10
Sign Repair Request - Do Not Enter Sign		17	14	3 days	0
Sign Repair Request - One Way Sign		33	26	3 days	0
Sign Repair Request - Residential Permit Parking	9				64
Sign Repair Request - Stop Sign		89	82	1 day	0
Snow – Uncleared Sidewalk Complaint		35	33		7
Speed Camera		1	1	14 days	2
Speed Hump Repair	7	1	1	45 days	34
Street Light On During Day Complaint	15	7	7	7 days	32
Street Light Out Complaint	22	521	425	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:15

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Pole Damage Complaint		40	37	10 days	3
Street Light Pole Door Missing Complaint	5	28	28	7 days	91
Street Paint Marking Maintenance	6	29	10	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		174	78	1 day	0
Traffic Signal Timing		6	6	90 days	9
Viaduct Light Out Complaint	1	3	3	30 days	53
Wire Down		77	67	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:16

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		5	5	180 days	64
Alley Light Out Complaint	45	246	229	30 days	61
Alley Pothole Complaint	11	108	99	10 days	17
Bicycle Request/Complaint				30 days	82
Bike Lane Post Repair				5 days	125
Bridges and Viaducts (All Types)		7	7	7 days	1
Cable Cut	1	3	3	5 days	1
CDOT Construction Complaints	31	23	21	14 days	97
CDOT Electrical Operations Construction Complaints	1			25 days	5
City Electrical Vault	1			40 days	13
Gym Shoe/Object On Electrical Wire	10			7 days	3
In-Ground Pedestrian Crossing Sign Repair	2			5 days	112
Inspect Public Way Request	1	77	65		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		4	4	30 days	8
Pavement Buckle Repair	14			45 days	58
Pothole in Street Complaint	21	675	575	7 days	11
Red Light Camera		3	2	14 days	3
Sidewalk Inspection Request	68	33	31	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	1	1	180 days	50
Sign Repair - Base / Bolt Removal		3	3	10 days	25
Sign Repair Request - All Other Signs	55	447	279	50 days	10
Sign Repair Request - Do Not Enter Sign		4	4	3 days	0
Sign Repair Request - One Way Sign		38	29	3 days	0
Sign Repair Request - Residential Permit Parking	2				64
Sign Repair Request - Stop Sign		67	64	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		13	9		7
Speed Camera				14 days	2
Speed Hump Repair	13			45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:16

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	3	19	19	7 days	32
Street Light Out Complaint	55	546	469	10 days	19
Street Light Pole Damage Complaint		48	47	10 days	3
Street Light Pole Door Missing Complaint	3	8	8	7 days	91
Street Paint Marking Maintenance	2	44	21	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		129	66	1 day	0
Traffic Signal Timing		3	3	90 days	9
Viaduct Light Out Complaint	2	6	5	30 days	53
Wire Down	1	53	52	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:17

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		2	2	180 days	64
Alley Light Out Complaint	37	276	266	30 days	61
Alley Pothole Complaint	15	131	120	10 days	17
Bicycle Request/Complaint				30 days	82
Bike Lane Post Repair	2			5 days	125
Bridges and Viaducts (All Types)		7	6	7 days	1
Cable Cut		3	3	5 days	1
CDOT Construction Complaints	42	42	39	14 days	97
CDOT Electrical Operations Construction Complaints	2	8	5	25 days	5
City Electrical Vault		1	1	40 days	13
Gym Shoe/Object On Electrical Wire	4			7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request		123	116	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	13	15	14	45 days	58
Pothole in Street Complaint	26	608	527	7 days	11
Red Light Camera		2	2	14 days	3
Sidewalk Inspection Request	61	35	33	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	3	2	180 days	50
Sign Repair - Base / Bolt Removal		1	1	10 days	25
Sign Repair Request - All Other Signs	23	853	555	50 days	10
Sign Repair Request - Do Not Enter Sign		9	9	3 days	0
Sign Repair Request - One Way Sign		63	41	3 days	0
Sign Repair Request - Residential Permit Parking	3				64
Sign Repair Request - Stop Sign		69	64	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		26	20		7
Speed Camera				14 days	2
Speed Hump Repair	9			45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:17

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	5	13	13	7 days	32
Street Light Out Complaint	42	658	543	10 days	19
Street Light Pole Damage Complaint	1	29	28	10 days	3
Street Light Pole Door Missing Complaint		14	14	7 days	91
Street Paint Marking Maintenance	2	233	50	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		171	81	1 day	0
Traffic Signal Timing		3	3	90 days	9
Viaduct Light Out Complaint	3	1	1	30 days	53
Wire Down		48	46	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:18

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		9	9	180 days	64
Alley Light Out Complaint	42	273	258	30 days	61
Alley Pothole Complaint	3	122	110	10 days	17
Bicycle Request/Complaint				30 days	82
Bike Lane Post Repair	1	2	2	5 days	125
Bridges and Viaducts (All Types)		6	5	7 days	1
Cable Cut		2	2	5 days	1
CDOT Construction Complaints	40	54	49	14 days	97
CDOT Electrical Operations Construction Complaints	5	12	9	25 days	5
City Electrical Vault				40 days	13
Gym Shoe/Object On Electrical Wire	2			7 days	3
In-Ground Pedestrian Crossing Sign Repair	1			5 days	112
Inspect Public Way Request		101	92	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	16	2	2	45 days	58
Pothole in Street Complaint	49	1,472	1,305	7 days	11
Red Light Camera		5	4	14 days	3
Sidewalk Inspection Request	147	92	90	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	2	2	180 days	50
Sign Repair - Base / Bolt Removal				10 days	25
Sign Repair Request - All Other Signs	68	489	340	50 days	10
Sign Repair Request - Do Not Enter Sign		12	10	3 days	0
Sign Repair Request - One Way Sign		36	25	3 days	0
Sign Repair Request - Stop Sign		100	88	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		32	23		7
Speed Camera		4	3	14 days	2
Speed Hump Repair	18			45 days	34
Street Light On During Day Complaint	6	14	14	7 days	32
Street Light Out Complaint	63	649	558	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:18

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Pole Damage Complaint	3	87	83	10 days	3
Street Light Pole Door Missing Complaint	3	21	21	7 days	91
Street Paint Marking Maintenance	18	136	40	180 days	2
Traffic Signal Out Complaint		228	91	1 day	0
Traffic Signal Timing		7	5	90 days	9
Viaduct Light Out Complaint	6	2	2	30 days	53
Wire Down	1	55	52	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:19

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved	1	64	60	180 days	64
Alley Light Out Complaint	15	218	206	30 days	61
Alley Pothole Complaint		215	199	10 days	17
Bicycle Request/Complaint	1			30 days	82
Bike Lane Post Repair	1	1	1	5 days	125
Bridges and Viaducts (All Types)		1	1	7 days	1
Cable Cut		7	7	5 days	1
CDOT Construction Complaints	41	54	52	14 days	97
CDOT Electrical Operations Construction Complaints	7	24	22	25 days	5
City Electrical Vault	3			40 days	13
Gym Shoe/Object On Electrical Wire	1	1	1	7 days	3
Inspect Public Way Request	1	112	103	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		5	4	30 days	8
Pavement Buckle Repair	3	62	61	45 days	58
Pothole in Street Complaint	3	1,101	974	7 days	11
Sidewalk Inspection Request	168	108	108	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)				180 days	50
Sign Repair - Base / Bolt Removal		2	2	10 days	25
Sign Repair Request - All Other Signs	26	560	433	50 days	10
Sign Repair Request - Do Not Enter Sign		20	19	3 days	0
Sign Repair Request - One Way Sign		23	15	3 days	0
Sign Repair Request - Residential Permit Parking	2				64
Sign Repair Request - Stop Sign	1	115	104	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		40	33		7
Speed Camera		1	1	14 days	2
Speed Hump Repair		11	11	45 days	34
Street Light On During Day Complaint	18	7	7	7 days	32

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:19

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Out Complaint	44	773	674	10 days	19
Street Light Pole Damage Complaint	1	148	142	10 days	3
Street Light Pole Door Missing Complaint	9	38	38	7 days	91
Street Paint Marking Maintenance	6	23	10	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint		489	101	1 day	0
Traffic Signal Timing	1	7	7	90 days	9
Wire Down		162	157	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:20

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		6	6	180 days	64
Alley Light Out Complaint	18	224	207	30 days	61
Alley Pothole Complaint	4	121	108	10 days	17
Bicycle Request/Complaint		1	1	30 days	82
Bike Lane Post Repair	1	1	1	5 days	125
Bridges and Viaducts (All Types)		4	4	7 days	1
Cable Cut		3	3	5 days	1
CDOT Construction Complaints	21	62	58	14 days	97
CDOT Electrical Operations Construction Complaints	5	12	7	25 days	5
City Electrical Vault	4	1	1	40 days	13
Gym Shoe/Object On Electrical Wire	6	1	1	7 days	3
In-Ground Pedestrian Crossing Sign Repair	1			5 days	112
Inspect Public Way Request	1	138	111		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		2	2	30 days	8
Pavement Buckle Repair	17			45 days	58
Pothole in Street Complaint	22	579	498	7 days	11
Red Light Camera		5	4	14 days	3
Sidewalk Inspection Request	54	55	48	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1			180 days	50
Sign Repair - Base / Bolt Removal		2	1	10 days	25
Sign Repair Request - All Other Signs	30	756	523	50 days	10
Sign Repair Request - Do Not Enter Sign		14	13	3 days	0
Sign Repair Request - One Way Sign		68	43	3 days	0
Sign Repair Request - Residential Permit Parking	1				64
Sign Repair Request - Stop Sign		97	87	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		37	28		7
Speed Camera		2	2	14 days	2
Speed Hump Repair	10	1	1	45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:20

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	10	2	2	7 days	32
Street Light Out Complaint	59	766	619	10 days	19
Street Light Pole Damage Complaint	5	71	66	10 days	3
Street Light Pole Door Missing Complaint	2	12	12	7 days	91
Street Paint Marking Maintenance	4	89	24	180 days	2
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		331	139	1 day	0
Traffic Signal Timing		4	4	90 days	9
Viaduct Light Out Complaint	7	2	2	30 days	53
Wire Down		62	61	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:21

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		5	5	180 days	64
Alley Light Out Complaint	63	351	324	30 days	61
Alley Pothole Complaint	3	86	83	10 days	17
Bicycle Request/Complaint	2			30 days	82
Bike Lane Post Repair		4	4	5 days	125
Bridges and Viaducts (All Types)		11	10	7 days	1
Cable Cut		9	9	5 days	1
CDOT Construction Complaints	22	120	109	14 days	97
CDOT Electrical Operations Construction Complaints	11	8	7	25 days	5
City Electrical Vault	7			40 days	13
Gym Shoe/Object On Electrical Wire	7			7 days	3
Inspect Public Way Request	22	133	123		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		3	3	30 days	8
Pavement Buckle Repair	9	89	81	45 days	58
Pothole in Street Complaint	4	730	600	7 days	11
Protected Bike Lane - Debris Removal	1			14 days	82
Red Light Camera		7	5	14 days	3
Sidewalk Inspection Request	122	165	162	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1			180 days	50
Sign Repair - Base / Bolt Removal		1	1	10 days	25
Sign Repair Request - All Other Signs	42	684	440	50 days	10
Sign Repair Request - Do Not Enter Sign		20	20	3 days	0
Sign Repair Request - One Way Sign		100	80	3 days	0
Sign Repair Request - Residential Permit Parking	5	1	1		64
Sign Repair Request - Stop Sign		110	101	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		22	21	7 days	7
Speed Camera		1	1	14 days	2
Speed Hump Repair		16	15	45 days	34
Street Light On During Day Complaint	6	17	17	7 days	32

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:21

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Out Complaint	61	707	599	10 days	19
Street Light Pole Damage Complaint	5	66	61	10 days	3
Street Light Pole Door Missing Complaint	6	20	20	7 days	91
Street Paint Marking Maintenance	8	177	60	180 days	2
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		313	115	1 day	0
Traffic Signal Timing	1	9	8	90 days	9
Viaduct Light Out Complaint	4	10	9	30 days	53
Wire Down	1	92	88	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:22

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		4	4	180 days	64
Alley Light Out Complaint	50	174	169	30 days	61
Alley Pothole Complaint	26	131	125	10 days	17
Bicycle Request/Complaint	2			30 days	82
Bridges and Viaducts (All Types)		2	2	7 days	1
Cable Cut		1	1	5 days	1
CDOT Construction Complaints	31	20	19	14 days	97
CDOT Electrical Operations Construction Complaints	2	13	10	25 days	5
City Electrical Vault				40 days	13
Gym Shoe/Object On Electrical Wire	11	1	1	7 days	3
Inspect Public Way Request		80	72	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	9	1	1	45 days	58
Pothole in Street Complaint	47	488	454	7 days	11
Protected Bike Lane - Debris Removal		2	1	14 days	82
Red Light Camera		3	3	14 days	3
Sidewalk Inspection Request	135	67	65	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)				180 days	50
Sign Repair - Base / Bolt Removal				10 days	25
Sign Repair Request - All Other Signs	43	406	260	50 days	10
Sign Repair Request - Do Not Enter Sign		9	9	3 days	0
Sign Repair Request - One Way Sign		43	28	3 days	0
Sign Repair Request - Residential Permit Parking	3				64
Sign Repair Request - Stop Sign		89	87	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		48	38		7
Speed Camera				14 days	2
Speed Hump Repair	55	2	2	45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:22

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	17	4	4	7 days	32
Street Light Out Complaint	29	604	527	10 days	19
Street Light Pole Damage Complaint	2	35	34	10 days	3
Street Light Pole Door Missing Complaint	4	10	10	7 days	91
Street Paint Marking Maintenance	66	85	39	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	11	3	3	60 days	
Traffic Signal Out Complaint		147	63	1 day	0
Traffic Signal Timing		7	7	90 days	9
Viaduct Light Out Complaint	3	2	2	30 days	53
Wire Down		62	52	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:23

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		2	2	180 days	64
Alley Light Out Complaint	47	378	356	30 days	61
Alley Pothole Complaint	14	106	100	10 days	17
Bicycle Request/Complaint	1			30 days	82
Bridges and Viaducts (All Types)		2	2	7 days	1
Cable Cut		5	5	5 days	1
CDOT Construction Complaints	32	2	2	14 days	97
CDOT Electrical Operations Construction Complaints	4	7	7	25 days	5
City Electrical Vault	1			40 days	13
Gym Shoe/Object On Electrical Wire	3			7 days	3
Inspect Public Way Request	12	92	86		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	8			45 days	58
Pothole in Street Complaint		939	835	7 days	11
Protected Bike Lane - Debris Removal		1	1	14 days	82
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	116	91	91	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1			180 days	50
Sign Repair - Base / Bolt Removal		2	2	10 days	25
Sign Repair Request - All Other Signs	26	561	367	50 days	10
Sign Repair Request - Do Not Enter Sign		39	35	3 days	0
Sign Repair Request - One Way Sign		83	54	3 days	0
Sign Repair Request - Residential Permit Parking	1				64
Sign Repair Request - Stop Sign		120	109	1 day	0
Snow – Uncleared Sidewalk Complaint		46	45		7
Speed Hump Repair	10			45 days	34
Street Light On During Day Complaint	27	12	12	7 days	32
Street Light Out Complaint	26	647	550	10 days	19
Street Light Pole Damage Complaint	4	56	54		3
Street Light Pole Door Missing Complaint	1	24	24	7 days	91

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:23

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Paint Marking Maintenance	7	123	37	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		152	58	1 day	0
Traffic Signal Timing		1	1	90 days	9
Viaduct Light Out Complaint	5	1	1	30 days	53
Wire Down		48	45	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:24

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		2	2	180 days	64
Alley Light Out Complaint	24	168	155	30 days	61
Alley Pothole Complaint	22	133	130	10 days	17
Bicycle Request/Complaint	1			30 days	82
Bike Lane Post Repair				5 days	125
Bridges and Viaducts (All Types)		14	12	7 days	1
Cable Cut		3	3	5 days	1
CDOT Construction Complaints	28	32	32	14 days	97
CDOT Electrical Operations Construction Complaints	5	1	1	25 days	5
City Electrical Vault	4	1	1	40 days	13
Gym Shoe/Object On Electrical Wire	1			7 days	3
In-Ground Pedestrian Crossing Sign Repair	1			5 days	112
Inspect Public Way Request		76	70	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	2	9	9	45 days	58
Pothole in Street Complaint	67	468	407	7 days	11
Red Light Camera		11	3	14 days	3
Sidewalk Inspection Request	64	37	36	180 days	175
Sign Repair - Base / Bolt Removal				10 days	25
Sign Repair Request - All Other Signs	27	485	368	50 days	10
Sign Repair Request - Do Not Enter Sign		10	10	3 days	0
Sign Repair Request - One Way Sign		38	32	3 days	0
Sign Repair Request - Residential Permit Parking	5				64
Sign Repair Request - Stop Sign		76	72	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		20	17	7 days	7
Speed Camera				14 days	2
Speed Hump Repair	21	1	1	45 days	34
Street Light On During Day Complaint	5	11	10	7 days	32
Street Light Out Complaint	45	644	504	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:24

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Pole Damage Complaint	4	61	58	10 days	3
Street Light Pole Door Missing Complaint	9	18	18	7 days	91
Street Paint Marking Maintenance	6	161	61	180 days	2
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint		217	98	1 day	0
Traffic Signal Timing		19	10	90 days	9
Viaduct Light Out Complaint	4	2	2	30 days	53
Wire Down		38	37	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:25

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved	1	13	13	180 days	64
Alley Light Out Complaint	16	160	150	30 days	61
Alley Pothole Complaint	3	99	95	10 days	17
Bicycle Request/Complaint	7	9	9	30 days	82
Bike Lane Post Repair		4	4	5 days	125
Bridges and Viaducts (All Types)		31	28	7 days	1
Cable Cut		6	6	5 days	1
CDOT Construction Complaints	22	51	48	14 days	97
CDOT Electrical Operations Construction Complaints	10	3	3	25 days	5
City Electrical Vault	2			40 days	13
Gym Shoe/Object On Electrical Wire	1	1	1	7 days	3
Inspect Public Way Request		119	110	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	15	1	1	45 days	58
Pothole in Street Complaint	10	747	612	7 days	11
Protected Bike Lane - Debris Removal	1	6	6	14 days	82
Red Light Camera				14 days	3
Sidewalk Inspection Request	100	122	121	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	3	7	7	180 days	50
Sign Repair - Base / Bolt Removal		2	2	10 days	25
Sign Repair Request - All Other Signs	93	675	475	50 days	10
Sign Repair Request - Do Not Enter Sign		12	11	3 days	0
Sign Repair Request - One Way Sign		27	18	3 days	0
Sign Repair Request - Residential Permit Parking	10	1	1		64
Sign Repair Request - Stop Sign		142	129	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		5	4	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		99	89		7
Speed Camera		1	1	14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:25

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	15			45 days	34
Street Light On During Day Complaint	14	5	5	7 days	32
Street Light Out Complaint	51	843	666	10 days	19
Street Light Pole Damage Complaint	3	44	42	10 days	3
Street Light Pole Door Missing Complaint	11	8	8	7 days	91
Street Paint Marking Maintenance	6	208	46	180 days	2
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint	1	375	173	1 day	0
Traffic Signal Timing	1	7	6	90 days	9
Viaduct Light Out Complaint	15	10	10	30 days	53
Wire Down		37	37	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:26

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		6	6	180 days	64
Alley Light Out Complaint	2	132	126	30 days	61
Alley Pothole Complaint	36	150	144	10 days	17
Bicycle Request/Complaint	3	2	2	30 days	82
Bike Lane Post Repair		6	6	5 days	125
Bridges and Viaducts (All Types)		6	6	7 days	1
Cable Cut		3	3	5 days	1
CDOT Construction Complaints	18	39	37	14 days	97
CDOT Electrical Operations Construction Complaints	4	20	12	25 days	5
City Electrical Vault				40 days	13
Gym Shoe/Object On Electrical Wire	9			7 days	3
In-Ground Pedestrian Crossing Sign Repair	1			5 days	112
Inspect Public Way Request		111	90	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	3	2	2	45 days	58
Pothole in Street Complaint	30	355	332	7 days	11
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	66	61	61	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)		4	3	180 days	50
Sign Repair - Base / Bolt Removal		4	4	10 days	25
Sign Repair Request - All Other Signs	51	496	352	50 days	10
Sign Repair Request - Do Not Enter Sign		16	14	3 days	0
Sign Repair Request - One Way Sign		40	33	3 days	0
Sign Repair Request - Residential Permit Parking					64
Sign Repair Request - Stop Sign		69	64	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		148	131		7
Speed Camera				14 days	2
Speed Hump Repair	19			45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:26

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	9	7	7	7 days	32
Street Light Out Complaint	12	325	296	10 days	19
Street Light Pole Damage Complaint	1	45	40	10 days	3
Street Light Pole Door Missing Complaint	2	17	17	7 days	91
Street Paint Marking Maintenance	3	243	65	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint	1	169	83	1 day	0
Traffic Signal Timing		5	3	90 days	9
Viaduct Light Out Complaint	2	2	2	30 days	53
Wire Down		35	35	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:27

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		9	9	180 days	64
Alley Light Out Complaint	25	174	157	30 days	61
Alley Pothole Complaint	17	108	97	10 days	17
Bicycle Request/Complaint	6	15	15	30 days	82
Bike Lane Post Repair		9	9	5 days	125
Bridges and Viaducts (All Types)		18	17	7 days	1
Cable Cut		6	6	5 days	1
CDOT Construction Complaints	48	21	16	14 days	97
CDOT Electrical Operations Construction Complaints	15	21	14	25 days	5
City Electrical Vault	1	1	1	40 days	13
Gym Shoe/Object On Electrical Wire	1			7 days	3
In-Ground Pedestrian Crossing Sign Repair	3			5 days	112
Inspect Public Way Request	1	174	159	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		4	4	30 days	8
Pavement Buckle Repair	6	35	34	45 days	58
Pothole in Street Complaint	42	853	741	7 days	11
Protected Bike Lane - Debris Removal	6	18	18	14 days	82
Red Light Camera		3	3	14 days	3
Sidewalk Inspection Request	129	115	115	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	2	11	6	180 days	50
Sign Repair - Base / Bolt Removal		6	6	10 days	25
Sign Repair Request - All Other Signs	63	851	601	50 days	10
Sign Repair Request - Do Not Enter Sign		10	10	3 days	0
Sign Repair Request - One Way Sign		36	25	3 days	0
Sign Repair Request - Residential Permit Parking	5				64
Sign Repair Request - Stop Sign		162	143	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		11	9	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		95	93		7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:27

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Camera				14 days	2
Speed Hump Repair	16	6	6	45 days	34
Street Light On During Day Complaint	19	10	10	7 days	32
Street Light Out Complaint	49	701	604	10 days	19
Street Light Pole Damage Complaint	5	89	86	10 days	3
Street Light Pole Door Missing Complaint	6	14	14	7 days	91
Street Paint Marking Maintenance	12	221	89	180 days	2
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint	1	568	260	1 day	0
Traffic Signal Timing		6	5	90 days	9
Viaduct Light Out Complaint	21	4	3	30 days	53
Wire Down	1	54	52	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:28

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		9	9	180 days	64
Alley Light Out Complaint	20	158	149	30 days	61
Alley Pothole Complaint	22	268	256	10 days	17
Bicycle Request/Complaint	5	2	2	30 days	82
Bike Lane Post Repair		2	2	5 days	125
Bridges and Viaducts (All Types)		27	18	7 days	1
Cable Cut		7	7	5 days	1
CDOT Construction Complaints	44	50	44	14 days	97
CDOT Electrical Operations Construction Complaints	4	15	13	25 days	5
City Electrical Vault	6			40 days	13
Gym Shoe/Object On Electrical Wire	4			7 days	3
In-Ground Pedestrian Crossing Sign Repair	1	1	1	5 days	112
Inspect Public Way Request		161	139	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		6	6	30 days	8
Pavement Buckle Repair	25	2	2	45 days	58
Pothole in Street Complaint	71	828	700	7 days	11
Protected Bike Lane - Debris Removal	1	2	2	14 days	82
Red Light Camera		11	10	14 days	3
Sidewalk Inspection Request	43	49	48	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	6	5	180 days	50
Sign Repair - Base / Bolt Removal		4	3	10 days	25
Sign Repair Request - All Other Signs	77	464	362	50 days	10
Sign Repair Request - Do Not Enter Sign		6	6	3 days	0
Sign Repair Request - One Way Sign		27	21	3 days	0
Sign Repair Request - Residential Permit Parking	4				64
Sign Repair Request - Stop Sign		139	125	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		2	2	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		48	43		7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:28

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Camera		4	3	14 days	2
Speed Hump Repair	15	5	5	45 days	34
Street Light On During Day Complaint	9	3	3	7 days	32
Street Light Out Complaint	48	787	629	10 days	19
Street Light Pole Damage Complaint		97	91	10 days	3
Street Light Pole Door Missing Complaint	12	21	21	7 days	91
Street Paint Marking Maintenance	6	58	35	180 days	2
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint	2	469	186	1 day	0
Traffic Signal Timing		29	21	90 days	9
Viaduct Light Out Complaint	17	8	7	30 days	53
Wire Down		54	47	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:29

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		11	11	180 days	64
Alley Light Out Complaint	32	213	192	30 days	61
Alley Pothole Complaint	24	177	167	10 days	17
Bicycle Request/Complaint		1	1	30 days	82
Bike Lane Post Repair		2	2	5 days	125
Bridges and Viaducts (All Types)				7 days	1
Cable Cut		4	4	5 days	1
CDOT Construction Complaints	38	23	22	14 days	97
CDOT Electrical Operations Construction Complaints	8	28	15	25 days	5
City Electrical Vault	3	1	1	40 days	13
Gym Shoe/Object On Electrical Wire	1			7 days	3
Inspect Public Way Request		117	107	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		4	3	30 days	8
Pavement Buckle Repair	9	3	3	45 days	58
Pothole in Street Complaint	48	557	487	7 days	11
Protected Bike Lane - Debris Removal	1			14 days	82
Red Light Camera		2	1	14 days	3
Sidewalk Inspection Request	104	36	36	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)		1	1	180 days	50
Sign Repair - Base / Bolt Removal		1	1	10 days	25
Sign Repair Request - All Other Signs	46	284	214	50 days	10
Sign Repair Request - Do Not Enter Sign		9	9	3 days	0
Sign Repair Request - One Way Sign		29	25	3 days	0
Sign Repair Request - Residential Permit Parking	13				64
Sign Repair Request - Stop Sign		53	52	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		35	32		7
Speed Hump Repair	27	3	3	45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:29

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	47	5	5	7 days	32
Street Light Out Complaint	33	693	579	10 days	19
Street Light Pole Damage Complaint	2	82	74	10 days	3
Street Light Pole Door Missing Complaint	6	22	22	7 days	91
Street Paint Marking Maintenance	7	147	20	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1	1	1	60 days	
Traffic Signal Out Complaint		148	59	1 day	0
Traffic Signal Timing		1	1	90 days	9
Viaduct Light Out Complaint		1	1	30 days	53
Wire Down		67	64	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:30

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		4	4	180 days	64
Alley Light Out Complaint	5	229	215	30 days	61
Alley Pothole Complaint	8	174	169	10 days	17
Bicycle Request/Complaint	6	1	1	30 days	82
Bike Lane Post Repair		2	2	5 days	125
Cable Cut		4	3	5 days	1
CDOT Construction Complaints	26			14 days	97
CDOT Electrical Operations Construction Complaints	6	26	15	25 days	5
City Electrical Vault	2			40 days	13
Gym Shoe/Object On Electrical Wire	3			7 days	3
In-Ground Pedestrian Crossing Sign Repair	2			5 days	112
Inspect Public Way Request		67	65	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		2	2	30 days	8
Pavement Buckle Repair	5	20	20	45 days	58
Pothole in Street Complaint	43	411	392	7 days	11
Red Light Camera		4	3	14 days	3
Sidewalk Inspection Request	99	88	87	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	3	3	180 days	50
Sign Repair - Base / Bolt Removal				10 days	25
Sign Repair Request - All Other Signs	25	520	371	50 days	10
Sign Repair Request - Do Not Enter Sign		6	6	3 days	0
Sign Repair Request - One Way Sign		42	33	3 days	0
Sign Repair Request - Residential Permit Parking	7				64
Sign Repair Request - Stop Sign		55	52	1 day	0
Snow – Uncleared Sidewalk Complaint		123	106		7
Speed Camera				14 days	2
Speed Hump Repair	15	16	16	45 days	34
Street Light On During Day Complaint	31	5	5	7 days	32
Street Light Out Complaint	30	587	497	10 days	19
Street Light Pole Damage Complaint	2	59	53	10 days	3

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:30

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Pole Door Missing Complaint	4	14	14	7 days	91
Street Paint Marking Maintenance	3	662	38	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	6	1	1	60 days	
Traffic Signal Out Complaint		142	59	1 day	0
Traffic Signal Timing		8	5	90 days	9
Viaduct Light Out Complaint	2	2	2	30 days	53
Wire Down	1	71	69	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:31

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		6	6	180 days	64
Alley Light Out Complaint	11	197	192	30 days	61
Alley Pothole Complaint	30	283	268	10 days	17
Bicycle Request/Complaint	1	1	1	30 days	82
Bike Lane Post Repair		9	9	5 days	125
Bridges and Viaducts (All Types)		2	1	7 days	1
Cable Cut		2	2	5 days	1
CDOT Construction Complaints	18	52	50	14 days	97
CDOT Electrical Operations Construction Complaints	5	14	8	25 days	5
City Electrical Vault				40 days	13
Gym Shoe/Object On Electrical Wire	3			7 days	3
In-Ground Pedestrian Crossing Sign Repair	1	1	1	5 days	112
Inspect Public Way Request	1	57	49		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	5	6	6	45 days	58
Pothole in Street Complaint	26	598	545	7 days	11
Red Light Camera		2	2	14 days	3
Sidewalk Inspection Request	154	62	59	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1			180 days	50
Sign Repair - Base / Bolt Removal				10 days	25
Sign Repair Request - All Other Signs	99	492	376	50 days	10
Sign Repair Request - Do Not Enter Sign		18	16	3 days	0
Sign Repair Request - One Way Sign		56	43	3 days	0
Sign Repair Request - Residential Permit Parking	37	1	1		64
Sign Repair Request - Stop Sign		82	77	1 day	0
Snow – Uncleared Sidewalk Complaint		46	39	7 days	7
Speed Camera		2	2	14 days	2
Speed Hump Repair	28	23	23	45 days	34
Street Light On During Day Complaint	18	7	7	7 days	32
Street Light Out Complaint	25	560	464	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:31

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Pole Damage Complaint		30	29	10 days	3
Street Light Pole Door Missing Complaint	5	17	17	7 days	91
Street Paint Marking Maintenance	7	657	41	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint	1	100	55	1 day	0
Traffic Signal Timing		2	2	90 days	9
Viaduct Light Out Complaint		3	3	30 days	53
Wire Down		43	41	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:32

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		8	8	180 days	64
Alley Light Out Complaint	4	150	147	30 days	61
Alley Pothole Complaint	49	237	223	10 days	17
Bicycle Request/Complaint	8	6	6	30 days	82
Bike Lane Post Repair	1	12	12	5 days	125
Bridges and Viaducts (All Types)		22	20	7 days	1
Cable Cut		3	3	5 days	1
CDOT Construction Complaints	20	84	79	14 days	97
CDOT Electrical Operations Construction Complaints	13	14	10	25 days	5
City Electrical Vault	5	1	1	40 days	13
Gym Shoe/Object On Electrical Wire	1			7 days	3
In-Ground Pedestrian Crossing Sign Repair	3			5 days	112
Inspect Public Way Request		322	267	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	13	4	4	45 days	58
Pothole in Street Complaint	80	616	531	7 days	11
Protected Bike Lane - Debris Removal	1	3	3	14 days	82
Red Light Camera		2	2	14 days	3
Sidewalk Inspection Request	154	132	130	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	4	10	10	180 days	50
Sign Repair - Base / Bolt Removal		4	4	10 days	25
Sign Repair Request - All Other Signs	86	426	324	50 days	10
Sign Repair Request - Do Not Enter Sign		17	17	3 days	0
Sign Repair Request - One Way Sign		28	22	3 days	0
Sign Repair Request - Residential Permit Parking	8				64
Sign Repair Request - Stop Sign		84	78	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		2	2	14 days	25
Snow – Uncleared Sidewalk Complaint		335	297		7
Speed Hump Repair	15	1	1	45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:32

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	5	11	11	7 days	32
Street Light Out Complaint	42	448	393	10 days	19
Street Light Pole Damage Complaint	1	67	63	10 days	3
Street Light Pole Door Missing Complaint	11	32	32	7 days	91
Street Paint Marking Maintenance	13	177	50	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint	4	448	177	1 day	0
Traffic Signal Timing		18	15	90 days	9
Viaduct Light Out Complaint	16	13	11	30 days	53
Wire Down		87	84	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:33

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		7	7	180 days	64
Alley Light Out Complaint	6	265	243	30 days	61
Alley Pothole Complaint	47	203	200	10 days	17
Bicycle Request/Complaint	1	1	1	30 days	82
Bike Lane Post Repair	1	8	8	5 days	125
Bridges and Viaducts (All Types)		6	5	7 days	1
Cable Cut	1	13	12	5 days	1
CDOT Construction Complaints	13	47	44	14 days	97
CDOT Electrical Operations Construction Complaints	3	10	8	25 days	5
City Electrical Vault	1	1	1	40 days	13
Gym Shoe/Object On Electrical Wire	3			7 days	3
In-Ground Pedestrian Crossing Sign Repair	8			5 days	112
Inspect Public Way Request		90	85	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	10	1	1	45 days	58
Pothole in Street Complaint	82	557	508	7 days	11
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	53	43	43	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	3	1	1	180 days	50
Sign Repair - Base / Bolt Removal		8	7	10 days	25
Sign Repair Request - All Other Signs	79	548	406	50 days	10
Sign Repair Request - Do Not Enter Sign		9	9	3 days	0
Sign Repair Request - One Way Sign		48	40	3 days	0
Sign Repair Request - Residential Permit Parking	9	1	1		64
Sign Repair Request - Stop Sign		62	58	1 day	0
Snow – Uncleared Sidewalk Complaint		108	100	7 days	7
Speed Hump Repair	13	1	1	45 days	34
Street Light On During Day Complaint	11	10	10	7 days	32
Street Light Out Complaint	24	398	357	10 days	19
Street Light Pole Damage Complaint	1	60	59	10 days	3

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:33

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Pole Door Missing Complaint	7	28	27	7 days	91
Street Paint Marking Maintenance	6	417	50	180 days	2
Traffic Signal Out Complaint		127	65	1 day	0
Traffic Signal Timing		3	3	90 days	9
Viaduct Light Out Complaint	4	3	3	30 days	53
Wire Down		37	36	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:34

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		13	13	180 days	64
Alley Light Out Complaint	70	362	331	30 days	61
Alley Pothole Complaint	3	115	107	10 days	17
Bicycle Request/Complaint	1	1	1	30 days	82
Bike Lane Post Repair		1	1	5 days	125
Bridges and Viaducts (All Types)				7 days	1
Cable Cut		7	6	5 days	1
CDOT Construction Complaints	31	84	72	14 days	97
CDOT Electrical Operations Construction Complaints	11	7	6	25 days	5
City Electrical Vault	1	2	1	40 days	13
Gym Shoe/Object On Electrical Wire	2			7 days	3
In-Ground Pedestrian Crossing Sign Repair	1			5 days	112
Inspect Public Way Request		178	155	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		4	4	30 days	8
Pavement Buckle Repair	4	56	55	45 days	58
Pothole in Street Complaint	8	981	853	7 days	11
Protected Bike Lane - Debris Removal	1			14 days	82
Red Light Camera				14 days	3
Sidewalk Inspection Request	237	127	126	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	2			180 days	50
Sign Repair - Base / Bolt Removal		2	2	10 days	25
Sign Repair Request - All Other Signs	28	458	344	50 days	10
Sign Repair Request - Do Not Enter Sign		26	24	3 days	0
Sign Repair Request - One Way Sign		85	59	3 days	0
Sign Repair Request - Residential Permit Parking	2				64
Sign Repair Request - Stop Sign		145	123	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		10	9		7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:34

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Camera				14 days	2
Speed Hump Repair	1	34	33	45 days	34
Street Light On During Day Complaint	5	23	23	7 days	32
Street Light Out Complaint	62	841	696	10 days	19
Street Light Pole Damage Complaint	4	86	79	10 days	3
Street Light Pole Door Missing Complaint	5	23	23	7 days	91
Street Paint Marking Maintenance	15	202	40	180 days	2
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint	2	286	86	1 day	0
Traffic Signal Timing	1	8	7	90 days	9
Viaduct Light Out Complaint				30 days	53
Wire Down	1	120	115	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:35

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		10	10	180 days	64
Alley Light Out Complaint	7	199	188	30 days	61
Alley Pothole Complaint	32	313	290	10 days	17
Bicycle Request/Complaint	3	4	4	30 days	82
Bike Lane Post Repair		10	7	5 days	125
Bridges and Viaducts (All Types)		4	4	7 days	1
Cable Cut		3	3	5 days	1
CDOT Construction Complaints	40	62	62	14 days	97
CDOT Electrical Operations Construction Complaints	7	7	5	25 days	5
City Electrical Vault				40 days	13
Gym Shoe/Object On Electrical Wire	1	2	2	7 days	3
In-Ground Pedestrian Crossing Sign Repair	2			5 days	112
Inspect Public Way Request	1	151	141		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	4	19	19	45 days	58
Pothole in Street Complaint	44	555	496	7 days	11
Red Light Camera				14 days	3
Sidewalk Inspection Request	67	71	71	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	3	6	6	180 days	50
Sign Repair - Base / Bolt Removal	1	3	3	10 days	25
Sign Repair Request - All Other Signs	44	504	375	50 days	10
Sign Repair Request - Do Not Enter Sign		8	8	3 days	0
Sign Repair Request - One Way Sign		43	31	3 days	0
Sign Repair Request - Residential Permit Parking	47	1	1		64
Sign Repair Request - Stop Sign		41	38	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		94	85		7
Speed Hump Repair	10	32	31	45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:35

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	16	7	6	7 days	32
Street Light Out Complaint	31	391	333	10 days	19
Street Light Pole Damage Complaint	1	41	41		3
Street Light Pole Door Missing Complaint	5	13	13	7 days	91
Street Paint Marking Maintenance	23	276	39	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing		1	1	60 days	
Traffic Signal Out Complaint	1	151	67	1 day	0
Traffic Signal Timing		9	8	90 days	9
Viaduct Light Out Complaint	5	4	4	30 days	53
Wire Down		41	40	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:36

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		9	9	180 days	64
Alley Light Out Complaint	14	255	232	30 days	61
Alley Pothole Complaint	40	226	216	10 days	17
Bicycle Request/Complaint	1			30 days	82
Bike Lane Post Repair		8	6	5 days	125
Bridges and Viaducts (All Types)				7 days	1
Cable Cut		1	1	5 days	1
CDOT Construction Complaints	39	1	1	14 days	97
CDOT Electrical Operations Construction Complaints	7	44	26	25 days	5
City Electrical Vault	2			40 days	13
Gym Shoe/Object On Electrical Wire	2	1	1	7 days	3
In-Ground Pedestrian Crossing Sign Repair	1	1	1	5 days	112
Inspect Public Way Request		131	121	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		3	2	30 days	8
Pavement Buckle Repair	17	29	28	45 days	58
Pothole in Street Complaint	70	560	500	7 days	11
Protected Bike Lane - Debris Removal				14 days	82
Red Light Camera		12	4	14 days	3
Sidewalk Inspection Request	137	139	131	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	3	2	2	180 days	50
Sign Repair - Base / Bolt Removal		5	5	10 days	25
Sign Repair Request - All Other Signs	40	273	216	50 days	10
Sign Repair Request - Do Not Enter Sign		9	8	3 days	0
Sign Repair Request - One Way Sign		25	17	3 days	0
Sign Repair Request - Residential Permit Parking	7				64
Sign Repair Request - Stop Sign		48	46	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		61	57	7 days	7
Speed Camera				14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:36

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	20	4	4	45 days	34
Street Light On During Day Complaint	74	6	6	7 days	32
Street Light Out Complaint	64	742	608	10 days	19
Street Light Pole Damage Complaint	2	48	43	10 days	3
Street Light Pole Door Missing Complaint	5	16	16	7 days	91
Street Paint Marking Maintenance	8	311	30	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	3			60 days	
Traffic Signal Out Complaint	2	210	88	1 day	0
Traffic Signal Timing		10	6	90 days	9
Viaduct Light Out Complaint	2	2	2	30 days	53
Wire Down		79	74	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:37

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		6	6	180 days	64
Alley Light Out Complaint	30	199	187	30 days	61
Alley Pothole Complaint	22	185	173	10 days	17
Bicycle Request/Complaint				30 days	82
Bike Lane Post Repair		6	4	5 days	125
Bridges and Viaducts (All Types)		10	9	7 days	1
Cable Cut		2	2	5 days	1
CDOT Construction Complaints	43	57	55	14 days	97
CDOT Electrical Operations Construction Complaints	2	3	3	25 days	5
City Electrical Vault	1			40 days	13
Gym Shoe/Object On Electrical Wire	9			7 days	3
In-Ground Pedestrian Crossing Sign Repair	3			5 days	112
Inspect Public Way Request		83	69	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	11	3	3	45 days	58
Pothole in Street Complaint	37	409	368	7 days	11
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	75	32	30	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)				180 days	50
Sign Repair - Base / Bolt Removal		2	2	10 days	25
Sign Repair Request - All Other Signs	52	301	221	50 days	10
Sign Repair Request - Do Not Enter Sign		4	4	3 days	0
Sign Repair Request - One Way Sign		34	21	3 days	0
Sign Repair Request - Residential Permit Parking	4				64
Sign Repair Request - Stop Sign		55	53	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		18	18		7
Speed Camera				14 days	2
Speed Hump Repair	23	2	2	45 days	34

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:37

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light On During Day Complaint	5	2	2	7 days	32
Street Light Out Complaint	29	519	439	10 days	19
Street Light Pole Damage Complaint	4	61	59	10 days	3
Street Light Pole Door Missing Complaint	1	14	14	7 days	91
Street Paint Marking Maintenance	5	139	35	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	2	1	1	60 days	
Traffic Signal Out Complaint		151	73	1 day	0
Traffic Signal Timing		10	2	90 days	9
Viaduct Light Out Complaint	3	1	1	30 days	53
Wire Down		60	59	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:38

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		7	7	180 days	64
Alley Light Out Complaint	20	360	342	30 days	61
Alley Pothole Complaint	23	257	240	10 days	17
Bicycle Request/Complaint	1			30 days	82
Bike Lane Post Repair		3	3	5 days	125
Bridges and Viaducts (All Types)		1	1	7 days	1
Cable Cut		6	6	5 days	1
CDOT Construction Complaints	40	17	15	14 days	97
CDOT Electrical Operations Construction Complaints	12	47	30	25 days	5
City Electrical Vault	2			40 days	13
Gym Shoe/Object On Electrical Wire	1	2	2	7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request	1	101	96		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		3	2	30 days	8
Pavement Buckle Repair	9	34	33	45 days	58
Pothole in Street Complaint	62	699	608	7 days	11
Protected Bike Lane - Debris Removal	2			14 days	82
Red Light Camera		5	4	14 days	3
Sidewalk Inspection Request	175	119	114	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)				180 days	50
Sign Repair - Base / Bolt Removal		6	6	10 days	25
Sign Repair Request - All Other Signs	38	276	210	50 days	10
Sign Repair Request - Do Not Enter Sign		13	10	3 days	0
Sign Repair Request - One Way Sign		36	26	3 days	0
Sign Repair Request - Residential Permit Parking	4				64
Sign Repair Request - Stop Sign		52	49	1 day	0
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		88	73		7
Speed Camera				14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:38

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	9	12	12	45 days	34
Street Light On During Day Complaint	165	27	27	7 days	32
Street Light Out Complaint	66	821	700	10 days	19
Street Light Pole Damage Complaint	3	97	91	10 days	3
Street Light Pole Door Missing Complaint	31	42	41	7 days	91
Street Paint Marking Maintenance	10	543	27	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint	1	166	74	1 day	0
Traffic Signal Timing	1	1	1	90 days	9
Wire Down		117	112	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:39

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved	9	44	44	180 days	64
Alley Light Out Complaint	8	242	235	30 days	61
Alley Pothole Complaint	28	183	172	10 days	17
Bicycle Request/Complaint	6	2	2	30 days	82
Bike Lane Post Repair		9	8	5 days	125
Bridges and Viaducts (All Types)		10	10	7 days	1
Cable Cut	1	12	11	5 days	1
CDOT Construction Complaints	21	42	38	14 days	97
CDOT Electrical Operations Construction Complaints	6	30	20	25 days	5
City Electrical Vault	1	1	1	40 days	13
Gym Shoe/Object On Electrical Wire	1	1	1	7 days	3
In-Ground Pedestrian Crossing Sign Repair		1	1	5 days	112
Inspect Public Way Request	1	135	125		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		5	5	30 days	8
Pavement Buckle Repair	11	44	44	45 days	58
Pothole in Street Complaint	96	828	750	7 days	11
Protected Bike Lane - Debris Removal	3	1	1	14 days	82
Red Light Camera		8	4	14 days	3
Sidewalk Inspection Request	124	55	55	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)		1	1	180 days	50
Sign Repair - Base / Bolt Removal		4	3	10 days	25
Sign Repair Request - All Other Signs	46	539	377	50 days	10
Sign Repair Request - Do Not Enter Sign		14	13	3 days	0
Sign Repair Request - One Way Sign		38	27	3 days	0
Sign Repair Request - Residential Permit Parking	10	6	5		64
Sign Repair Request - Stop Sign		61	57	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		2	2	14 days	25
Snow – Uncleared Sidewalk Complaint		159	136		7
Speed Camera		2	2	14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:39

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	14	4	4	45 days	34
Street Light On During Day Complaint	65	16	16	7 days	32
Street Light Out Complaint	39	666	593	10 days	19
Street Light Pole Damage Complaint	4	83	73	10 days	3
Street Light Pole Door Missing Complaint	17	22	22	7 days	91
Street Paint Marking Maintenance	23	174	57	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint		353	123	1 day	0
Traffic Signal Timing	1	16	14	90 days	9
Viaduct Light Out Complaint	2	7	6	30 days	53
Wire Down		82	76	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:40

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Light Out Complaint	16	206	200	30 days	61
Alley Pothole Complaint	40	171	165	10 days	17
Bicycle Request/Complaint	13	1	1	30 days	82
Bike Lane Post Repair		12	11	5 days	125
Bridges and Viaducts (All Types)		2	2	7 days	1
Cable Cut		3	3		1
CDOT Construction Complaints	43	46	45	14 days	97
CDOT Electrical Operations Construction Complaints	7	37	24	25 days	5
City Electrical Vault	1			40 days	13
Gym Shoe/Object On Electrical Wire	2			7 days	3
In-Ground Pedestrian Crossing Sign Repair	3			5 days	112
Inspect Public Way Request	1	144	120	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	8	1	1	45 days	58
Pothole in Street Complaint	85	692	608	7 days	11
Protected Bike Lane - Debris Removal		1	1	14 days	82
Red Light Camera		6	6	14 days	3
Sidewalk Inspection Request	131	82	82	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	3			180 days	50
Sign Repair - Base / Bolt Removal	1	10	10	10 days	25
Sign Repair Request - All Other Signs	61	380	277	50 days	10
Sign Repair Request - Do Not Enter Sign		12	11	3 days	0
Sign Repair Request - One Way Sign		27	22	3 days	0
Sign Repair Request - Stop Sign		77	67	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		2	2	14 days	25
Snow – Uncleared Sidewalk Complaint		146	133		7
Speed Camera		2	2	14 days	2
Speed Hump Repair	16			45 days	34
Street Light On During Day Complaint	14	11	11	7 days	32
Street Light Out Complaint	58	380	337	10 days	19

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:40

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Pole Damage Complaint	2	43	42	10 days	3
Street Light Pole Door Missing Complaint	2	19	19	7 days	91
Street Paint Marking Maintenance	15	543	67	180 days	2
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint	1	232	104	1 day	0
Traffic Signal Timing		7	6	90 days	9
Viaduct Light Out Complaint	6	10	10	30 days	53
Wire Down		57	55	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:41

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved	1	25	25	180 days	64
Alley Light Out Complaint	9	274	258	30 days	61
Alley Pothole Complaint	24	147	140	10 days	17
Bicycle Request/Complaint	3			30 days	82
Bike Lane Post Repair		6	6	5 days	125
Bridges and Viaducts (All Types)		2	2	7 days	1
Cable Cut		1	1	5 days	1
CDOT Construction Complaints	20	45	40	14 days	97
CDOT Electrical Operations Construction Complaints	4	50	30	25 days	5
City Electrical Vault				40 days	13
Gym Shoe/Object On Electrical Wire	1			7 days	3
In-Ground Pedestrian Crossing Sign Repair	1			5 days	112
Inspect Public Way Request	2	108	102		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	10	43	43	45 days	58
Pothole in Street Complaint	126	1,119	1,038	7 days	11
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	134	80	79	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)		2	2	180 days	50
Sign Repair - Base / Bolt Removal		5	5	10 days	25
Sign Repair Request - All Other Signs	21	448	295	50 days	10
Sign Repair Request - Do Not Enter Sign		2	2	3 days	0
Sign Repair Request - One Way Sign		9	6	3 days	0
Sign Repair Request - Residential Permit Parking	18	1	1		64
Sign Repair Request - Stop Sign		52	51	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow – Uncleared Sidewalk Complaint		80	76		7
Speed Camera		2	1	14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:41

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	7	1	1	45 days	34
Street Light On During Day Complaint	233	23	23	7 days	32
Street Light Out Complaint	54	690	596	10 days	19
Street Light Pole Damage Complaint	1	80	79	10 days	3
Street Light Pole Door Missing Complaint	9	35	34	7 days	91
Street Paint Marking Maintenance	8	885	102	180 days	2
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint	1	196	87	1 day	0
Traffic Signal Timing		21	14	90 days	9
Viaduct Light Out Complaint	2	1	1	30 days	53
Wire Down		49	48	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:42

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		7	7	180 days	64
Alley Light Out Complaint	1	31	30	30 days	61
Alley Pothole Complaint	1	34	30	10 days	17
Bicycle Request/Complaint	12	10	10	30 days	82
Bike Lane Post Repair	1	30	28	5 days	125
Bridges and Viaducts (All Types)		60	50	7 days	1
Cable Cut	1	14	12	5 days	1
CDOT Construction Complaints	37	7	7	14 days	97
CDOT Electrical Operations Construction Complaints	19	29	26	25 days	5
City Electrical Vault	10	3	3	40 days	13
Gym Shoe/Object On Electrical Wire				7 days	3
In-Ground Pedestrian Crossing Sign Repair	2			5 days	112
Inspect Public Way Request	1	217	178		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		3	3	30 days	8
Pavement Buckle Repair	7	5	5	45 days	58
Pothole in Street Complaint	8	396	315	7 days	11
Protected Bike Lane - Debris Removal	3	2	2	14 days	82
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	68	106	103	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	10	25	23	180 days	50
Sign Repair - Base / Bolt Removal	1	23	23	10 days	25
Sign Repair Request - All Other Signs	71	675	448	50 days	10
Sign Repair Request - Do Not Enter Sign		24	21	3 days	0
Sign Repair Request - One Way Sign		79	62	3 days	0
Sign Repair Request - Residential Permit Parking	2	1	1		64
Sign Repair Request - Stop Sign		47	42	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		11	11	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		61	54	7 days	7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:42

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Camera					2
Speed Hump Repair	3			45 days	34
Street Light On During Day Complaint	32	14	14	7 days	32
Street Light Out Complaint	49	439	383	10 days	19
Street Light Pole Damage Complaint	7	84	79	10 days	3
Street Light Pole Door Missing Complaint	26	43	43	7 days	91
Street Paint Marking Maintenance	10	147	40	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint		707	343	1 day	0
Traffic Signal Timing	2	23	21	90 days	9
Viaduct Light Out Complaint	17	5	5	30 days	53
Wire Down		26	24	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:43

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		7	7	180 days	64
Alley Light Out Complaint	1	112	109	30 days	61
Alley Pothole Complaint	18	97	94	10 days	17
Bicycle Request/Complaint	4	4	4	30 days	82
Bike Lane Post Repair		26	25	5 days	125
Bridges and Viaducts (All Types)		1	1	7 days	1
Cable Cut	1	4	4	5 days	1
CDOT Construction Complaints	21	41	38	14 days	97
CDOT Electrical Operations Construction Complaints	3	15	10	25 days	5
City Electrical Vault	5	2	2	40 days	13
Gym Shoe/Object On Electrical Wire	2			7 days	3
In-Ground Pedestrian Crossing Sign Repair	6			5 days	112
Inspect Public Way Request	2	155	134		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	14	4	4	45 days	58
Pothole in Street Complaint	37	347	325	7 days	11
Protected Bike Lane - Debris Removal	1	2	2	14 days	82
Red Light Camera				14 days	3
Sidewalk Inspection Request	68	103	102	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	4	4	4	180 days	50
Sign Repair - Base / Bolt Removal		10	10	10 days	25
Sign Repair Request - All Other Signs	37	473	337	50 days	10
Sign Repair Request - Do Not Enter Sign		5	5	3 days	0
Sign Repair Request - One Way Sign		12	10	3 days	0
Sign Repair Request - Residential Permit Parking	15				64
Sign Repair Request - Stop Sign		38	30	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow - Uncleared Sidewalk/Bike Lane Complaint				7 days	
Snow - Uncleared Sidewalk Complaint		181	163		7

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:43

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	3			45 days	34
Street Light On During Day Complaint	5	1	1	7 days	32
Street Light Out Complaint	14	327	292	10 days	19
Street Light Pole Damage Complaint	3	38	37	10 days	3
Street Light Pole Door Missing Complaint	4	16	16	7 days	91
Street Paint Marking Maintenance	6	303	26	180 days	2
Traffic Signal Out Complaint		224	88	1 day	0
Traffic Signal Timing	1	5	3	90 days	9
Viaduct Light Out Complaint	2	5	5	30 days	53
Wire Down		40	38	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:44

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		6	6	180 days	64
Alley Light Out Complaint	1	66	64	30 days	61
Alley Pothole Complaint	25	43	40	10 days	17
Bicycle Request/Complaint	8	8	8	30 days	82
Bike Lane Post Repair		12	11	5 days	125
Bridges and Viaducts (All Types)		1	1	7 days	1
Cable Cut		2	2	5 days	1
CDOT Construction Complaints	20	4	4	14 days	97
CDOT Electrical Operations Construction Complaints	5	4	4	25 days	5
City Electrical Vault	1			40 days	13
Gym Shoe/Object On Electrical Wire		1	1	7 days	3
In-Ground Pedestrian Crossing Sign Repair	1			5 days	112
Inspect Public Way Request	1	75	60		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	6	4	4	45 days	58
Pothole in Street Complaint	46	189	170	7 days	11
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	40	34	34	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	2	3	3	180 days	50
Sign Repair - Base / Bolt Removal		2	2	10 days	25
Sign Repair Request - All Other Signs	28	352	258	50 days	10
Sign Repair Request - Do Not Enter Sign		10	9	3 days	0
Sign Repair Request - One Way Sign		30	19	3 days	0
Sign Repair Request - Residential Permit Parking	2				64
Sign Repair Request - Stop Sign		38	34	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		2	2	14 days	25
Snow – Uncleared Sidewalk Complaint		195	178		7
Speed Hump Repair	1			45 days	34
Street Light On During Day Complaint	5	5	5	7 days	32

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:44

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Out Complaint	5	160	141	10 days	19
Street Light Pole Damage Complaint	1	28	28	10 days	3
Street Light Pole Door Missing Complaint	4	5	5	7 days	91
Street Paint Marking Maintenance	3	179	32	180 days	2
Traffic Signal Out Complaint		180	93	1 day	0
Traffic Signal Timing		3	3	90 days	9
Viaduct Light Out Complaint		5	3	30 days	53
Wire Down		15	15	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:45

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		17	17	180 days	64
Alley Light Out Complaint	16	355	338	30 days	61
Alley Pothole Complaint	37	246	233	10 days	17
Bicycle Request/Complaint	5	1	1	30 days	82
Bike Lane Post Repair	2	14	10	5 days	125
Bridges and Viaducts (All Types)		15	13	7 days	1
Cable Cut		6	6	5 days	1
CDOT Construction Complaints	46	56	53	14 days	97
CDOT Electrical Operations Construction Complaints	8	55	30	25 days	5
City Electrical Vault	1	1	1	40 days	13
Gym Shoe/Object On Electrical Wire		2	2	7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request	2	174	161		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		3	3	30 days	8
Pavement Buckle Repair	14	20	20	45 days	58
Pothole in Street Complaint	88	1,115	985	7 days	11
Protected Bike Lane - Debris Removal	2	1	1	14 days	82
Red Light Camera		2	2	14 days	3
Sidewalk Inspection Request	203	108	108	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	2	2	2	180 days	50
Sign Repair - Base / Bolt Removal		5	5	10 days	25
Sign Repair Request - All Other Signs	33	972	696	50 days	10
Sign Repair Request - Do Not Enter Sign		18	17	3 days	0
Sign Repair Request - One Way Sign		38	27	3 days	0
Sign Repair Request - Residential Permit Parking	13				64
Sign Repair Request - Stop Sign		84	75	1 day	0
Snow – Uncleared Sidewalk Complaint		108	92		7
Speed Camera				14 days	2
Speed Hump Repair	14	6	6	45 days	34
Street Light On During Day Complaint	86	14	13	7 days	32

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:45

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Out Complaint	30	772	679	10 days	19
Street Light Pole Damage Complaint	6	90	85	10 days	3
Street Light Pole Door Missing Complaint	9	25	25	7 days	91
Street Paint Marking Maintenance	11	147	57	180 days	2
Traffic Calming Devices – Existing	1			60 days	
Traffic Signal Out Complaint	1	344	147	1 day	0
Traffic Signal Timing	1	20	16	90 days	9
Viaduct Light Out Complaint	11	11	10	30 days	53
Wire Down		91	89	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:46

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		5	5	180 days	64
Alley Light Out Complaint		58	56	30 days	61
Alley Pothole Complaint	10	44	41	10 days	17
Bicycle Request/Complaint	26	3	3	30 days	82
Bike Lane Post Repair		6	5	5 days	125
Bridges and Viaducts (All Types)		4	4	7 days	1
Cable Cut		2	2	5 days	1
CDOT Construction Complaints	25	1	1	14 days	97
CDOT Electrical Operations Construction Complaints	1	2	2	25 days	5
City Electrical Vault	1			40 days	13
Gym Shoe/Object On Electrical Wire		1	1	7 days	3
In-Ground Pedestrian Crossing Sign Repair	2			5 days	112
Inspect Public Way Request		109	92	10 days	4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance				30 days	8
Pavement Buckle Repair	4			45 days	58
Pothole in Street Complaint	38	220	188	7 days	11
Protected Bike Lane - Debris Removal	4	5	5	14 days	82
Red Light Camera		1	1	14 days	3
Sidewalk Inspection Request	39	21	21	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	6	4	4	180 days	50
Sign Repair - Base / Bolt Removal		3	3	10 days	25
Sign Repair Request - All Other Signs	61	218	180	50 days	10
Sign Repair Request - Do Not Enter Sign		1	1	3 days	0
Sign Repair Request - One Way Sign		9	7	3 days	0
Sign Repair Request - Residential Permit Parking	5				64
Sign Repair Request - Stop Sign		27	26	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		3	3	14 days	25
Snow – Uncleared Sidewalk Complaint		105	87		7
Speed Camera				14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:46

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	9			45 days	34
Street Light On During Day Complaint	5	4	4	7 days	32
Street Light Out Complaint	8	144	137	10 days	19
Street Light Pole Damage Complaint	1	29	28		3
Street Light Pole Door Missing Complaint	10	10	10	7 days	91
Street Paint Marking Maintenance	6	244	29	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing	1	1	1	60 days	
Traffic Signal Out Complaint		165	73	1 day	0
Traffic Signal Timing		6	4	90 days	9
Viaduct Light Out Complaint	2	21	17	30 days	53
Wire Down		16	14	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:47

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		6	4	180 days	64
Alley Light Out Complaint	6	119	114	30 days	61
Alley Pothole Complaint	40	184	175	10 days	17
Bicycle Request/Complaint	9	9	8	30 days	82
Bike Lane Post Repair	1	38	33	5 days	125
Bridges and Viaducts (All Types)		9	8	7 days	1
Cable Cut		4	4	5 days	1
CDOT Construction Complaints	40	67	59	14 days	97
CDOT Electrical Operations Construction Complaints	6	20	15	25 days	5
City Electrical Vault	2	1	1	40 days	13
Gym Shoe/Object On Electrical Wire				7 days	3
In-Ground Pedestrian Crossing Sign Repair	11	2	1	5 days	112
Inspect Public Way Request	3	249	210		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	8	3	3	45 days	58
Pothole in Street Complaint	85	609	539	7 days	11
Protected Bike Lane - Debris Removal	1			14 days	82
Red Light Camera		2	2	14 days	3
Sidewalk Inspection Request	100	76	76	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	5	6	6	180 days	50
Sign Repair - Base / Bolt Removal	2	7	7	10 days	25
Sign Repair Request - All Other Signs	37	544	402	50 days	10
Sign Repair Request - Do Not Enter Sign		16	16	3 days	0
Sign Repair Request - One Way Sign		36	27	3 days	0
Sign Repair Request - Residential Permit Parking	3				64
Sign Repair Request - Stop Sign		61	57	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		5	5	14 days	25
Snow – Uncleared Sidewalk Complaint		210	192		7
Speed Camera		1	1	14 days	2

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:47

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Speed Hump Repair	16	1	1	45 days	34
Street Light On During Day Complaint	18	10	10	7 days	32
Street Light Out Complaint	36	353	329	10 days	19
Street Light Pole Damage Complaint	5	55	55	10 days	3
Street Light Pole Door Missing Complaint	1	42	42	7 days	91
Street Paint Marking Maintenance	21	17	13	180 days	2
Traffic Calming				60 days	
Traffic Calming Devices – Existing				60 days	
Traffic Signal Out Complaint	1	250	112	1 day	0
Traffic Signal Timing	1	7	7	90 days	9
Viaduct Light Out Complaint	1	6	5	30 days	53
Wire Down	1	120	113	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:48

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved				180 days	64
Alley Light Out Complaint	3	108	106	30 days	61
Alley Pothole Complaint	42	150	142	10 days	17
Bicycle Request/Complaint	9	2	2	30 days	82
Bike Lane Post Repair	1	5	5	5 days	125
Bridges and Viaducts (All Types)		4	4	7 days	1
Cable Cut		3	3	5 days	1
CDOT Construction Complaints	17	1	1	14 days	97
CDOT Electrical Operations Construction Complaints	13	4	3	25 days	5
City Electrical Vault				40 days	13
Gym Shoe/Object On Electrical Wire	1			7 days	3
In-Ground Pedestrian Crossing Sign Repair				5 days	112
Inspect Public Way Request	1	103	90		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		4	1	30 days	8
Pavement Buckle Repair	8	2	2	45 days	58
Pothole in Street Complaint	56	419	347	7 days	11
Protected Bike Lane - Debris Removal		4	4	14 days	82
Red Light Camera		2	1	14 days	3
Sidewalk Inspection Request	49	36	36	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	2	2	180 days	50
Sign Repair - Base / Bolt Removal	1	1	1	10 days	25
Sign Repair Request - All Other Signs	36	292	196	50 days	10
Sign Repair Request - Do Not Enter Sign		1	1	3 days	0
Sign Repair Request - One Way Sign		12	8	3 days	0
Sign Repair Request - Stop Sign		23	21	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		4	4	14 days	25
Snow – Uncleared Sidewalk Complaint		85	78		7
Speed Camera		1	1	14 days	2
Speed Hump Repair	13			45 days	34
Street Light On During Day Complaint	3	6	6	7 days	32

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:48

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Out Complaint	18	214	198	10 days	19
Street Light Pole Damage Complaint	1	35	34	10 days	3
Street Light Pole Door Missing Complaint	25	33	33	7 days	91
Street Paint Marking Maintenance		18	13	180 days	2
Traffic Calming Devices – Existing	2			60 days	
Traffic Signal Out Complaint		167	67	1 day	0
Traffic Signal Timing		9	7	90 days	9
Viaduct Light Out Complaint	11	14	14	30 days	53
Wire Down		28	26	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:49

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		6	6	180 days	64
Alley Light Out Complaint	8	85	82	30 days	61
Alley Pothole Complaint	30	81	80	10 days	17
Bicycle Request/Complaint	9			30 days	82
Bike Lane Post Repair		2	2	5 days	125
Bridges and Viaducts (All Types)		2	2	7 days	1
Cable Cut		2	2	5 days	1
CDOT Construction Complaints	24	2	2	14 days	97
CDOT Electrical Operations Construction Complaints	1	6	3	25 days	5
City Electrical Vault	2			40 days	13
Gym Shoe/Object On Electrical Wire	4			7 days	3
In-Ground Pedestrian Crossing Sign Repair	1			5 days	112
Inspect Public Way Request	1	212	168		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		1	1	30 days	8
Pavement Buckle Repair	5	2	2	45 days	58
Pothole in Street Complaint	70	321	294	7 days	11
Red Light Camera				14 days	3
Sidewalk Inspection Request	73	37	37	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	3	6	5	180 days	50
Sign Repair - Base / Bolt Removal		1	1	10 days	25
Sign Repair Request - All Other Signs	24	323	219	50 days	10
Sign Repair Request - Do Not Enter Sign		5	5	3 days	0
Sign Repair Request - One Way Sign		22	15	3 days	0
Sign Repair Request - Residential Permit Parking	3				64
Sign Repair Request - Stop Sign		25	23	1 day	0
Snow Removal - Protected Bike Lane or Bridge Sidewalk		1	1	14 days	25
Snow – Uncleared Sidewalk Complaint		96	88		7
Speed Hump Repair	6			45 days	34
Street Light On During Day Complaint	7	4	4	7 days	32

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:49

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Out Complaint	9	226	192	10 days	19
Street Light Pole Damage Complaint		44	41	10 days	3
Street Light Pole Door Missing Complaint	2	21	21	7 days	91
Street Paint Marking Maintenance	5	59	39	180 days	2
Traffic Signal Out Complaint		217	99	1 day	0
Traffic Signal Timing		13	10	90 days	9
Viaduct Light Out Complaint	7	26	26	30 days	53
Wire Down		36	32	1 day	1

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:50

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Alley Grading-Unimproved		5	5	180 days	64
Alley Light Out Complaint	8	177	169	30 days	61
Alley Pothole Complaint	37	133	131	10 days	17
Bicycle Request/Complaint	4			30 days	82
Bike Lane Post Repair		3	3	5 days	125
Bridges and Viaducts (All Types)		1	1	7 days	1
Cable Cut		4	4	5 days	1
CDOT Construction Complaints	11	97	88	14 days	97
CDOT Electrical Operations Construction Complaints	10	19	13	25 days	5
City Electrical Vault	1			40 days	13
Gym Shoe/Object On Electrical Wire	1			7 days	3
In-Ground Pedestrian Crossing Sign Repair	2			5 days	112
Inspect Public Way Request	1	119	95		4
Inspect Public Way Survey				10 days	
Landscape Median Maintenance		3	3	30 days	8
Pavement Buckle Repair	8	1	1	45 days	58
Pothole in Street Complaint	72	527	463	7 days	11
Red Light Camera		3	3	14 days	3
Sidewalk Inspection Request	99	54	54	180 days	175
Sign - Loading or Standing Zone (New Installation, Amendment, Removal)	1	4	3	180 days	50
Sign Repair - Base / Bolt Removal		3	3	10 days	25
Sign Repair Request - All Other Signs	33	306	222	50 days	10
Sign Repair Request - Do Not Enter Sign		6	6	3 days	0
Sign Repair Request - One Way Sign		26	20	3 days	0
Sign Repair Request - Stop Sign		38	32	1 day	0
Snow – Uncleared Sidewalk Complaint		211	155		7
Speed Camera		2	2	14 days	2
Speed Hump Repair	15	1	1	45 days	34
Street Light On During Day Complaint	8	25	24	7 days	32
Street Light Out Complaint	26	299	265	10 days	19
Street Light Pole Damage Complaint	2	46	43	10 days	3

CDOT's Work Orders in 2020: Open, Completed and Average Response Time per Ward

Assigned Ward:50

Type Name	Number Open	Number Completed	Number of Requested Locations	Service Level Agreement	Average Response Time
Street Light Pole Door Missing Complaint		39	39	7 days	91
Street Paint Marking Maintenance	6	37	17	180 days	2
Traffic Signal Out Complaint		139	62	1 day	0
Traffic Signal Timing		7	5	90 days	9
Viaduct Light Out Complaint	1	2	2	30 days	53
Wire Down	1	59	56	1 day	1



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 2, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-62 Vaulted Sidewalk Permits and Citations

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Reilly asked for an itemized list of vaulted sidewalk permits by Ward and list of the vaulted sidewalk citations issued in 2019 and 2020 YTD by Ward.

CDOT has reached out to BACP to let them know you are interested in this information and we defer to BACP on the response to this inquiry. Vaulted Sidewalk permitting and enforcement is under BACP's jurisdiction per the municipal code.

As always, please let me know if you have any further questions.



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 2, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-63 Vaulted Sidewalk Fines

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Reilly asked for the total number of fines issued for vaulted sidewalks in 2019 and 2020 YTD.

CDOT has reached out to BACP to let them know you are interested in this information and we defer to BACP on the response to this inquiry. Vaulted Sidewalk permitting and enforcement is under BACP's jurisdiction per the municipal code.

As always, please let me know if you have any further questions.



CITY OF CHICAGO



CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-64 Brick Alleys Citywide

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Ramirez-Rosa asked if CDOT had a database that located all of the brick alleys citywide.

Currently CDOT does not have a database that stores this information.

As always, please let me know if you have any further questions.



CITY OF CHICAGO

CHICAGO DEPARTMENT OF TRANSPORTATION

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Gia Biagi
Commissioner
Department of Transportation

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 84-65 Permit Process Times

The following information is provided in response to questions posed at our department's hearing on Friday, October 30, 2020 to discuss the proposed 2021 budget.

Alderman Thompson asked if there is a dashboard that illustrates the permit process to the public and their processing time.

Currently CDOT does not have a dashboard that stores this information.

As always, please let me know if you have any further questions.